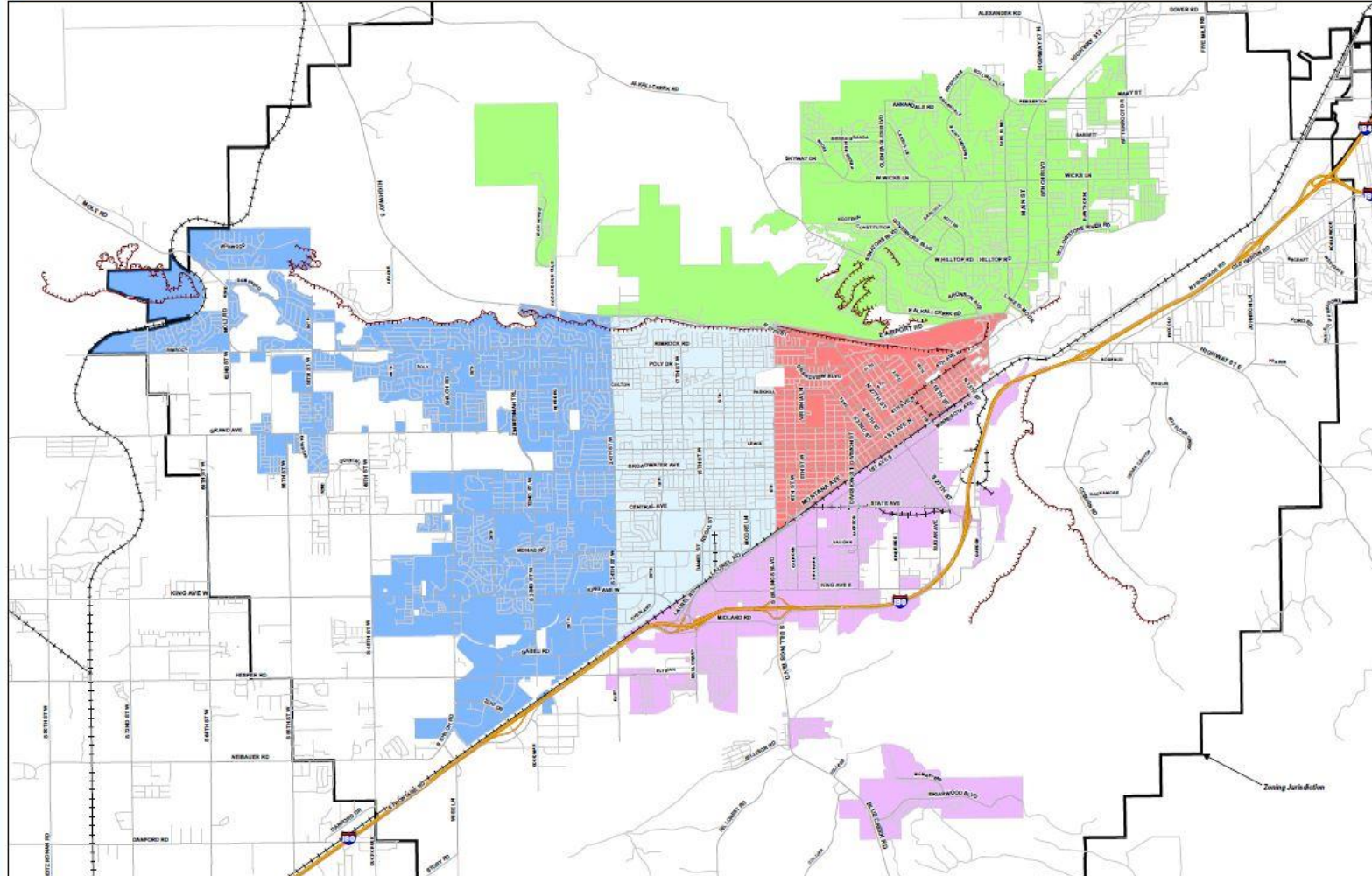







# Code Enforcement Division

Tina Hoeger, Manager

# CITY CODE ENFORCEMENT OFFICERS' AREAS

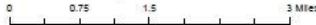


**Code Enforcement Areas**

 Heights & Rehberg	 West 1
 Northside	 West 2
 Southside	



Prepared by Planning and Community Services Department.  
Updated: 3-18-2022



# Code Enforcement Assignments

## Residential

- Open storage
- Junk vehicles on property
- Weed & snow removal
- RV living/camping in city limits
- Obstructing the ROW
- Unattached trailers on street
- Fencing permits
- Setback violations

## Commercial CE II

- Business licenses
- Spa/massage facility
- Signage
- Graffiti
- Short term rentals
- Sober living homes
- Marijuana businesses

## Code Officer II

- Abandoned buildings
- Boarded structures
- Dangerous structures
- Decaying structures
- Nuisance properties

# What Code Enforcement doesn't do

- Motorized vehicles abandoned on a city street (CPC)
- Moving along transients (BPD)
  - We can issue notices to property owners who allow camping in the city limits
- Trespass onto private property
  - Enforcement is from the public right of way (street, alley, sidewalk view)
  - We do not have authority to enter private residences
- Code enforcement deals with property NOT people
  - We contact property owners regarding violations on (or adjacent to in cases of ROW violations) their property that can be seen from the public right of way

Code Enforcement partners with the police department in those situations that involve people and property violations in order to gain compliance and obtain a satisfactory resolution.

# Recent Achievements

Since January 2022  
implementation of a code  
enforcement manager

- Completion of division policy and procedure manual
- Implementation of field training program
- Partnership with adult treatment court - community service hours
- Partnership with Billings Police Department to safely complete abatements
- Crisis Intervention Training - January 2022
- Partnership with VA programs/non-profits
- Legal support from CAO - monthly case reviews, consultation on new ordinances

# Immediate Division Goals

- New residential officer hired May 2022 (PSML position)
- Hiring new commercial code officer II July 2022 (PSML position)
- Hire code enforcement officer II to fill vacancy - existing position
- Hire additional residential officer in early FY23 (PSML position)
- Fully staffed and trained by September 2022
- Implement new code enforcement officer areas (map on slide 2)
  - Implement 7 am to 7 pm, Monday through Friday customer access to a code enforcement officer
- Monthly or bi-weekly team cleanups
- Efficient resolution of cases

## Next Steps

Where do we go from here?

Moving towards a more solutions-oriented code enforcement division

- Proactive solutions-oriented approach
- Increase neighborhood cleanups
- Graffiti program
  - At the research and education stage to create an effective program
  - The Graffiti Associates 10-part video training
- Work session with property management companies to avoid violations
- Regular contact with neighborhood task force members to maintain safe and healthy neighborhoods
- Measure our success