



Houston, TX
9824 Whithorn Drive
Houston, Texas 77095
P: (800) 708-6423
www.vistacomtx.com

Remit, Sales and Support

Oklahoma City, OK
4200 Perimeter Center Drive, Suite 140
Oklahoma City, OK 73112
P: (800) 708-6423
www.vistacomtx.com

Sales and Support

We have prepared a quote for you

**Burnet County Sheriff - Eventide Recorder - Motorola
2025.1 Version Update**

Quote # HOU006005

Version 1

Wednesday, February 11, 2026

Burnet County Sheriff's Office
Josh Swain
P.O. Box 1249 1601 E. Polk
Burnet, TX 78611
jswain@burnetsheriff.com

Dear Josh,

Thank you for allowing Vista Com to prepare a quotation for your recording solution. Vista Com has over a 25 year history of providing public safety recording solutions throughout the region. We partner with the best OEM's in the industry to deliver the latest technology to you and we back the solution with local support and factory engineering.

Within this quotation you will find two key areas that describe the solution.

- Software - each solution requires software that is licensed to you for your recorder.
- Services - items that are one time charges and represent labor and support for your solution.

The link details all areas of your quotation that we have designed for you. This quotation is based upon given facts and knowledge of your requirements passed to us by you and your organization. As such if we determine that the environment is different than what we have designed we will promptly edit the proposal for your presentation.

Important Note - the point at which the recorder equipment connects to the customer equipment is referred to as the demarcation point. The customer and/or its vendors are responsible for any required connections to this demarcation point such as cabling, equipment programming, or equipment relocation.

If you approve of this quotation please indicate so within the link. By accepting this quotation you represent your authorization of your entity and legally bind your agency to the terms of this sales contract.

Kind Regards,



Robin Clevenger
Regional Sales Manager
Vista Com



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Disclosures

All order cancellations are subject to a 35% restocking charge once order has been placed. Your solution is custom built for your environment. Vista Com will make every attempt to modify changes once purchase has been placed however the customer is ultimately responsible for any financial implications for order changes after the order is placed.

Solution Design - we make every attempt to ensure the attached quote is exact and matches your requirements. Please pay special attention to our description of goods and services to ensure it matches your requests. If Vista Com inspects your site location and determines that our solution does not match your communicated requirement, we will promptly revise this quote.

Customer Demarcations - The point at which the recording equipment is connected to the customer equipment is termed "demarcation point". The demarcation point can be a physical cable connection to a demarcation block or it can be a network cable connected to a customer network switch. Due to vendor and customer liabilities it is accepted that Vista Com is responsible for cabling and recorder connection from the demarcation point and the customer is responsible for all cabling, configuration, and coordination for recorded devices to the demarcation block.

Install Guide - Vista Com requires information about your network and user environment before installation of the recording solution. This information includes necessary information proprietary to the customer such as network addresses, user names/passwords, channel assignments and user rights. It is understood that the customer will answer this proprietary information to Vista Com prior to installation in order for the services to be conducted quickly and efficiently.

By acceptance of this offer you accept the disclosures above as part of this agreement.



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Burnet County Sheriff - Eventide Recorder - Motorola 2025.1 Version Update



Robin Clevenger

Prepared by:

Vista Com
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robin@vistacomtx.com

Prepared for:

Burnet County Sheriff's Office
P.O. Box 1249 1601 E. Polk
Burnet, TX 78611
Josh Swain
jswain@burnetsheriff.com
(512) 756-8080

Quote Information:

Quote #: HOU006005
Version: 1
Delivery Date: 02/11/2026
Expiration Date: 04/30/2026

Part Number	Software	Qty	List Price (Each)	List Price (Extended)	Discounted Price (Each)	Discounted Price (Extended)
Motorola will be updating Burnet County S.O. to version 2025.1 in May 2026 and the Eventide recorder will need to be updated as well. Below is the quote for the licenses to update the Eventide recorder with the new version licenses. Burnet County will be paying the half of the total amount of the 2025.1 licenses that is shown below in the quote and then they will pay annually the half amount with the recorder maintenance.						
209222	Integration to Motorola ASTRO 25 system - Subsequent ASTRO v Integration to Motorola ASTRO 25 system - Subsequent ASTRO version - SINGLE AIS	1	\$3,497.50	\$3,497.50	\$3,498.00	\$3,498.00
271143	Mandatory license fee for Upgrade Mandatory license fee for Upgrade to a subsequent System Release - for same end-customer, PER EACH AIS BEYOND FIRST AIS (Non-Discountable; must be pre-paid)	1	\$4,997.50	\$4,997.50	\$4,998.00	\$4,998.00
					\$8,495.00	\$8,496.00

Part Number	Services	Qty	List Price (Each)	List Price (Extended)	Discounted Price (Each)	Discounted Price (Extended)
Prof Serv Install Bundle	Prof Service Installations Bundle Recorder Solutions Installation Services Includes Site Installation Guides, Project Management, Pre-Configuration, Onsite Installation, System Integrations, and De-trash	1	\$1,858.00	\$1,858.00	\$1,858.00	\$1,858.00
					\$1,858.00	\$1,858.00



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Quote Summary			Amount
Software			\$8,496.00
Services			\$1,858.00
Total			\$10,354.00

Payment Terms	No. of Payments		Amount
Net 30	1	None	\$10,354.00

Taxes, shipping, handling and other fees may apply. We reserve the right to cancel orders arising from pricing or other errors.

Signature

Date