



Allstream Proposal

Prepared for:
William A. Cole
CITY OF BILLINGS
12/01/2022

Allstream Contact:
Jun Carbonell
jun.carbonell@allstream.com
416-345-2917

A vertical bar on the left side of the footer, composed of three segments: a blue top segment, an orange middle segment, and a blue bottom segment.

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Service Quote

5160 Orbitor Drive
Mississauga, ON L4W 5H2

Jun Carbonell
jun.carbonell@allstream.com
(P) 416-345-2917 (F)

Prepared Date: 12/1/2022
Quote Good for 30 days from the prepared date
Quote Prepared for: William A. Cole

Customer Name: **CITY OF BILLINGS**

Customer Name CITY OF BILLINGS
Street Address/Suite 210 N 27th St
City/State/Zip Billings, MT 59101
City Hall - 100Mb fiber access + SIP PRI Upgrade

Product Description	QTY	Monthly Charge	Monthly Charge Discount	Estimated Monthly Charges	Activation Charge	Total Activation Charges
Service Term - 12 months						
Access Service						
Ethernet Extended Access - 100 Mbps	1	\$ 1,170.00	\$ 670.00	\$ 500.00	\$ 0.00	\$ 0.00
Dedicated Internet						
IP Address - /29 Bundle of 8, 5 Assignable	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Internet - 100 Mbps	1	\$ 115.00	\$ 115.00	\$ 0.00	\$ 0.00	\$ 0.00
SIP Solutions - SIP PRI						
DIDs - Native	1,038	\$ 0.15	\$ 0.10	\$ 51.90	\$ 0.00	\$ 0.00
International Calling - Standard	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Outbound LD ValuePlan 10000 (overage .025/min)	1	\$ 95.00	\$ 50.00	\$ 45.00	\$ 0.00	\$ 0.00
International Long Distance Plan - Global	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Standard 911 - US	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Directory Listing White Page	115	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Caller ID Name & Number + Spam Alert (per session)	48	\$ 3.00	\$ 2.25	\$ 36.00	\$ 0.00	\$ 0.00
SIP PRI Channel	48	\$ 15.00	\$ 10.00	\$ 240.00	\$ 0.00	\$ 0.00
SIP Gateway	2	\$ 45.00	\$ 20.00	\$ 50.00	\$ 0.00	\$ 0.00

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Total		\$ 922.90		\$ 0.00
Disconnect Product Description	First CN		QTY	Monthly Charge
Directory Listing			1	(\$- 0.00)
Conference Now	9992376217		1	(\$- 0.00)
Dedicated Internet - EoF Access Suite	IAKEED815509INTG		1	(\$- 79.95)
ISDN/PRI Voice Services	LS538715		1	(\$- 444.00)
ISDN/PRI Voice Services	LS538716		1	(\$- 877.27)
ISDN/PRI Voice Services	LS538717		1	(\$- 518.92)
Disconnect Total:				(\$- 1,920.14)
Net Difference:				\$- 997.24

Customer Name CITY OF BILLINGS - Communications Center**Street Address/Suite** 2305 8th Ave N**City/State/Zip** Billings, MT 59101

Fire Station - 500MB fiber + SIP PRI

Product Description	QTY	Monthly Charge	Monthly Charge Discount	Estimated Monthly Charges	Activation Charge	Total Activation Charges
Service Term - 36 months						
Access Service						
Ethernet Extended Access - 500 Mbps	1	\$ 250.00		\$ 250.00	\$ 0.00	\$ 0.00
Dedicated Internet						
IP Address - /29 Bundle of 8, 5 Assignable	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Internet - 500 Mbps	1	\$ 300.00	\$ 150.00	\$ 150.00	\$ 0.00	\$ 0.00
SIP Solutions - SIP PRI						
DIDs - Native	60	\$ 0.15	\$ 0.10	\$ 3.00	\$ 0.00	\$ 0.00
International Calling - Standard	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Outbound LD ValuePlan 2000 (overage .025/min)	1	\$ 19.00		\$ 19.00	\$ 0.00	\$ 0.00
International Long Distance Plan - Global	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Caller ID Name & Number + Spam Alert (per session)	23	\$ 3.00	\$ 2.25	\$ 17.25	\$ 0.00	\$ 0.00
Standard 911 - US	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Directory Listing White Page	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
SIP PRI Channel	23	\$ 13.00	\$ 8.00	\$ 115.00	\$ 0.00	\$ 0.00
SIP Gateway	1	\$ 35.00	\$ 10.00	\$ 25.00	\$ 0.00	\$ 0.00
Total				\$ 579.25		\$ 0.00

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Summary of Charges		
Location	Estimated Monthly Charges	Total Activation Charges
CITY OF BILLINGS 210 N 27th St Billings, MT 59101	\$ 922.90	\$ 0.00
CITY OF BILLINGS - Communications Center 2305 8th Ave N Billings, MT 59101	\$ 579.25	\$ 0.00
Grand Total:	\$ 1,502.15	\$ 0.00

This Quote contains a price estimate and does not constitute a binding agreement or constitute an order for Allstream to provide the services quoted herein. Customer must execute a Service Order, and Allstream, in its sole discretion, must accept such Service Order to create a binding order for the services.



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Service Order

5160 Orbitor Drive
Mississauga, ON L4W 5H2

Jun Carbonell
jun.carbonell@allstream.com
(P) 416-345-2917 (F)

Prepared Date: 12/1/2022
Good for 30 Days from prepared date.

Customer Name: **CITY OF BILLINGS**

Customer Name CITY OF BILLINGS

Street Address/Suite 210 N 27th St

City/State/Zip Billings, MT 59101

City Hall - 100Mb fiber access + SIP PRI Upgrade

New Product Description	QTY	Monthly Charge	Monthly Charge Discount	Total Monthly Charges ¹	Activation Charge	Total Activation Charges
Initial Service Term - 12 months						
Access Service						
Ethernet Extended Access - 100 Mbps	1	\$ 1,170.00	\$ 670.00	\$ 500.00	\$ 0.00	\$ 0.00
Dedicated Internet						
IP Address - /29 Bundle of 8, 5 Assignable	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Internet - 100 Mbps	1	\$ 115.00	\$ 115.00	\$ 0.00	\$ 0.00	\$ 0.00
SIP Solutions - SIP PRI						
DIDs - Native	1,038	\$ 0.15	\$ 0.10	\$ 51.90	\$ 0.00	\$ 0.00
International Calling - Standard	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Outbound LD ValuePlan 10000 (overage .025/min)	1	\$ 95.00	\$ 50.00	\$ 45.00	\$ 0.00	\$ 0.00
International Long Distance Plan - Global	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Standard 911 - US	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Directory Listing White Page	115	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Caller ID Name & Number + Spam Alert (per session)	48	\$ 3.00	\$ 2.25	\$ 36.00	\$ 0.00	\$ 0.00
SIP PRI Channel	48	\$ 15.00	\$ 10.00	\$ 240.00	\$ 0.00	\$ 0.00
SIP Gateway	2	\$ 45.00	\$ 20.00	\$ 50.00	\$ 0.00	\$ 0.00
Total				\$ 922.90		\$ 0.00

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Disconnect Product Description	First CN	QTY	Monthly Charge
Directory Listing		1	(\$- 0.00)
Conference Now	9992376217	1	(\$- 0.00)
Dedicated Internet - EoF Access Suite	IAKEED815509INTG	1	(\$- 79.95)
ISDN/PRI Voice Services	LS538715	1	(\$- 444.00)
ISDN/PRI Voice Services	LS538716	1	(\$- 877.27)
ISDN/PRI Voice Services	LS538717	1	(\$- 518.92)
Disconnect Total:			(\$- 1,920.14)
Net Difference:			\$- 997.24

Customer Name CITY OF BILLINGS - Communications Center**Street Address/Suite** 2305 8th Ave N**City/State/Zip** Billings, MT 59101

Fire Station - 500MB fiber + SIP PRI

New Product Description	QTY	Monthly Charge	Monthly Charge Discount	Total Monthly Charges¹	Activation Charge	Total Activation Charges
Initial Service Term - 36 months						

Access Service

Ethernet Extended Access - 500 Mbps	1	\$ 250.00		\$ 250.00	\$ 0.00	\$ 0.00
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Dedicated Internet

IP Address - /29 Bundle of 8, 5 Assignable	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Internet - 500 Mbps	1	\$ 300.00	\$ 150.00	\$ 150.00	\$ 0.00	\$ 0.00

SIP Solutions - SIP PRI

DIDs - Native	60	\$ 0.15	\$ 0.10	\$ 3.00	\$ 0.00	\$ 0.00
International Calling - Standard	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Outbound LD ValuePlan 2000 (overage .025/min)	1	\$ 19.00		\$ 19.00	\$ 0.00	\$ 0.00
International Long Distance Plan - Global	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Caller ID Name & Number + Spam Alert (per session)	23	\$ 3.00	\$ 2.25	\$ 17.25	\$ 0.00	\$ 0.00
Standard 911 - US	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
Directory Listing White Page	1	\$ 0.00		\$ 0.00	\$ 0.00	\$ 0.00
SIP PRI Channel	23	\$ 13.00	\$ 8.00	\$ 115.00	\$ 0.00	\$ 0.00
SIP Gateway	1	\$ 35.00	\$ 10.00	\$ 25.00	\$ 0.00	\$ 0.00

Total				\$ 579.25		\$ 0.00
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Summary of Charges

Location	Total Monthly Charges¹	Total Activation Charges
CITY OF BILLINGS 210 N 27th St Billings, MT 59101	\$ 922.90	\$ 0.00
CITY OF BILLINGS - Communications Center 2305 8th Ave N Billings, MT 59101	\$ 579.25	\$ 0.00
Grand Total:	\$ 1,502.15	\$ 0.00

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CHARGES ARE SUBJECT TO (A) FACILITIES AND SERVICES AVAILABILITY, (B) ALLSTREAM'S CAPACITY CHECK, INCLUDING SITE VISITS, IF REQUIRED; AND (C) IN THE EVENT THAT THIRD PARTY FACILITIES ARE USED TO PROVIDE THE SERVICE(S), SUCH THIRD PARTY'S CAPACITY CHECK, INCLUDING SITE VISITS IF REQUIRED.

THIS CHARGES ARE SUBJECT TO CHANGE IF, IT IS LATER DETERMINED THAT CAPACITY TO ACCOMMODATE THE QUOTED SERVICE IS UNAVAILABLE. IN SUCH CASE, THE CHARGES SHALL BE UPDATED WITH HIGHER AND/OR ADDITIONAL COSTS, INCLUDING WITHOUT LIMITATION CONSTRUCTION COSTS. IN SUCH CASE, CUSTOMER WILL BE NOTIFIED BY ALLSTREAM (THE "ADDITIONAL CHARGES NOTICE"). IF THE CUSTOMER HAS REJECTED THE ADDITIONAL CHARGES, AND AN ALTERNATE SOLUTION TO PROVIDE THE SERVICE(S) TO THE CUSTOMER BY ALLSTREAM IS NOT AVAILABLE WITHOUT ADDITIONAL COSTS, THE CUSTOMER WILL BE ALLOWED TO CANCEL THIS SERVICE ORDER WITHIN 14 DAYS FROM THE LATER OF (1) THE ADDITIONAL FEES NOTICE OR (2) ALLSTREAM'S NOTIFICATION ON ALTERNATE SOLUTION(S) INAVAILABILITY.

Customer Equipment and Inside Wiring. Services are delivered to a point of demarcation ("Demarcation Point") or the minimum point of entry ("MPOE") at the Customer's location. Customer is responsible for connecting to the Demarcation Point or from the MPOE to the premises, as specified in the Service Order. Equipment and service beyond the Demarcation Point and/or interconnection between Allstream's facilities and terminal equipment shall be the responsibility of Customer ("Customer Equipment"). Wiring at the Demarcation Point, on the Customer's side of the Demarcation Point or the MPOE, or otherwise inside the Customer's building or premises, is considered inside wiring ("Inside Wiring") for which the Customer is responsible. Customer Equipment and Inside Wiring costs may apply and are not included in the quote for Service(s).

In addition, any landlord location/building access fees, cross-connects and/or riser charges and/or any third party Charges for access to the Customer's building ("Building Access Charges") are not included in this Service Order and will be invoiced to the Customer separately.

The Customer acknowledges that Customer is ordering the Service(s) described below from Allstream Business Inc. (for services in Canada) and Allstream Business US, LLC. (for services in the United States) and their subsidiaries (collectively "Allstream"). This Service Order shall be governed by and subject to the applicable Master Service Agreement between Customer and Allstream. If the Customer has not executed a Master Service Agreement or no Master Service Agreement is referenced in this Service Order then this Service Order shall be governed by the terms and conditions of Allstream's standard Master Service Agreement as posted on www.allstream.com. The Services described herein will also be subject to any additional terms and conditions below and/or incorporated herein by reference.

The Term of this Service Order will commence on the Service Activation Date for each new Service and will continue for the Term specified below or until this Service Order has been renewed. The Term for renewal Services will commence on the Customer signature date below and will continue for the Term specified or until further renewed.

Unless otherwise defined in this Service Order capitalized terms shall have the meaning as defined in the Master Services Agreement.

Allstream will provide a summary bill format unless contacted by the Customer to revert to a detailed invoice option.

Charges subject to Service availability.

See Product Exhibits (found on Company's website: <https://allstream.com/legal-policies/terms-conditions>)
Internet Service Schedule
SIP Service Schedule

For global services to a non-Canadian location or any service with pricing in United States currency (US\$) where currency conversion applies, then a United States to Canadian conversion rate will be applied for invoicing purposes; any charges will be converted in accordance with the noonday rates published by the Bank of Canada on the 20th day of the month preceding the invoice date.

By choosing 'International Calling – Standard' as your international long distance calling program, you are advised that Allstream's long distance network will allow international calls to be made from your premises to the permitted countries, irrespective of the toll-fraud profile of those countries. If you choose to permit international long distance calling from your telephone system, please remember that IT IS THE CUSTOMER'S OBLIGATION TO TAKE ALL MEASURES NECESSARY TO ENSURE AGAINST THE OCCURRENCE OF TOLL FRAUD. By choosing 'International Calling - Standard' Customer hereby agrees to be responsible for payment of any charges incurred due to toll fraud, whether known or unknown, and whether or not Allstream takes any actions to stop or block toll fraud, and Customer hereby waives any claims against Allstream with respect thereto. Please note that while Allstream reserves the right to block International long distance calling for certain countries, Allstream has no obligation to block international calling or take any other actions. Allstream's election to block or not block calling on any selected routes shall not impose any liability on Allstream or absolve the Customer of any liability for toll fraud caused for any reason. You can find more information about Allstream's Toll Fraud Policy at: <https://support.allstream.com/knowledge-base/toll-fraud-policy/>

Allstream assumes no liability whatsoever for Customer or any party's dialing of 911 or attempt to dial 911 or any other emergency service using the Services, or for damages arising from errors, mistakes in or omissions of Customer location information provided pursuant to the provision of 911 emergency service. Please review the 911 Service Schedules, and the US VoIP 911 Advisory and/or Canada VoIP 911 Advisory at www.allstream.com for important Customer and End User information about VoIP service limitations and maintaining access to emergency services.

All references to US long distance or toll free rates are for lower 48 states only. Rates for Alaska, Hawaii, and other extended locations are available upon request.

¹ * Total Monthly Charges do not include the following, which will be reflected on the invoice as applicable: federal, state, and local taxes and fees, universal service fees, and Company-specific charges such as Network Access Assessment (NAA), for which the current NAA rate is 12.45% and may be subject to change with 30 days' prior written notice. Monthly long distance charges are estimated based on Customer's estimated usage. For more information about taxes, surcharges, and fees please visit: www.allstream.com.

Customer Acceptance

William A. Cole

Print Name Authorized Signature Date

Responsible Party email:

~~●●●●@billingsmt.gov~~ wattersond@billingsmt.gov

This email contact will be the primary recipient of future secure information

Allstream Acceptance

Print Name Signature Date



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Directory Listing And Billing Address Confirmation Form

5160 Orbitor Drive
Mississauga, ON L4W 5H2
(P) 416-345-2917
(F)
jun.carbonell@allstream.com

Please complete the listing section of this form exactly as you would like it to appear in directory services for your area. The information that you provide will be used to submit a request for inclusion of your printed listing in the white pages of the telephone directory service in your area as well as directory assistance services such as 411 and (XXX) 555-1212. Please provide complete information for all listings-use additional sheets if necessary.

AE: Jun Carbonell
Account#: 330249

Customer Name: CITY OF BILLINGS
Billing Address: 210 N. 27th Street
City, State, Zip: BILLINGS, MT 59101

Additional Listing

Company Name CITY OF BILLINGS
Telephone Number to List ~~(406) 237-6217~~ (406) 657-8344
Address 210 N 27th St
City, State, Zip Billings, MT 59101
Listing Type: Complimentary Listing
Directory: _____

Additional Listing

Company Name Communications Center
Telephone Number to List (406) 237-6217
Address 2305 8th Ave N
City, State, Zip Billings, MT 59101
Listing Type: Complimentary Listing
Directory: _____



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Customer represents and warrants the above information is true and correct and understands that its name, address and phone number, as set forth above, will be delivered to the appropriate directory publishers and directory assistance data bases. Customer will advise Allstream ("Company") immediately of any changes in the above information. Customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold Company free and harmless of and from any claims, loss, damage, or liability that may result from the use of such listing. Company will take all reasonable steps to ensure that the above information appears in the next directory to be published, however, Company does not warrant that the listing will be error-free. Company's liability for errors or omissions in Customer directory listings shall be limited to the charge for that listing, if any, during the effective life of the directory containing the error or omission.

This Service Agreement including the most recent Master Service Agreement executed by Customer and Company, together with any schedules or attachments (including all applicable Product Exhibits) are incorporated by reference herein, and constitute a binding commitment between the Company and Customer, effective upon execution of this Service Agreement, and supersede all prior written or verbal agreements or understandings. Each Party represents and warrants to the other Party that the execution, delivery and performance of this Service Agreement by such Party has been duly authorized by all requisite corporate action, that the signatory hereto for such Party is authorized to sign this Service Agreement. Early termination fees may apply as set forth of the Master Service Agreement.

Customer Acceptance

William A. Cole

Print Name	Authorized Signature	Date
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Allstream Acceptance

Print Name	Authorized Signature	Date
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**911 EMERGENCY SERVICE ADVISORY
FOR VOICE OVER INTERNET PROTOCOL (VoIP) SERVICES**

The Federal Communications Commission ("FCC") requires Voice over Internet Protocol ("VoIP") service providers to advise customers of the potential limitations of 911 service when access is attempted over a VoIP connection or VoIP Customer Premise Equipment ("CPE").

The FCC also requires VoIP providers to obtain and keep a record of affirmative acknowledgement by every customer using VoIP services and/or IP-compatible CPE, confirming that the customer has received and understood this Advisory. Failure of the Customer to sign and return this acknowledgement to Allstream Business US, LLC, including its wholly-owned subsidiary (collectively, "Company") may result in delay of service installation or suspension of service until the signed acknowledgement is received by the Company.

For purposes of this Advisory, "Customer" means the entity signing the Service Order* and "End User" means the Customer's members, End Users, customers, or any other third parties who use or access the VoIP services or CPE, or the Company network via the services or CPE.

VoIP SERVICES, WHICH CAN INCLUDE FIXED OR NOMADIC SOLUTIONS THAT RELY ON END USER LOCATION CHANGES FOR ACCESS TO EMERGENCY SERVICES, MAY NOT ALLOW YOU TO REACH EMERGENCY SERVICES IN CERTAIN SITUATIONS; DEATH OR SERIOUS INJURY MAY OCCUR IF CUSTOMER DOES NOT HAVE AN ALTERNATIVE MEANS OF REACHING 911 EMERGENCY SERVICES.

Customer acknowledges the following regarding potential limitations of 911 Access through VoIP service or CPE:

RELOCATION OF END-USER'S IP-COMPATIBLE CPE: If Customer or Customer's End User moves nomadic, non-fixed telephones and/or IP-compatible CPE to a new location other than the Registered Location ("Registered Location" means the current address (and other location information if applicable) provided by Customer or Customer's End User to the Company and/or submitted via a Customer and End User portal), the 911 emergency response address associated with the CPE telephone numbers may be incorrect. For 911 dialing to work properly, the 911 emergency response or service address within the 911 database must correspond to the physical location of the calling party. Customer or End User may also need to reset or reconfigure network equipment to restore 911 service.

SERVICE OUTAGE AND/OR BROADBAND CONNECTION FAILURE: 911 service may not be available during a service outage or broadband connection failure, including situations beyond Company's reasonable control and ability to predict, such as fiber cuts, weather/storm outages, or equipment malfunctions.

LOSS OF ELECTRICAL POWER: In the event of an electrical power failure or disruption, 911 service may not be available to the VoIP Customer until power is restored. Customer may also need to reset or reconfigure network equipment to restore 911 service.

CUSTOMER'S INCORRECT LOCATION REGISTRATION OR FAILURE TO UPDATE ITS EMERGENCY RESPONSE SERVICE LOCATION OR ADDRESS INFORMATION WITHIN THE 911 DATABASE: Current address information must be provided to the Company or updated via the applicable Customer and End User portal when the CPE location changes. If the service is used at a location other than the Registered Location, or if CPE is moved within the Registered Location and not reconfigured, Customer is responsible for any use of VoIP service at the non-Registered location. Company shall not be liable for such use, as failure by the Customer or End User to update the CPE location will prevent calls for emergency response services from routing correctly.

911 PROVISIONING INTERVALS: UPDATES TO THE REGISTERED LOCATION DO NOT OCCUR IMMEDIATELY due to time required to update 911 databases. Following service activation and/or subsequent location updates by Customer or End User, there may be a delay in updating the 911 database and 911 service will not be available. **THE COMPANY RECOMMENDS THAT CUSTOMER AND END USERS ALWAYS HAVE AN ALTERNATIVE MEANS OF REACHING 911 EMERGENCY RESPONSE SERVICES.**

END USER AWARENESS: Customer will notify all End Users of the limitations to access emergency response services as described in this Advisory. Customer should provide End Users with a copy of this Advisory or place a copy near all VoIP CPE. End Users must immediately tell the emergency response agency their phone number and specific location of the emergency to ensure emergency responders can reach the End User.

Customer acknowledges that it has been advised of the limitations associated with VoIP service, and further acknowledges it has read, understands and agrees to the foregoing:

Customer Name & Title: William A. Cole Mayor _____
Date: _____
Signature: _____

*As defined in the Master Service Agreement posted at www.allstream.com

