



Ms. Jessica Iverson
City of Billings/Facilities Manager
4848 Midland Road
Billings, MT 59101

RE: August 2019 Hail Claim – Project Manager

Dear Jessica:

Thank you for advising that the City of Billings is in the process of considering hiring a Project Manager to assist in repairing City of Billings properties damaged by hail in August, 2019. As we discussed, I strongly recommend that a Project Manager be used by our clients, especially when the total claim exceeds \$4,000,000 in replacement value.

The advantages of the selection of a professional Project Manager are:

1. A strong resource to help assist City personnel navigate insurance repair estimates compared to replacement cost bids by local contractors.
2. The Project Manager would aid in peer reviewing repair scopes for at least 105 separate structures as prepared by the Insurance Company, providing any feedback if necessary, and managing the bidding/procurement process for repairs at each one of these affected locations.
3. Affiliated FM Insurance Company will pay, as part of your hail claim, a reasonable hourly charge to help manage the claim. Typical hourly charges of \$125-\$150 an hour, depending on the service required by the City of Billings, is acceptable to the Insurance Carrier.
4. Our PayneWest team will continue to assist The City throughout this claims process.

Please feel free to call any of your PayneWest team with any questions or concerns.

Regards,


Chris Hoiness, CPCU, CIC
A Montana Consultant
PayneWest Insurance

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