Spectrum BUSINESS

SERVICE ORDER

THIS SERVICE ORDER (“Service Order”), is executed and effective upon the date of the signature set forth in the signature block below (“Effective Date”) and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder (“Spectrum”) and Customer (as shown below) and is governed by and subject to the Spectrum Business - Enterprise Commercial Terms of Service posted at, https://enterprise.spectrum.com/ (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a “Service Agreement”). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Spectrum Contact Information
Contact: Marisela B Hermosillo Telephone: (737) 704-5707 Email: marisela.bhermosillo@charter.com

Customer Information		
Customer Name Burnet County Library System		Order # 14910889
Address 220 S. Pierce Street Burnet TX 78611		
Telephone (512) 715-5286		Email: mhodge@burnetcountytexas.org
Contact Name Mickiel Hodge	Telephone (512) 715-5286	Email: mhodge@burnetcountytexas.org
Billing Address 220 S. Pierce Street Burnet TX 78611		
Billing Contact Name	Telephone	Email:

NEW AND REVISED SERVICES AT 101 Main St , Marble Falls TX 78654

Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
1 Static IP	12 Months	1	$9.99	$9.99
Spectrum Business Internet	12 Months	1	$59.99	$59.99
TOTAL*				**$69.98**

NEW AND REVISED SERVICES AT 100 E Washington St , Burnet TX 78611

Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
1 Static IP	12 Months	1	$9.99	$9.99
Spectrum Business Internet	12 Months	1	$59.99	$59.99
TOTAL*				**$69.98**

ONE TIME CHARGE(S) AT 101 Main St , Marble Falls TX 78654			
Service Description	**Quantity**	**One Time Charge(s)**	**Total One Time Charge(s)**
Standard Installation	1	$0.00	$0.00
TOTAL*			**$0.00**

ONE TIME CHARGE(S) AT 100 E Washington St , Burnet TX 78611			
Service Description	**Quantity**	**One Time Charge(s)**	**Total One Time Charge(s)**
Standard Installation	1	$0.00	$0.00
TOTAL*			**$0.00**

1. **TOTAL CHARGE(S). TOTAL MONTHLY RECURRING CHARGES AND TOTAL ONE-TIME CHARGES ARE DUE IN ACCORDANCE WITH THE MONTHLY INVOICE.**
2. **TAXES. PLUS APPLICABLE TAXES, FEES, AND SURCHARGES AS PRESENTED ON THE RESPECTIVE INVOICE(S).**
3. **SPECIAL TERMS.**

E-RATE FUNDING CONTINGENCY.

Customer may submit this Service Order and the Agreement to the Schools and Libraries Division of the Universal Service Administrative Company, (i.e., the entity appointed by the Federal Communications Commission to administer the Universal Service Program with respect to Schools and Libraries (E-Rate) funding) as part of any application seeking a federal subsidy or funding.

Customer is responsible for notifying Spectrum of its election of either the Service Provider Invoice (SPI) or Billed Entity Applicant Reimbursement (BEAR) discount method by May 15th prior to the applicable funding year. Customer must complete and return an E-Rate Discount Election Form to Spectrum prior to such date, or Customer will be deemed to have chosen the BEAR discount method for the funding year.

Upon Spectrum's receipt of appropriate notice that Customer is an approved E-Rate program participant for a Service, Spectrum will invoice Customer for the Service in accordance with E-Rate guidelines and/or rules. If Spectrum invoices Customer for a Service pursuant to any E-Rate program rates, discounts or credits in advance of receiving such notice and Customer's request for E-Rate program funding is denied, limited or reduced, Spectrum will invoice Customer and Customer will pay the difference between such invoiced amount(s) and the actual amount of the charges for the Service as described in this Service Order. Notwithstanding anything herein to the contrary, Customer's obligations under this Service Order shall remain in full force and effect in the event Customer withdraws or is removed from the E-Rate program, receives E-Rate program funding that is less than Customer's requested funding amount, or is denied E-Rate program funding for any Service described in this Service Order. For the avoidance of doubt, Customer is solely responsible for all charges for services, as described in this Service Order, that were installed prior to the E-Rate program funding year start date.

During the Order Term, Customer shall have the option, exercisable upon thirty (30) days prior written notice to Spectrum (the 'Required Notice'), to upgrade its purchased bandwidth at the Service Location(s) reflected in this Service Order to the bandwidth and MRC as reflected in the chart in Exhibit A provided that: (i) Customer has paid for all necessary Equipment, if any, to provide the upgrade; (ii) Customer is in good standing on its payment obligations at the time of the requested upgraded Services; and (iii) such upgrade applies to bandwidth/speed upgrades only, and not a change to Customer's existing product(s). Nothing herein is intended to modify the Order Term of this Service Order. Except as specifically modified herein, all other terms and conditions of the Service Agreement and this Service Order shall remain unchanged and in full force and effect. Customer will be required to execute a new Service Order to document the upgrade.

Spectrum BUSINESS

By signing below, the signatory represents they are duly authorized to execute this Service Order.

CUSTOMER	**Charter Communications Operating, LLC** **By: Charter Communications, Inc., its Manager**
Signature: ______________________	Signature: ______________________
Printed Name: ______________________	Printed Name: ______________________
Title: ______________________	Title: ______________________
Date: ______________________	Date: ______________________

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