



REVISED AGENDA

Broward Metropolitan Planning Organization
**Transportation Disadvantaged Local
Coordinating Board (LCB)**
Regular Workshop
Monday, February 2, 2026, 2:00 p.m.
**100 West Cypress Creek Road,
6th Floor, Suite 650
Fort Lauderdale, FL 33309-2181**

Items revised denoted with " ** "

REGULAR ITEMS

(All Items Open for Public Comment)

1. Public Comments
Please submit to info@browardmpo.org at least 24 hours prior to the start of the meeting.
2. LCB Public Workshop

**TD101: An Overview of the Transportation Disadvantaged (TD) System -
Rebecca Schultz, Broward MPO**

****Broward County Transportation - Paul Strobis, BCT Assistant General
Manager Paratransit Division**

NEXT MEETING: Review Committee - April 20, 2026; Regular Business Meeting - May 20, 2026

Persons who require special accommodations under the Americans with Disabilities Act or persons who require translation services (free of charge) should contact Carl Ema, Title VI Coordinator at (954) 876-0033/0052 or emac@browardmpo.org (or via Florida Relay at 711) at least seven days prior to the meeting.



**Transportation Disadvantaged LCB
Workshop**

Meeting Date: 02/02/2026

SUMMARY:

TD101: An Overview of the Transportation Disadvantaged (TD) System - Rebecca Schultz, Broward MPO

Attachments

TD101: An Overview of the Transportation Disadvantaged (TD) System - PowerPoint Presentation

TD101: An Overview of the Transportation Disadvantaged (TD) System

PRESENTED BY:

COMMISSION FOR THE
TRANSPORTATION
DISADVANTAGED



The “Transportation Disadvantaged”



OLDER ADULTS



PERSONS WITH
DISABILITIES



PEOPLE WITH
LOW INCOME



AT-RISK
CHILDREN

They Could Need A Ride To...



Medical Services



Work



School



Grocery Store

...And May Have Limited Transportation Options

- Personal or Family Vehicle
- Public Transit
- Government “Sponsored” Transportation (e.g., Medicaid)
- Private On-Demand Services (e.g., taxi, Uber or Lyft, etc.)

Today's Objectives

1. Why Do We Exist? – Our Purpose
2. How Do We Serve Our Customers? – Our Mission
3. Who Are Our Stakeholders? – Our System
4. What Are Our Outcomes? – Our Services
5. Where Are We Headed? – Our Future





“The purpose of the commission is to accomplish the coordination of transportation services provided to the transportation disadvantaged”

OUR PURPOSE

Creation of the Transportation Disadvantaged (TD) Program

Established by the Florida Legislature in 1979.

Intended to ensure TD customers have access to transportation services across the state.

Created Commission and TD Trust Fund in 1989.

Designated provider network responsible for coordinating services in all 67 counties.

Defined “coordination” as services provided in manner that is “cost-effective, efficient, and reduces fragmentation or duplication”.

TD Trust Fund subsidizes a part of a TD person’s transportation “not sponsored” by another agency.



TD Non-Sponsored Eligibility Criteria (adopted in 1997)

No Other Funding Available – Individual has no other purchasing agency “sponsoring” a trip to a certain activity

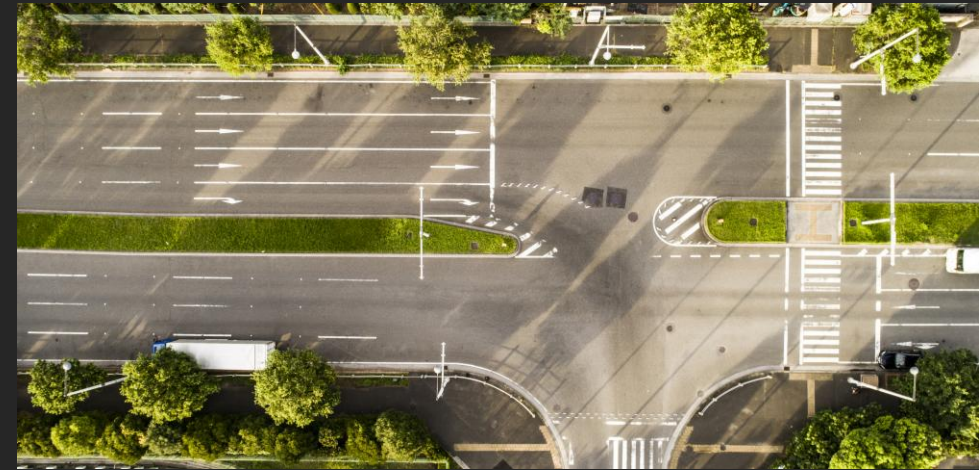
No Other Means of Transportation – Individual does not own a vehicle, have a family member, or others who can provide a trip to an activity.

Public Transit – Individual does not have access to a fixed bus route, or one is not available in their community, to access an activity.

Disability – Individual has a disability as defined by the ADA that presents a barrier to transportation.

Age – The individual’s age presents a barrier to transportation [the age limit is defined by the CTC and LCB].

Income – The individual or household income presents a barrier to transportation [the income threshold is defined by the CTC and LCB].



Our Governing Documents



Chapter 427 Part I, Florida Statutes (F.S.) – Legislative Authority

Rule Chapter 41-2, Florida Administrative Code (FAC) – Implementing Guidelines

Our Organization:

Independent state agency, housed in FL Dept of Transportation (FDOT).

Consists of 11 board members appointed by the Governor.

Appoints Executive Director and oversees staff in Tallahassee.

Administers TD Trust Fund and grant programs that support TD Services.

Adopts policies and rules governing the Coordinated System.

Designates Community Transportation Coordinators (CTCs) and Planning Agencies in all 67 counties.

Collects data on TD service operations and presents Annual Report to the Governor and Legislature (January 1 each year).

Serves as a clearinghouse of information on TD services.



Legislative Budget Process

CTD operates on a state fiscal year cycle (July 1 – June 30).

TD Trust Fund revenues are collected, monitored and forecasted.

In Fall, CTD makes a Legislative Budget Request (LBR) through FDOT to support grant programs and administrative expenses for upcoming fiscal year.

Governor considers LBR as part of Recommended Budget to the Legislature.

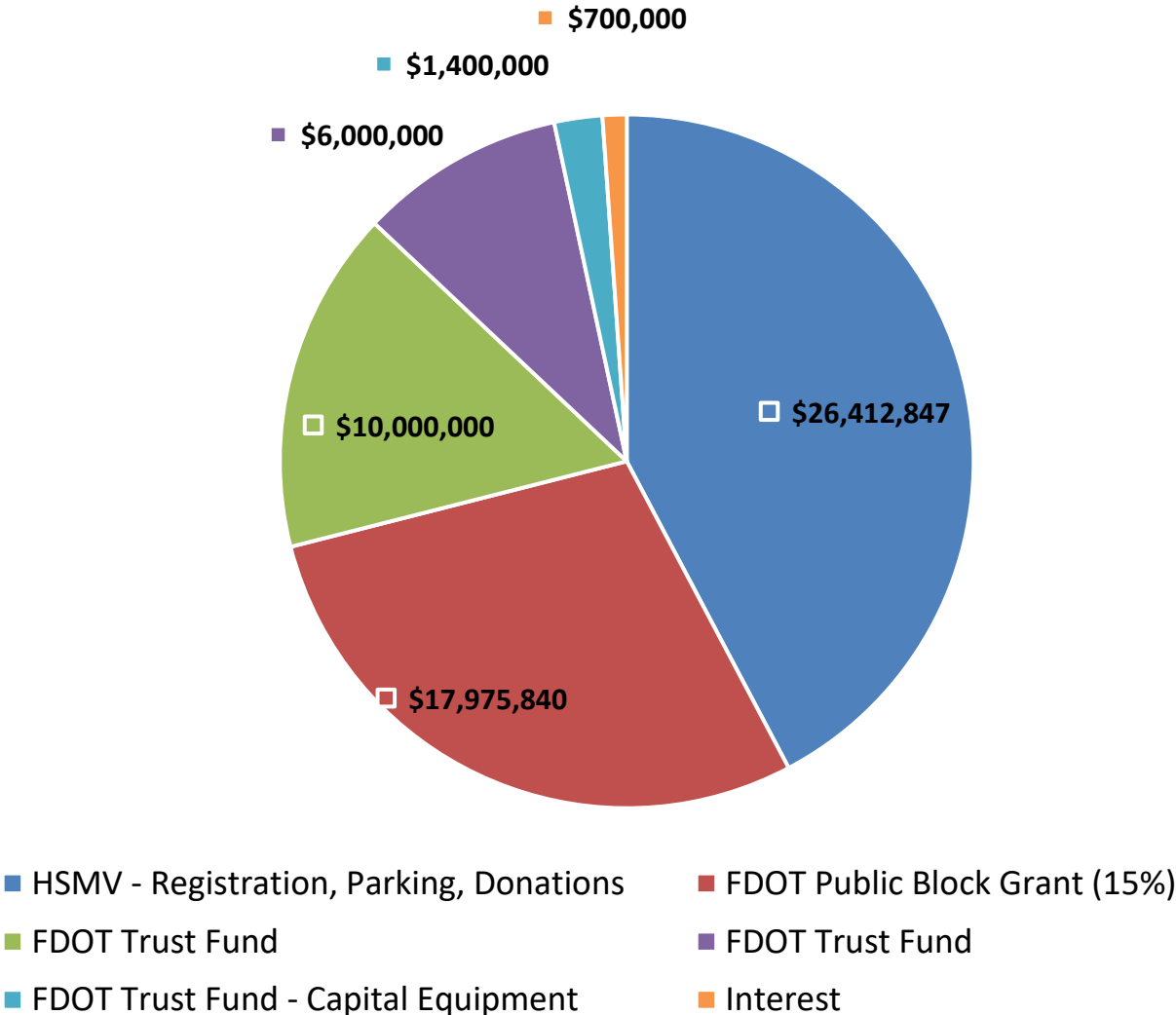
In Winter/Spring, Legislature convenes 60-day Session to pass General Appropriations Act (GAA) and other legislation (bills).

CTD allocates funding (appropriated in GAA) and executes grant agreements.

Funds not expended by June 30 are “reverted” to the TD Trust Fund.

Transportation Disadvantaged Trust Fund Revenues FY2024-25

\$62,488,687



Grant Programs: FY 2024-25

Trip & Equipment (T&E) Grant – \$52.9M

Formula-based funding for CTCs to purchase "non-sponsored" paratransit services, bus pass subsidies, and capital equipment in every county.

Planning Grant – \$1.9M

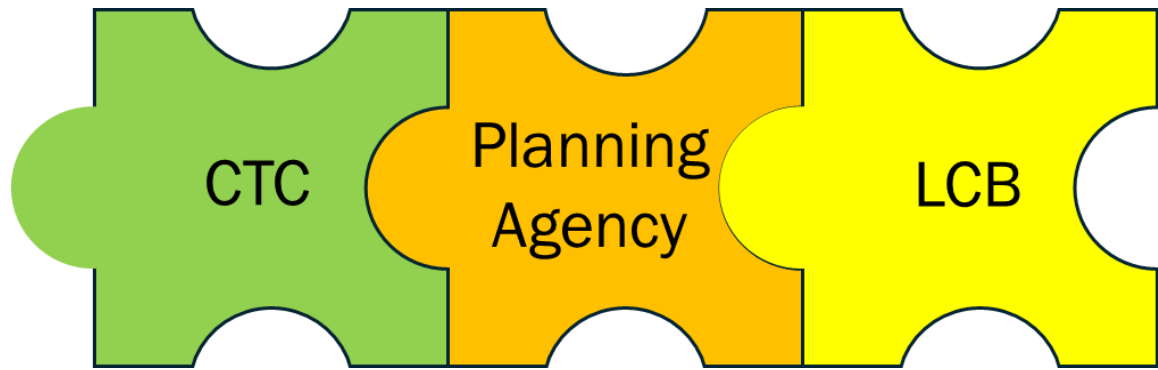
Formula-based funding to support Planning Agencies' responsibilities.

“Shirley Conroy” Rural Area Capital Assistance Grant – \$1.4M

Competitive grant for CTCs to support the purchase of capital equipment.

Innovative Service Development (ISD) Grant – \$3M

Competitive grant for CTCs to support innovative projects that promote new TD services that promote greater access to the community.



OUR PARTNERS

Planning Agency Responsibilities

Appoints LCB members & provides staff support

Procures & recommends CTC

Works with CTC & LCB to:

- Develop TD Service plan

- Implement local TD program

- Review AOR for submission

Can be a:

- Metropolitan/Transportation Planning Organization

- Regional Planning Council

- Local Planning Organization



LCB Responsibilities

Represents local stakeholders and chaired by elected official

Identifies local service needs and assists with:

- Development of TD Service Plan

- Establishment of eligibility & trip prioritization guidelines

Appoints grievance committee

Evaluates the performance of the CTC



“Purchasing” Agencies

State or Local agencies that purchase trips or provides funding to support transportation operations.

Assist communities in designing transportation systems that meet the needs of TD customers.

Ensure their rules, procedures and guidelines are supportive of the TD population.

Department of
ELDER AFFAIRS
STATE OF FLORIDA



CTC Responsibilities

Delivers trips (directly, by contract, or both)

Assists with:

- Development of TD Service Plan

- Submitting performance data to CTD

- Determining rider eligibility

Invoices agencies for trips “purchased”

Can be a:

- Transit Agency

- Local Government

- Private For-Profit or Non-Profit



Florida Commission for the



**Transportation
Disadvantaged**

For More Info...

Visit CTD website at:

[Florida Commission for the
Transportation Disadvantaged - Home
\(fdot.gov\)](https://www.fdot.gov/ctd/ctd-home)

<https://www.fdot.gov/ctd/ctd-home>

Or contact: 850-410-5700



Metropolitan Planning Organization

Non-Action Items

Transportation Disadvantaged LCB Workshop

Meeting Date: 02/02/2026

SUMMARY:

****Broward County Transportation - Paul Strobis, BCT Assistant General Manager
Paratransit Division**

Attachments

Broward County Transportation - PowerPoint Presentation



Broward County Transportation

**Paul Strobis, Assistant General Manager
Paratransit Division**

February 2, 2026

Mission Statement

Broward County Transit's mission is to provide accessible, safe, and reliable transportation solutions that link people, connect communities, support employment and contribute to the overall economic growth of our region.

Summary of Programs Offered

	TOPS Paratransit Service	Rider's Choice Program	Transportation Disadvantage (TD) Bus Pass Program
Service Description	A shared-ride, origin to destination service which includes the entire urbanized area of Broward County, a portion of northern Miami-Dade County and a portion of southern Palm Beach County. Customers can travel with at least one companion and a personal care attendant (PCA). More companions can be accommodated as space allows.	Provides eligible paratransit customers, who voluntarily enroll, the choice of calling a local taxi company or transportation network provider of their choosing from a list of firms that can accept the County's payment card, to arrange their trip. The card is valid for use only in Broward County. There is no program restriction on traveling with companions or PCAs.	The TD bus pass program provides free monthly bus passes to eligible Broward County residents who are low income and need financial assistance to access BCT's fixed route bus service. The bus pass is only the applicant, other travelers must pay a fare.
Who is Eligible	<p>ADA Paratransit Service Program For eligible individuals with physical, cognitive, emotional, visual or other disabilities which functionally prevent them from using the BCT fixed-route bus system permanently or temporarily. Disability alone does not create eligibility for ADA Paratransit Service. The decision is based solely on the applicant's functional ability to use fixed-route buses.</p> <p>Transportation Disadvantaged Program Persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to healthcare, employment, education, shopping, social activities, or other life-sustaining activities. The applicant's income does not exceed 225% of the current Federal Poverty Guidelines.</p> <p>Veterans Clinic Transportation Program Available to all veterans who provide proof of honorary discharge status in Broward County traveling to and from the William "Bill" Kling VA Clinic.</p>	Must be a currently eligible TOPS customer with at least 6 months of TOPS eligibility AND taken at least 50 trips on TOPS.	TD eligibility require the applicant to qualify under current Federal Poverty Level Guidelines, depending on the number of family members in household, at the 225 percent level.
Cost to Customer	The regular Paratransit fare is currently \$3.50. Honorably Discharged United States Veterans traveling to VA Clinics in Broward County receive a discounted fare of \$1.75 one-way. Trips to/from designated nutrition sites are at no charge. Companions pay full fare, PCA's are not charged a fare.	Customers are issued a Rider's Choice payment card which pays up to \$30 of the trip's actual metered fare when traveling with a taxi company within Broward County. The customer is responsible for any fees over the \$30 contribution from Broward County.	No cost to customer

Paratransit Service

TOPS is a shared-ride, origin-to-destination service for persons with physical, cognitive, emotional, visual, or other disabilities which functionally prevent them from using the BCT fixed-route bus system permanently, temporarily or under certain conditions.

Why do we do it?

The Americans with Disabilities Act (ADA) of 1990

- Requires complementary Paratransit transportation services to individuals who, because of a disability, are unable to use the fixed-route bus service.
- The ADA federal regulations establish strict criteria regarding eligibility, service characteristics, and minimum delivery standards.

Florida Commission for the Transportation Disadvantaged

- In 1989, Chapter 427, Florida Statutes, created a coordinated system of transportation disadvantaged services in the state of Florida.
- The Transportation Disadvantaged (FCTD) Trust Fund provides funding for trips for “persons who by age, or disability, or economic status...” are considered to be transportation disadvantaged.
- The Board of County Commissioners, in its role as the Community Transportation Coordinator (CTC) for Broward County, serves the needs of persons who are transportation disadvantaged.

Veteran Clinic Transportation Program

- Beginning in November 2016, Broward County Transit began offering TOPS door-to-door service to and from the William H. Kling VA Clinic for any honorably discharged veteran at a discount fare of \$1.75 per trip.

Paratransit Eligibility

ADA Paratransit Service Program

For eligible individuals with physical, cognitive, emotional, visual or other disabilities which functionally prevent them from using the BCT fixed-route bus system permanently or temporarily. Disability alone does not create eligibility for ADA Paratransit Service. The decision is based solely on the applicant's functional ability to use fixed-route buses. ADA Paratransit not intended to be a comprehensive system of transportation that meets all the needs of persons with disabilities, and it is distinct from medical or human services transportation. The estimated travel time of a TOPS! trip is similar to that same trip, including transfers and walking time, on a fixed-route bus.

Transportation Disadvantaged Program

Persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to healthcare, employment, education, shopping, social activities, or other life-sustaining activities. The applicant's income does not exceed 225% of the current Federal Poverty Guidelines.

Veterans Clinic Transportation Program

Available to all veterans who provide proof of honorary discharge status in Broward County, traveling to and from the William "Bill" Kling VA Clinic.

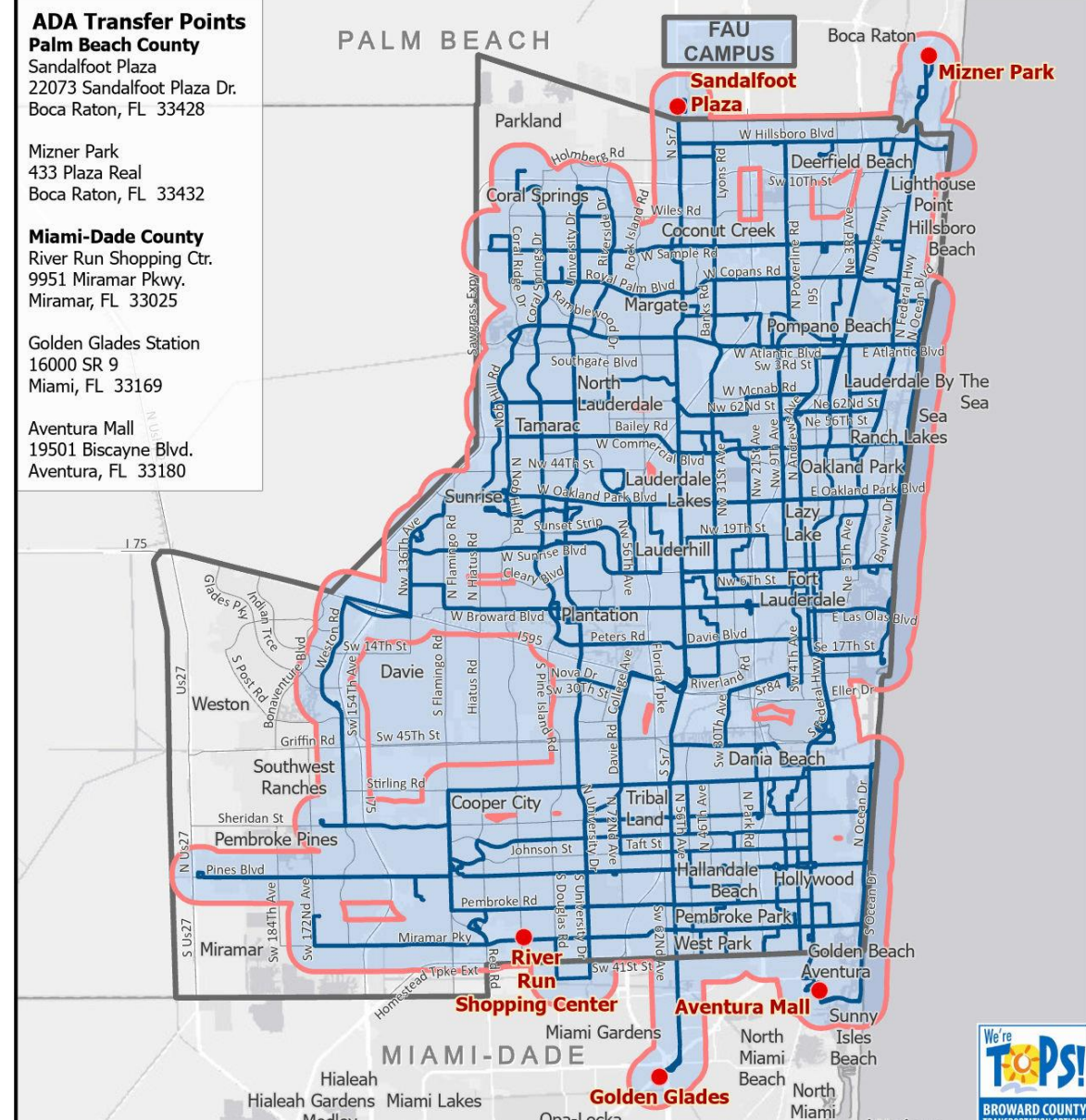
Paratransit Service

The service area includes the entire urbanized area of Broward County, a portion of northern Miami-Dade County and a portion of southern Palm Beach County.

TOPS! provides paratransit service for any and all trip purposes and does not restrict or prioritize service based on trip purpose.

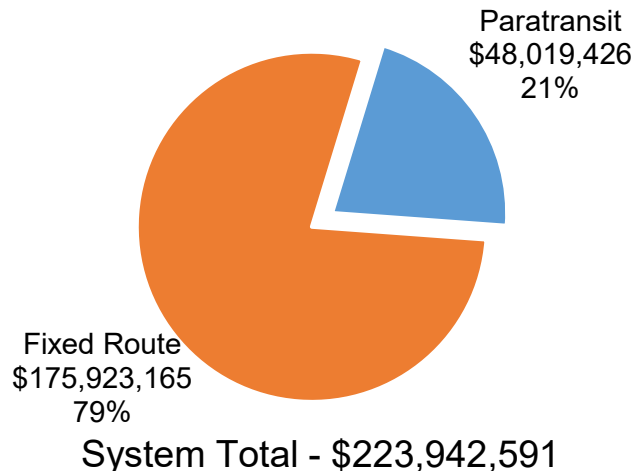
The regular Paratransit fare is currently \$3.50. Honorably Discharged United States Veterans traveling to VA Clinics in Broward County receive a discounted fare of \$1.75 one-way. Trips to/from designated nutrition sites are at no charge.

Paratransit service is available countywide during the same days and hours as Broward County's fixed route bus service.



Paratransit Division

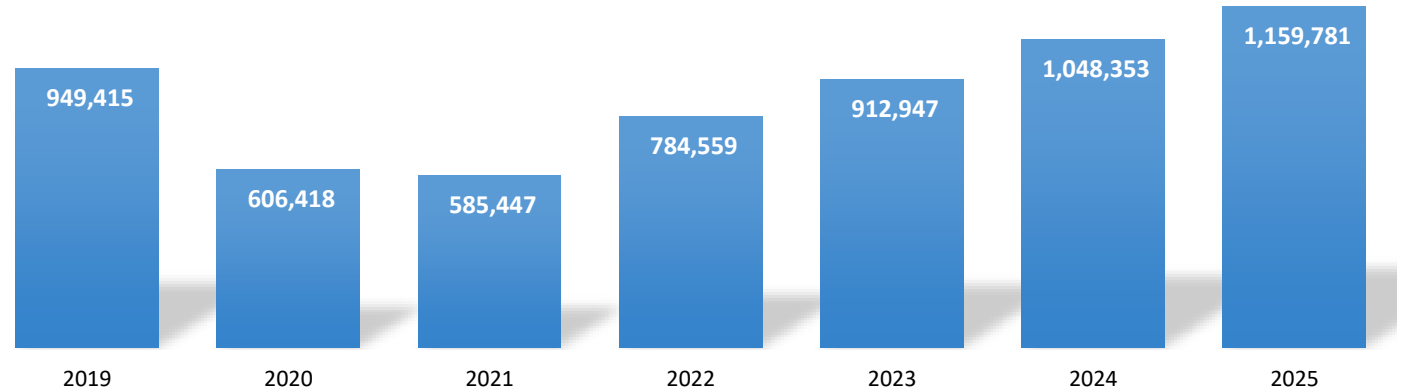
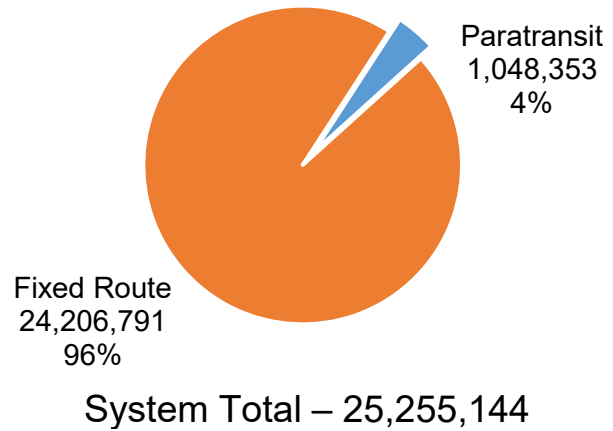
FY2024 Operating Expenses



Total Eligible Customers: 18,453
Transported Customers: 8,965
Cost per trip \$45.80

4,430 - Total Applications (New, Recert, Visitors)
3,253 - New
2,456 - Completed Evaluation (24% Abandon Rate)
32 - Found Not eligible (less than 1%)

FY2024 Ridership



Paratransit Fleet



Alternative Clean Fuels

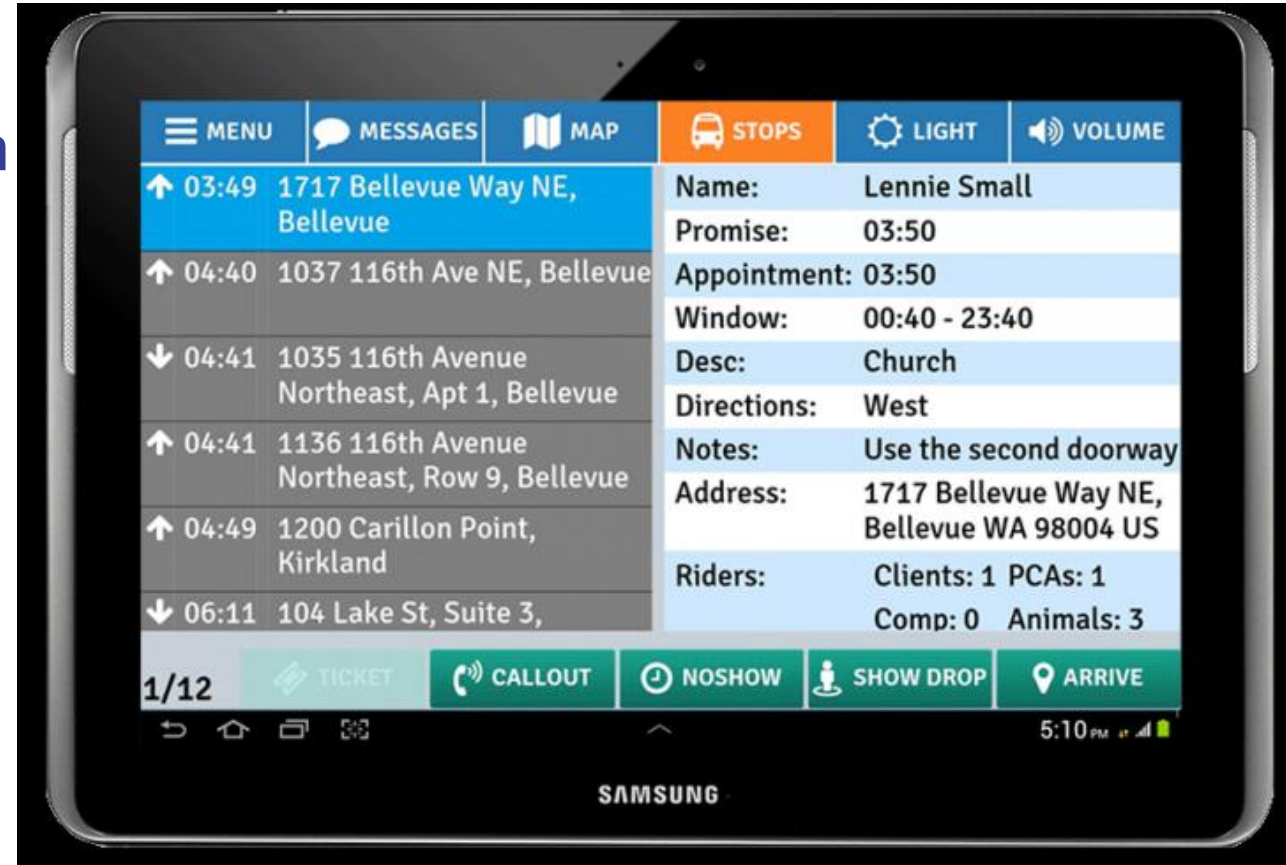


It's Clean

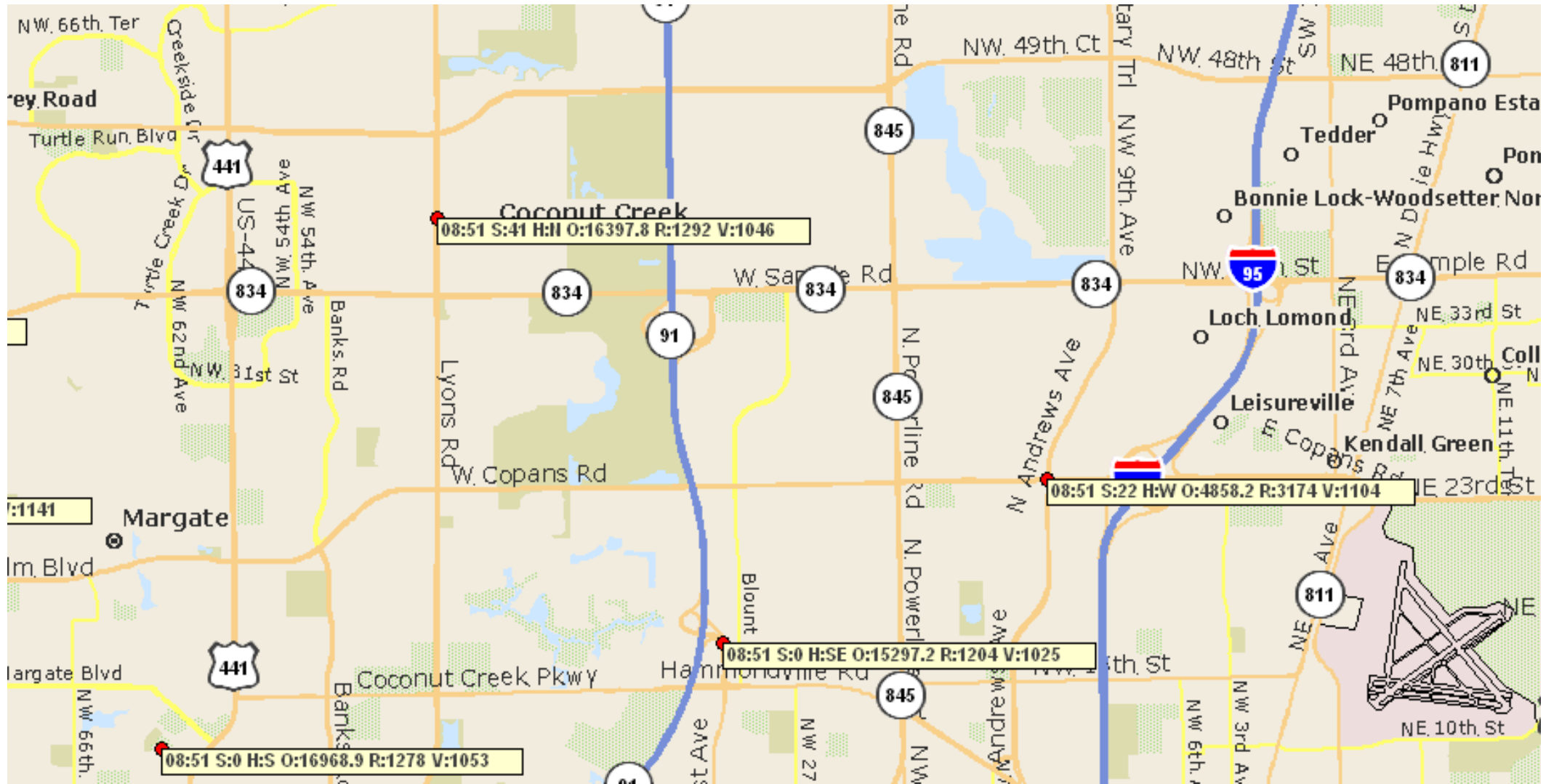
- 24% reduction in Greenhouse Gas (GHG) emissions.
- 20% reduction in Nitrogen Oxide (NOx) emissions.
- 60% reduction in Carbon Monoxide (CO) emissions.

Technology

- ADEPT Paratransit Software
- Mobile Data Computer system
- Automatic Vehicle Location system
- Integrated Voice response system



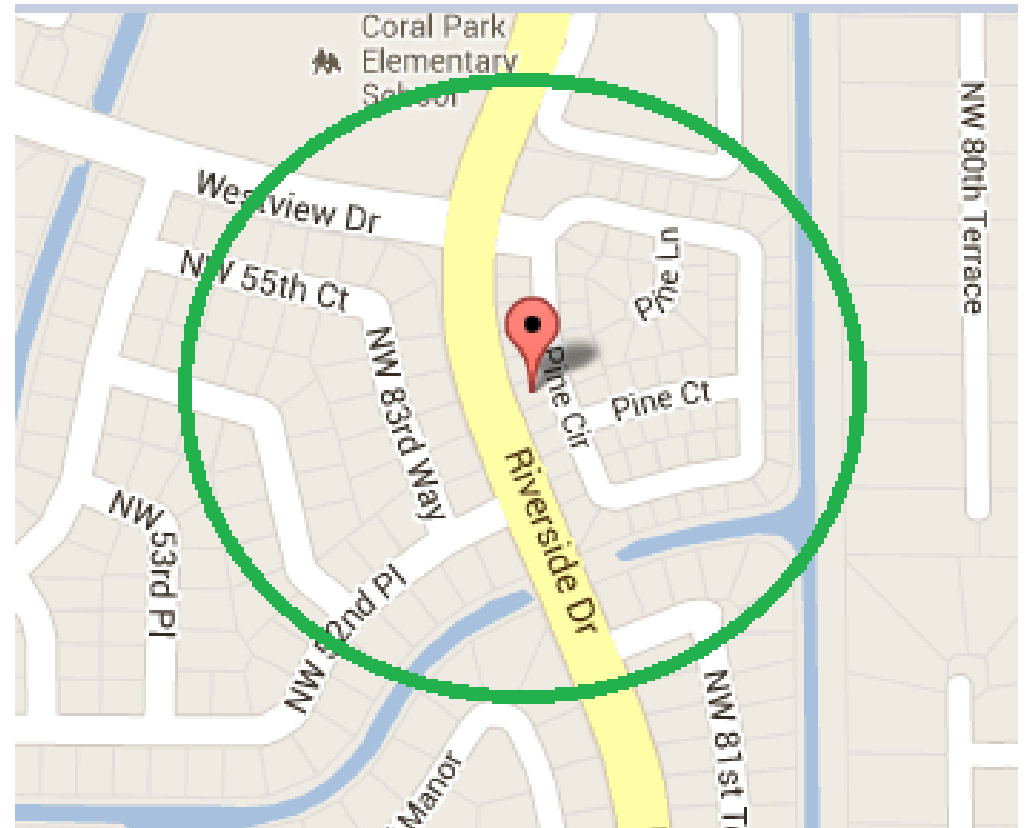
Automatic Vehicle Location



The TOPS! Integrated Voice Response System

Day of Service Arrival Notification - Outbound Calls

On the Day of Service, an automated Arrival Notification call will be sent to the client when the van is 5-10 minutes away or within 3-5 miles of the residence



www.MyTopsTrips.org



Welcome to the TOPS Online Trip Management Website.

The My Tops Trips website is a self-management tool where TOPS customers can make trip reservations, cancel trips, check status of existing reservations, and view trip histories.

Please contact TOPS reservations by phone to set up addresses that can be selected on this website to request a trip. If you have previously traveled to an address on TOPS then the address will be available. You can set up 10 addresses to be used for online reservations.

Broward County Transit – TOPS! Program

Please sign in

Email Or Client Id

Password

[I forgot my password](#) [Create an account](#)

www.MyTopsTrips.org

BROWARD COUNTY
TRANSPORTATION OPTIONS

Broward County Transit -- TOPS! Program

Welcome PAUL STROBIS | [Sign in](#)

Wednesday, April 8, 2020

[Dashboard](#) [Account](#) [Support](#)

Current Trips

Date/Time	Trip Id	Status	Details
Wednesday 04/08/2020 Promised Pickup Time - 08:00 AM Requested Pickup Time - 08:00 AM Pickup Window - 08:00 AM - 08:30 AM	16447496	Scheduled	Pickup - 1 N University Dr.PLANTATION Drop-off - 7209 NW 88th Ave.TAMARAC Fare - \$0.00 Cancel Trip Map Trip Copy Trip
Thursday 04/09/2020 Promised Pickup Time - 08:00 AM Requested Pickup Time - 08:00 AM Pickup Window - 08:00 AM - 08:30 AM	16448641	Scheduled	Pickup - 1 N University Dr.PLANTATION Drop-off - 7209 NW 88th Ave.TAMARAC Fare - \$0.00 Cancel Trip Map Trip Copy Trip
Friday 04/10/2020 Promised Pickup Time - 08:00 AM Requested Pickup Time - 09:00 AM Pickup Window - 08:00 AM - 08:30 AM	16449862	Scheduled	Pickup - 1 N University Dr.PLANTATION Drop-off - 7209 NW 88th Ave.TAMARAC Fare - \$0.00 Cancel Trip Map Trip Copy Trip
Saturday 04/11/2020 Promised Pickup Time - 08:00 AM Requested Pickup Time - 08:00 AM Pickup Window - 08:00 AM - 08:30 AM	16450852	Scheduled	Pickup - 1 N University Dr.PLANTATION Drop-off - 7209 NW 88th Ave.TAMARAC Fare - \$0.00 Cancel Trip Map Trip Copy Trip

Past Trips

View Past: of trips [Print Past Trips](#)

Date/Time	Trip Id	Status	Details
Tuesday 04/07/2020 Promised Pickup Time - 08:00 AM Requested Pickup Time - 09:00 AM Pickup Window - 08:00 AM - 08:30 AM	16446402	Scheduled	Pickup - 1 N University Dr.PLANTATION Drop-off - 7209 NW 88th Ave.TAMARAC Fare - \$0.00 Copy Trip Map Trip

[Schedule a new trip](#)

Profile

Paul Strobis
(954) 553-4287
Status: Active

Summary

Member Since: 2013

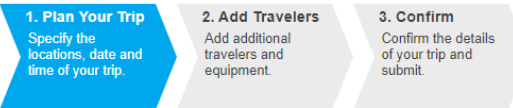
BROWARD COUNTY
TRANSPORTATION OPTIONS

Broward County Transit -- TOPS! Program

Welcome PAUL STROBIS | [Sign in](#)

Wednesday, April 8, 2020

[Dashboard](#) [Account](#) [Support](#)



1. Plan Your Trip

Specify where you'd like to go and at what time.

Round-trip One-way

From [↔](#)
To [Map](#)

Depart Arrive

at :

From [↔](#)
To [Map](#)

Depart Arrive

at :

[← Back](#)

[Next →](#)

Rider's Choice Program

- The Rider's Choice program provides eligible paratransit customers, who voluntarily enroll, the choice of calling a local taxi company or transportation network provider of their choosing from a list of firms that can accept the County's payment card, to arrange their trip
- Unlike paratransit, the Rider's Choice trips can be a same-day, direct to the customer's destination, and free to the customer if below the \$30 per trip subsidy provided.
- Customers are issued a Rider's Choice payment card, which pays up to \$30 of the trip's actual metered fare when traveling with an authorized taxi company within Broward County. The card is valid for use only in Broward County.
- Must be a currently eligible TOPS customer with at least 6 months of TOPS eligibility AND have taken at least 50 trips on TOPS.

TD Bus Pass Program

The TD bus pass program is for eligible Broward County residents who are unable to use Broward County Transit's (BCT) fixed-route bus service as a result of having low income.

TD services require the applicant to qualify under current Federal Poverty Level Guidelines, depending on the number of family members in the household, at the 225 percent level.

Individuals are approved for a 1-year period of time and a 31-day BCT fixed-route bus pass is provided each month to Broward residents at no charge.



Questions?