



# MARBLE FALLS AREA EMS

## BURNET COUNTY UPDATE MARCH 12, 2020



**Marble Falls Area EMS  
Feb-20**

| <b>Burnet County - Unincorporated</b> | <b>#</b>  | <b>Priority 1<br/>Response</b> | <b>Priority 2<br/>Response</b> | <b>Total<br/>Response</b> | <b>On<br/>Scene</b> |
|---------------------------------------|-----------|--------------------------------|--------------------------------|---------------------------|---------------------|
| Zone 1 (ESD 6) - Priority 1 Response  | 15        |                                |                                |                           |                     |
| Zone 1 (ESD 6) - Priority 2 Response  | 5         |                                |                                |                           |                     |
| <b>Zone 1 - Total Calls</b>           | <b>20</b> | <b>14.43</b>                   | <b>16.52</b>                   | <b>14.87</b>              | <b>30.53</b>        |
| Zone 4 (ESD 3) - Priority 1 Response  | 11        |                                |                                |                           |                     |
| Zone 4 (ESD 3) - Priority 2 Response  | 5         |                                |                                |                           |                     |
| <b>Zone 4 - Total Calls</b>           | <b>16</b> | <b>11.95</b>                   | <b>8.97</b>                    | <b>10.80</b>              | <b>22.76</b>        |
| Zone 1 & 4 - Priority 1 Response      | 26        |                                |                                |                           |                     |
| Zone 1 & 4 - Priority 2 Response      | 10        |                                |                                |                           |                     |
| <b>Zone 1 &amp; 4 - Total Calls</b>   | <b>36</b> | <b>13.57</b>                   | <b>12.32</b>                   | <b>13.22</b>              | <b>26.94</b>        |

|                                     |          |             |          |             |              |
|-------------------------------------|----------|-------------|----------|-------------|--------------|
| Hoover Valley - Priority 1 Response | 2        |             |          |             |              |
| Hoover Valley - Priority 2 Response | 0        |             |          |             |              |
| <b>Hoover Valley - Total Calls</b>  | <b>2</b> | <b>7.17</b> | <b>-</b> | <b>7.17</b> | <b>51.36</b> |
| Bertram - Priority 1 Response       | 0        |             |          |             |              |
| Bertram - Priority 2 Response       | 0        |             |          |             |              |
| <b>Bertram - Total Calls</b>        | <b>0</b> | <b>-</b>    | <b>-</b> | <b>-</b>    | <b>-</b>     |
| Other - Priority 1 Response         | 0        |             |          |             |              |
| Other - Priority 2 Response         | 0        |             |          |             |              |
| <b>Other - Total Calls</b>          | <b>0</b> | <b>-</b>    | <b>-</b> | <b>-</b>    | <b>-</b>     |

|                             |           |              |              |              |              |
|-----------------------------|-----------|--------------|--------------|--------------|--------------|
| Total - Priority 1 Response | 28        |              |              |              |              |
| Total - Priority 2 Response | 10        |              |              |              |              |
| <b>Total - Total Calls</b>  | <b>38</b> | <b>13.06</b> | <b>12.32</b> | <b>12.86</b> | <b>28.68</b> |

|                                   |           |                |                                    |           |               |
|-----------------------------------|-----------|----------------|------------------------------------|-----------|---------------|
| Medic 21,22,23,25 - Marble Falls  | 20        | 52.63%         | No Treatment No Transport          | 2         |               |
| Medic 24 - Granite Shoals         | 15        | 39.47%         | Treatment No Transport             | 6         |               |
| Medic 26 - ESD 1 - Horseshoe Bay  | 1         | 2.63%          | Unfounded                          | 0         |               |
| Medic 28 - ESD 9 - Spicewood      | 2         | 5.26%          | Call Cancelled                     | 5         |               |
| Command Only                      | 0         | 0.00%          | Dead On Scene                      | 1         |               |
| <b>Total Medic Unit Responses</b> | <b>38</b> | <b>100.00%</b> | <b>Total Calls Not Transported</b> | <b>14</b> | <b>36.84%</b> |

#Of Calls That Required Multiple MFAEMS Unit Response 0

**Total Calls Transported 24 63.16%**

Marble Falls Area EMS

Feb-20

Burnet County - Unincorporated

|                                       |           |                |
|---------------------------------------|-----------|----------------|
| Scott and White Marble Falls          | 13        | 54.17%         |
| Seton Highland Lakes                  | 7         | 29.17%         |
| Baylor Scott & White Lakeway          | 2         | 8.33%          |
| Seton Medical Williamson              | 0         | 0.00%          |
| Hill Country Memorial Hospital        | 1         | 4.17%          |
| Saint Davids Hospital                 | 0         | 0.00%          |
| Dell Seton Medical Center             | 0         | 16.67%         |
| Dell Children's Hospital              | 0         | 0.00%          |
| Seton Medical Center                  | 0         | 0.00%          |
| Round Rock Medical Center             | 0         | 0.00%          |
| Georgetown Hospital                   | 0         | 0.00%          |
| South Austin Medical Center           | 1         | 4.17%          |
| <b>Total Patients Transported</b>     | <b>24</b> | <b>72.73%</b>  |
| No Treatment No Transport             | 2         |                |
| Treatment No Transport                | 6         |                |
| Dead On Scene                         | 1         |                |
| <b>Total Patients Not Transported</b> | <b>9</b>  | <b>27.27%</b>  |
| <b>Total Patient Contacts</b>         | <b>33</b> | <b>100.00%</b> |

|                   |           |
|-------------------|-----------|
| Patients - Male   | 19        |
| Patients - Female | 14        |
| <b>Total</b>      | <b>33</b> |

Average Patient Age 64

|                         |           |
|-------------------------|-----------|
| Non-Emergent Transport  | 23        |
| Emergent Transport      | 1         |
| <b>Total Transports</b> | <b>24</b> |

Air Medical Transports 0

**Marble Falls Area EMS  
FY 20**

| <b>Burnet County - Unincorporated</b> | <b>#</b>   |  | <b>Priority 1<br/>Response</b> | <b>Priority 2<br/>Response</b> | <b>Total<br/>Response</b> | <b>On<br/>Scene</b> |
|---------------------------------------|------------|--|--------------------------------|--------------------------------|---------------------------|---------------------|
| Zone 1 (ESD 6) - Priority 1 Response  | 110        |  |                                |                                |                           |                     |
| Zone 1 (ESD 6) - Priority 2 Response  | 20         |  |                                |                                |                           |                     |
| <b>Zone 1 (ESD 6) - Total Calls</b>   | <b>130</b> |  | 12.62                          | 12.21                          | 12.56                     | 24.54               |
| Zone 4 (ESD 3) - Priority 1 Response  | 56         |  |                                |                                |                           |                     |
| Zone 4 (ESD 3) - Priority 2 Response  | 7          |  |                                |                                |                           |                     |
| <b>Zone 4 (ESD 3) - Total Calls</b>   | <b>63</b>  |  | 8.90                           | 9.09                           | 8.92                      | 24.28               |
| Zone 1 & 4 - Priority 1 Response      | 166        |  |                                |                                |                           |                     |
| Zone 1 & 4 - Priority 2 Response      | 27         |  |                                |                                |                           |                     |
| <b>Zone 1 &amp; 4 - Total Calls</b>   | <b>193</b> |  | 11.45                          | 11.34                          | 11.44                     | 24.46               |

|                                     |           |  |         |         |         |         |
|-------------------------------------|-----------|--|---------|---------|---------|---------|
| Hoover Valley - Priority 1 Response | 13        |  |         |         |         |         |
| Hoover Valley - Priority 2 Response | 3         |  |         |         |         |         |
| <b>Hoover Valley - Total Calls</b>  | <b>16</b> |  | 11.09   | 12.65   | 11.40   | 28.68   |
| Bertram - Priority 1 Response       | 0         |  |         |         |         |         |
| Bertram - Priority 2 Response       | 0         |  |         |         |         |         |
| <b>Bertram - Total Calls</b>        | <b>0</b>  |  | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! |
| Other - Priority 1 Response         | 2         |  |         |         |         |         |
| Other - Priority 2 Response         | 0         |  |         |         |         |         |
| <b>Other - Total Calls</b>          | <b>2</b>  |  | 16.55   | #DIV/0! | 16.55   | 9.82    |

|                             |            |  |       |       |       |       |
|-----------------------------|------------|--|-------|-------|-------|-------|
| Total - Priority 1 Response | 181        |  |       |       |       |       |
| Total - Priority 2 Response | 30         |  |       |       |       |       |
| <b>Total - Total Calls</b>  | <b>211</b> |  | 11.46 | 11.48 | 11.46 | 24.76 |

|                                   |            |                |                                    |           |               |
|-----------------------------------|------------|----------------|------------------------------------|-----------|---------------|
| Medic 21,22,23,25 - Marble Falls  | 136        | 64.45%         | No Treatment No Transport          | 6         |               |
| Medic 24 - Granite Shoals         | 68         | 32.23%         | Treatment No Transport             | 39        |               |
| Medic 26 - ESD 1 - Horseshoe Bay  | 4          | 1.90%          | Unfounded                          | 0         |               |
| Medic 28 - ESD 9 - Spicewood      | 3          | 1.42%          | Call Cancelled                     | 36        |               |
| Command Only                      | 0          | 0.00%          | Dead On Scene                      | 4         |               |
| <b>Total Medic Unit Responses</b> | <b>211</b> | <b>100.00%</b> | <b>Total Calls Not Transported</b> | <b>85</b> | <b>40.28%</b> |

# Of Calls That Required Multiple MFAEMS Unit Response 0

**Total Calls Transported 126 59.72%**

**Marble Falls Area EMS  
FY 20**

**Burnet County - Unincorporated**

|                                   |            |                       |
|-----------------------------------|------------|-----------------------|
| Scott and White Marble Falls      | 77         | 61.11%                |
| Seton Highland Lakes              | 29         | 23.02%                |
| Baylor Scott & White Lakeway      | 3          | 2.38%                 |
| Seton Medical Williamson          | 3          | 2.38%                 |
| Cedar Park Regional               | 1          | 0.79%                 |
| Saint Davids Hospital             | 0          | 0.00%                 |
| Dell Seton Medical Center         | 0          | 0.00%                 |
| Dell Children's Hospital          | 3          | 2.38%                 |
| Hill Country Memorial Hospital    | 1          | 0.79%                 |
| North Austin Medical Center       | 0          | 0.00%                 |
| Private Residence                 | 0          | 0.00%                 |
| Baylor Scott & White University   | 1          | 0.79%                 |
| Seton Medical Center              | 0          | 0.00%                 |
| Georgetown Behavioral             | 0          | 0.00%                 |
| Round Rock Medical Center         | 2          | 1.59%                 |
| South Austin Medical Center       | 6          | 4.76%                 |
| <b>Total Patients Transported</b> | <b>126</b> | <b>71.59% 100.00%</b> |

|                                       |                  |
|---------------------------------------|------------------|
| No Treatment No Transport             | 4                |
| Treatment No Transport                | 42               |
| Dead On Scene                         | 4                |
| <b>Total Patients Not Transported</b> | <b>50 28.41%</b> |

**Total Patient Contacts                    176                    100.00%**

|                   |            |
|-------------------|------------|
| Patients - Male   | 95         |
| Patients - Female | 81         |
| <b>Total</b>      | <b>176</b> |

Average Patient Age                    57

|                         |            |
|-------------------------|------------|
| Non-Emergent Transport  | 111        |
| Emergent Transport      | 15         |
| <b>Total Transports</b> | <b>126</b> |

Air Medical Transports                    0

**Marble Falls Area EMS**  
**Unincorporated Burnet County Extended Responses**  
**FY 20**

|                     |                   |            |            | MF          | Priority 1 | Priority 2 | Extended                                                    |
|---------------------|-------------------|------------|------------|-------------|------------|------------|-------------------------------------------------------------|
| Pickup              | Zone              | DOS        | Dispatched | On Location | Response   | Response   | Response                                                    |
| PASEO DEL RIO       | Burnet County Z 1 | 10/25/2019 | 20:48      | 21:08       | 20.57      | -          | Extended response due to distance                           |
| CHIMNEY COVE DRIVE  | Burnet County Z 1 | 10/13/2019 | 11:56      | 12:22       | 26.02      | -          | Extended response due to distance                           |
| 865 GREGORY TRL     | Burnet County Z 1 | 11/4/2019  | 21:36      | 21:57       | 21.43      | -          | Extended response due to distance                           |
| 1051 AVENIDA SERENA | Burnet County Z 1 | 11/26/2019 | 10:28      | 10:49       | 21.45      | -          | Extended response due to distance                           |
| 1700 BLOCK CR 402   | Burnet County Z 1 | 12/9/2019  | 8:12       | 8:34        | 21.83      | -          | Extended response due to distance and construction          |
| 2000 BLOCK CR 401   | Burnet County Z 1 | 12/29/2019 | 7:32       | 8:00        | 27.23      | -          | Extended response due to distance and construction          |
| MONTANA SPRINGS DR  | Burnet County Z 1 | 1/2/2020   | 8:49       | 9:13        | 24         | -          | Extended response due to distance                           |
| 1400 BLOCK CR 404   | Burnet County Z 1 | 1/8/2020   | 17:30      | 17:54       | 24         | -          | Extended response due to difficulty locating call           |
| MONTANA RIDGE PASS  | Burnet County Z 1 | 1/22/2020  | 11:50      | 12:18       | 28         | -          | Extended response due to distance                           |
| CR 343A             | Burnet County Z 1 | 2/4/2020   | 10:24      | 10:44       | 20.45      | -          | Extended response due to distance                           |
| 105 FM 2342         | Burnet County Z 4 | 2/4/2020   | 11:30      | 11:52       | 22.73      | -          | Extended response due to unit responding from Smithwick     |
| HATCHETT HILL       | Burnet County Z 1 | 2/10/2020  | 18:57      | 19:17       | 20.78      | -          | Extended response due to distance                           |
| MONTANA CREEK XING  | Burnet County Z 1 | 2/20/2020  | 0:30       | 1:00        | 29.07      | -          | Extended response due to distance                           |
| FM 1980             | Burnet County Z 1 | 2/28/2020  | 15:02      | 15:25       | 22.93      | -          | Extended response due to unit responding from Spicewood     |
| OXBOW TRL           | Burnet County Z 4 | 2/28/2020  | 23:29      | 23:50       | 20.93      | -          | Extended response due to unit responding from Horseshoe Bay |

|                      |         |
|----------------------|---------|
| Priority 1 Responses | 181     |
| Priority 1 Extended  | 15      |
| < 20 Minutes         | 91.71%  |
| Priority 2 Responses | 30      |
| Priority 2 Extended  | 0       |
| < 35 Minutes         | 100.00% |

# Marble Falls Area EMS

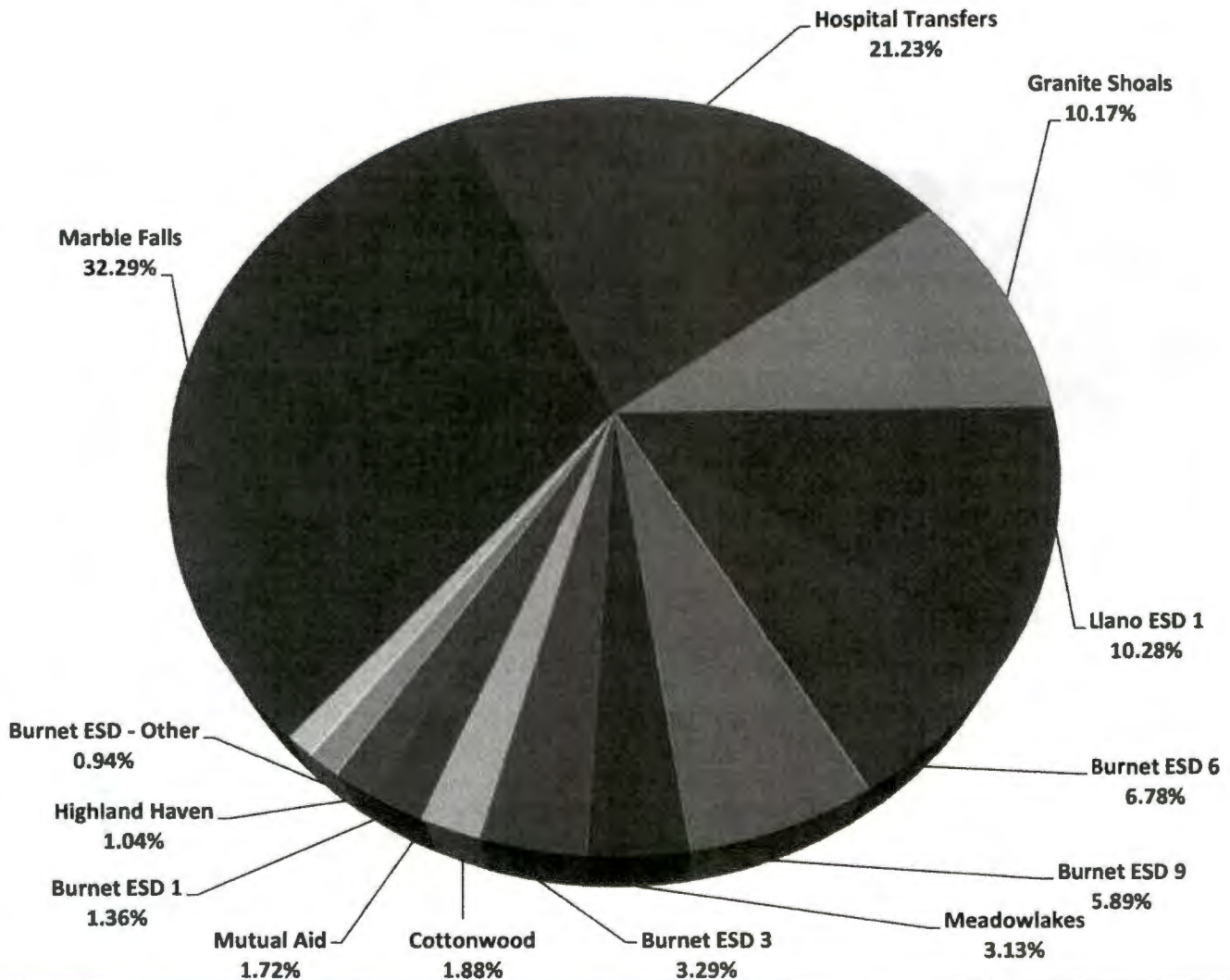
## Call Volume Location

FY - 2020

|                    |             |                |
|--------------------|-------------|----------------|
| Marble Falls       | 619         | 32.29%         |
| Hospital Transfers | 407         | 21.23%         |
| Granite Shoals     | 195         | 10.17%         |
| Llano ESD 1        | 197         | 10.28%         |
| Burnet ESD 6       | 130         | 6.78%          |
| Burnet ESD 9       | 113         | 5.89%          |
| Meadowlakes        | 60          | 3.13%          |
| Burnet ESD 3       | 63          | 3.29%          |
| Cottonwood         | 36          | 1.88%          |
| Mutual Aid         | 33          | 1.72%          |
| Burnet ESD 1       | 26          | 1.36%          |
| Highland Haven     | 20          | 1.04%          |
| Burnet ESD - Other | 18          | 0.94%          |
| <b>Total</b>       | <b>1917</b> | <b>100.00%</b> |

City of Marble Falls  
 Baylor Scott & White / Seton Highland Lakes  
 City of Granite Shoals  
 Horseshoe Bay Area  
 Marble Falls VFD Area  
 Spicewood VFD Area  
 City of Meadowlakes  
 Unincorporated Granite Shoals  
 City of Cottonwood Shores  
 Mutual Aid Responses  
 Horseshoe Bay South Area  
 City of Highland Haven  
 Other Burnet County / ESD's / City of Burnet

## October 2019 - February 2020



**MARBLE FALLS AREA EMS**  
**911 Patient Destinations**  
**FY-2020**

|                        |     |         |
|------------------------|-----|---------|
| S & W - Marble Falls   | 723 | 74.23%  |
| Seton Highland Lakes   | 122 | 12.53%  |
| S & W - Lakeway        | 53  | 5.44%   |
| Saint Davids           | 35  | 3.59%   |
| Seton - Austin / Wilco | 31  | 3.18%   |
| S & W - Other          | 5   | 0.51%   |
| Other                  | 5   | 0.51%   |
| Total                  | 974 | 100.00% |

**October 2019 - February 2020**

