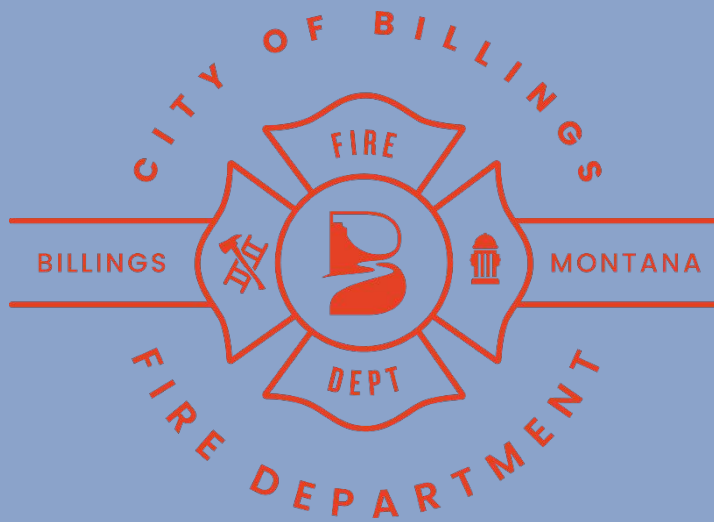


# Fire Department

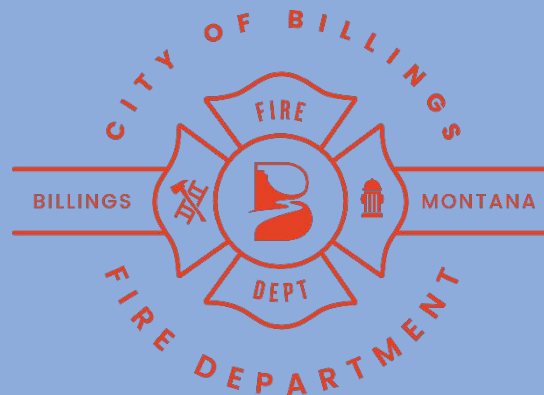
## 2024 Annual Report



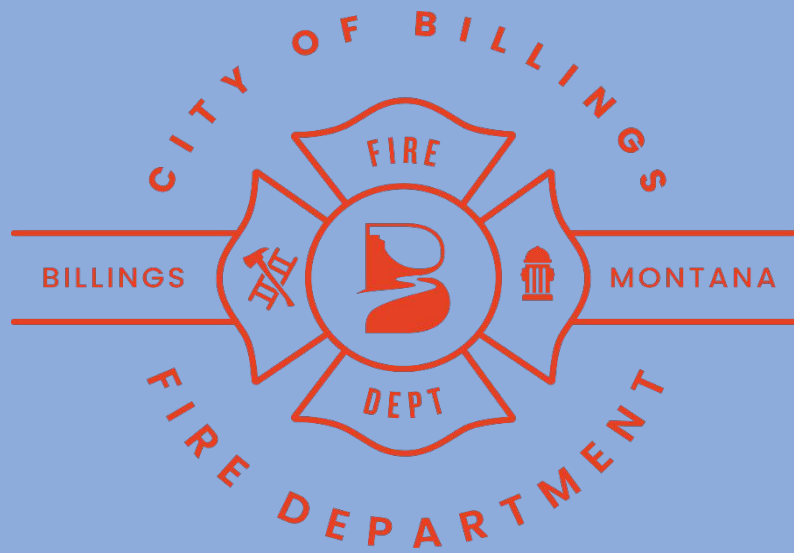
# Call Volume

## BFD Call Volume By Year

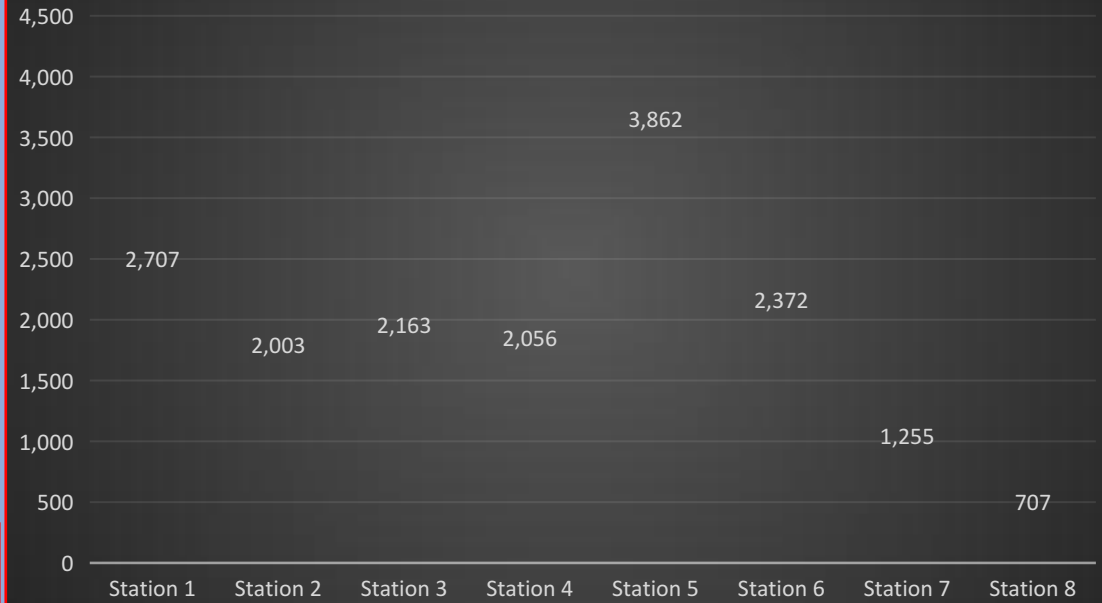
- 2020 -18,284
- 2021- 18,777
- 2022 -19,212
- 2023 -18,810
- 2024 -19,342



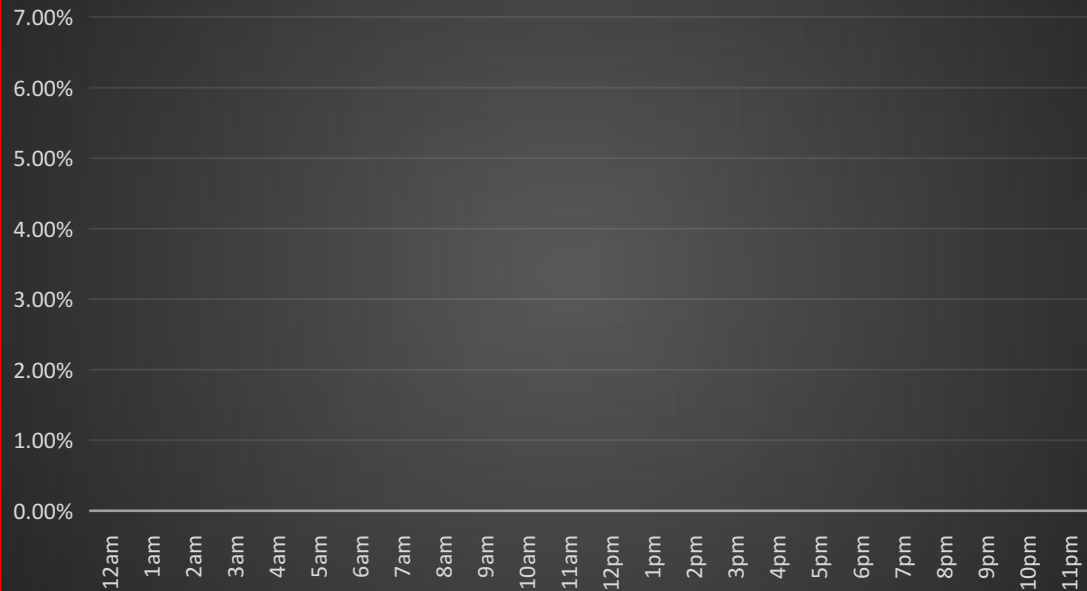




## Call Volume By Station Area



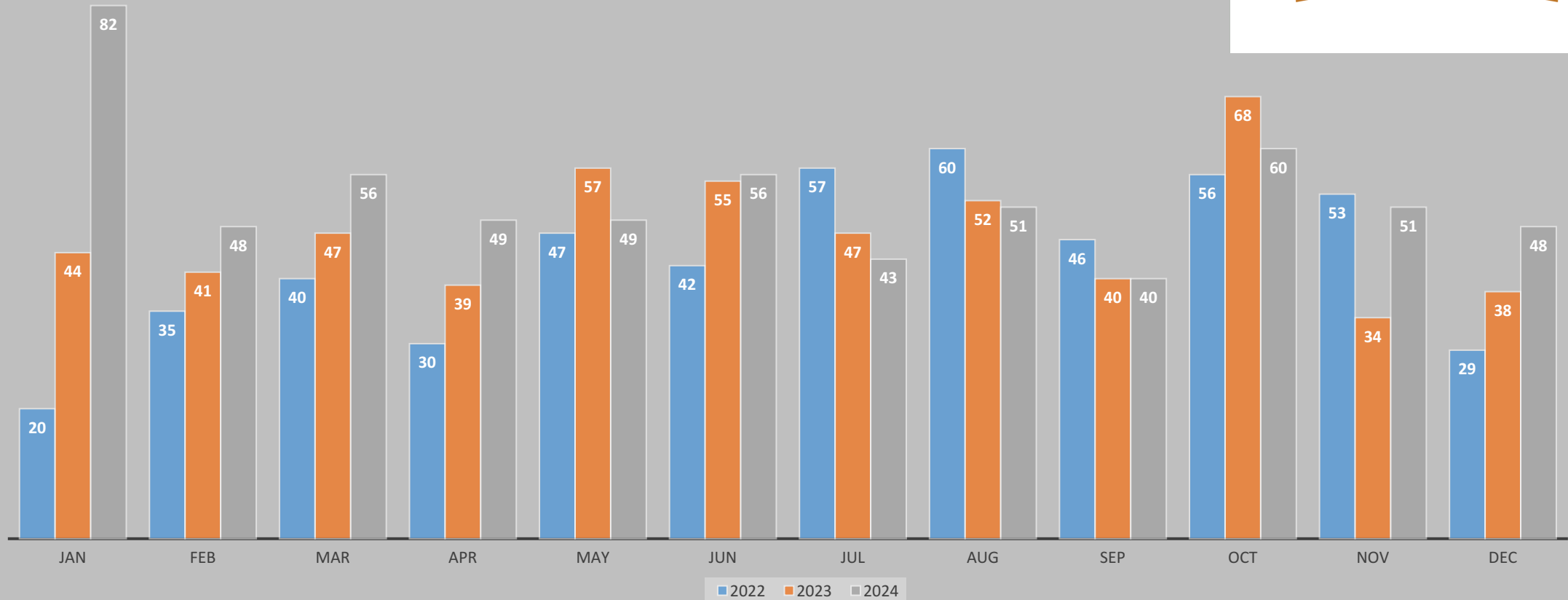
## BFD Service Demand by Time of Day



# False Alarm Violations



COMPARATIVE VIOLATIONS BY MONTH: 2022-2024



# 2024 911 BY THE NUMBERS

- 268, 713 Total Phone Calls
- 734 Average Phone Calls/Day
  - 31 Calls/Hour
- Call Count
  - 20.4% Emergency
  - 79.6% Non-Emergency
- 141,435 Incidents Created
- 557 Public Records Request
- Implementation of the new 10.4-million-dollar Astro Radio Communications System

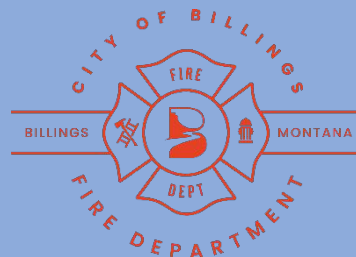


# NATIONAL GUARD/SWAT MEDIC PROGRAM

- SWAT Medic Program was launched in 2024
- Operates unified partnership between BFD and BPD



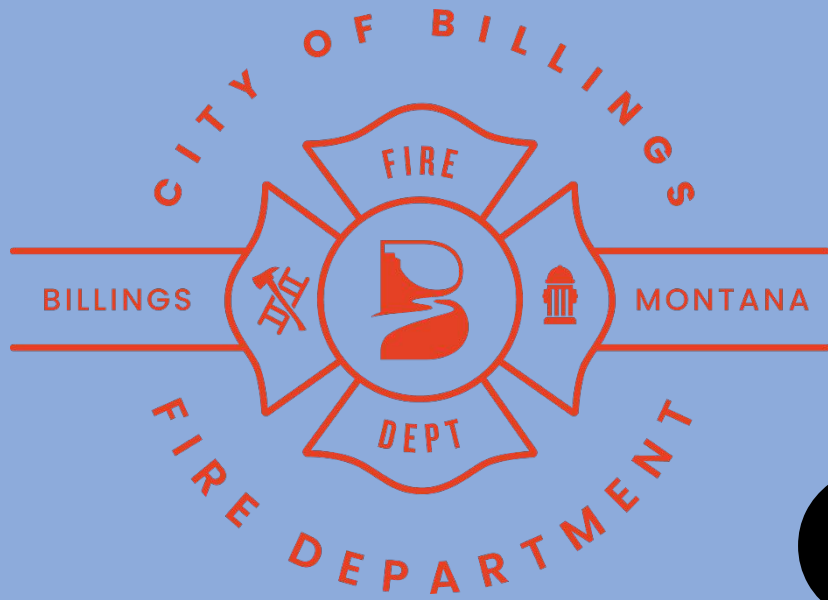
- BFD & Montana Army National Guard developed partnership in 2024 to utilize BFD Paramedics on search/rescue flight missions
- BFD Paramedics undergo a comprehensive training taught by Army National Guard officers/pilots and crew chiefs





# SUMMARY

- Challenged with significant short staffing
- Learning curve with CRU program
- New partnerships with BPD and the Army National Guard
- Significant software, hardware and protocol upgrades for our 911 center



# Questions