

OPTION 1

MESSAGE ON BILLS ABOUT LATE FEES AND SHUT-OFFS

CYCLE	BILL DATE
Cycle 3	Thursday, September 18, 2025
Cycle 4	Wednesday, September 24, 2025
Cycle 1	Friday, October 3, 2025
Cycle 2	Friday, October 10, 2025
Cycle 3	Friday, October 17, 2025
Cycle 4	Friday, October 24, 2025
Cycle 1	Monday, November 3, 2025
Cycle 2	Monday, November 10, 2025

Cycle	BILL DATE	DUE DATE	LATE FEES ASSESSED	DELINQUENT LETTERS SENT	PHONE CALLS/EMAILS SENT	SHUT OFF FOR NON-PAYMENT
Cycle 3	Monday, November 17, 2025	Tuesday, December 2, 2025	Monday, December 15, 2025	Friday, December 19, 2025	Friday, January 2, 2026	Tuesday, January 6, 2026
Cycle 4	Monday, November 24, 2025	Tuesday, December 9, 2025	Monday, December 22, 2025	Tuesday, December 30, 2025	Tuesday, January 13, 2026	Tuesday, January 20, 2026
Cycle 1	Wednesday, December 3, 2025	Thursday, December 18, 2025	Monday, December 29, 2025	Tuesday, January 6, 2026	Tuesday, January 20, 2026	Monday, January 26, 2026
Cycle 2	Wednesday, December 10, 2025	Sunday, December 28, 2025	Thursday, January 8, 2026	Wednesday, January 14, 2026	Tuesday, January 27, 2026	Monday, February 2, 2026

OPTION 2

MESSAGE ON BILLS ABOUT LATE FEES AND SHUT-OFFS

CYCLE	BILL DATE
Cycle 2	Friday, October 10, 2025
Cycle 3	Friday, October 17, 2025
Cycle 4	Friday, October 24, 2025
Cycle 1	Monday, November 3, 2025
Cycle 2	Monday, November 10, 2025
Cycle 3	Monday, November 17, 2025
Cycle 4	Monday, November 24, 2025
Cycle 1	Wednesday, December 3, 2025

Cycle	BILL DATE	DUE DATE	LATE FEES ASSESSED	DELINQUENT LETTERS SENT	PHONE CALLS/EMAILS SENT	SHUT OFF FOR NON-PAYMENT
Cycle 2	Wednesday, December 10, 2025	Sunday, December 28, 2025	Thursday, January 8, 2026	Wednesday, January 14, 2026	Tuesday, January 27, 2026	Monday, February 2, 2026
Cycle 3	Thursday, December 18, 2025	Friday, January 2, 2026	Tuesday, January 13, 2026	Tuesday, January 20, 2026	Tuesday, February 3, 2026	Monday, February 9, 2026
Cycle 4	Wednesday, December 24, 2025	Thursday, January 8, 2026	Monday, January 19, 2026	Tuesday, January 27, 2026	Tuesday, February 10, 2026	Tuesday, February 17, 2026
Cycle 1	Friday, January 2, 2026	Monday, January 19, 2026	Friday, January 30, 2026	Thursday, February 5, 2026	Wednesday, February 18, 2026	Tuesday, February 24, 2026