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Confidential Solutions Proposal

Annual Support Agreement - OXE

Quote # 002740
Version 3

Prepared for:

Burnet County Texas

Prepared by:

Rodney Hyde



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Application Upgrade		MSRP	Price	Qty	Ext. Price
3BA09105KA	Java Runtime Environment support integrated in SPS contract for OmniVista 8770	\$0.09	\$0.00	1	\$0.00
3BA09114KU	OmniVista 8770 release 5.0 upgrade software license	\$0.09	\$0.00	1	\$0.00
3BA09917JA	OmniVista 8770 Start Pack - User license	\$4.70	\$2.58	100	\$258.00
3BA09932JA	OmniVista 8770 upgrade - User license	\$2.20	\$1.21	477	\$577.17
3BA09080KA	Alcatel-Lucent OmniPCX Enterprise R12.4 software license	\$0.09	\$0.00	1	\$0.00
3BA09834JA	OmniPCX Enterprise minor software upgrade - 1 user	\$9.00	\$4.95	457	\$2,262.15
Subtotal:					\$3,097.32

Expansion Licenses		MSRP	Price	Qty	Ext. Price
3BA09852JA	Remote Extension Premium license - 1 user	\$143.00	\$0.05	100	\$5.00
3BA09912JA	OmniPCX Enterprise High Availability – 1 Business Telephony user license	\$1.10	\$0.60	100	\$60.00
Subtotal:					\$65.00

Annual Software Support		MSRP	Price	Qty	Ext. Price
3EY10002TA	OmniPCX Enterprise SPS - Restart 1 year	\$8,720.17	\$6,104.12	1	\$6,104.12
3EY14001TA	OmniVista 8770 SPS - Restart 1 year	\$986.22	\$690.35	1	\$690.35
3EY14008TA	OpenTouch SPS - Restart 1 year	\$1,645.80	\$1,152.06	1	\$1,152.06
3EY18001TA	Visual Automated Attendant SPS - Restart 1 year	\$1,386.53	\$970.57	1	\$970.57
Subtotal:					\$8,917.10

Services		MSRP	Price	Qty	Ext. Price
3EY01012AA	On-site Professional Services	\$7,500.00	\$6,375.00	1	\$6,375.00
3EY01017AA	Remote Professional Services	\$4,000.00	\$3,400.00	1	\$3,400.00
3EY01073AA	Remote Project Management	\$1,500.00	\$1,275.00	1	\$1,275.00

Services		MSRP	Price	Qty	Ext. Price
INSTALL	System Installer (Enterprise Systems Onsite)	\$125.00	\$100.00	16	\$1,600.00
Subtotal:					\$12,650.00

Services and Deliverables ALE Professional Services

1.Services Description

1.1. Request or project description

Need ALE Professional Services assistance for upgrades to OXE, 8770, OT, VAA and implement WebRTC and add 100 Rainbow extension users.

1.2. Services Offer description

Project Goals:

- OmniPCX Enterprise Upgrade 12.3 to 12.4
- Implementation of WebRTC and OXE setup for Rainbow users

OXE is currently running on Virtual Machines. There are 7 peripheral areas and 3 PCS cards, see ACTIS picture:

Applications that will or are recommended to be upgraded

- OmniVista 8770 4.1 will be upgraded to 5.0
- OpenTouch 2.5 (voice mail), recommended to upgrade to 2.6 latest maintenance delivery available at the time of the implementation
- VAA update to 4.2

Scope:

Preparation Phase

- platform assessment. A remote access is required for a ALE engineer collect details about the running platform
- database collection. Information about the WebRTC gateway installation and database of users that will use Rainbow services
- license confirmation of all included components

Implementation Phase

- OXE and Applications upgrades (Usually OmniVista and the PCS cards are upgraded first followed OpenTouch, VAA and OXE. This phase requires services down time as the applications will not be available during the upgrades)
- WebRTC gateway, OXE configuration for Rainbow services (Configuration of the SIP trunk, ARS routes, user configuration to rainbow services. This phase requires rainbow administration support during user setup)

Test Phase

- Verification of the services after upgrade.

Post upgrade support and Mission Report

- ALE support for eventual adjustments of the configuration done related to this project. (This phase also includes a report that describes the services execution)

Assumptions:

- OXE will be using Cloud Connect to check IT licenses (no Flexlm servers implementation or upgrades included)
- All applications are running on a compatible Virtualization environment (VMware or Hyper-V for example)

Notes:

- Remote access is required for system assessment, database collection and project implementation
- Omni Vista 8770 runs on Windows OS platform, ALE does not provide Microsoft Licensing
- WebRTC gateway and OXE Cloud Connect may require firewall configuration to open secure communication ports towards ALE cloud services - to be done by customer IT team
- Business Partner engineer or customer IT are required on-site for both pricing options

1.3.General assumptions, prerequisites and limits:

- Any services not specifically stated within the scope portion of this quotation.
- All materials (hardware /software /licenses) will be provided by EnterPrise Systems.
- ALE PS is not responsible to furnish any materials of any kind.
- Post-sales support will be executed through Alcatel-Lucent Enterprise standard Technical Support.
- All services not explicitly mentioned in this Scope of Work are excluded from the proposal.



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DIR Purchasing

PURCHASE VIA STATE OF TEXAS DEPARTMENT OF INFORMATION RESOURCES

Please reference State of Texas DIR Contract Number DIR-TSO-4304 Alcatel-Lucent Enterprise USA, Inc. Data Storage, Data Networking & Equipment and Services on all correspondence, including purchase orders. More details regarding DIR pricing and procurement procedures can be found at [Texas | Alcatel-Lucent Enterprise \(al-enterprise.com\)](https://www.al-enterprise.com/en/state/texas) (<https://www.al-enterprise.com/en/state/texas>)



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Annual Support Agreement - OXE

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Quote Information:

Quote #: 002740

Version: 3

Delivery Date: 02/02/2022

Expiration Date: 02/18/2022

Quote Summary		Amount
Application Upgrade		\$3,097.32
Expansion Licenses		\$65.00
Annual Software Support		\$8,917.10
Services		\$12,650.00
Total:		\$24,729.42

Summary of Selected Payment Options		Amount
Terms: Due Upon Receipt		
Total of Payments		\$24,729.42

Down Payment: 50%	
Total of Payments	\$12,364.71

Due Upon Delivery: 40%	
Total of Payments	\$9,891.77

Due Upon Completion: 10%	
Total of Payments	\$2,472.94

Taxes, shipping, handling and other fees may apply. We reserve the right to cancel orders arising from pricing or other errors.