

**MEETING MINUTES  
BROWARD METROPOLITAN PLANNING ORGANIZATION  
LOCAL COORDINATING BOARD  
FOR THE TRANSPORTATION DISADVANTAGED  
REVIEW COMMITTEE  
Monday, April 20, 2026, 2:00 p.m.  
100 West Cypress Creek Road, Suite 850  
Fort Lauderdale, FL 33309**

**Members and Alternates Present**

Manny Fuentes, Broward County Elderly and Veterans' Services Division  
Tatiana Gillyard, Florida Department of Transportation  
Shatara Piedrasanta, Alternate, Community Action Agency

**Members Absent**

Charlotte Mather-Taylor

**MPO Staff**

Rebecca Schultz, Transportation Disadvantaged (TD) Program  
Administrator/Communications Specialist

**Also Present**

Nancy Weizman, Broward County Transit (Paratransit) Division

**REGULAR ITEMS**  
**(All Items Open for Public Comment)**

**1. Call to Order**

The meeting was called to order at 2:02 p.m.

**2. Approval of Agenda**

**Motion** made by Ms. Piedrasanta, seconded by Mr. Fuentes, for approval of the Agenda. (The Agenda was approved by consensus.)

**3. Motion to Elect a Chair**

**Motion** made by Mr. Fuentes, and duly seconded, to elect Ms. Piedrasanta, who was elected as Chair by consensus.

**4. Public Comments**

None.

### **ACTION ITEMS**

#### **1. MOTION TO RECOMMEND THE LCB APPROVE THE LCB Bylaws**

Ms. Schultz noted that there were no changes proposed to the By-laws.

**Motion** made by Ms. Gillyard, seconded by Mr. Fuentes, to approve. (The **motion** was approved by consensus.)

#### **2. MOTION TO RECOMMEND THE LCB APPROVE the LCB Complaint & Grievance Procedures**

Ms. Schultz advised that there were no changes proposed to the Complaint and Grievance Procedures.

**Motion** made by Mr. Fuentes, seconded by Ms. Gillyard, to recommend the LCB Complaint and Grievance procedure. (The **motion** was approved by consensus.)

#### **3. MOTION TO RECOMMEND THE LCB APPROVE:**

##### **A. The Community Transportation Coordinator's (CTC's) Performance Evaluation**

Ms. Gillyard noted that the performance evaluation for the Community Transportation Coordinator (CTC) was provided in the members' evaluation workbook. Ms. Schultz stated that one addition to the evaluation addressed the new mobile app for ticketing and included updated data.

**Motion** made by Ms. Gillyard, seconded by Mr. Fuentes, to approve. (The **motion** was approved by consensus.)

##### **B. Broward County to Continue as the CTC**

**Motion** made by Ms. Gillyard, seconded by Mr. Fuentes, to approve. (The **motion** was approved by consensus.)

### **ADMINISTRATIVE ITEMS**

#### **1. Member Comments**

The Committee members discussed comments provided through the rider survey, with Ms. Gillyard noting that the responses provided useful feedback on the day-to-day

impact of transportation on riders' lives. Mr. Fuentes added that some riders had never been previously surveyed and felt it was useful to provide comments. All riders surveyed had indicated the system is an extremely valuable resource to them, as access to transportation provides greater freedom.

Chair Piedrasanta observed that the survey received fewer complaints than in the past, and that riders who noted complaints also addressed positive aspects of the system. Some caregivers completed the survey as well.

Ms. Gillyard pointed out that one rider she had attempted to contact had passed away and asked if Broward County Transit (BCT) is notified when this happens. Nancy Weizman, representing BCT's Paratransit Division, explained that the service is not notified, and many families may not know how to reach out to them. She added that this information must be verified by BCT before a rider's account can be closed.

With no other business to come before the Committee at this time, the meeting was adjourned at 2:16 p.m.

**NEXT MEETING: May 18, 2026**