

To whom it may concern,

Hello! My name is Vivian GuTierrez. I was flown out to Burnet last June for a trial I waited 15 years for. I am writing this letter to express my appreciation of the diligence

and empathy your victim team still continues to show me! 😊
Specifically I would like to extend my gratitude to Debi King.

I cannot speak highly enough about her devotion and consistency throughout my entire case, and the team working along side her as well! You will never truly know how much of an impact Debi's work has made on me, but I can say with absolute certainty that she has saved me in so many ways.

Debi was the first person to reach out to me when there was a DNA hit in your system that matched the DNA found at my crime scene. The relief and emotion I felt when she told me I was not forgotten was overwhelming and was all I wanted to hear for so many years. I waited so long for my daily torture to end and with that one conversation between her and I, it was the first time since I was 17 that I felt safe enough to finally sleep through the night. She told me she would personally stand by my side until I got the justice I deserved. And she did.

Due to COVID, my trial was pushed out and we had to wait for what seemed like forever, but Debi made sure to check on me frequently and reassure me of her availability anytime I needed her. She answered any questions I had right away and if there was something she didn't readily have an answer for, she made sure I wasn't left in the dark while she pulled resources to help me better understand what was happening and what would be happening with my case. Any concerns or confusion I had she very patiently helped ease my anxiety and thoroughly explained things to me until I had a full understanding of what I was confused about.

The night I was flown to Texas, there were some issues regarding my rental car and hotel reservation. It was the middle of the night and I didn't know what to do or who to call. The one person I knew I could reach in an emergency situation was Debi. I reached out to her for advice honestly not expecting her to answer my call due to it being so late but she answered right away with genuine concern, and when I explained what was happening and that I was stranded, she immediately ran to her car and drove over an hour in the middle of the night without hesitation to come and pick me up from the airport and take me to my hotel.

She made sure I had something to eat along the way. She also brought me snacks and water for my hotel room.

When we arrived at my hotel, Debi walked in with me and made sure my reservation was fixed and that everything would be ok during the remainder of my stay.

Debi King's professionalism made it easy for me to remain focused and calm during my trial. The way she meticulously catered to my comfort and the way she continuously checked in on me outside of the court room to ensure my safety was beyond incredible.

My entire stay during my trial was so much less stressful because of her. I really hope you realize how important and necessary your victim's program/dept is and I really hope you realize how many lives you have changed by having this amazing resource for those of us who have been devastated by traumatic and unfortunate circumstances. You've really made a difference and will continue to make a difference for more individuals and families than you'll ever know.

Thank you so much for all you do and especially thank you for placing Debi King in my life. She still continues to check on me to this day and that small act of kindness – her taking the time out of her busy schedule to remember me and to still care – There are no words that can measure up to that kind of devotion and love for what she does.

For a department to go above and beyond for their victims/survivors the way your team does... It means so much. Please don't ever let this program die 

Sent from my iPhone



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