

21d



Defendant Access Order Form Burnet County, TX

The following Investment Summary details the software and products to be delivered by us to you under the Agreement by which you acquired rights to use Tyler's Enterprise Justice software. This Investment Summary is effective as of the date of your signature.

The fees for access to the Defendant Access application shall be the amounts referenced in the table below, and shall be paid by the consumer.

Your use of the Tyler Software listed in the table below is subject to the terms found at <https://www.tylertech.com/terms/payment-processing-agreement> ("PPA"). Your use of text messaging is subject to the terms found at <https://www.tylertech.com/terms/twillio-terms-of-use>. By signing this order, you agree you have read, understand, and agree to such terms.

All services quoted herein are assumed to be delivered remotely unless otherwise indicated.

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Included Software**Tyler Software**

Defendant Access

Payments*

Over the Counter - Payments*

Optional Software**Tyler Software****Transaction Price**

Defendant Access

Selections with zero balance

\$3.50

Online Case Review/Online Plea Agreement*

\$10.00

Credit Card Processing Fees*** Defendant Access / Over the Counter**

A convenience fee of 5% will be assessed to consumers for each electronic payment transaction that flows through the system when using a credit or debit card. A minimum convenience fee of \$1.00 per transaction will be charged.

All Payments

Visa, MasterCard, and Discover will be accepted. American Express will be accepted at the discretion of Client.

The disputed Principal Amount* associated with any chargebacks or returns shall be withdrawn from the daily deposit to the Merchant Bank Account. For American Express, the disputed Principal Amount* associated with chargebacks or returns will be withdrawn from Tyler's account invoiced to Client.

*Principal Amount means the original amount paid by a consumer, excluding any transaction, convenience or other fees incurred for processing the payment.

A convenience fee of \$1.00 will be assessed to consumers for each electronic check payment transaction processed.

Hardware Services

	Per unit (shipping/taxes included)	Order Total (shipping/taxes included)
Ingenico Lane7000 (Order Qty: 11) (Includes: cables/stands/code injection)	\$0.00	\$0.00

The following Ingenico devices are included:

County Clerk's Office – Two devices

District Clerk's Office – Two devices

JP1 – One device

JP2 – Two devices

JP3 – Two devices

JP4 – Two devices

Client Signature: _____

Client Name & Title: _____

Date: _____

Schedule 1: Professional Services

The following components are included in the implementation of the Defendant Access application. Any deviation from these standards will require custom work requiring additional consulting, development, and implementation hours.

Tyler will provide the following services during implementation:

1. Conduct a business process review to understand configuration options for the system.
2. Configure online payment options and rules, including defendant access configuration and Enterprise Justice payment configuration.
3. Partner with the client to add client branding and text to their environment.
4. Configure IVR for Phone Payments, obtain the phone number and implement standard flow.
5. Configure payment reminder text messaging and provide configuration and user guides.
6. Train personnel to use the system.
7. Support client through initial go-live, adjusting configuration settings as needed.

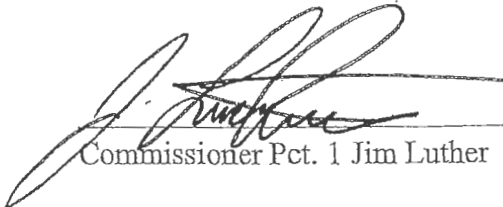
Tyler will not modify any of the following during implementation:

1. Add or edit any backend processes in Enterprise Justice (i.e., case closure processes, workflows, etc.).
2. Add or edit an existing Enterprise Justice configuration (i.e., offense codes, fee codes, fee schedules, accounts, etc.).
3. Create a custom IVR flow for defendant phone payments.

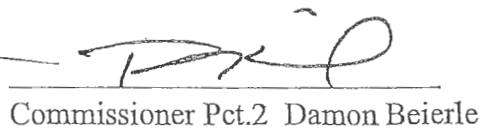
BURNET COUNTY COMMISSIONERS COURT ORDER AUTHORIZING BURNET
COUNTY COMMISSIONER DAMON BEIERLE TO PERFORM ACTIONS ON BEHALF OF
THE BURNET COUNTY COMMISSIONERS COURT DUE TO THE VACANCY OF THE
COUNTY JUDGE DUE TO THE RESIGNATION OF JAMES OAKLEY

On December 18, 2024 Burnet County Judge James Oakley submitted a letter of resignation effective January 2, 2025. The Burnet County Commissioners Court is comprised of five members. Its functions are not limited by the vacancy of one member. The presence of three members continues to constitute a quorum. A majority vote of the members of the Court continues to comprise the approval of an action item voted upon by the Court on any agenda matter that has been publicly posted. The business of the citizens of Burnet County continues unimpeded by the vacancy of one member of the Court. The County Judge leads public meetings of the Court, oversees day-to-day operations of the Court, and signs documents on behalf of the county regarding matters voted upon in public. The daily operations of the Court includes, but is not limited to, the supervision of various county departments that report to the Burnet County Commissioners Court. Until a County Judge is appointed by the Burnet County Commissioners Court, or is resolved or upon further action taken by the Burnet County Commissioners Court, it is hereby ORDERED that Commissioner Damon Beierle shall lead all public meetings of the Burnet County Commissioners Court. Commissioner Damon Beierle is given authority to sign documents on behalf of the county on matters voted upon in public previously and/or into the future. Commissioner Damon Beierle is given authority to oversee the day-to-day management of the Court. This action by the Burnet County Commissioners Court does not designate an interim County Judge. All remaining members of the Court continue their duties as an elected Burnet County Commissioner.

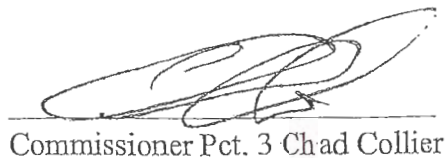
SIGNED ON THIS THE 3RD DAY OF JANUARY, 2025.



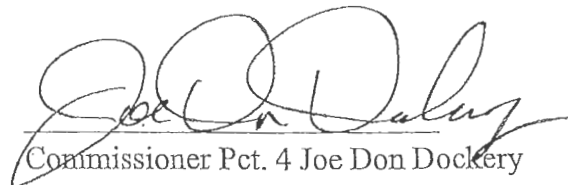
Commissioner Pct. 1 Jim Luther



Commissioner Pct. 2 Damon Beierle



Commissioner Pct. 3 Chad Collier



Commissioner Pct. 4 Joe Don Dockery