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2025 Flood - Ark Flood Operations Report

	<u>Total</u>	<u>Accomplished / Closed</u>	<u>Open Cases</u>
<u>TOTAL CASES</u>	551	422	129
Financial Response	\$1,404,000		
Rebuilds/Major Repairs	155	83	72
RVs/Mobile Homes Delivered		19	9
Warehouse/Furniture		51	
Driveway/Road		6	
Foundation / Leveling		7	
Roofing / Supplies		33	
Vehicle		10	
Rent		20	
Fencing		17	
Shepherds Assigned	109		
Gift Cards Provided	\$50,505		
Food Distribution	18,300 Meals		July 6-25
Muck-Out Teams	103 Homes	840 Volunteers/5,690Hrs	7/6-7/19
MultiAgency Resource Center	527 Intakes		7/11 -7/18
Immediate Shelter	24 + Pets	Burnet and Marble Falls	7/5 - 14 hours
Burnet (364), Marble Falls(93), Bertram (46), Kingsland(32), Tow (4), Lampasas (4), Buchanan Dam (3), Llano (2), Horseshoe Bay (2), Spicewood (1)			

Updated December 8, 2025

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Summary of Response

- July 5: Immediate shelters served 24 people, including assistance with food/water, dry and clean clothing, pet care, and an initial place to stay while hotel stays or family/friends lodging were arranged.
- July 6: Trained “muck-out” teams were deployed into the field to quickly remove debris, wet drywall and insulation, and coordination of heavy equipment and operators for brush clean up and demolition. Additionally, Texans on Mission assisted with “shock-wave” applications to help prevent mold growth inside the homes. By July 19th, more than 103 cases had been ‘mucked-out’ by more than 840 individual volunteers (at least 5,690 hours)
- July 8:
 - Ark was designated by Burnet County Commissioner’s Court as the lead agency for donations management, volunteer coordination, food distribution, and long term recovery.
 - Ark Warehouse (800 Industrial, MF) began service as the hub for all donations management and community recovery supplies (cleaning supplies, tools, equipment, volunteer teams and supplies, food, etc). This hub distributed supplies across Burnet county and made many supply runs to other local non-profits, San Saba County flood response, into impacted communities in Travis and Lampasas Counties, and continues to operate as a collection point, organization/sorting center, and redistribution to those in need.
 - Ark ANDY (Abundant Nutrition Delivering Yahweh) mobile food and resource trailer served as a secondary and satellite location in Burnet for supplies, food, and tools distribution. It was stationed at First Christian Church for the first week of the response, then at the Multi Agency Resource Center for the second week, and then back to First Christian for Volunteer team support until long-term recovery began. It continues to be deployed, as needed, to areas with high poverty or food-desert areas.
 - Food distribution out of the Warehouse parking lot was established for ongoing meal service. Volunteer teams, including food trailers, individual chefs, and people from all over the state came together to



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provide hot meal service at breakfast, lunch, and dinner to people driving through and hungry, people impacted by the flood, search and rescue teams, first responders throughout the area, and volunteer cleanup teams. This included volunteers to deliver meals across the county and distributions to the ANDY for service from that location as well. More than 18,300 meals were distributed in 20 days and included at least 20 volunteers per day to help operations.

- July 11 through July 18th the Ark team helped to facilitate a Multi-Agency Resource Center (MARC) at the Burnet Community Center. Volunteers were able to meet with and assist 527 people impacted by the flood, including providing more than \$50,505 in immediate gift card assistance.
- We are now into full scale long-term recovery and will be for some time. This consists of case management, shepherding, construction and rebuild, donations management, and repair/replacement of damaged items, including RVs, vehicles, and homes. We have had administrative support teams working non-stop for the duration. This includes data entry, call center, case management, and logistics support people in the office every day to help support long-term case management needs.

Current Operations:

Our current operations include:

1. The Ark Warehouse continues to operate as a donation hub and available for survivors in need of supplies, materials, clothing, and furniture. 9am–5pm Monday – Saturday at 800 Industrial, Marble Falls. This resource will be available for flood survivors on an ongoing basis as the needs arise due to homes being repaired or other developments. We have also increased our storage capacity via shipping containers and additional warehousing and storage to be able to store and distribute items for the long term need.
2. Our Commissary continues to provide needed hygiene and cleaning supplies, casseroles and emergency food items, and medical equipment from our office at 700 Ave. T, Marble Falls. The A.N.D.Y trailer deploys multiple times per month taking these necessities to communities throughout the highland lakes.



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3. Case Management continues to meet with neighbors one-on-one, collect quotes from contractors or service providers, establish a long term plan for recovery, assign a shepherd (emotional/spiritual support) and set short and long term goals. This also includes financial and material support for long term stability and self sufficiency.
4. Rebuild teams continue to be deployed with volunteer construction/cleanup teams or contractors, and additional services and needed items. These teams consist of local and national organizations and individuals to make needed repairs, home/property/debris cleanup, fencing repairs, RV/Mobile Home replacements, and problem solving for long term stability.
5. Unmet Needs continue to be addressed through bringing local and national non-profit and helping agencies together to help coordinate and distribute the work and financial load associated with long-term recovery.

Anticipated 2026 Financial Needs:

The most difficult (and expensive) part will be long-term recovery. After the 2018 flood, we worked with some survivors for more than 2 years to help them get back to whole. This includes extensive case management, ongoing mentorship, and working through finances to help get families stabilized and as close to "normal" as possible. We have teams of trained case managers and emotional support volunteers who meet with clients one-on-one to develop a long term plan for restoration and self-sufficiency. Below are some estimated cost estimates associated with the ongoing and long-term recovery :

1. Housing repair & replacement	\$2,500,000
100 homes (including RV's and Mobile homes)@ \$25K/each	
2. Temporary housing	\$560,000
14 living spaces and infrastructure development @\$40K/each for permanent use at Valley View	
3. Food challenges and logistics	\$400,000
Cold storage facility, truck/trailers	
4. Supply distribution and storage	\$250,000

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Storage containers, Warehouse lease, trucks/trailers, VV building/development for storage

5. Case Management and Support

\$540,000

Monthly payroll for case event specific staff of \$30K x 18 months

Total	\$4,250,000
less donations received	(\$2,373,000)

Current Need (12/8/2025)	\$1,877,000
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Organization Overview

Ark of Highland Lakes is a faith-driven 501(c)(3) nonprofit uniting churches, agencies, and volunteers across the Highland Lakes region to serve individuals and families in crisis. Founded in the aftermath of the 2018 Colorado and Llano rivers flood, the organization offers both immediate relief—through disaster response, food provisions, hygiene supplies, dental services, and a donated-goods warehouse—and long-term transformation via transitional housing, mentorship, and community partnerships. Anchored by programs such as Transformational Living, Agape Dental Clinic, the Commissary, the Ark Warehouse, a regional Hunger Alliance, and a Foster Care Task Force, Ark walks with neighbors on a journey from crisis to stability, healing, and spiritual renewal. In non-disaster times, our focus is providing solutions that end generational cycles of poverty by elevating families and children toward self sufficiency. In January 2025, we closed on a 211 acre property to develop into “Valley View Village” that will be a self-sustainable community north of Marble Falls where vulnerable families can live, work, and heal together. This developing project combines housing with income-generating opportunities and Christ-centered support to help families break generational cycles of poverty. By creating an environment where practical needs meet spiritual foundation, we’re building a revolutionary solution designed to transform lives for generations to come.