



Mike Maples, Chief Executive Officer
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Our Vision:

Healthy and *Fulfilled* Lives

Our Mission:

Continuously improve the health and independence
of the persons we serve.

OUTPATIENT LOCATIONS

Bastrop	275 Jackson Street, Bastrop 1602 Hill Street, Bastrop 711 West 10th Street, Elgin
Burnet	4606 Innovation Loop, Marble Falls
Caldwell	2060 South Colorado Street, Lockhart
Fayette	750 West Travis Street, La Grange
Gonzales	228 Saint George Street, Gonzales
Guadalupe	1104 Jefferson Street, Seguin
Lee	849 East Industry Street, Giddings
Williamson	1009 North Georgetown Street, Round Rock 404 Carlos G. Parker Blvd. NW, Taylor 1401 Medical Pkwy, Bldg C #300, Cedar Park 155 Hillcrest Lane, Liberty Hill

School-based services are offered in Bastrop, Burnet, Elgin, Georgetown, La Grange, Lockhart, Marble Falls, Seguin, and Taylor Independent School Districts. Please visit www.bbtrails.org for details.





What is Bluebonnet Trails Community Services?

**(Health and Safety
Code Chapter 534)**

Community Center: an agency of the state, a governmental unit, and a unit of local government, as defined and specified by Chapters [101](#) and [102](#), Civil Practice and Remedies Code;

It is the policy of this state that community centers strive to develop services for persons with mental illness or an intellectual disability and may provide requested services to persons with developmental disabilities or with chemical dependencies, that are effective alternatives to treatment in a large residential facility.

Youth Behavioral Health Continuum of Care

Capturing current programs for babies, children, adolescents and families – along with illustration of transitions to increasingly intensive levels of available care for our youngest Texans and their families. Also noting opportunities for youth to step down to lesser intensive care, with the goal of reunifying the family and returning home.



Crisis Services:

Crisis Hotline, 24/7
Mobile Crisis
Outreach
and 988 National
Suicide Prevention
Answering Center



Outpatient Services:

Early Childhood
Intervention (ECI), Parent
Support, Counseling,
Skills Training, Psychiatry
Appointments, Substance
Use, Autism, and
Intellectual
Developmental Disability
(IDD)



Intensive Outpatient:

Small Caseloads,
Frequent Contact,
Family Support,
Crisis Follow-up



Youth Therapeutic Respite Program

24/7 Residential
Support



Private Psychiatric Hospitalization



State Hospitalization

Bluebonnet  *Trails*
Community Services

Adult Behavioral Health Continuum of Care

A tiered continuum supporting effective transitions, demonstrating increasingly intensive levels of care addressing identified needs. Also noting the opportunities to step persons down to lesser intensive levels of care, with the goal of returning home.



Crisis Services:
Crisis Hotline,
Mobile Crisis
Outreach and 988
National Suicide
Prevention
Answering Center



**Outpatient
Services:**
Counseling, Psychiatry
Appointments, Case
Management, Skills
Training, Substance
Use, and Intellectual &
Developmental
Disability Services



**Intensive
Outpatient:**
Small Caseloads,
Frequent Contact



**Adult Crisis
Respite:**
24/7 Residential
Care



**Diversion
Center:**
24/7 Law
Enforcement Drop-
off, Psychiatry,
Observation, and
Care Coordination



**Private
Psychiatric
Hospitalization
& Residential
Withdrawal
Management**



**State
Hospitalization**

Bluebonnet Trails
Community Services

24/7 Crisis Line: 1-800-841-1255
Appointments or Information: 1-844-309-6385

Burnet County Population Health Statistics

The percentage of **households experiencing severe housing problems** is 30.0%, a change from 19.3% in 2015-2019 estimates. ^[1]

Student homelessness increased from 1.6% in the 2024/2025 school year to 2.2% in the 2025/2026 school year. ^[2]

The latest **drug overdose death rate** data from 2021-2023 is 20/100k, up from 16/100k in 2020-2022. ^[3]

Deaths due to suicide reached 24.0 per 100k, significantly higher than the Texas rate of 14.0 per 100K from 2019–2023. ^[4]

[1] [DP04: Selected Housing Characteristics - Census Bureau Table](#)

[2] [Texas Education Agency - Student Program Reports](#)

[3] [Burnet, Texas | County Health Rankings & Roadmaps](#)

[4] [Burnet, Texas | County Health Rankings & Roadmaps](#)

Who Are We Serving?

Mental Health Services

Population	County	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	TOTAL
Number Served: Adult Mental Health	Bastrop	541	542	422	474	443	474	509	490	3895
	Burnet	311	345	293	299	277	294	296	322	2437
	Caldwell	301	331	304	294	261	275	281	267	2314
	Fayette	126	120	133	116	91	131	130	108	955
	Gonzales	134	153	147	156	141	144	145	132	1152
	Guadalupe	732	761	698	699	691	659	777	743	5760
	Lee	107	119	96	101	106	90	97	107	823
	Williamson	1565	1691	1539	1534	1422	1449	1531	1514	12245
	Total	3817	4062	3632	3673	3432	3516	3766	3683	29581
Number Served: Youth Mental Health	Bastrop	173	186	180	187	198	207	200	217	1548
	Burnet	72	78	77	72	63	57	66	67	552
	Caldwell	108	124	94	101	90	94	94	105	810
	Fayette	41	42	43	41	43	36	35	45	326
	Gonzales	40	28	26	28	25	15	27	27	216
	Guadalupe	333	336	285	275	279	299	297	311	2415
	Lee	24	27	24	21	20	23	25	27	191
	Williamson	428	456	423	442	406	462	470	530	3617
	Total	1219	1277	1152	1167	1124	1193	1214	1329	9675

Who Are We Serving?

Crisis Services

Population	County	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	TOTAL
Number Served: Adult Crisis Response	Bastrop	45	22	22	30	35	35	58	47	294
	Burnet	22	28	24	21	18	24	23	17	177
	Caldwell	18	24	11	12	8	11	16	34	134
	Fayette	4	4	3	0	1	3	2	2	19
	Gonzales	17	13	12	19	14	15	18	16	124
	Guadalupe	66	63	51	60	69	43	71	74	497
	Lee	7	1	5	4	2	1	5	2	27
	Williamson	125	149	126	114	136	154	112	141	1057
	Total	304	304	254	260	283	286	305	333	2329
Number Served: Youth Crisis Response	Bastrop	22	27	24	11	14	25	20	35	178
	Burnet	6	17	12	8	11	12	10	16	92
	Caldwell	14	9	10	18	13	8	10	11	93
	Fayette	3	0	3	2	1	6	1	2	18
	Gonzales	6	6	4	6	7	5	8	12	54
	Guadalupe	48	44	50	28	36	46	44	59	355
	Lee	5	1	2	1	0	2	5	6	22
	Williamson	79	83	39	66	73	86	83	94	603
	Total	183	187	144	140	155	190	181	235	1415

Who Are We Serving?

IDD and Substance Use Services

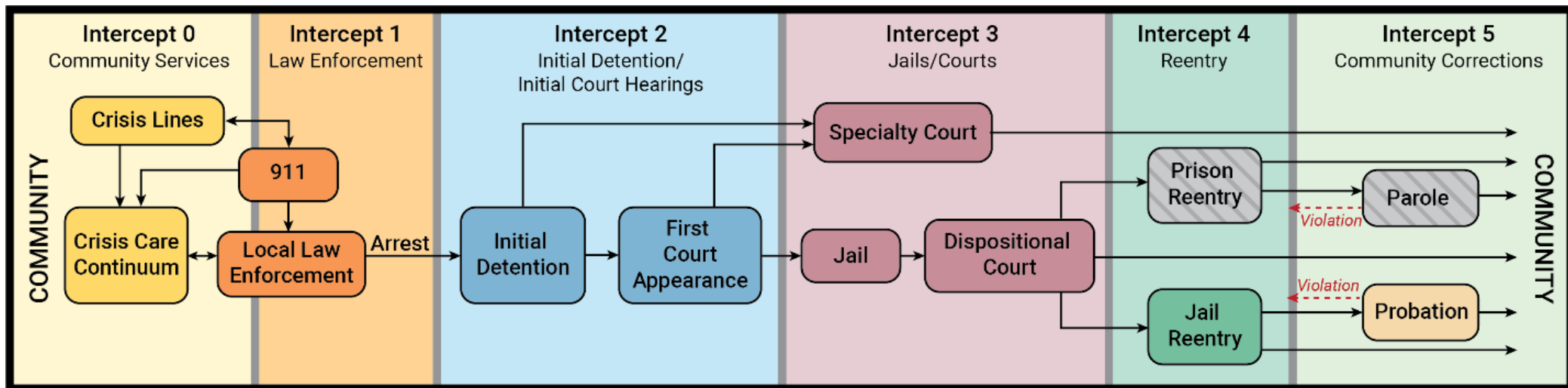
Population	County	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	TOTAL
Number Served: Intellectual & Developmental Disabilities (IDD) and Autism	Bastrop	193	197	185	190	157	174	186	187	1469
	Burnet	58	59	55	55	54	62	59	55	457
	Caldwell	54	56	49	64	47	73	71	52	466
	Fayette	24	19	21	23	20	20	28	28	183
	Gonzales	37	33	33	32	37	38	44	46	300
	Guadalupe	246	238	245	217	245	259	263	277	1990
	Lee	32	35	32	25	31	28	39	33	255
	Williamson	648	619	728	727	720	778	735	722	5677
	Total	1292	1256	1348	1333	1311	1432	1425	1400	10797
Number Served: Substance Use	Bastrop	60	52	53	54	41	46	38	27	371
	Burnet	38	38	51	57	49	62	63	55	413
	Caldwell	23	20	22	23	6	7	0	2	103
	Fayette	0	0	0	0	0	0	0	0	0
	Gonzales	0	0	2	2	0	0	14	10	28
	Guadalupe	84	91	80	89	90	103	75	64	676
	Lee	0	0	0	0	0	0	0	0	0
	Williamson	138	126	117	118	140	154	180	124	1097
	Total	343	327	325	343	326	372	370	282	2688

Diversion Center

- Currently Operational in Georgetown, TX
- **50** persons served from Burnet County this year
- **24/7** law enforcement drop-off
- Average on-site drop-off time for officers is less than **15 minutes**
- The **travel time** from the Courthouse to the Diversion Center is 54 minutes.
- Stays average **24-48 hours**, during which time individuals receive medication, crisis counseling, and nursing support
- If a person needs to be transferred to inpatient hospitalization, Bluebonnet Trails will **transport**
- **Access** to the Diversion Center is through the Mobile Crisis Outreach Team (MCOT)

Sequential Intercept Map

A Sequential Intercept Model mapping is a workshop that develops a map illustrating how people with behavioral health needs move through the criminal justice system. The workshop allows participants to identify opportunities for collaboration to prevent further penetration into the justice system.



SIM Action Plan

- **Leadership Team** - Our priority is to create a multidisciplinary group for interagency coordination, cooperation, and communication that is dedicated to identifying local behavioral health needs and advancing best-practice solutions to address them.
- **Comprehensive Housing Strategy** - Our priority is to build a coordinated housing strategy that addresses barriers, innovates, and is decentralized.
- **Diversion Center** - Our priority is to develop a place to be for people in crisis until we find the next best place.

Legislative Activities

- Letter from Judge Wilson to Senator Pete Flores and Representative Eileen Troxclair
- Regular Briefings with Senators and Representatives at the Capitol
- Sunset Commission
- Governor's Office
- Issues Summary (handout)
- Rural Health Transformation Grant

Disaster Response

- 569 Contacts
- 177 Crisis Counseling Encounters
- Disaster Grant Funding
 - Direct Financial Assistance for Survivors (\$1.4M for Burnet & WilCo residents)
 - Mobile Clinic Van
 - BTCS Disaster Gear and Preparation/Training

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Questions?