

30m.



Megan Schumann <mschumann@burnetcountytexas.org>

Vyve Broadband Services

2 messages

Megan Schumann <mschumann@burnetcountytexas.org>

Mon, Aug 26, 2024 at 3:39 PM

To: Jackie Haynes <jlhaynes@burnetcountytexas.org>

Good afternoon Jackie,

I am new at the Auditor's Office.

I noticed this on the Agenda for tomorrow and was curious as if this was your department who submitted it? If so will this just be a one time fee for an upgrade on the existing services?

Thank you,

Megan Schumann

Jackie Haynes <jlhaynes@burnetcountytexas.org>

Mon, Aug 26, 2024 at 4:20 PM

To: Megan Schumann <mschumann@burnetcountytexas.org>

I don't see an attachment, but I am assuming you're referring to the Vyve phone system? It will be a monthly recurring with the exception of the two \$99 installation fees. If that's not what you're asking, I apologize!

Thank you!

Jackie

[Quoted text hidden]



Business Service Order – Vyve Broadband

Customer Information

Company Name: Burent County	Account No.: **	Tax ID:
Street Address: 810 Steven Hawkins	City/Town: Marble Falls	State: TX Zip: 87654
Business Phone #:	Cell Phone #	Check here for text alerts ☐
Primary Email:	Check for here for Email Billing ☐ Email billing, avoids a paper bill fee.	
Owner/Authorized Person:	Alternate Contact:	
Billing Name:	Alternate Contact #:	
Billing Address:	[If different from above]	
City/Town:	State:	Zip:

Monthly Service Pricing

Service Term: 36-Months ☒

Promo Term: 36-Months ☒

Service/Product Description	QNTY	Unit Price	Promo Discount	Subtotal	Installation
810 Steven Hawkins Marble Falls		\$	\$	\$ 0.00	\$
Account #404-120738		\$	\$	\$ 0.00	\$
WEBEX	25	\$ 5.00	\$	\$ 125.00	\$
100M x 100M DIA Fiber	1	\$ 365.00	\$	\$ 365.00	\$
Current 40M \$490.00***-WEBEX		\$	\$	\$ 0.00	\$
Polycom 501	25	\$ 5.00	\$	\$ 125.00	\$
Executive hosted seat	25	\$ 15.00	\$	\$ 375.00	\$
all cabling switching installation	1	\$	\$	\$ 0.00	\$ 99.95
20 County Road 250 Burnet		\$	\$	\$ 0.00	\$
Account Number#561-941156		\$	\$	\$ 0.00	\$
WEBEX	8	\$ 5.00	\$	\$ 40.00	\$
200M x200M	1	\$ 519.00	\$	\$ 519.00	\$
Current 100M@\$559.00***-WEBEX		\$	\$	\$ 0.00	\$
Polycom 501	8	\$ 5.00	\$	\$ 40.00	\$
Executive hosted seat	8	\$ 15.00	\$	\$ 120.00	\$
		\$	\$	\$ 0.00	\$
all cabling switching installation		\$	\$	\$ 0.00	\$ 99.95
Build Contribution (If Applicable):		\$	TOTAL	\$ 1,709.00	\$ 199.90

* Depending on your location, some or all of your service and equipment rates, plus certain additional charges, may be subject to state and/or local fees which will be added to your monthly bill.

** Total Monthly Pricing Excludes Applicable Taxes, Fees, & Surcharges as set by prevailing authorities (such as broadcast access fees, retransmission fees, and franchise fees).

*** Total Monthly Price Includes Promo Discount. Service rates adjust to standard Unit Price after Promo Term expires. Video Service Rates subject to annual rate increase of up to 8%.

Voice Provisioning Information

Directory Listing Name:

Caller ID Name Display:

(15-Character Limit)

Special Instructions

Terms & Conditions

The undersigned represents that he/she is the Customer or Authorized Customer Representative identified above and is authorized to sign this Service Order on behalf of Customer for the services selected above and that the Customer information set forth herein is true and correct. By signing this Service Order, the undersigned hereby acknowledges and agrees that Customer shall be bound by, and expressly consents to, the rates, terms and conditions of service applicable to each of the services selected above, including any termination penalties that may apply, as may be set forth in Vyve's Business Services Subscriber Agreement, as well as the Vyve's Business Services Acceptable Use Policy, Network Management Practices Policy and Customer Privacy Notice, as they respectively may be changed from time to time. In addition, if the undersigned selects the Vyve's auto pay payment option, the undersigned represents that he/she is the authorized signer for the account enrolled, will be liable for the entire amount debited or charged plus any additional charges for debits or charges not honored at time of presentation to his/her financial institution and will be bound by the terms and conditions of the Vyve Broadband Auto Pay Policy, as it may be changed from time to time. Vyve's website always contains the most recent versions of these policies at <https://www.vyvebroadband.com/policies/>. Customer acknowledges receipt of these policies by signing below. The undersigned authorizes Vyve to check Customer's credit and acknowledges and agrees that the effectiveness of this Service Order shall be subject to credit approval. For the avoidance of doubt, Service is effective and shall commence on the date on which installation of the Service is completed. As used herein, "Vyve" shall mean the applicable subsidiary or subsidiaries of Vyve Broadband Investments, LLC which are providing the services to Customer pursuant to this Service Order.

☐ Business Service Order Includes: "ADDITIONAL TERMS AND SERVICE LEVEL AGREEMENT APPLICABLE FOR VYVE BROADBAND ENTERPRISE CLASS FIBER SERVICES: ("FIBER SERVICE") as set forth in Attachment C to the Business Services Subscriber Agreement.

Customer Signature

Date: