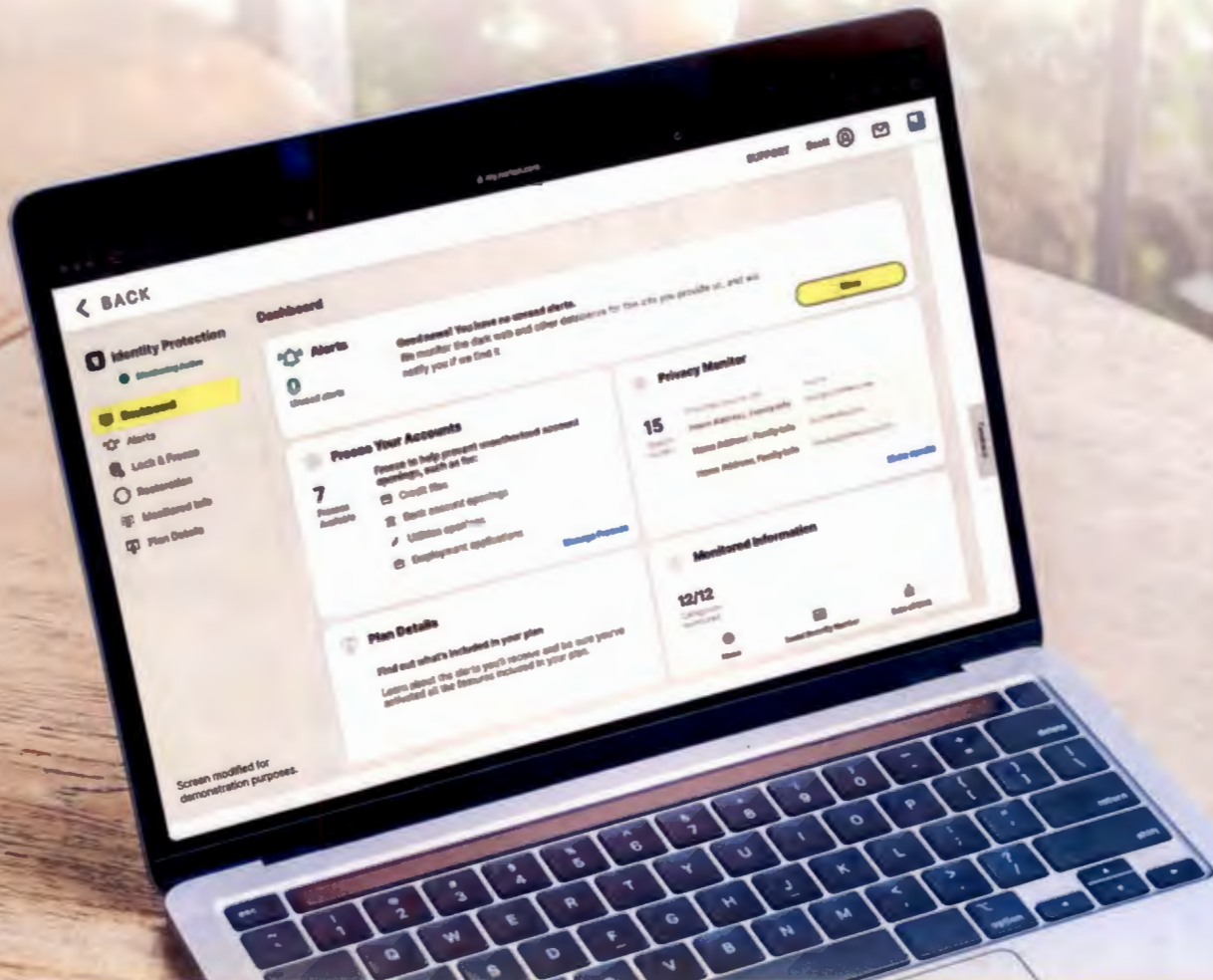


Burnet County

Cyber Safety™ for the Digital Generation

Help safeguard your employees' identity, privacy, and security with all-in-one protection through Norton LifeLock Benefit Plans.



Proposed By:

Aaron King
Regional Sales Director

Aaron.King@NortonLifeLock.com
(515) 419-3648

Proposal valid through: Jan 2024

Our Approach to Cyber Safety

Our comprehensive solution incorporates identity, security, and privacy protection so your employees can keep what's theirs, theirs.



LifeLock

Identity Theft Protection

Our proprietary technology monitors^{*} for fraudulent use of employees' Social Security numbers, name, address, and date of birth in applications for credit and services. The patented system sends alerts by text, phone^{**}, email, or mobile app when a potential threat is detected.

Norton

Device Security

Multi-layered, advanced security helps protect devices against existing and emerging malware threats, including ransomware and helps protect private and financial information when employees go online.^{**}

Norton

Online Privacy

Protect devices on vulnerable connections through bank-grade encryption to keep information private. We also scan common public people-search websites for employees' info and help them easily opt-out.^{**}

We combine the power of LifeLock, a pioneer in identity theft protection, with Norton's four decades of consumer cybersecurity to help protect employees and their families.

^{*} We do not monitor all transactions at all businesses.

^{**} Requires your device to have an Internet/data plan and be turned on.

^{***} These features are not enabled upon enrollment. Member must take action to activate this protection.

Million Dollar Protection Plan

Help for when you need it.

Up to 3 Million Dollar Protection Package^{†††}



\$1 Million for Lawyers and Experts

If needed, we'll retain lawyers and experts directly on behalf of our member to help solve their identity theft.



\$1 Million for Expense Reimbursement

We reimburse expenses resulting from identity theft like childcare, travel, document replacement, and lost wages.



\$1 Million for Stolen Funds Reimbursement

We'll reimburse money directly back to the member if they have stolen funds from their bank, investment, or credit accounts due to identity theft.

An extensive safety net for employees

- Up to **\$3 million** in coverage for each eligible member^A, in the rare event it's needed
- No limits on the number of claims a member can file in a year^A
- No limits on the number of occurrences for reimbursement^A
- No sub-limits to worry about^A
- Financial accounts not linked for monitoring may still be covered for reimbursement

Integrated Restoration

Full-service support for peace of mind.

If an employee has an identity theft issue, a dedicated, U.S.-based Identity Restoration Specialist will work from start to finish to help fix it. Our specialists are all in-house at our Tempe, Arizona, or Plano, Texas locations.



Collect Case Details



White Glove Services



Preparing Remediation



Remediate Case



Insurance Claim



Legal Rep



Document



Verify Closure and Educate



Spyware and Virus Removal

130+
Restoration Agents

14,000+
Merchant Operating Procedures

2,000+
Customer Service
Support Agents

(Real, live agents are available 24/7)



^A The LifeLock Benefit Junior plan is for minors under the age of 18. LifeLock enrollment is limited to employees and their eligible dependents. Eligible dependents must live within the employee's household, or be financially dependent on the employee. LifeLock services will only be provided after receipt and applicable verification of certain information about you and each family member. Please refer to the employer group for the required information under your plan. In the event you do not complete the enrollment process for any family member, those individuals will not receive LifeLock services, but you will continue to be charged the full amount of the monthly membership selected until you cancel or modify your plan at your employer's next open enrollment period, which may be annual. Please note that we will NOT refund or credit you for any period of time during which we are unable to provide LifeLock services to any family member on your plan after your benefit effective date due to your failure to submit the information necessary to complete enrollment. If you do not complete the enrollment process for each family member, you may continue to pay more for LifeLock services than you otherwise would if you had selected a lower-tier plan.

^{†††} Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential and LifeLock with Norton Benefit Premier and up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: NortonLifeLock.com/legal.

^A There are no additional limits on eligible claims within each \$1 million category of protection outlined above. All claims are subject to the requirements outlined in the Master Policy. See NortonLifeLock.com/legal for policy details.

New! LifeLock with Norton Benefit Premier Plus

We're continuously innovating our products. Introducing our LifeLock with Norton Benefit Premier Plus Plan.

Cyber Crime Coverage

An important and valuable supplement to our Million Dollar Protection Program.****

Each employee will receive reimbursement up to \$50,000 for covered losses due to cybercrimes, shareable across their family. And because a cyber-attack can happen at any time and may require prompt support, a team of specialists are available 24/7 to assist members.

Cyber Crime Coverage Includes:



Cyber Extortion

Ransomware attacks are on the rise. If an employee or a member of their family clicks on the wrong link, inadvertently navigates infected web pages, or are tricked into opening infected files by malicious text messages or emails, they may become the victim of ransomware. We will cover the ransom amount and the cost of hiring an IT expert to help our members through the crisis.



Social Engineering

Criminals can steal money through a variety of cybercrime schemes, such as malicious emails, text messages or telephone calls to trick you into sharing your passwords or sending money. If an employee or a member of their family loses money due to any of these scams and are not able to recover it from their credit card company or bank, we will cover the loss.



Data Recovery & System Restoration

If data stored on a personal computer or smart device is lost or damaged due to a Hacking Attack, we will cover costs to replace, recreate or restore that data.



Cyber Bullying

If an employee or a member of their family is a victim of Cyber Bullying, we will cover therapy fees, childcare or caregiver expenses, private tutoring, tuition due to a change in schooling, temporary relocation expenses, and the cost of hiring an IT expert to remove humiliating or harmful online content.



Digital Currency Crime

As the Digital Currency industry continues to grow and evolve, the risk of theft by hackers becomes more prevalent. If a "employee's Digital Currency is stolen as a result of a Hacking Attack against a personal computer or electronic device, we offer reimbursement for the loss of Digital Currency".

****Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential, LifeLock with Norton Benefit Premier, LifeLock with Norton Benefit Premier Plus, and up to \$25,000 for LifeLock Benefit Junior, including up to \$1 million in coverage for lawyers and experts, if needed for all plans. In addition, if Cyber Crime Coverage is provided with your plan, up to \$50,000 for related expenses for the Primary Member, Secondary and Minor Members of a Family Plan, who share in the \$50,000 limit. All benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). All benefits for Cyber Crime Coverage are issued and covered by Tokio Marine HCC. Cyber Crime Coverage is not available to residents of New York. Policy terms, conditions, and exclusions at: NortonLifeLock.com/legal.

* Digital Currency includes, but is not limited to, Bitcoin and Ethereum.

Our Pricing

Our comprehensive benefit plans are **60% less** than the retail equivalent.

Voluntary Benefit

Help employees and their families benefit from multi-layered protection for their identity, privacy, and security needs.

Group Size: 250

BENEFIT ESSENTIAL		BENEFIT PREMIER		BENEFIT PREMIER PLUS	
Employee Only (18+) Employee + Family [^]		Employee Only (18+) Employee + Family [^]		Employee Only (18+) Employee + Family [^]	
\$6.99	\$13.98	\$7.99	\$14.98	\$12.49	\$21.48



[^] The LifeLock Benefit Junior plan is for minors under the age of 18. LifeLock enrollment is limited to employees and their eligible dependents. Eligible dependents must live within the employee's household, or be financially dependent on the employee. LifeLock services will only be provided after receipt and applicable verification of certain information about you and each family member. Please refer to the employer group for the required information under your plan. In the event you do not complete the enrollment process for any family member, those individuals will not receive LifeLock services, but you will continue to be charged the full amount of the monthly membership selected until you cancel or modify your plan at your employer's next open enrollment period, which may be annual. Please note that we will NOT refund or credit you for any period of time during which we are unable to provide LifeLock services to any family member on your plan after your benefit effective date due to your failure to submit the information necessary to complete enrollment. If you do not complete the enrollment process for each family member, you may continue to pay more for LifeLock services than you otherwise would if you had selected a lower-tier plan.



SECURITY

Norton Device Security – PC, Mac, & mobile

- Antivirus, malware, ransomware, & hacking protection
- Safe browsing (Norton Safe Web)
- SMS security
- Secure calendar (iOS)
- Network security (Smart Firewall)
- Cloud backup²

Online threat protection (including emerging threats: stalkerware, fake e-stores)

Password Manager

Child online safety tools (Parental Control)³

- Online activity monitoring (search term & video supervision)
- Content controls & restrictions
- Screen time management
- Geolocation tracking & alerts
- Instant device lock/unlock
- Instant school time device management

LifeLock With Norton Benefit Essential

Up to 3 devices
(Family gets 6 devices)

●
●
●
●
●

10 GB

LifeLock With Norton Benefit Premier

Up to 5 devices
(Family gets 10 devices)

●
●
●
●
●

50 GB

LifeLock With Norton Benefit Premier Plus

Up to 10 devices
(Family gets unlimited)

●
●
●
●
●

500 GB



PRIVACY

Secure VPN – PC, Mac, & mobile

Data broker monitoring & data removal assistance (Privacy Monitor)

Solicitation reduction

- Ad blocker
- Reduced pre-approved credit card offers

Webcam protection (SafeCam)²

Private Email **COMING SOON™**

Tracker & cookie blocking, anti-fingerprinting (Norton AntiTrack) **NEW**

●
●
●
●
●

●
●
●
●
●

●
●
●
●
●

●

●



SERVICE & SUPPORT

Restoration & remediation services

- 24/7 live member support (tap-to-call from mobile app)
- U.S.-based identity restoration agents
- Spyware/virus removal (SRV) specialists
- Unemployment fraud support
- Prior identity theft remediation⁴ (pre-existing conditions)
- Integrated restoration tracker

Dedicated employee benefits phone line & email support

Mobile app (iOS & Android)

Million Dollar Protection Package^{****}

- Stolen funds reimbursement
- Personal expense reimbursement (including loss of income, child/elder care)
- Coverage for lawyers & experts (no hourly max)
- Replacement of stolen cash

Cyber Crime Coverage^{****} **NEW**

- Cyber extortion
- Social engineering
- Data recovery & system restoration
- Cyber bullying
- Digital currency crime

●
●
●
●
●
●
●
●
●

●
●
●
●
●
●
●
●
●

●
●
●
●
●
●
●
●
●

Up to \$1 million each
Up to \$1 million each
Up to \$1 million each
Up to \$500

Up to \$1 million each
Up to \$1 million each
Up to \$1 million each
Up to \$500

Up to \$1 million each
Up to \$1 million each
Up to \$1 million each
Up to \$500

Employee Only Plan: \$50,000
Employee + Family Plan:
\$50,000 Shared

●
●
●
●
●

No one can prevent all identity theft or cybercrime.

² Norton Cloud Backup, Norton SafeCam, Norton Family, and Norton Parental Control features are not supported on Mac, Windows 10 in S mode, and Windows running on ARM processor(s).

³ Norton Family and Norton Parental Control can only be installed and used on a child's Windows PC, iOS and Android devices but not all features are available on all platforms. Parents can monitor and manage their child's activities from any device – Windows PC, Mac, iOS and Android – via our mobile apps, or by signing into their account at my.Norton.com and selecting Parental Control via any browser.

⁴ Estimated upcoming release Fall 2023. Subject to change.

⁵ Subject to eligibility requirements defined in Terms & Conditions. Norton reserves the right to change and/or cease services at any time.

^{****}Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential, LifeLock with Norton Benefit Premier, LifeLock with Norton Benefit Premier Plus, and up to \$1 million in coverage for lawyers and experts, if needed for all plans. In addition, if Cyber Crime Coverage is provided with your plan, up to \$50,000 for related expenses for the Primary Member, Secondary and Minor Members of a Family Plan, who share in the \$50,000 limit. All benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). All benefits for Cyber Crime Coverage are issued and covered by Tokio Marine HCC. Cyber Crime Coverage is not available to residents of New York. Policy terms, conditions, and exclusions at: NortonLifeLock.com/legal.

Not all products, services and features are available on all devices or operating systems. System requirement information on Norton.com.