

Crisis System: Alignment of services toward a common goal



Key Terms Defined

CRISIS: In this instance, crisis refers to *mental health and/or substance use disorder crisis where an individual is in need of professional assessment and stabilization support in a crisis facility.*

CRISIS LINE: Currently, Yellowstone County does not have a crisis line. Montana is launching 988 as the Crisis Call Line for the state of Montana in July 2022. The 211 Resource Data Base is the resource data base that will be used by 988. A strong 211 is essential for a strong 988. CONNECT is working with 988, 211, and 911 to ensure the 988 resource functions optimally for our region.

MOBILE CRISIS TEAMS: Currently, Yellowstone County does not have a Mobile Team. Mobile teams deploy with law enforcement to respond where the person in crisis is. CONNECT is working to get Mobile Crisis in place.

CRISIS FACILITIES (RECEIVING AND STABILIZATION): These facilities provide drop off for individuals in crisis and provide 24-hour to 8-day stabilization services, after which these individuals exit the crisis system to treatment or other support services. Examples of stabilization services are social detox and medical detox. The Community Crisis Center (CCC) and Rimrock provide Crisis Receiving and Stabilization.

POST-CRISIS WRAPAROUND and CRISIS PREVENTION: Post-Crisis Wraparound and Crisis Prevention refer to services which prevent individuals from entering or re-entering crisis services due to mental health and/or SUD crisis. Examples include shelter for individuals who are homeless, mental health and SUD treatment, care coordination, medication management, education, job training, life skills, monitoring.

CONNECT CRISIS LEADER MEMBERS: 911/Dispatch, 988 and 211 Provider, Alternatives, Inc., Billings Fire, Billings Police, Community Crisis Center, Downtown Billings Alliance MAAP program, Montana Rescue Mission, Region IV Probation and Parole, Rimrock, The Continuum of Care, Yellowstone County Sheriff's Office. Additional members are being on boarded this spring.

YELLOWSTONE COUNTY CRISIS MAP



CONNECT seeks to decrease human suffering and the cost of mental health and substance use crisis in our community through a unified approach to individuals currently in crisis AND individuals at risk for crisis. Working together we will improve communication, support existing effective practices, and fill service gaps to get individuals to the lowest cost, most appropriate service, right now. CONNECT's team of crisis leaders is committed to using research-based approaches with accountability to quarterly and annual metrics.

CRISIS NOW

ENTRY TO CRISIS SYSTEM



ENTRY
911/Dispatch



ENTRY
988 Crisis Line & 211

CRISIS RESPONSE

DANGER = Law Enforcement/Corrections

Acute Crisis Stabilization =
Emergency Dept and Psychiatric
Stabilization Unit



Mobile Crisis Response = Mobile Team
Deployed, Resolve on site or transport

Crisis Receiving and
Stabilization = triage, 24-hour to
8-day stabilization, social detox,
medical detox



CORRECTIONS



JAIL



PRISON

CRISIS PREVENTION & POST CRISIS

TEMPORARY SHELTER

DOES NOT NEED
subacute crisis stabilization

NEEDS

Shelter to mitigate personal
or public safety risk



SUPPORT SERVICES

NEEDS

Housing and services to support recovery,
prevent relapse, and promote long-term
income and health stability

Recovery
Supports

Parenting
Supports

Housing
Supports

Income
Supports

Health
Supports

Legal
Assistance

TREATMENT

State
Treatment
Facility

Private
Treatment
Facility

Drug
Courts