



COURT FEES & FINES

Collection Services

The law firm of Linebarger Goggan Blair & Sampson, LLP (Linebarger Goggan) has assembled a highly qualified group of experienced attorneys and professional collection teams. Our fees and fines collection services offer courts new opportunities for improving collections and increasing revenue to the public coffers. We possess 32 years of experience in collecting government receivables, the most extensive array of advanced collection tools in the industry, and professional legal representation, something a general collection agency cannot offer.

Profile

- Three decades of experience in collecting government receivables
- Over 1,600 dedicated professionals, including 122 attorneys
- 48 offices, including Austin, Baltimore, Chicago, Dallas, Houston, Jacksonville, Philadelphia, and San Antonio
- Annually file thousands of lawsuits, mail millions of demand letters, and make hundreds of thousands of collection calls
- Customized collection programs that are aggressive but fair
- Industry leader in computer systems and software support

Professional Memberships

Linebarger Goggan is a member of the American Collectors' Association in several states, which also grants our law offices in those states membership in ACA International. We are corporate members of the National Association of Counties and the U.S. Conference of Mayors. In addition, we actively participate in a multitude of organizations throughout the country in order to support our clients and their various public interest and educational opportunities. Our professional memberships in Texas include:

National/Texas Memberships

- ACA International
- ACA Government Services Program
- ACA Members' Attorneys Program
- CLLA – Commercial Law League of America
- USCM – United States Conference of Mayors
- NACO – National Association of Counties
- NACM – National Association of Court Management



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- Texas Association of Counties
- Texas Municipal League

Court Association Support

- Texas JP & Constable Association
- Texas Justice Court Judges Association
- Texas Court Clerk Association
- Texas County & District Clerk Association
- Texas Municipal Courts Association
- Government Collectors Association of Texas

Experience

Since 1976, our focus has been collecting government receivables. We currently serve over 1,900 clients, including:

- State, County, and Municipal Courts and Clerks;
- States, Cities, Counties, Schools, and Special Districts; and,
- Federal Government

Professional Services

Linebarger Goggan offers turn-key collection programs and full-service legal representation to our governmental entities.

Comprehensive Delinquent Collection Programs

- Fees
- Fines
- State & Local Taxes
- Tolls
- Service Charges
- Healthcare
- Other Local, State and Federal Government Receivables



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Legal & Support Programs

- Administrative Wage Garnishment
- Bankruptcy Representation
- Complex Litigation
- Tax Sales and Seizures
- Tax Resale Programs
- Community-based Educational Programs
- Delinquent Account Holder Assistance
- Property Value Appeals
- Legislative Involvement

The hallmark of our collection program is customer service.

Fees and Fines Collection Program

Linebarger Goggan believes that a successful collection program must be multi-faceted, flexible and tailored to each client's specific needs.

Collection services commence immediately following the client's approval of a work plan developed to collect its outstanding receivables. The goal is to maximize the collection of delinquent fees and fines while maintaining full compliance with all applicable laws and regulations. The work plan is monitored on a regular basis and modified as necessary to meet the client's objectives.

Work Plan Highlights

- Load the client's referral information into the firm's database, and acknowledge all accounts received.
- Confirm and/or update all available addresses for defendants prior to the first mailing using integrated skip-tracing software.
- Generate letters for newly placed accounts. Included with these mailings are all active client citations in the Linebarger Goggan database belonging to a defendant.
- Our notices clearly identify the client and contain the total amount due, including fees, fines, and collection fee, if applicable. They also warn that failure to pay the outstanding amount will result in a recommendation to



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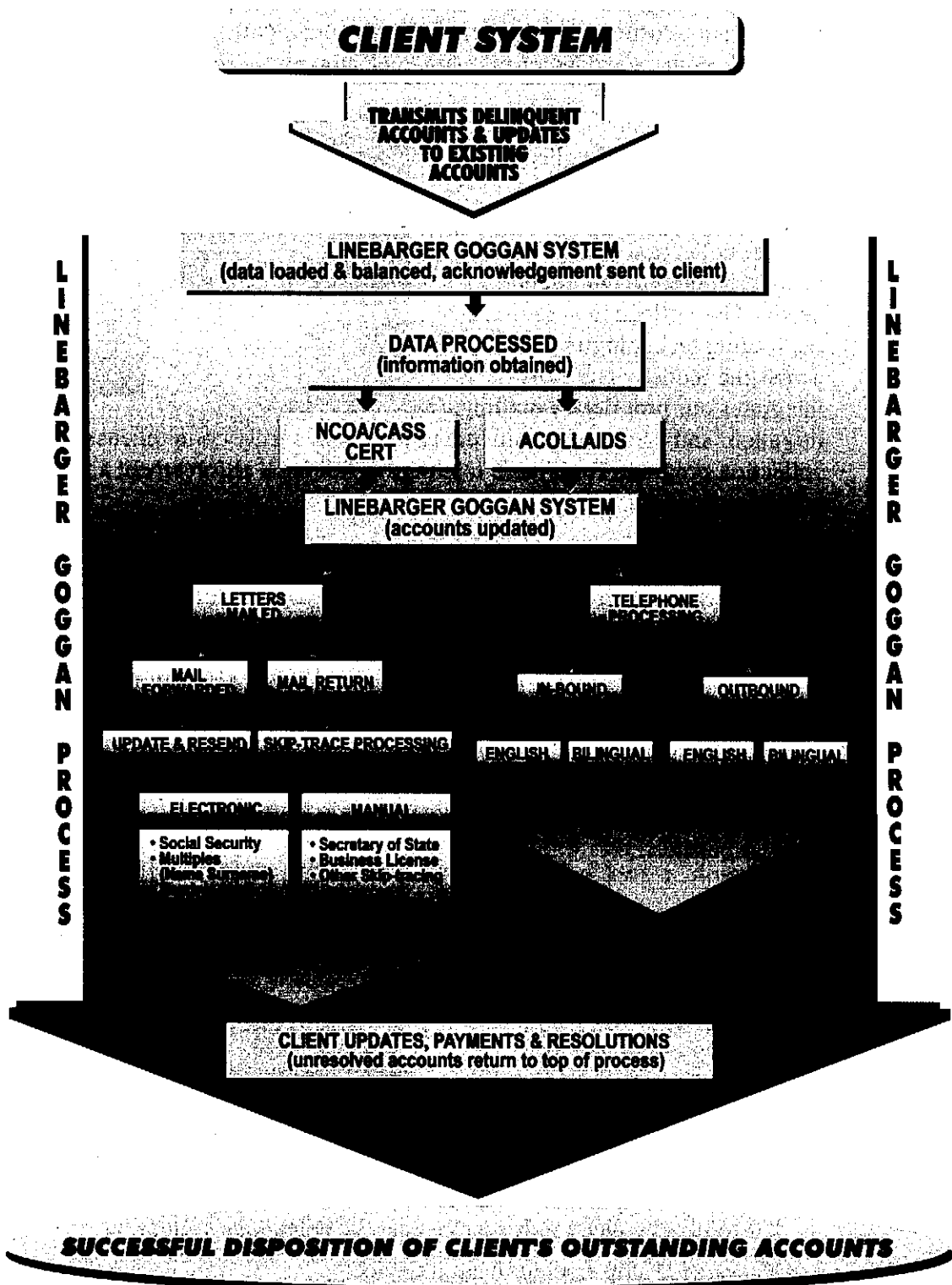
the client that it use all possible enforcement mechanisms to collect the amount owed.

- Send a series of stronger, follow-up letters to those individuals who do not pay or respond as required. All collection notices will be approved by the client prior to use.
- Scan bar codes on returned mail, update the account files, and send the returned mail file to the skip-tracing unit.
- Research bad defendant addresses, using online skip-tracing tools to identify the correct telephone numbers and addresses.
- Update all defendant information and forward to the collection queue.
- Contact all accounts with valid phone numbers. Coordinated with all mailings, the telephone collectors will make repeated efforts to contact the defendant and secure full payment of their delinquent fees and fines owed to the client. Linebarger Goggan has a professional call center staff that works weekdays, nights, and Saturdays.
- Maintain a detailed activity and payment history on every account. Defendants with broken promises to pay (i.e., payment plans in default) are contacted promptly.
- Apply all legal and ethical enforcement mechanisms, as authorized and approved by the client.
- Work with the client's staff to find other methods for enhancing the collection program, such as media campaigns and warrant sweeps.
- Identify uncollectibles (deceased and/or incarcerated defendants) and return those accounts to the client with appropriate documentation and recommendations on future actions, as instructed.
- Submit management reports that provide details on collection activities.

Our clients can be assured that the collection strategies and techniques used by Linebarger Goggan will be lawful, ethical, and totally professional in manner. Furthermore, all information supplied to our firm is kept strictly confidential. Only persons directly involved in our collection program or authorized in writing by the client have access to the fees and fines data.

Our collection process is illustrated in Figure A on the following page.

FIGURE A. COLLECTION PROCESS



Technology

Linebarger Goggan has invested millions in advanced collection technologies to assist our attorneys and paralegals in their daily collection efforts. Over 120 programmers and technical personnel support our information technology collection operations.

We use a customized collection system in tandem with our predictive dialer to design and manage collection call programs that are tailored to our clients' needs. Our collection system takes the leading technologies from across the industry and fully integrates our proprietary mailing, litigation, and bankruptcy software to offer you a truly comprehensive collection program, from basic mailings to full legal enforcement actions where appropriate.



We have customized our software to improve overall efficiency in skip-tracing operations. This customization also assures uniformity in dealing with all defendants as well as adherence to all applicable laws.

Collection Program Features

Our collection efforts are structured to your needs. Our collection team will discuss your particular collection goals prior to initiating any collection action on your behalf.

- Personalized work plans for maximizing your collections.
- Advanced telephone collection software for managing your call campaigns and making thousands of collection calls.
- Dedicated call center (toll-free number) staffed by trained bilingual professional collectors.
- Customized collection letters that get the defendant's attention.
- Nationwide skip-tracing/locator service.





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- Regular performance reports.
- Proprietary data processing technology for managing all aspects of your collection program.

Client Benefits

Linebarger Goggan's comprehensive collection programs and litigation services allow the courts to focus on dispensing justice while maintaining control over our collection activities. Our mission is to generate the maximum revenue possible with the least administrative burden to the client.

Benefits to Our Clients

- Increase your court revenue.
- Improve efficiency for your courts and law enforcement operations.
- Add the resources of a respected national law firm with hundreds of professional collection personnel to your staff without raising taxes or using tax dollars.
- Reduce your backlog of outstanding court fees & fines.
- Increase current collections by heightened awareness of aggressive delinquent collections.

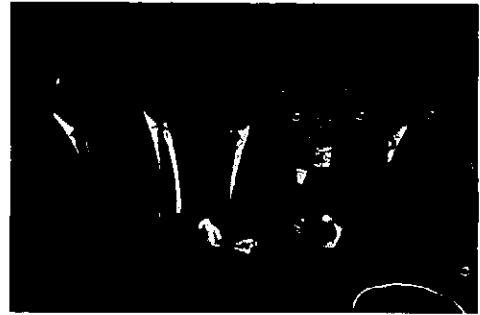
Payment Processing

A detachable payment coupon and return envelope are standard with all Linebarger Goggan collection notices. If defendants wish to pay in person, they will be directed to the client's existing payment processing center. Defendants will also be informed of any additional payment options offered by the defendants (by mail, phone, web site, etc.).

Linebarger Goggan's professional collectors will explain the terms for payment (in full for each individual case – no partial payments), as well as other case resolution options approved by the client. In the event that English is not the first language for the defendant, a bilingual (Spanish) collection employee will provide assistance.

Professional Recognition

- Winner, U.S. Conference of Mayors' 2007 Award for Outstanding Achievement in partnership with the City of Houston to redevelop blighted and abandoned properties in inner-city neighborhoods.
- Winner, U. S. Conference of Mayors' 2004 Award for Outstanding Achievement in Partnership with the City of Chicago for collecting delinquent receivables.
- Winner U. S. Conference of Mayors' 2001 Award for Excellence in Partnership with the City of Dallas – a delinquent tax client.



2007 U. S. Conference of Mayors' Award for Outstanding Achievement in Partnership with the City of Houston

Equal Opportunity Employer

Linebarger Goggan is committed to providing ownership and career opportunities for minorities and women within our law firm as well as supporting Minority and Women Business Enterprises (MWBE). We believe it is important that our organization be as diversified as the governments that we represent. We are proud of our record of hiring an ethnically and gender diverse workforce, and we continue to promote new opportunities for women and minorities throughout our law firm.

Why Hire Linebarger Goggan?

- Collection programs customized to your needs
- Three decades of experience in providing legal services in collecting delinquent government receivables
- Professional, dedicated collection operation using advanced technologies for skip tracing and defendant contact
- Exceptional customer service
- Ability to collect nationwide
- Licensed attorneys with experience in collections and legal practices

LEGISLATURE PASSES COLLECTION FEE

Texas Code of Criminal Procedure – as Amended June 2003 Provides for 30% Collection Fee

In June 2003, the Texas Governor signed Senate Bill 782 into law, amending Art.103.0031 of the Texas Code of Criminal Procedure and addressing concerns the Attorney General had raised with respect to an add-on collection fee for certain outsourced court collections. Effective immediately, county and municipal courts can assess a collection fee that is passed on to defendants for all adjudicated cases and for unadjudicated cases that occurred after June 18, 2003. The new language allows for a flat 30% fee to be added to outsourced collection efforts that meet these criteria.

This fee applies to all cases 60 days past due from the date of summons, appearance date, or judgment date as notified or ordered by the court. Prior to enforcing the 30% add-on fee, a county or city must authorize the additional fee.

The collection fee does not apply to a case that has been dismissed by a court of competent jurisdiction or to any amount that has been satisfied through time-served credit or community service. The collection fee may be applied to any balance remaining after a partial credit for time served or community service if the balance is more than 60 days past due.

For more information on our fees and fines collection services, contact Communications & Marketing Services at 800/262-7229 or visit our Web site at www.publicans.com for a convenient local office.