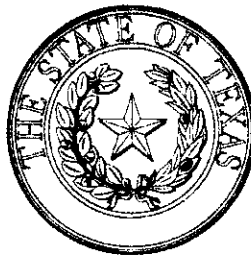


ELISEO "AL" CANTU, JR.
Major, US Army (Retired)
Chairman

DANIEL P. MORAN
Captain, USMC (Retired)
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KEVIN BARBER
US Army Veteran
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US Navy Veteran
Member

THOMAS P. PALLADINO
Colonel, US Army (Retired)
Executive Director

TEXAS VETERANS COMMISSION

January 25, 2019

James Oakley
220 South Pierce St.
Burnet, TX. 78611

*for 2/12 CC
as A/R J.D.*

Dear Honorable James Oakley:

I am pleased to inform you that your Veteran County Service Officer (VCSO), Phil Pall has completed the required 12 hours of annual training during calendar year 2018 to maintain their certification or VA Accreditation with the Texas Veterans Commission.

In accordance with Texas Government Code 434.038 VCSO's are required to be certified by the Texas Veterans Commission. They may also receive VA Accreditation through the Texas Veterans Commission if they complete the required training program in accordance with the Texas Administration Code 451.1 (3), 451.3.

Texas Veterans Commission Claims Representation & Counseling Certification/Accreditation program offers numerous training opportunities throughout the year which include a combination of online training and classroom training to gain the knowledge and skills necessary to serve veterans, through dependents and survivors residing in Burnet County.

We look forward to working with Phil Pall to support your efforts in providing veterans and their families with the best service possible.

If you need further information or assistance, please do not hesitate to contact Mr. Victor Polanco, IV, Director of Claims Representation & Counseling, (512)463-6564 or Ms. Laura Bivens, Veteran County Service Officer Liaison (512)492-5494.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Thomas P. Palladino".

THOMAS P. PALLADINO
Executive Director

TPP/lb
cc: Phil Pall
Burnet Veterans County Service Officer