



PWS ID: TX0840008

October 30, 2024

IMPORTANT INFORMATION ABOUT YOUR WATER SERVICE LINE

Dear Resident:

As a part of City of Texas City's water service line material inventory, our records indicate that the **City has been unable to determine the material of your water service line. There is the potential your water service line is made of lead or galvanized requiring replacement**, as described below:

Lead Water Service Line – a portion of or the entire service line is made from lead. People living in homes with a lead service line may have an increased risk of exposure to lead from their drinking water.

Galvanized Requiring Replacement Water Service Line - a portion of or the entire service line is made from galvanized material and may have absorbed lead from upstream lead lines. People living in homes with a galvanized service line that has absorbed lead may have an increased risk of exposure to lead from their drinking water.

Health effects of Lead

Exposure to lead can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Steps You Can Take to Reduce Your Exposure to Lead in Your Water

Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead from drinking water.

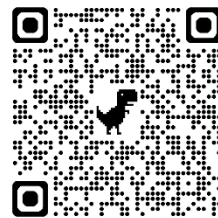


Use your filter properly. Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information, use the QR codes for EPA's (QR-1) tool to identify certified filters, and (QR-2) fact sheet on home filtration.

QR-2



QR-2



Clean your aerator. Regularly remove and clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.



Use cold water. Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.



Run your water. The more time water has been sitting in your home's pipes, the more lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line, the length and diameter of the service line and the amount of plumbing in your home.

Identifying Service Line Materials

City Identification Program

City staff will be inspecting the material of water service lines throughout the City in the coming months. Staff will verify the material of a water service line by visually inspecting the material of the pipe as it enters and exits the meter pit, which typically is located near the property line, as shown in the image to the right. City staff will need to gain access to the water service line by removing the lid to the meter pit. Upon completion of the inspection, the lid will be placed back onto the meter pit.



How can you help?

If you know your water service line has been replaced or when it was installed, we invite you to participate in the Water Service Line Material Inventory Survey. This survey is designed to gather information about your property's water service line and help us determine its material type.

- **Complete the survey online**

1. Access the survey by scanning the QR Code to the right with your smart phone or online by visiting arcg.is/1biiri.
2. Follow the prompts to confirm your residence and verify your water service material.



If you are unaware of when your service line was installed or if it has ever been replaced, no additional action is needed at this time. The City will determine the material of your water service line through their identification program.

Lead Service Line Replacement

If you have replaced, or plan to replace, a section of a lead service line from the meter to your property, we ask you to let us know as soon as you can using the contact information provided below. We are required to replace our section of the service line from the meter to the water main.

For information about potential financing solutions to assist property owners with replacement of lead service lines, please contact us.

Contact Information

Public Water System (PWS) Contact: Jason Baecker, Utilities Water Superintendent

Phone Number: 409-359-5505

Website: texascitytx.gov/353/Public-Works

Sincerely,

City of Texas City