

Broward County Transit Development Plan

Annual Update & Progress Report

FY2025-2034

Broward County Transit (BCT)



BCT Connected - TDP Overview

The TDP Annual Progress Report (APR) is BCT's annual update to its Transit Development Plan, BCT Connected. The purpose of the APR is to:



Provide an overview of the previous year's accomplishments



Update steps taken to achieve BCT's goals

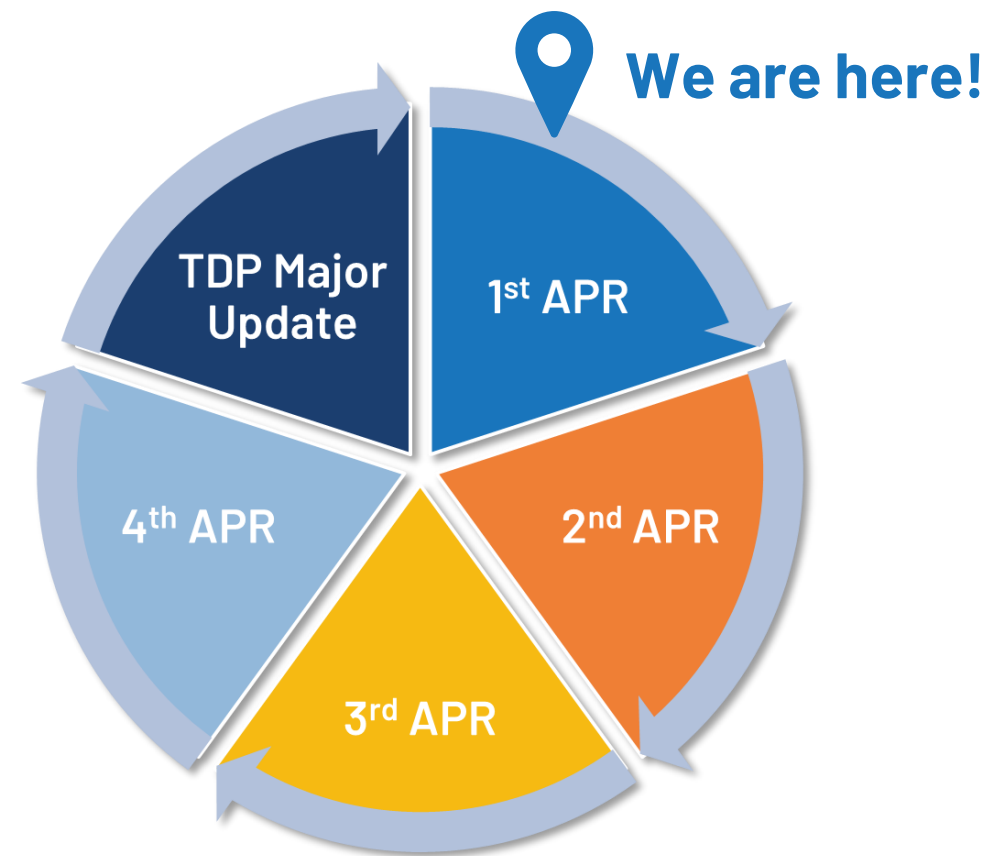


Update and extend Ten-Year Operating & Capital Program to include FY2034



Help FDOT develop key transportation planning and funding programs

TDP CYCLE



Key Changes to 2024 TDP Rules



A more streamlined TDP process



Increased collaboration with Metropolitan Planning Organizations (MPOs)



Emphasis on prioritizing key projects that align with goals & funding



A new submission deadline

BCT Strategic & Operational Initiatives

BCT is Making Strides Toward its Strategic Initiatives



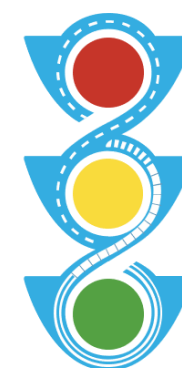
PREMO

Hosted an Industry Day with **250+ industry representatives** and continued to advance its program of projects for a premium transit network in Broward County



BCR South

Submitted environmental documents to FTA in spring 2024 and received **Finding of No Significant Impact (FONSI)** from FTA in September 2024



Mobility Advancement Program (MAP)

Presented updates at numerous Independent Transportation Surtax Oversight Board meetings and workshops

Operational Initiatives

- Added the first two **Electric Express Coaches** to BCT's fleet.
- Launched **Project Homeless Connect**, to help the unhoused and improve safety and security at bus stops and shelters.
- Graduated **50 new operators** from a 10-week training program—the **largest graduating class** in BCT's history—thanks to special hiring events.



Public Outreach

Inspiring positive change and collaboration throughout 2024

Comprehensive Operational Analysis (COA) Outreach

On-going effort to improve community needs and agency efficiency. In FY2024, BCT:



Administered **7,400+** surveys in English, Spanish, and Haitian Creole



Hosted **public meetings and stakeholder** listening sessions



Held **pop-up events** at BCT transit centers and community events



COA recommendations will:



Boost ridership



Identify Inefficiencies



Update service standards & performance measures



Modernize BCT's network

Goals and Objectives

Goal 1 **Improve Safety & Security**

ACTION



Implement Pedestrian Collision Avoidance System

Semi-Annual Security Campaign & Pro-Active and Ongoing Law Enforcement Engagement

TARGET



Decrease Safety Events Per 100,000 Miles by 5%

Decrease Transit Worker Assaults by 5%
(verbal and physical assaults)

RESULT



Action in progress

- Procuring pedestrian avoidance system
- Holding safety stand downs
- Requiring refresher training for bus operators



Target cannot be accurately measured

- Change in tracking methodologies in April 2023
- Increased emphasis on reporting and tracking incidents
- Increased training and operator outreach to encourage reporting

BCT has taken measures to reduce transit worker assaults

- Improved tracking
- Enhanced security at terminals
- Updated de-escalation training
- Implemented four safety campaigns



Together, we're creating a welcoming, stress-free, and enjoyable experience on public transit. Ride with courtesy – because we take this trip together.

Goal 2 Improve Mobility for All & Implement Comprehensive Transit Solutions

ACTION



Provide Transit Services that Meet Customer Demand by Investing in Projects that Improve Service & Infrastructure

Improve the Customer Experience, Attract New Riders, and Improve Customer Satisfaction

TARGET



Meet NEPA Requirements

50 stop improvements annually

At least 12 outreach events annually

Increase ridership by 2% annually

RESULT



Target met!

- Received FONSI for BCR South in September 2024

Target met!

Installed or relocated 15 shelters, 1,641 new signs, & 310 solar lights on signs

Target met!

- 46 outreach events

Target met!

- Ridership increased by 8.66%

Ridership



- BCT's ridership has been on **the rise** since the downturn in ridership caused by the COVID-19 pandemic
- From FY2023 to FY2024, ridership increased by **8.66%** systemwide
- Ridership increased across **all services**
- Paratransit ridership in FY2024 was the **highest in TOPS! history**

Goal 3 Strive to Be an Employer of Choice

ACTION



Participate in Job/Career Outreach Events

Conduct Employee Survey

TARGET



Participate in/host two career events annually

Conduct annual employee satisfaction survey

RESULT



Target met!

- BCT participated in 13 career events

BCT did not conduct an employee survey in FY2024

- Annual employee survey postponed until full implementation of BCT 2.0, an organization-wide restructuring for efficiency

BCT at the Mega Job Fair



Goal 4

Ensure Resiliency & Maintain a State of Good Repair

ACTION



Increase No/Low Emission Vehicles in BCT Fleet such as Electric and Sustainable Propane

TARGET

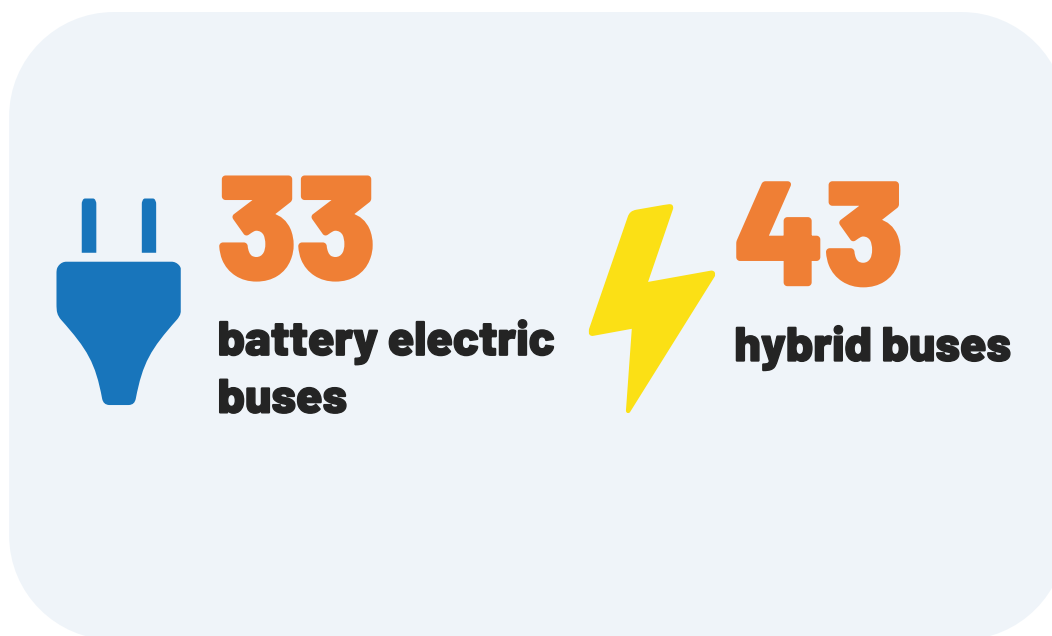


Increase no/low emission vehicles by 3% annually
(This is predicated on availability of funding & vehicles)

RESULT



**8% increase
from FY2023**



Goal 5

Support Economic Development & Ensure Financial Stability

ACTION



Monitor Low-Performing Routes and Create a Performance Improvement Plan

TARGET



Find Alternatives

RESULT



COA in progress

- Data is still being gathered
- Additional public outreach is expected to begin in 2025
- Alternatives will be identified after the COA is completed

Ten-Year Operating and Capital Program

Shifts planning horizon forward to cover FY2025 – FY2034

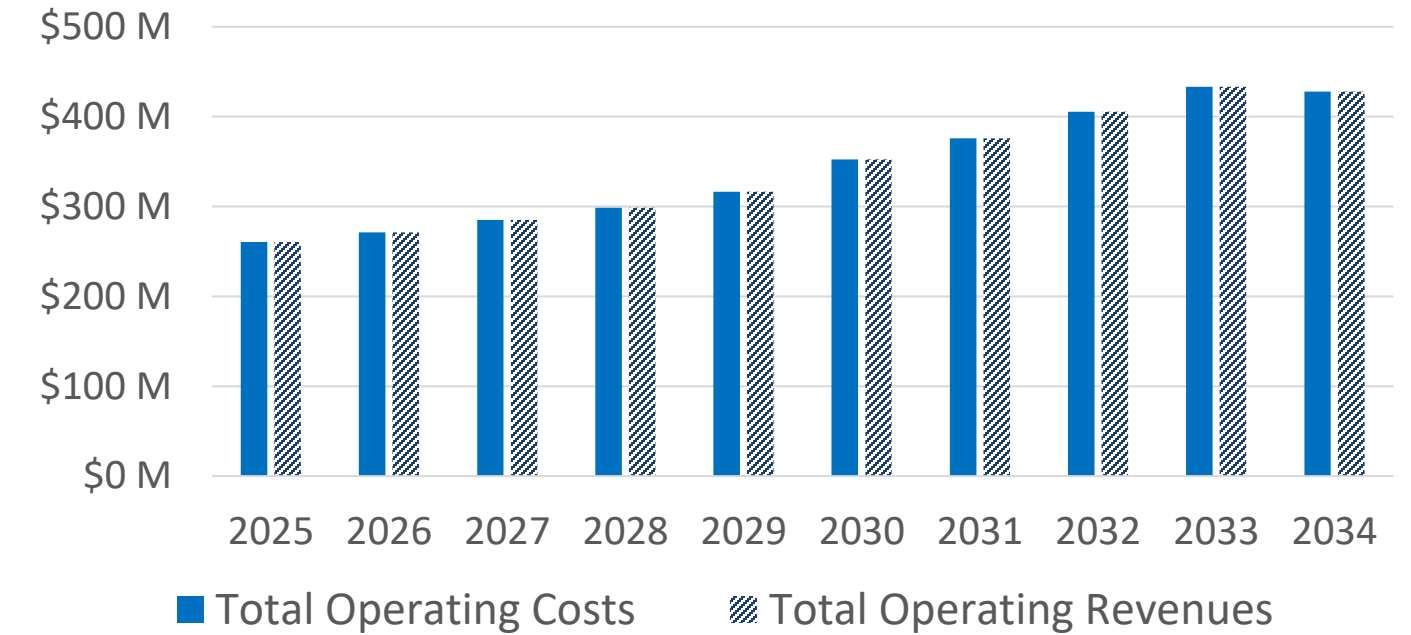
Operating Program

- **\$3.43 billion** for maintaining existing service and implementing PREMO projects
- Funded through transportation surtax, state block grants, and farebox revenue

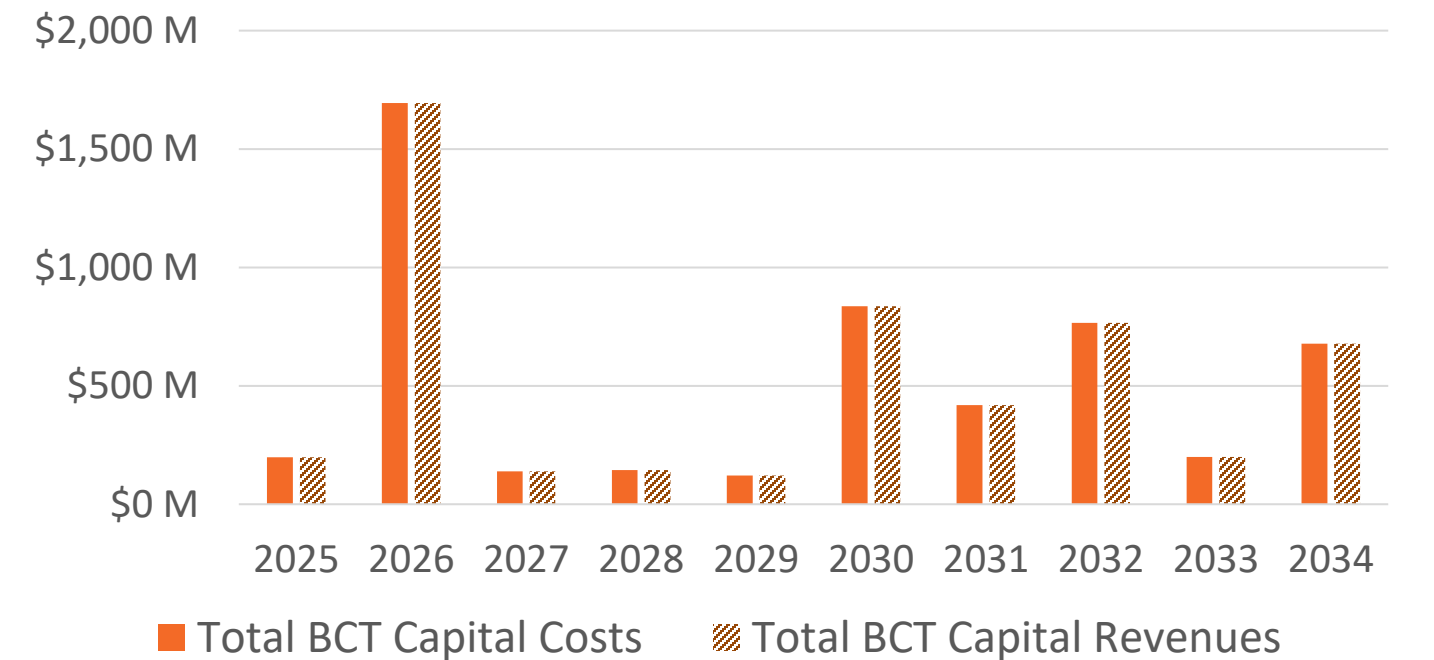
Capital Program

- **\$5.19 billion** in capital investments to support service expansion, infrastructure improvements, fleet modernization, and major projects in the PREMO Plan
- Funded through transportation surtax capital revenues, federal grants, and a mix of non-local matching funds, FTA formula grants, and trust fund transfers.

Operating Costs & Revenues



Capital Costs & Revenue



Project Prioritization

- Projects have been prioritized to align with capital readiness and operating capacity
- Planning horizon for **premium service** (PREMO projects) reflect up to date implementation timelines
- BCT's fleet is expected to increase from **415 to 500+ vehicles** to align with service expansions
- Improvements to existing local bus, express bus, Breeze, and Community Shuttle networks will be guided by COA findings and recommendations

PREMO Project/Corridor	Anticipated Service Start Date									
	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
Sample Road High Frequency Bus (HFB)		x	x	x	x	x	x	x	x	x
Hollywood Boulevard HFB		x	x	x	x	x	x	x	x	x
Oakland Park Boulevard Bus Rapid Transit (BRT)					x	x	x	x	x	x
US 1/Federal Highway South HFB						x	x	x	x	x
US 1/Federal Highway North HFB						x	x	x	x	x
Broward Commuter Rail South						x	x	x	x	x
Airport-Seaport-Convention Center LRT						x	x	x	x	x
Downtown Connection LRT							x	x	x	x
Atlantic Boulevard HFB							x	x	x	x
Sheridan Street HFB							x	x	x	x
Dixie Highway HFB								x	x	x
SR 7/US 441 BRT/HFB									x	x