
Re: PO#s

1 message

Mike Sorenson <msorenson@burnetsheriff.com>

Wed, Jul 23, 2025 at 5:09 PM

To: Cindy Dalrymple <cdalrymple@burnetcountytexas.org>

I'm attaching an email I received from Helen after I was denied a PO. I was denied a PO due to the request for the PO after the repair had been completed. Sgt Swain had advised the dealer to start repair work as we are in a very critical situation with units. We do not have enough for all of our allocated slots. Therefore getting vehicles out quicker is critical for us. Sgt swain requested a PO from me on the 17th when the work was completed. The intent was for the dealer to contact Sgt swain prior to the work being completed so I could get the PO, prior to work being completed. However this was also during the flood which put all of the sheriff's office resources into recovery mode, for over a week. At this same time, the service manager went on vacation, which put this repair in the hands of another person who wasn't aware of what was supposed to happen. Bottom line, we Asked for a PO however was denied one so it's not like it was sent in without the PO intentionally. Attached is my email string regarding the PO request

On Wed, Jul 23, 2025 at 9:50 AM Cindy Dalrymple <cdalrymple@burnetcountytexas.org> wrote:

Good morning, Capt. Sorenson!

Judge Wilson would like an explanation of why the SO did not get a PO for the 2 attached invoices for auto repairs.

Will you please respond with a brief explanation and I will print it & put it with the invoice. Thanks a lot! Cindy

--

Cindy Dalrymple
1st Assistant Auditor
Burnet County
512-756-5495 ext. 22505

 **e mail PO number issue.pdf**
707K



Mike Sorenson <msorenson@burnetsheriff.com>

Tahoe Repair Unit. 216

5 messages

Joshua Swain <jswain@burnetsheriff.com>

Thu, Jul 17, 2025 at 7:12 AM

To: PO Request <porequest@burnetcountytexas.org>, Mike Sorenson <msorenson@burnetsheriff.com>, Alan Trevino <atrevino@burnetsheriff.com>

Howdy,

We need a P.O. for Chevy Marble Falls. We had unit 216 needing some A/C repairs. Thank you

--

Respectfully,

Josh Swain #117

Staff Sergeant/LE IT Specialist

Support Services/Administration

Office Of Calvin Boyd, Sheriff

Burnet County Sheriff's Office

PO Box 1249 / 1601 E Polk

Burnet, Texas 78611

512-756-8080 ext. 23006

Work Cell 512-755-2637



6095655.pdf
241K

Mike Sorenson <msorenson@burnetsheriff.com>

Thu, Jul 17, 2025 at 7:16 AM

To: Helen Cummins <hcummins@burnetcountytexas.org>

Can we get a PO for this please?

[Quoted text hidden]

6095655.pdf
241K

Helen Cummins <hcummins@burnetcountytexas.org>

Thu, Jul 17, 2025 at 1:02 PM

To: Mike Sorenson <msorenson@burnetsheriff.com>

Hi Mike,

I am not able to set up a PO since the work was completed before a PO was issued. The open PO doesn't have enough set up to cover this expense. Kelley is going to submit the invoice to court for payment approval. Going forward please ask Josh to send us a repair quote so we can set up a PO before the work is done. Thank you for your help.

Thanks,
Helen

[Quoted text hidden]

Mike Sorenson <msorenson@burnetsheriff.com>
To: Helen Cummins <hcummins@burnetcountytexas.org>

Thu, Jul 17, 2025 at 1:12 PM

Will do, thank you.

[Quoted text hidden]

Mike Sorenson <msorenson@burnetsheriff.com>
To: Joshua Swain <jswain@burnetsheriff.com>

Thu, Jul 17, 2025 at 1:12 PM

[Quoted text hidden]



2301 Highway 281 North - Marble Falls, TX 78654
(830) 693-2777 Fax: (830) 693-1081
www.marblefallschevy.com

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 12:00 p.m. Saturday

06/25/25	6095404/1
07/03/25	COMPLETE
69551	69552
WILL BURKLOW/9432	

BURNET CO SHERIFF DEP PO BOX 216 BURNET, TX 78611			361-834-2729	1GNSCLED1PR319191
			512-756-8080	00/00/00 06/25/25
2023	CHEVROLET	TAHOE	WHITE	
UN #234				

DESCRIPTION OF SERVICE AND PARTS			AMOUNT
Cell: 361-834-2729 Email: burnetco@noemail.gov AR#: 2090			
#1 - QL 10CVZ06: CHECK ENGINE LIGHT CUSTOMER STATES CHECK ENGINE LIGHT IS ON AND VEHICLE IS IN REDUCED POWER MODE AFTER DYING WHILE AGGRESSIVELY ACCELERATING FROM A STOP - VEHICLE WAS TOWED-IN Caused by DUPLICATED CUSTOMER CONCERN OF CHECK ENGINE LIGHT ILLUMINATED AND VEHICLE ENTERING REDUCED POWER MODE. PERFORMED DIAGNOSTIC SCAN AND FOUND STORED DTCs P0089 (FUEL PRESSURE REGULATOR PERFORMANCE) AND P228C (FUEL PRESSURE REGULATOR CONTROL PRESSURE TOO LOW). INITIATED FUEL SYSTEM TESTING AND VERIFIED HIGH-PRESSURE FUEL PUMP FAILURE PUMP IS MECHANICALLY STUCK AND UNABLE TO GENERATE REQUIRED PRESSURE, RESULTING IN LOSS OF POWER AND Caused by STALLING CONDITION UNDER ACCELERATION. FAILURE DETERMINED TO BE INTERNAL TO HIGH-PRESSURE FUEL PUMP ASSEMBLY. REPLACEMENT REQUIRED TO RESTORE NORMAL ENGINE PERFORMANCE Tech: STEVEN WEAVER(783) 850785867 Installed 12626354 :SL-N-GASKET (03270-CT) 8@3.95 Installed 12679463 :SL-N-PIPE (03163-CT) 1@19.32 Installed 12733320 :SL-N-PUMP (03900-CT) 1@341.26 Installed 12703668 :SL-N-PIPE (03163-CT) 1@30.82 Sub Total: Labor: 687.50 Parts: 423.00 Total: 1110.50 REMOVED AND REPLACED FAILED HIGH-PRESSURE FUEL			687.50 31.60 19.32 341.26 30.82

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 12:00 p.m. Saturday

R.O. Open Date	R.O. Number
06/25/25	6095404/2
R.O. Close Date	Status
07/03/25	COMPLETE
Mileage In	Mileage Out
69551	69552
Service Advisor / Tech #	
WILL BURKLOW/9432	

BURNET CO SHERIFF DEP		361-834-2729		1GNSCLED1PR319191	
PO BOX 216		512-756-8080		00/00/00	
BURNET, TX 78611				06/25/25	
Year	Make	Model	Body	Color	License Number
2023	CHEVROLET	TAHOE		WHITE	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
PUMP ASSEMBLY DUE TO INTERNAL MECHANICAL STICKING CONDITION PREVENTING PROPER FUEL DELIVERY. CLEARED DTCs P0089 AND P228C AND PERFORMED VERIFICATION TESTING. CONFIRMED CORRECT FUEL PRESSURE PARAMETERS AND RESTORED NORMAL ENGINE OPERATION. ROAD TEST COMPLETED WITHOUT INCIDENT VEHICLE NO LONGER EXPERIENCING REDUCED POWER MODE OR FUEL TRIM BASED DRIVEABILITY ISSUES. FURTHER CONCERNS MAY NEED TO BE ADDRESSED - SEE LINE 5	
#2 - QL 01CVZMULTI: MULTIPOINT INSP Tech: DANIEL WARREN(792) 778341750 Sub Total: Labor: .00 Parts: .00 Total: .00	
#3 - MR 99CVZ00: RECALL-MISC CUSTOMER SATISFACTION PROGRAM (N242435630): SERIAL DATA GATEWAY MODULE Caused by Perform Recall Corrected by 9107384: Tech: STEVEN WEAVER(783) 850785867 Serial Data Gateway Module Reprogramming with SPS Code:0SYZ283024408 Ending mileage:69552	Warranty
#4 - MR 99CVZ00: RECALL-MISC NONCOMPLIANCE RECALL (N242447990): FAILED BRAKE FLUID LEAK DETECTION Caused by	

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DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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Monday - Friday
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R.O. Order Date	R.O. Number
06/25/25	6095404/3
R.O. Order Date	Order
07/03/25	COMPLETE
Mileage	Order Mileage
69551	69552
Service Product Type	
WILL BURKLOW/9432	

BURNET CO SHERIFF DEP PO BOX 216 BURNET, TX 78611			Wire Phone 361-834-2729	Technical Department Number 1GNSCLED1PR319191
			Home Phone 512-756-8080	Delivery Date 00/00/00
				Invoice Date 06/25/25
Year	Make	Model	Body	Color
2023	CHEVROLET	TAHOE		WHITE

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Perform Recall Corrected by 9107420: Tech: STEVEN WEAVER(783) 850785867 Brake System Control Module Reprogramming with SPS Code:28YZ283020318 Ending Mileage:69552	Warranty

#5 * MR 30CVZ: AUTO TRANSMISSION ADDED OPERATION MULTIPOINT INSPECTION FOUND VEHICLE TO HAVE A SHUDDER AT HIGHWAY SPEEDS WHEN GOING UP A HILL AT A STEADY SPEED Caused by Could not duplicate concern. Tech: DANIEL WARREN(792) 778341750 ***** * THANK YOU FOR DOING BUSINESS WITH CHEVROLET BUICK MARBLE * * FALLS! * *****	

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LABOR	687.50
PARTS	423.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	xxUNTY .00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	1110.50
A/R5609 BURNET COUNTY	1110.50

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

X





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Monday - Friday
8:00 a.m. to 12:00 p.m. Saturday

PO Order Date	PO Number
07/03/25	6095655/1
PO Order Date	PO Number
07/16/25	COMPLETE
PO Order Date	PO Number
98528	98529
PO Order Date	PO Number
SARAH MOSS/9942	

BURNET CO SHERIFF DEPT
810 STEVE HAWKINS PKWY
MARBLE FALLS, TX 78654

512-756-8080

1GNSCLED4MR281726

315-771-5916

10/02/23

Year	Make	Model	Color	License Number
2021	CHEVROLET	TAHOE	WHITE	

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Cell: 315-771-5916 Email: jswain@burnetsheriff.com

#1 - 20CVZZ4: COOLING SYS CONCERN
CUSTOMER STATES EVAP CORE IS LEAKING, UV DYE WAS
SEEN IN THE AIR VENTS

Caused by

CUSTOMER STATES UV DYE WAS OBSERVED IN A/C VENTS,
INDICATING POSSIBLE EVAPORATOR CORE LEAK.
PERFORMED FULL SYSTEM INSPECTION AND FOUND A/C
SYSTEM COMPLETELY EMPTY. CHARGED SYSTEM WITH
REFRIGERANT AND UV DYE, THEN PERFORMED LEAK
DETECTION. TRACED LEAK TO REAR EVAPORATOR CORE;
NO SIGNS OF LEAK PRESENT AT FRONT EVAPORATOR.
REMOVAL OF REAR HVAC UNIT AND CARGO CHEST
NECESSARY TO ACCESS AND REPAIR LEAK SOURCE. UV
DYE PRESENT IN CASE CONFIRMED EVAPORATOR CORE
FAILURE

Tech: STEVEN WEAVER	(783) 850785867		1025.00
Installed 19333114 :SL-N-BATTERY PKG (10485-BPCKT)	1@5.76		5.76
Installed 84689023 :SL-N-EVAPORATOR (09210-BCT)	1@71.26		71.26
Installed 13418809 :SL-N-SEAL (09222-BCKT)	1@8.86		8.86
Installed 13418806 :SL-N-SEAL (09222-BCKT)	1@4.88		4.88
Installed 84689039 :SL-N-VALVE KIT (09213-CT)	1@28.88		28.88
Installed 13579649 :SL-N-SEAL (09190-BOPCKT)	1@20.50		20.50
Installed 13579646 :SL-N-SEAL (09222-BOPCKT)	1@21.66		21.66
Installed 12378390 :N-COOLANT (08800-BOPCKT)	1@20.62		20.62
Installed 25914263 :SL-N-FILTER (09177-BCKT)	1@60.91		60.91

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LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

X



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Monday - Friday
8:00 a.m. to 12:00 p.m. Saturday

R.O. Open Date	R.O. Number
07/03/25	6095655/2
R.O. Close Date	Notes
07/16/25	COMPLETE
Vehicle In	Vehicle Out
98528	98529
Service Advisor Name	
SARAH MOSS/9942	

BURNET CO SHERIFF DEPT 810 STEVE HAWKINS PKWY MARBLE FALLS, TX 78654			Work Phone	Vehicle Identification Number
			512-756-8080	1GNSCLE4MR281726
			Home Phone	Delivery Date
			315-771-5916	10/02/23
Year	Make	Model	Body	Color
2021	CHEVROLET	TAHOE		WHITE

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed 19354657 :N-LUBRICANT (08800-BOPCKT)	2@46.50 93.00
Installed 25872391 :SL-N-CAP (09177-BOPCKT)	1@8.64 8.64
Installed 22883362 :SL-N-CAP (09177-BOPCKT)	1@29.76 29.76
Installed 19260234 :N-REFRIGERANT (08800-BOPCKT)	99@.30 29.70
Installed 19260234 :N-REFRIGERANT (08800-BOPCKT)	1@.30 .30
REMOVED REAR HVAC UNIT AND REPLACED REAR EVAPORATOR CORE WITH NEW GENUINE COMPONENT UNDER WARRANTY. CLEANED HVAC CASE TO REMOVE ALL TRACES OF UV DYE, DIRT, AND OIL RESIDUE. REASSEMBLED REAR HVAC UNIT, EVACUATED AND RECHARGED SYSTEM TO SPEC WITH R1234YF. PERFORMED FINAL LEAK TEST AND VERIFIED NO LEAKS PRESENT. A/C SYSTEM NOW FUNCTIONING AS DESIGNED WITH PROPER COOLING PERFORMANCE	
Sub Total: 1429.73	

#2 - 01CVZMULTI: MULTIPOINT INSP	
Tech: STEVEN WEAVER (783) 850785867	
Sub Total: .00	

* THANK YOU FOR DOING BUSINESS WITH CHEVROLET BUICK MARBLE *	
* FALLS! *	

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LABOR	1025.00
PARTS	404.73
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	1429.73

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS

X

