



CTC Organization

County: Broward

Fiscal Year: 7/1/2025 - 6/30/2026

CTC Status: Submitted

CTD Status: Under Review

Date Initiated: 8/27/2026

CTC Organization Name: Broward County

Address: 1 N University Drive

City: Plantation

State: FL

Zip Code: 33324

Organization Type: County

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: Yes

Number of Transportation Operators: 4

Coordination Contractors: Yes

Number of Coordination Contractors: 17

Provide Out of County Trips: Yes

Local Coordinating Board (LCB) Chairperson: Caryl Shuham

CTC Contact: Paul Strobis

CTC Contact Title: Assistant General Manager - Transportation

CTC Contact Email: pstrobis@broward.org

Phone: (954) 357-8321

CTC Certification

I, Paul Strobis, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Caryl Shuham, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



CTC Trips

County: Broward
Fiscal Year: 07/01/2025 - 06/30/2026

CTC Status: Submitted
CTD Status: Under Review

CTC Organization: Broward County

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	886,979	N/A	886,979	871,101	N/A	871,101
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	759,759	N/A	759,759	704,504	N/A	704,504
Paratransit						
Ambulatory	265,112	271,025	536,137	230,814	298,366	529,180
Non-Ambulatory	50,406	37,540	87,946	45,240	54,120	99,360
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	1,962,256	308,565	2,270,821	1,851,659	352,486	2,204,145
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	1,075,277	N/A	1,075,277	980,558	N/A	980,558
Total - Contracted Transportation Operator Trips	1,075,277	0	1,075,277	980,558	0	980,558
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	68,558	68,558	0	97,037	97,037
Agency for Persons with Disabilities (APD)	0	31,350	31,350	0	35,284	35,284
Comm for the Transportation Disadvantaged (CTD)	1,202,497	N/A	1,202,497	1,147,155	N/A	1,147,155
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	2,604	2,604	0	9,098	9,098
Dept of Education (DOE)	0	10,821	10,821	0	19,694	19,694
Dept of Elder Affairs (DOEA)	0	40,243	40,243	0	44,977	44,977
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	0	0	0	0	0	0
Local Government	759,759	78,800	838,559	704,504	66,738	771,242
Local Non-Government	0	76,189	76,189	0	76,570	76,570
Other Federal & State Programs	0	0	0	0	3,088	3,088
Total - Revenue Source	1,962,256	308,565	2,270,821	1,851,659	352,486	2,204,145

CTC Trips (cont'd)

County: Broward
Fiscal Year: 07/01/2025 - 06/30/2026

CTC Status: Submitted
CTD Status: Under Review

CTC Organization: Broward County

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	636,346	99,500	735,846	613,501	101,396	714,897
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	759,759	209,065	968,824	704,504	251,090	955,594
Low Income	566,151	0	566,151	533,654	0	533,654
Other	0	0	0	0	0	0
Total - Passenger Type	1,962,256	308,565	2,270,821	1,851,659	352,486	2,204,145
Trip Purpose - One Way						
Medical	317,096	26,619	343,715	306,695	54,884	361,579
Employment	109,339	3,011	112,350	114,009	3,581	117,590
Education/Training/Daycare	156,739	139,064	295,803	169,506	149,319	318,825
Nutritional	147,991	37,109	185,100	143,742	37,504	181,246
Life-Sustaining/Other	1,231,091	102,762	1,333,853	1,117,707	107,198	1,224,905
Total - Trip Purpose	1,962,256	308,565	2,270,821	1,851,659	352,486	2,204,145
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	13,378	3,218	16,596	11,945	3,290	15,235
Total - UDPHC	13,378	3,218	16,596	11,945	3,290	15,235
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	142,147	N/A	142,147	126,903	N/A	126,903
Customer Feedback						
Complaints	7,059	N/A	7,059	4,264	N/A	4,264
Commendations	1,634	N/A	1,634	950	N/A	950



CTC Vehicles & Drivers

County: Broward
Fiscal Year: 07/01/2025 - 06/30/2026

CTC Status: Submitted
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	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	12,093,386	N/A	12,093,386	12,286,200	N/A	12,286,200
Paratransit Miles	4,042,602	1,204,752	5,247,354	2,652,225	1,130,744	3,782,969
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	16,135,988	1,204,752	17,340,740	14,938,425	1,130,744	16,069,169
Roadcalls & Accidents						
Roadcalls	234	15	249	230	11	241
Chargeable Accidents	129	3	132	85	4	89
Vehicle Inventory						
Total Number of Vehicles	413	241	654	385	228	613
Number of Wheelchair Accessible Vehicles	353	91	444	317	96	413
Drivers						
Number of Full Time & Part Time Drivers	500	282	782	495	361	856
Number of Volunteer Drivers	0	0	0	0	0	0

CTC Revenue Sources

County: Broward
Fiscal Year: 07/01/2025 - 06/30/2026

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	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 1,143,874	\$ 1,143,874	\$ 0	\$ 864,134	\$ 864,134
Agency for Persons with Disabilities (APD)	\$ 0	\$ 510,490	\$ 510,490	\$ 0	\$ 527,744	\$ 527,744
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 191,985	\$ 191,985	\$ 0	\$ 154,204	\$ 154,204
Dept of Education (DOE)	\$ 0	\$ 254,967	\$ 254,967	\$ 0	\$ 273,169	\$ 273,169
Dept of Elder Affairs (DOEA)	\$ 0	\$ 646,708	\$ 646,708	\$ 0	\$ 733,852	\$ 733,852
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 5,368,687	N/A	\$ 5,368,687	\$ 5,311,190	N/A	\$ 5,311,190
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 49,304,900	\$ 414,386	\$ 49,719,286	\$ 49,889,622	\$ 0	\$ 49,889,622
County In-Kind	\$ 0	\$ 64,742	\$ 64,742	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 1,312,645	\$ 1,312,645	\$ 0	\$ 678,669	\$ 678,669
City In-Kind	\$ 0	\$ 241,117	\$ 241,117	\$ 0	\$ 922,199	\$ 922,199
Other Cash	\$ 0	\$ 76,149	\$ 76,149	\$ 0	\$ 92,651	\$ 92,651
Other In-Kind	\$ 0	\$ 14,343	\$ 14,343	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 0	\$ 5,698	\$ 5,698	\$ 0	\$ 5,774	\$ 5,774
Donations/Contributions	\$ 0	\$ 73,968	\$ 73,968	\$ 0	\$ 84,936	\$ 84,936
In-Kind Services	\$ 0	\$ 534,509	\$ 534,509	\$ 0	\$ 508,327	\$ 508,327
Other Non-Government	\$ 0	\$ 481,232	\$ 481,232	\$ 0	\$ 710,095	\$ 710,095
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 54,673,587	\$ 5,966,813	\$ 60,640,400	\$ 55,200,812	\$ 5,555,754	\$ 60,756,566

CTC Expense Sources

County: Broward
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	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 1,570,447	\$ 2,706,475	\$ 4,276,922	\$ 1,456,577	\$ 2,451,282	\$ 3,907,859
Fringe Benefits	\$ 621,213	\$ 647,190	\$ 1,268,403	\$ 521,294	\$ 614,384	\$ 1,135,678
Services	\$ 690,655	\$ 386,599	\$ 1,077,254	\$ 450,795	\$ 354,025	\$ 804,820
Materials & Supplies Consumed	\$ 3,628,170	\$ 910,759	\$ 4,538,929	\$ 3,825,701	\$ 776,585	\$ 4,602,286
Utilities	\$ 0	\$ 84,462	\$ 84,462	\$ 260,226	\$ 49,156	\$ 309,382
Casualty & Liability	\$ 0	\$ 999,904	\$ 999,904	\$ 0	\$ 901,492	\$ 901,492
Taxes	\$ 95,901	\$ 1,852	\$ 97,753	\$ 89,509	\$ 1,459	\$ 90,968
Miscellaneous	\$ 0	\$ 16,403	\$ 16,403	\$ 3,107	\$ 15,697	\$ 18,804
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4	\$ 4
Leases & Rentals	\$ 0	\$ 4,872	\$ 4,872	\$ 0	\$ 4,965	\$ 4,965
Capital Purchases	\$ 0	\$ 2,403	\$ 2,403	\$ 0	\$ 80,396	\$ 80,396
Contributed Services	\$ 0	\$ 25,478	\$ 25,478	\$ 0	\$ 36,375	\$ 36,375
Allocated Indirect Expenses	\$ 0	\$ 180,416	\$ 180,416	\$ 0	\$ 167,972	\$ 167,972
Purchased Transportation Services						
Bus Pass	\$ 636,778	N/A	\$ 636,778	\$ 699,736	N/A	\$ 699,736
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 47,430,422	N/A	\$ 47,430,422	\$ 47,893,867	N/A	\$ 47,893,867
Total - Expense Sources	\$ 54,673,586	\$ 5,966,813	\$ 60,640,399	\$ 55,200,812	\$ 5,453,792	\$ 60,654,604

County: Broward
 CTC: Broward County
 Contact: Paul Strobis
 1 N University Drive
 Plantation, FL 33324
 954-357-8321
 Email: pstrobis@broward.org

Demographics Number

Total County Population 0
 Unduplicated Head Count 16,596



Trips By Type of Service	2024	2025	2026
Fixed Route (FR)	848,819	871,101	886,979
Deviated FR	0	0	0
Complementary ADA	626,233	704,504	759,759
Paratransit	590,446	628,540	624,083
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	2,065,498	2,204,145	2,270,821

Passenger Trips By Trip Purpose

Medical	345,806	361,579	343,715
Employment	124,885	117,590	112,350
Ed/Train/DayCare	308,691	318,825	295,803
Nutritional	170,030	181,246	185,100
Life-Sustaining/Other	1,116,086	1,224,905	1,333,853
TOTAL TRIPS	2,065,498	2,204,145	2,270,821

Passenger Trips By Revenue Source

CTD	1,100,253	1,147,155	1,202,497
AHCA	86,834	97,037	68,558
APD	49,963	35,284	31,350
DOEA	41,564	44,977	40,243
DOE	16,056	19,694	10,821
Other	770,828	859,998	917,352
TOTAL TRIPS	2,065,498	2,204,145	2,270,821

Trips by Provider Type

CTC	848,819	871,101	886,979
Transportation Operator	877,667	980,558	1,075,277
Coordination Contractor	339,012	352,486	308,565
TOTAL TRIPS	2,065,498	2,204,145	2,270,821

Vehicle Data	2024	2025	2026
Vehicle Miles	15,859,934	16,069,169	17,340,740
Roadcalls	136	241	249
Accidents	125	89	132
Vehicles	604	613	654
Drivers	702	856	782

Financial and General Data

Expenses	\$48,468,097	\$60,654,604	\$60,640,399
Revenues	\$48,530,802	\$60,756,566	\$60,640,400
Commendations	612	950	1,634
Complaints	3,351	4,264	7,059
Passenger No-Shows	101,768	126,903	142,147
Unmet Trip Requests	0	0	0

Performance Measures

Accidents per 100,000 Miles	0.79	0.55	0.76
Miles between Roadcalls	116,617	66,677	69,642
Avg. Trips per Passenger	184.78	144.68	136.83
Cost per Trip	\$23.47	\$27.52	\$26.70
Cost per Paratransit Trip	\$39.23	\$44.98	\$43.36
Cost per Total Mile	\$3.06	\$3.77	\$3.50
Cost per Paratransit Mile	\$3.01	\$3.73	\$3.46