



CTC Organization

County: Broward

Fiscal Year: 7/1/2024 - 6/30/2025

CTC Status: Submitted

CTD Status: Under Review

Date Initiated: 8/21/2025

CTC Organization Name: Broward County

Address: 1 N University Drive

City: Plantation

State: FL

Zip Code: 33324

Organization Type: County

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: Yes

Number of Transportation Operators: 4

Coordination Contractors: Yes

Number of Coordination Contractors: 17

Provide Out of County Trips: Yes

Local Coordinating Board (LCB) Chairperson: Caryl Shuham

CTC Contact: Paul Strobis

CTC Contact Title: Assistant General Manager - Transportation

CTC Contact Email: pstrobis@broward.org

Phone: (954) 357-8321

CTC Certification

I, Paul Strobis, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Caryl Shuham, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



CTC Trips

County: Broward
 Fiscal Year: 07/01/2024 - 06/30/2025

CTC Status: Submitted
 CTD Status: Under Review

CTC Organization: Broward County

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	871,101	N/A	871,101	848,819	N/A	848,819
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	704,504	N/A	704,504	626,233	N/A	626,233
Paratransit						
Ambulatory	230,814	296,952	527,766	210,428	236,163	446,591
Non-Ambulatory	45,240	53,324	98,564	41,006	95,205	136,211
Stretcher	0	0	0	0	7,644	7,644
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	1,851,659	350,276	2,201,935	1,726,486	339,012	2,065,498
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	980,558	N/A	980,558	877,667	N/A	877,667
Total - Contracted Transportation Operator Trips	980,558	0	980,558	877,667	0	877,667
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	97,037	97,037	0	86,834	86,834
Agency for Persons with Disabilities (APD)	0	35,284	35,284	0	49,963	49,963
Comm for the Transportation Disadvantaged (CTD)	1,147,155	N/A	1,147,155	1,100,253	N/A	1,100,253
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	9,098	9,098	0	7,969	7,969
Dept of Education (DOE)	0	19,694	19,694	0	16,056	16,056
Dept of Elder Affairs (DOEA)	0	43,563	43,563	0	41,564	41,564
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	0	0	0	0	0	0
Local Government	704,504	65,942	770,446	626,233	76,574	702,807
Local Non-Government	0	76,570	76,570	0	60,052	60,052
Other Federal & State Programs	0	3,088	3,088	0	0	0
Total - Revenue Source	1,851,659	350,276	2,201,935	1,726,486	339,012	2,065,498



CTC Trips (cont'd)

County: Broward
Fiscal Year: 07/01/2024 - 06/30/2025

CTC Status: Submitted
CTD Status: Under Review

CTC Organization: Broward County

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	613,501	99,186	712,687	561,136	111,510	672,646
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	704,504	251,090	955,594	626,233	227,502	853,735
Low Income	533,654	0	533,654	539,117	0	539,117
Other	0	0	0	0	0	0
Total - Passenger Type	1,851,659	350,276	2,201,935	1,726,486	339,012	2,065,498
Trip Purpose - One Way						
Medical	306,695	54,884	361,579	296,421	49,385	345,806
Employment	114,009	3,581	117,590	122,168	2,717	124,885
Education/Training/Daycare	169,506	149,319	318,825	169,008	139,683	308,691
Nutritional	143,742	37,504	181,246	132,323	37,707	170,030
Life-Sustaining/Other	1,117,707	104,988	1,222,695	1,006,566	109,520	1,116,086
Total - Trip Purpose	1,851,659	350,276	2,201,935	1,726,486	339,012	2,065,498
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	8,690	3,282	11,972	7,812	3,366	11,178
Total - UDPHC	8,690	3,282	11,972	7,812	3,366	11,178
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	126,903	N/A	126,903	101,768	N/A	101,768
Customer Feedback						
Complaints	4,264	N/A	4,264	3,351	N/A	3,351
Commendations	950	N/A	950	612	N/A	612



**Transportation
Disadvantaged**

CTC Vehicles & Drivers

County: Broward
Fiscal Year: 07/01/2024 - 06/30/2025

CTC Status: Submitted
CTD Status: Under Review

CTC Organization: Broward County

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	12,286,200	N/A	12,286,200	11,587,556	N/A	11,587,556
Paratransit Miles	2,652,225	1,257,744	3,909,969	2,481,589	1,790,789	4,272,378
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	14,938,425	1,257,744	16,196,169	14,069,145	1,790,789	15,859,934
Roadcalls & Accidents						
Roadcalls	230	11	241	102	34	136
Chargeable Accidents	85	4	89	120	5	125
Vehicle Inventory						
Total Number of Vehicles	385	228	613	366	238	604
Number of Wheelchair Accessible Vehicles	317	96	413	297	82	379
Drivers						
Number of Full Time & Part Time Drivers	495	361	856	444	258	702
Number of Volunteer Drivers	0	0	0	0	0	0



CTC Revenue Sources

County: Broward
 Fiscal Year: 07/01/2024 - 06/30/2025

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Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 864,134	\$ 864,134	\$ 0	\$ 711,411	\$ 711,411
Agency for Persons with Disabilities (APD)	\$ 0	\$ 527,744	\$ 527,744	\$ 0	\$ 562,518	\$ 562,518
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 154,204	\$ 154,204	\$ 0	\$ 155,235	\$ 155,235
Dept of Education (DOE)	\$ 0	\$ 273,169	\$ 273,169	\$ 0	\$ 258,757	\$ 258,757
Dept of Elder Affairs (DOEA)	\$ 0	\$ 824,784	\$ 824,784	\$ 0	\$ 817,451	\$ 817,451
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 5,311,190	N/A	\$ 5,311,190	\$ 5,102,550	N/A	\$ 5,102,550
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 49,889,622	\$ 0	\$ 49,889,622	\$ 38,017,184	\$ 0	\$ 38,017,184
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 678,669	\$ 678,669	\$ 0	\$ 1,278,232	\$ 1,278,232
City In-Kind	\$ 0	\$ 922,199	\$ 922,199	\$ 0	\$ 296,290	\$ 296,290
Other Cash	\$ 0	\$ 92,651	\$ 92,651	\$ 0	\$ 134,586	\$ 134,586
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 0	\$ 5,774	\$ 5,774	\$ 0	\$ 6,269	\$ 6,269
Donations/Contributions	\$ 0	\$ 84,936	\$ 84,936	\$ 0	\$ 83,784	\$ 83,784
In-Kind Services	\$ 0	\$ 508,327	\$ 508,327	\$ 0	\$ 421,184	\$ 421,184
Other Non-Government	\$ 0	\$ 710,095	\$ 710,095	\$ 0	\$ 685,351	\$ 685,351
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 55,200,812	\$ 5,646,686	\$ 60,847,498	\$ 43,119,734	\$ 5,411,068	\$ 48,530,802



CTC Expense Sources

County: Broward
 Fiscal Year: 07/01/2024 - 06/30/2025

CTC Status: Submitted
 CTD Status: Under Review

CTC Organization: Broward County

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 1,456,577	\$ 2,491,292	\$ 3,947,869	\$ 1,233,807	\$ 2,322,943	\$ 3,556,750
Fringe Benefits	\$ 521,294	\$ 635,301	\$ 1,156,595	\$ 431,548	\$ 671,329	\$ 1,102,877
Services	\$ 450,795	\$ 368,575	\$ 819,370	\$ 216,093	\$ 501,336	\$ 717,429
Materials & Supplies Consumed	\$ 3,825,701	\$ 783,859	\$ 4,609,560	\$ 3,668,731	\$ 758,015	\$ 4,426,746
Utilities	\$ 260,226	\$ 128,538	\$ 388,764	\$ 259,121	\$ 42,654	\$ 301,775
Casualty & Liability	\$ 0	\$ 826,656	\$ 826,656	\$ 0	\$ 786,664	\$ 786,664
Taxes	\$ 89,509	\$ 1,459	\$ 90,968	\$ 75,392	\$ 2,505	\$ 77,897
Miscellaneous	\$ 3,107	\$ 19,332	\$ 22,439	\$ 3,317	\$ 23,750	\$ 27,067
Interest	\$ 0	\$ 4	\$ 4	\$ 0	\$ 1,100	\$ 1,100
Leases & Rentals	\$ 0	\$ 4,965	\$ 4,965	\$ 0	\$ 4,033	\$ 4,033
Capital Purchases	\$ 0	\$ 80,396	\$ 80,396	\$ 0	\$ 57,139	\$ 57,139
Contributed Services	\$ 0	\$ 36,375	\$ 36,375	\$ 0	\$ 64,801	\$ 64,801
Allocated Indirect Expenses	\$ 0	\$ 167,972	\$ 167,972	\$ 0	\$ 112,094	\$ 112,094
Purchased Transportation Services						
Bus Pass	\$ 699,736	N/A	\$ 699,736	\$ 734,858	N/A	\$ 734,858
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 47,893,867	N/A	\$ 47,893,867	\$ 36,496,867	N/A	\$ 36,496,867
Total - Expense Sources	\$ 55,200,812	\$ 5,544,724	\$ 60,745,536	\$ 43,119,734	\$ 5,348,363	\$ 48,468,097

County: Broward
 CTC: Broward County
 Contact: Paul Strobis
 1 N University Drive
 Plantation, FL 33324
 954-357-8321

Email: pstrobis@broward.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	11,972



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	217,164	848,819	871,101
Deviated FR	0	0	0
Complementary ADA	568,975	626,233	704,504
Paratransit	629,294	590,446	626,330
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	1,415,433	2,065,498	2,201,935

Vehicle Data	2023	2024	2025
Vehicle Miles	13,527,364	15,859,934	16,196,169
Roadcalls	192	136	241
Accidents	5	125	89
Vehicles	611	604	613
Drivers	643	702	856

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	254,382	345,806	361,579
Employment	81,155	124,885	117,590
Ed/Train/DayCare	287,567	308,691	318,825
Nutritional	132,791	170,030	181,246
Life-Sustaining/Other	659,538	1,116,086	1,222,695
TOTAL TRIPS	1,415,433	2,065,498	2,201,935

Financial and General Data	2023	2024	2025
Expenses	\$43,492,585	\$48,468,097	\$60,745,536
Revenues	\$43,529,297	\$48,530,802	\$60,847,498
Commendations	565	612	950
Complaints	3,961	3,351	4,264
Passenger No-Shows	107,959	101,768	126,903
Unmet Trip Requests	0	0	0

Passenger Trips By Revenue Source	2023	2024	2025
CTD	424,961	1,100,253	1,147,155
AHCA	96,269	86,834	97,037
APD	71,415	49,963	35,284
DOEA	37,042	41,564	43,563
DOE	59,213	16,056	19,694
Other	726,533	770,828	859,202
TOTAL TRIPS	1,415,433	2,065,498	2,201,935

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.04	0.79	0.55
Miles between Roadcalls	70,455	116,617	67,204
Avg. Trips per Passenger	134.43	184.78	183.92
Cost per Trip	\$30.73	\$23.47	\$27.59
Cost per Paratransit Trip	\$35.77	\$39.23	\$45.12
Cost per Total Mile	\$3.22	\$3.06	\$3.75
Cost per Paratransit Mile	\$3.17	\$3.01	\$3.71

Trips by Provider Type	2023	2024	2025
CTC	217,164	848,819	871,101
Transportation Operator	776,772	877,667	980,558
Coordination Contractor	421,497	339,012	350,276
TOTAL TRIPS	1,415,433	2,065,498	2,201,935