Substantial Amendment #2 Purpose: The City of Chandler received $1,568,885 in Community Development Block Grant-Coronavirus (CDBG-CV) funds (Tranche 3) through the CARES Act to prepare for, prevent and respond to the Coronavirus. Substantial Amendment #2 details how funds will be used for this purpose.

Substantial Amendment #1 Purpose: The City of Chandler received $849,415 in Community Development Block Grant-Coronavirus (CDBG-CV) funds (Tranche 1) through the CARES Act to prepare for, prevent and respond to the Coronavirus. The City released a Notice of Funds Availability to request proposals for Public Services to assist low-mod income Chandler residents impacted by Coronavirus. This Substantial Amendment details how funds will be used for this purpose.

Executive Summary

AP-05 Executive Summary - 91.200(c), 91.220(b)

1. Introduction

The Action Plan provides a description of the City of Chandler's programs and projects for Fiscal Year 2019-2020, along with funding announcements for the CDBG program. The City is a member of the Maricopa County HOME Consortium (HOME Consortium), which is the "lead agency" for HUD HOME Investment Partnerships funds and applies for HOME funds through the HOME Consortium Annual Action Plan. Chandler HOME-funded activities are included in Maricopa County's Annual Action Plan.

This Action Plan defines one-year activities in relationship to the five-year goals and objectives of the City's 2015-2019 Consolidated Plan submitted to HUD on May 15, 2015. HUD released FY 2019-2020 annual allocation information on April 12, 2019, which delayed grantees' Annual Action Plan submissions until 60 days after the release date or August 16, 2019, whichever comes first. The City of Chandler's Annual Action Plan due date was delayed until 60 days after the allocation release date, or June 11, 2019.

The City makes funding allocations based on community priorities and input. The funding recommendations for the CDBG program in this plan are based on FY 2019-2020 allocations from HUD. The City received a decrease of $83,629 in CDBG funding in comparison to FY 2018-2019 levels. The City of Chandler Housing and Human Services Commission (HHSC) was tasked with determining how to redistribute CDBG funds in light of this decrease, and the impact of the decrease on specific activities is provided in the "Projects" portion of this Plan.

The City of Chandler held a public comment period on the draft Annual Plan from March 27, 2019 to April 25, 2019. Public hearings on the draft Annual Plan were held at a Special Meeting of the Housing and Human Services Commission (HHSC) on March 27, 2019 and at a City Council meeting on April 8, 2019 (with a continuation to April 11, 2019), to ensure opportunities for public input. A second 15-day

public comment period regarding CDBG funding recommendations was held from May 17, 2019 to May 31, 2019. Final approval from City Council was received on May 23, 2019.

On March 27, 2020, Congress passed the CARES Act, which made available $5 billion in CDBG-CV to prevent, prepare for, and respond to the Coronavirus. Of this amount, HUD allocated $2 billion, to include an award of $849,415, to the City of Chandler. In addition, HUD lifted the fifteen percent regulatory cap on CDBG funded public services for Fiscal Years 2019-2020 and 2020-2021 to allow grantees to increase support for direct services to eligible persons impacted by the pandemic. On April 24, 2020, the Neighborhood Resources Department released a Notice of Funding Availability (NOFA) requesting proposals from non-profit organizations serving Chandler residents for the services of Food Assistance and Rent and Utility Assistance. Projects recommended for funding are detailed in a Substantial Amendment to the 2019 Annual Action Plan. The Citizen Participation Plan is also amended to allow for a condensed public comment period and alternative methods for public hearings.

As noted above, on March 27, 2020, Congress passed the CARES Act, which made available $5 billion in CDBG-CV to prevent, prepare for, and respond to the Coronavirus. On September 11, 2020 HUD allocated the remaining CDBG-CV funds (Tranche 3), including an award of $1,568,885, to the City of Chandler. HUD lifted the fifteen percent regulatory cap on CDBG funded public services for Fiscal Years 2019-2020 and 2020-2021 to allow grantees to increase support for direct services to eligible persons impacted by the pandemic. Herein, these funds will be referred as CDBG-CV3. Projects recommended for CDBG-CV3 funding are detailed in a Substantial Amendment #2 to the 2019 Annual Action Plan. In compliance with the current Citizen Participation Plan, the City conducted one public hearing and a 30-day public comment period.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

Affordable Housing

The City received two applications for CDBG funds to address affordable housing conditions during the coming year. The City plans to allocate CDBG funds to agencies that will:

- Provide Emergency Home Repairs for 9 low- and moderate-income homeowners.
- Provide Homeowner Rehabilitation for 39 low- and moderate-income homeowners.

The City received two applications for HOME funds to address affordable housing conditions during the coming year. The City plans to allocate HOME funds to both agencies:

- Provide tenant-based rental assistance to 25 previously homeless households, including both individuals and families.
- Assist two first-time homebuyers to purchase homes through the Chandler Community Land Trust.

Human Services, Homelessness and Special Needs Populations

The City received eight applications for CDBG funds to provide services for low- and moderate-income households, people experiencing homelessness, and people with special needs. The City plans to allocate CDBG funds to agencies that will provide:

- Case management and supportive services for 24 households experiencing homelessness, participating in the City's Tenant-Based Rental Assistance Program.
- Assistance to find housing and employment for 94 households experiencing homelessness, including connection to education, services, and income benefits.
- Case management and scattered-site, rapid re-housing for 6 families experiencing homelessness.
- Fair housing education, outreach, counseling, and enforcement for 300 Chandler residents.
- Out of school programming for 329 Chandler youth ages 6-18, who reside in Chandler's four Public Housing Family sites.
- Client services for 150 Chandler residents experiencing homelessness, housing insecurity, or crisis intervention.

The City received seven applications for CDBG-CV public service funds to assist low-mod income households impacted by Coronavirus. The City will provide funding for the following activities:

- Food Assistance
- Rent and Utility Assistance
- Homeless Navigation and Client Services

The City will provide funding for the following projects and activities:

- Homeless Navigation and Client Services
    - 4 FTE Temp Community Navigators
    - Bridge Housing Services
    - Move-In Assistance
    - Essential Services
- Administration

Non-housing Community Development

The City received seven applications for CDBG funds for capital projects and neighborhood revitalization activities. During FY 2019-2020, the City will provide funding to organizations for the following activities:

- Proactive code enforcement to reduce deteriorating areas and refer households for housing rehabilitation assistance, benefitting 13,767 people.
- ADA compliance improvements and Crime Prevention Through Environmental Design (CPTED) standards to East Mini Park as part of a larger park renovation, increasing accessibility and benefitting 9,873 individuals.
- Permanent shade structure at the Compadre branch of the Boys and Girls Club of the East Valley, benefitting 1,500 Chandler youth.
- Upgrade the kitchen in two community living homes for individuals with intellectual and development disabilities (i.e., autism, cerebral palsy, cognitive learning disabilities, etc.).

In addition to applications for CDBG funds, the City also received 60 applications for General Fund resources to provide services and address the needs of special populations and people experiencing homelessness. The City plans to allocate General Funds to agencies that will provide:

- Transportation services for low-income veterans.
- Services that address the needs of families in crisis, special populations, and youth.

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

This is the fifth year of the 2015-2019 HUD 5-year Consolidated Plan. During the first four program years, the City made significant progress towards meeting housing rehabilitation, tenant based rental assistance, emergency shelter and community facilities goals. The City made expected progress towards providing assistance to first-time homebuyers, support services and case management, basic needs, and code enforcement goals. In the first three program years of its current Consolidated Plan, Chandler used CDBG funds to provide emergency home repairs for 86 low and moderate income homeowners and home rehabilitation for 25 low and moderate income homeowners. Through the Maricopa County HOME Consortium, the City provided tenant based rental assistance to 77 households and made 5 homes available for sale to low and moderate income homeowners through acquisition and rehabilitation.

In the first three program years of its current Consolidated Plan, the City's Public Housing Youth Program served more than 1,000 Chandler youth with educational and skills building programs. CDBG funds were also used for emergency shelter programs and case management for previously-homeless individuals

and households. The City and its partner agencies served about 450 individuals or households through these programs. Fair housing education was provided to more than 150 residents.

In terms of neighborhood revitalization and community development activities, the City conducted targeted code enforcement in low and moderate income areas during the first three program years of its current Consolidated Plan. The City also designed upgrades to the Family Investment Center, constructed restroom improvements at Navarette Park, and made lighting improvements at Gazelle Meadows Park.

The City continued to monitor program performance to meet all administrative requirements of HUD programs. The Consolidated Annual Performance Report will be completed in fall of 2019 for the 2018-2019 program year and will provide detailed information regarding the progress made towards 5-year Consolidated Plan goals during the most recent program year.

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

City staff conducted an application workshop in October, 2018, that was open to the public and key stakeholders.

Once a draft of the Annual Action Plan was prepared, the City of Chandler held a public comment period from March 27, 2019 to April 25, 2019. In addition, a public hearing was held on March 27, 2019, at a Special Meeting of the Housing and Human Services Commission. A second public hearing was held on April 8, 2019 (with a continuation to April 11, 2019), at the Chandler City Council meeting, to ensure multiple opportunities for input from the community. Both sessions were held at City of Chandler Council Chambers, 88 East Chicago Street, Chandler, AZ 85225. A total of 12 comments were received - 7 oral and 5 written - which are provided in an appendix to this Plan.

A second, 15-day public comment period on CDBG funding recommendations was held from May 17, 2019 to May 31, 2019. No comments were received during the second public comment period.

The final Annual Action Plan was approved by City Council on May 23, 2019.

On April 24, 2020, the Neighborhood Resources Department released a Notice of Funding Availability (NOFA) requesting proposals from non-profit organizations serving Chandler residents for the services of Food Assistance and Rent and Utility Assistance. Representatives from sixteen local non-profit organizations attended a pre-proposal webinar. Seven applications were received by the April 30, 2020 application deadline.

A draft of the Substantial Amendment to the 2019 Annual Action Plan was prepared, along with an amended Citizen Participation Plan to allow for a condensed public comment period and alternative

methods for public hearings. Also included in the Substantial Amendment were the funding recommendations for how CDBG-CV would be distributed to assist low-mod income households impacted by Coronavirus. The City of Chandler held a 5-day public comment period from May 9, 2020 through May 13, 2020, and a public hearing was held during the Housing and Human Services Commission meeting on May 13, 2020. The Substantial Amendment was presented to Mayor and City Council for approval on May 14, 2020. No comments were received during the public comment.

A draft of the Substantial Amendment #2 to the 2019 Annual Action Plan was prepared and included the funding recommendations for how CDBG-CV3 would be distributed to assist households with low and moderate income who are impacted by Coronavirus. The City of Chandler is holding a 30-day public comment period from June 9, 2021 through July 8, 2021, and a public hearing was held during the Housing and Human Services Commission meeting on June 9, 2021. The Substantial Amendment is scheduled to be presented to Mayor and City Council for approval on July 15, 2021. All public comments received will become a part of the permanent record.

5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

Twelve comments were received during the public comment periods and at the public hearings for this Annual Action Plan. Six comments expressed support for funding for homeless housing and programs and two comments expresed support for additional affordable housing development. Three comments from one resident involved concerns about support for homeless programs. The comments are provided in an appendix to this Plan.

The City will fund activities that address the need for affordable housing and homeless housing and services during the 2019-2020 program year. The City also met multiple times with the resident who expressed concern about the City utilizing CDBG funds to support programs to assist persons experiencing homelessness to better understand her concerns and provide education about funded services.

6. Summary of comments or views not accepted and the reasons for not accepting them

There were no views or comments not accepted by the City.

7. Summary

The City continues to work towards meeting the numeric, administrative and programmatic goals established in the 5-year HUD Consolidated Plan. The focus continues to be on 1) improving neighborhoods through housing rehabilitation, facilities improvements, and code enforcement, and 2) providing necessary services to meet the needs of Chandler's most vulnerable residents.

The City is working diligently to serve low-mod income households who are impacted by Coronavirus, specifically in providing the most basic of needs such as food, housing stability in the form of rent and utility assistance, and homeless navigation and client services.

The City is working diligently to serve households with low and moderate income who are impacted by Coronavirus, specifically in addressing housing stability. The City of Chandler plans to increase its service activities to support households who are experiencing homelessness or who are at-risk of homelessness with the end of the federal eviction moratorium effective June 30, 2021. The City plans to address housing stability through the expansion of homeless navigation and client services, increasing the number of community navigators and providing a continuation of bridge housing services, move-in assistance, and essential services.

PR-05 Lead & Responsible Agencies - 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
Lead Agency	CHANDLER	
CDBG Administrator		Neighborhood Resources Department
HOME Administrator		

Table 1 – Responsible Agencies

Narrative

The mission of the City of Chandler Neighborhood Resources Department (NRD) is to strengthen and enrich the community by providing high quality services and resources through:

- Neighborhood revitalization
- Resident empowerment
- Promotion and celebration of diversity
- City code enforcement
- Excellent housing assistance

Consolidated Plan Public Contact Information

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AP-10 Consultation - 91.100, 91.200(b), 91.215(l)

1. Introduction

In developing the FY 2019-2020 Annual Action Plan, the City of Chandler Housing and Human Services Commission conducted an application workshop in October, 2018, that was open to the public and key stakeholders. The City held a public comment period on the draft Annual Action Plan from March 27, 2019 to April 25, 2019. Two public hearings were held during that time. One at a Special Meeting of the Housing and Human Services Commission on March 27, 2019, and a second at the Chandler City Council meeting on April 8, 2019 (with a continuation to April 11, 2019). A second, 15-day public comment period regarding CDBG funding recommendations was held from May 17, 2019 to May 31, 2019. The final Annual Action Plan was approved by City Council on May 23, 2019.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l)).

The City works closely with local non-profits such as AZCEND, Community Bridges, and For Our City Chandler to ensure its activities are coordinated across public and assisted housing providers and providers of other services. These agencies are comprised of representatives of civic, business, and faith organizations, and local housing and social service agencies. The agencies meet regularly to coordinate resources throughout the community and to discuss community concerns. These agencies also directly address the needs of people experiencing homelessness and how to best coordinate resources to address their needs, as well as the needs of people who are at risk of homelessness and those who have recently transitioned to permanent housing. As a result of these efforts, the City will continue to use HOME funds received through its membership in the Maricopa County HOME Consortium to provide tenant-based rental assistance for individuals and families experiencing homelessness. The City will also provide support to homeless Chandler families by facilitating coordinated care and communicating with other service providers who provide basic needs to low- and moderate-income individuals in the Chandler community.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The City of Chandler is actively involved in the Maricopa County Continuum of Care (COC) managed by the Maricopa Association of Governments. One of the City's Councilmembers co-chairs the COC board and staff attend meetings to ensure that the City's efforts to address the needs of homeless persons and persons at risk of homelessness are both consistent with and complement the COC efforts.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

The City of Chandler is not an ESG grantee.

2. Agencies, groups, organizations and others who participated in the process and consultations

Table 2 – Agencies, groups, organizations who participated

1	**Agency/Group/Organization**	About Care, Inc.
	Agency/Group/Organization Type	Services-Persons with Disabilities
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
2	**Agency/Group/Organization**	BIG BROTHERS BIG SISTERS OF CENTRAL AZ
	Agency/Group/Organization Type	Services-Children Regional organization
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
3	**Agency/Group/Organization**	BOYS AND GIRLS CLUB OF METROPOLITAN PHOENIX
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.

4	**Agency/Group/Organization**	AZCEND
	Agency/Group/Organization Type	Housing Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-homeless Business and Civic Leaders
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting and provided a written comment. A representative from Chandler's I-HELP program (run by AZCEND) also participated in a public meeting.
5	**Agency/Group/Organization**	Chandler Education Foundation
	Agency/Group/Organization Type	Services-Children Services-Education Publicly Funded Institution/System of Care Other government - Local Business and Civic Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Economic Development Anti-poverty Strategy

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
6	**Agency/Group/Organization**	Chandler Gilbert ARC
	Agency/Group/Organization Type	Services-Persons with Disabilities Services-Health Services-Employment
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
7	**Agency/Group/Organization**	City of Chandler
	Agency/Group/Organization Type	PHA
	What section of the Plan was addressed by Consultation?	Public Housing Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
8	**Agency/Group/Organization**	Dignity Health Chandler Regional Medical Center
	Agency/Group/Organization Type	Services-Health Health Agency Publicly Funded Institution/System of Care
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.

9	**Agency/Group/Organization**	Fans Across America
	Agency/Group/Organization Type	Services-Children Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Homelessness Needs - Unaccompanied youth
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
10	**Agency/Group/Organization**	Resurrection Street Ministry, Inc.
	Agency/Group/Organization Type	Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
11	**Agency/Group/Organization**	SAVE THE FAMILY
	Agency/Group/Organization Type	Housing Services-homeless Services - Victims
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Homelessness Strategy

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
12	**Agency/Group/Organization**	ASSOCIATION FOR SUPPORTIVE CHILD CARE
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Economic Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
13	**Agency/Group/Organization**	CHILD CRISIS CENTER
	Agency/Group/Organization Type	Services-Children Services-Victims of Domestic Violence
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
14	**Agency/Group/Organization**	Neighbors Who Care
	Agency/Group/Organization Type	Services-Elderly Persons Services-Persons with Disabilities
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.

15	**Agency/Group/Organization**	Matthew's Crossing Food Bank
	Agency/Group/Organization Type	Services - low income families
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
16	**Agency/Group/Organization**	A NEW LEAF
	Agency/Group/Organization Type	Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Homelessness Strategy Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
17	**Agency/Group/Organization**	NEWTOWN COMMUNITY DEVELOPMENT CORPORATION
	Agency/Group/Organization Type	Housing
	What section of the Plan was addressed by Consultation?	Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
18	**Agency/Group/Organization**	CARE Center
	Agency/Group/Organization Type	Services-Health

	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
19	**Agency/Group/Organization**	Desert Sounds Performing Arts
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Homelessness Strategy Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
20	**Agency/Group/Organization**	Chrysalis Shelter
	Agency/Group/Organization Type	Housing Services-Victims of Domestic Violence Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Homelessness Needs - Unaccompanied youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.

21	**Agency/Group/Organization**	HOMEWARD BOUND
	Agency/Group/Organization Type	Housing Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
22	**Agency/Group/Organization**	CATHOLIC CHARITIES OF THE EAST VALLEY
	Agency/Group/Organization Type	Services-Children Services-Victims of Domestic Violence Services-Health Services - Immigrants and Refugees
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
23	**Agency/Group/Organization**	notMYkid
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
24	**Agency/Group/Organization**	One Small Step
	Agency/Group/Organization Type	Services - Clothing
	What section of the Plan was addressed by Consultation?	Economic Development Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
25	**Agency/Group/Organization**	Live Love Inc
	Agency/Group/Organization Type	Services-Elderly Persons Services-Persons with Disabilities
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Housing Community Development Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
26	**Agency/Group/Organization**	HOLY TRINITY LUTHERAN CHURCH
	Agency/Group/Organization Type	Church / Faith-Based Organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
27	**Agency/Group/Organization**	Chandler Lacrosse
	Agency/Group/Organization Type	Services - youth sports
	What section of the Plan was addressed by Consultation?	Community development needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
28	**Agency/Group/Organization**	Animal Defense League of Arizona
	Agency/Group/Organization Type	Services - other
	What section of the Plan was addressed by Consultation?	Community development needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
29	**Agency/Group/Organization**	Mesa United Way
	Agency/Group/Organization Type	Funding org. for services to lower income households, veterans, and others
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
30	**Agency/Group/Organization**	JUNIOR ACHIEVEMENT
	Agency/Group/Organization Type	Services-Children Services-Education
	What section of the Plan was addressed by Consultation?	Anti-poverty Strategy Community development needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
31	**Agency/Group/Organization**	Marc Community Resources
	Agency/Group/Organization Type	Services-Persons with Disabilities
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
32	**Agency/Group/Organization**	Friends of Chandler Public Library
	Agency/Group/Organization Type	Library
	What section of the Plan was addressed by Consultation?	Community development needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.

33	**Agency/Group/Organization**	IMPROVING CHANDLER AREA NEIGHBORHOODS, (ICAN)
	Agency/Group/Organization Type	Services-Children Services-Education Services - Youth and Families
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Economic Development Community development needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
34	**Agency/Group/Organization**	The Salvation Army
	Agency/Group/Organization Type	Services – Children Services – Homeless Services - Education
	What section of the Plan was addressed by Consultation?	Homeless Needs – Chronically Homeless Homeless Needs – Families with Children
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
35	**Agency/Group/Organization**	Si Se Puede
	Agency/Group/Organization Type	Services – Children Services - Education
	What section of the Plan was addressed by Consultation?	Non-homeless Special Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
36	**Agency/Group/Organization**	Mission of Mercy
	Agency/Group/Organization Type	Services – Health Services – Elderly Persons Services – Persons with Disabiities
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Anti-Poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
37	**Agency/Group/Organization**	YMCA
	Agency/Group/Organization Type	Services – Children
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
38	**Agency/Group/Organization**	FSL Home Improvements
	Agency/Group/Organization Type	Services – Elderly Persons Services – Persons with Disabilities Services - Housing
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.
39	**Agency/Group/Organization**	Central Arizona Shelter Services (CASS)
	Agency/Group/Organization Type	Services – Homeless Services – Persons with Disabilities Services - Housing
	What section of the Plan was addressed by Consultation?	Homeless Needs – Chronically Homeless Homelessness – Veterans Homelessness Strategy Anti-Poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency participated in public meeting.

Identify any Agency Types not consulted and provide rationale for not consulting

All agency types were consulted.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Maricopa Association of Governments	The City's strategies to address homelessness are consistent with the Continuum of Care strategy.
City of Chandler General Plan	City of Chandler	The goals of the General Plan support the goals of the City's Consolidated Plan.

Table 3 - Other local / regional / federal planning efforts

Narrative

AP-12 Participation - 91.401, 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation
Summarize citizen participation process and how it impacted goal-setting

The City held two public meetings to discuss available resources and community needs and priorities – one with the HHSC on March 27, 2019 and one with City Council on April 8, 2019 (with a continuation to April 11, 2019). City staff also conducted a public meeting and application workshop in October, 2018. Nine comments were received at these meetings. Additionally, as the City received applications for both HUD-funded and General Fund activities, the community made clear those activities that were most important and workable during the coming year.

The City held a public comment period on the draft Annual Action Plan from March 27, 2019 to April 25, 2019. A second, 15-day public comment period regarding CDBG funding recommendations was held from May 17, 2019 to May 31, 2019. The draft was available for review at the Neighborhood Resources Department or online at https://www.chandleraz.gov/residents/neighborhood-resources/community-development/plans-and-reports. Three written comments were received during the first public comment period and no comments were received during the second. These comments are provided in an appendix to this Plan.

The Action Plan was available at the Neighborhood Resources Department or online at https://www.chandleraz.gov/residents/neighborhood-resources/community-development/plans-and-reports.

In response to the Coronavirus Pandemic (COVID-19), President Trump authorized the Coronavirus Aid, Relief, and Economic Security Act (CARES Act), Public Law 116-136 on March 27, 2020. As a result, the U.S. Department of Housing and Urban Development (HUD) awarded the City of Chandler $849,415 in Community Development Block Grant-Coronavirus (CDBG-CV) funds to prevent, prepare for, and respond to COVID-19.

The City of Chandler prepared funding recommendations for how CDBG-CV funds would be disbursed, and updated its Citizen Participation Plan to reflect the allowance for a 5-day public comment period and for a virtual public hearing. Proposed funding recommendations were available for review and public comment beginning May 9, 2020, through May 13, 2020 at the City of Chandler Neighborhood Resources Office, 235 S. Arizona Avenue, Chandler, AZ 85225 and on the City of Chandler website.

The public was also invited to attend the public hearing held during the Housing and Human Services Commission meeting on May 13, 2020, where public comments may be received. In-person attendance was welcome. However, due to the public health emergency and the order by

Governor Ducey to limit gatherings and the spread of COVID-19, the City of Chandler also provided the public an opportunity to participate virtually via WebEx or phone. No comments were received during the public comment period.

The Coronavirus Pandemic (COVID-19), the Coronavirus Aid, Relief, and Economic Security Act (CARES Act), Public Law 116-136 was enacted into law on March 27, 2020. As a result, the U.S. Department of Housing and Urban Development (HUD) awarded the City of Chandler $1,568,885 in Community Development Block Grant-Coronavirus Tranche 3 (CDBG-CV3) funds to prevent, prepare for, and respond to COVID-19.

The City of Chandler prepared funding recommendations for how CDBG-CV3 funds would be disbursed, and the proposed funding recommendations are available for review and public comment beginning June 9, 2021, through July 8, 2021 at the City of Chandler Neighborhood Resources Office, 235 S. Arizona Avenue, Chandler, AZ 85225 and on the City of Chandler website.

The public was also invited to attend the public hearing held during the Housing and Human Services Commission meeting on June 9, 2021, where public comments may be received. In-person attendance was welcome. The City of Chandler also provided the public an opportunity to participate virtually via WebEx or phone. All public comments received will become a part of the permanent record.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Public Meeting	Non-targeted/broad community	City staff members.	No comments received.	n/a	
2	Public Meeting	Non-targeted/broad community	All members of the Housing and Human Services Commission; City staff members.	Two comments received regarding homeless programs.	n/a	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
3	Public Hearing	Non-targeted/broad community	The City Council meeting was open to all members of the public and televised.	Seven comments received regarding homeless programs and affordable housing.	n/a	
4	Public Hearing	Non-targeted/broad community	The Housing and Human Services Commission meeting was open to all members of the public and televised.	No comments received.	n/a	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
5	Public Hearing	Non-targeted/broad community	One public hearing was held at the Housing and Human Services Commission meeting on June 9, 2021. The public had the opportunity to attend the public hearing in-person or virtually via WebEx or phone.	All public comments received will become a part of the permanent record.	n/a	

6	Newspaper Ad	Non-targeted/broad community	Public notice announcing the public hearing on June 9, 2021 and the 30-day public comment period for the draft Substantial Amendment #2 to the 2019-2020 Annual Action Plan was published in The Arizona Republic, a local newspaper with general circulation in the community, and also posted in the Neighborhood Resources Office and the City Clerk's office.	All public comments received will become a part of the permanent record.	n/a	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
7	Internet Outreach	Non-targeted/broad community	The draft Substantial Amendment #2 to the 2019-2020 Annual Action Plan was made available on the City's website during the 30-day public comment period for all interested parties to view and provide comment. Public notices were also posted on the City's website announcing the public hearing and the 30-day public comment period.	All public comments received will become a part of the permanent record.	n/a	https://www.chandleraz.gov/residents/neighborhood-resources/community-development/plans-and-reports

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources - 91.420(b), 91.220(c)(1,2)

Introduction

The City of Chandler receives Community Development Block Grant funding from the US Department of Housing and Urban Development (HUD) as an 'entitlement community' and is the CDBG lead agency; funds are received based on an annual formula.

The City also receives HUD HOME funding as a member of the Maricopa County HOME Consortium (Consortium). The Consortium is a legal entity created through an intergovernmental agreement between Maricopa County, the Cities of Avondale, Chandler, Glendale, Peoria, Scottsdale, Surprise, Tempe and the Town of Gilbert. Each Consortium member receives a pro rata share of funds and uses them to meet the needs of their community. The County's 5-year Consolidated Plan and Annual Action Plans also include the housing needs and activities of Chandler.

In addition to HUD entitlement funds, the City of Chandler leverages numerous local resources to address the needs of its residents. In FY 2019-2020, the City anticipates using $1.19 million in local General Funds to focus on youth services, assisting families in crisis, services for special populations, and transportation services for low-income veterans.

The City also anticipates about $9.5 million in funding for Public Housing programs during FY 2019-2020, including $5.8 million for the Housing

Choice Voucher program, $2.9 million for the Public Housing program, and $840,000 in Public Housing capital funds.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan $	Narrative Description
			Annual Allocation: $	Program Income: $	Prior Year Resources: $	Total: $		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	1,369,267	0	109,839	1,479,106	0	Community Development Block Grant (CDBG) funds may be used for a variety of activities that meet the needs of low and moderate income residents and communities. Eligible activities are public services, economic development, and capital improvements such as infrastructure, facilities, and housing. Each activity must meet a HUD objective.

General Fund	public - local	Admin and Planning Economic Development Housing Public Services	1,193,735	0	0	1,193,735	0	Social Services Fund allocates funding to non-profit agencies that provide supportive human (public) services to low- and moderate-income Chandler residents. Acts of Kindness Program was developed in July 2000 to give residents an opportunity to voluntarily contribute $1 with their utility payment each month. AOK supports human service programs that provide basic needs such as food, shelter, clothing, medical services and transportation to low income Chandler residents. Youth Enhancement Program supports the development and operation of programs for youth activities, scholarships, sports activities, mentoring, intervention and learning programs. Veterans Transportation Program funds agencies that provide transportation for low-income veterans to services centers and other locales. The City also provides general funds for homeless navigation and emergency lodging for people experiencing homelessness.
Public Housing	public - federal	Housing	840,000	0	0	840,000	0	The Capital Fund provides funds, annually, to Public Housing Agencies (PHAs) for the development, financing,

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan $	Narrative Description
			Annual Allocation: $	Program Income: $	Prior Year Resources: $	Total: $		
Capital Fund								and modernization of Public Housing developments and for management improvements. The funds may not be used for luxury improvements, direct social services, cost funded by other HUD programs, and ineligible activities as determined by HUD on a case-by-case basis.
Section 8	public - federal	Housing	5,776,364	0	0	5,776,364	0	Housing choice vouchers allow very low-income families to choose and lease or purchase safe, decent, and affordable privately-owned rental housing.
Other	public - federal	Admin and Planning Public Services	849,415	0	0	849,415	0	The City will utilize CDBG-CV funds received through the CARES Act to prepare for, prevent, and respond to the Coronavirus. Funds will be used over a two-year period to prevent homelessness and hunger, and provide for the health and welfare of persons experiencing homelessness, who are impacted by COVID-19.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan $	Narrative Description
			Annual Allocation: $	Program Income: $	Prior Year Resources: $	Total: $		
Other	public - federal	Admin and Planning Public Services	$1,568,885	0	0	$1,568,885	0	The City will utilize CDBG-CV3 funds received through the CARES Act to prepare for, prevent, and respond to the Coronavirus. Funds will be used to prevent homelessness and provide housing stability for households with low and moderate income who are impacted by Coronavirus.

Table 5 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

General funds are provided annually to assist local non-profits with social services, youth enhancement services, transportation for veterans, homeless navigation, and emergency lodging for people experiencing homelessness to leverage federal funds for public service activities. Local bond funds supplement federal funding for capital improvement projects. HOME match requirements are met on a project by project basis, with all match funds currently retained by Maricopa County.

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City does not have publicly owned land or property that will be used to address the needs identified in this plan.

Discussion

In addition to CDBG funds, the City of Chandler dedicates General Fund resources to support agencies that address the needs of the City's most vulnerable residents. The City received applications for $1,929,692 from 60 applicants in FY 2019-2020.

In FY 2019-2020, the Housing and Human Services Commission will continue to focus on:

1. Youth services, including educational support, health programs, and prevention/intervention activities.
2. Families in crisis, including crisis intervention, temporary assistance, basic needs, and support services focused on employment assistance and adult education.
3. Special populations, including basic needs, independent living programs, socialization, and education services.
4. Transportation services for low-income veterans.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Owner-occupied Housing Rehabilitation	2015	2019	Affordable Housing	Citywide	Affordable Housing	CDBG: $372,883	Homeowner Housing Rehabilitated: 48 Household Housing Unit
2	Alleviate crisis & meet basic needs	2015	2019	Homeless Non-Homeless Special Needs Non-Housing Community Development	North of San Tan Freeway Citywide	Homelessness Human Services	CDBG: $145,419 CDBG-CV1: $679,532 CDBG-CV3: $1,255,108	Public service activities other than Low/Moderate Income Housing Benefit: 1744 Persons Assisted (CDBG-CV1); 500 Persons Assisted (CDBG-CV3) Public service activities for Low/Moderate Income Housing Benefit: 94 Households Assisted Homelessness Prevention: 216 Persons Assisted (CDBG-CV1); 150 Persons Assisted (CDBG-CV3)
3	Case Management Homeless	2015	2019	Homeless	Citywide	Homelessness	CDBG: $59,971	Public service activities for Low/Moderate Income Housing Benefit: 30 Households Assisted
4	Community Facilities	2015	2019	Public Housing Non-Housing Community Development	North of San Tan Freeway	Revitalization, Public Facilities & Infrastructure Human Services	CDBG: $322,900	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 11381 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
5	Code Enforcement and Blight Removal	2015	2019	Non-Housing Community Development	North of San Tan Freeway	Revitalization, Public Facilities & Infrastructure	CDBG: $194,241	Housing Code Enforcement/Foreclosed Property Care: 13767 Household Housing Unit
6	Administration	2015	2019	administration	North of San Tan Freeway Citywide	Revitalization, Public Facilities & Infrastructure Affordable Housing Homelessness Human Services	CDBG: $273,853 CDBG-CV1: $169,883 CDBG-CV3: $313,777	Other: 1 Other

Table 6 – Goals Summary

Goal Descriptions

1	**Goal Name**	Owner-occupied Housing Rehabilitation
	Goal Description	The numeric goal includes only CDBG funds invested in this activity. Goals for HOME funds are included in the Maricopa County consortium Annual Action Plan.
2	**Goal Name**	Alleviate crisis & meet basic needs
	Goal Description	The numeric goal includes only CDBG funds for this activity. General funds may also be used to alleviate crisis and meet basic needs.

3	**Goal Name**	Case Management Homeless
	Goal Description	The numeric goal includes only CDBG funds for this activity. General funds may also be used to support emergency and transitional housing.
4	**Goal Name**	Community Facilities
	Goal Description	Improvements to community facilities.
5	**Goal Name**	Code Enforcement and Blight Removal
	Goal Description	The numeric goal includes only CDBG funds for this activity. General funds may also be used to support emergency and transitional housing.
6	**Goal Name**	Administration
	Goal Description	The City will administer CDBG funds in accordance with all statutory and regulatory requirements.

AP-35 Projects - 91.420, 91.220(d)

Introduction

The following projects will be funded using CDBG funds in FY 2019-2020. The City of Chandler's planned HOME activities are included in Maricopa County's Annual Action Plan. Section 8, Public Housing Capital Funds and General Funds are not included in these projects and will be dedicated to non-CDBG funded activities.

#	Project Name
1	AZCEND - TBRA Case Management Program
2	AZCEND - Housing and Stability Specialist
3	City of Chandler Housing and Redevelopment - Public Housing Youth Program
4	City of Chandler Community Development - Fair Housing Activities
5	City of Chandler Community Development - Client Services
6	Save the Family - Case Coordination and Homeless Housing
7	Boys & Girls Club of the East Valley - Shaded Outdoor Space
8	Chandler Gilbert Arc - Community Living Home Rehabilitation
9	City of Chandler Code Enforcement - Low-Mod Neighborhoods
10	City of Chandler Community Resources and Development - Homeowner Rehabilitation
11	City of Chandler Community Services - East Mini Park Improvements
12	FSL Home Improvements - Emergency Home Repair
13	CDBG Program Administration
14	CV-Public Services
15	CV-Program Administration
16	CV-Public Services
17	CV-Program Administration

Table 7 – Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

The City annually issues an RFP to distribute funding to nonprofit organizations and City departments that may utilize CDBG to address priority needs. The City requires grantees to include a performance measurement strategy in funding proposals to demonstrate that proposed services will enhance the lives of City residents and meet identified needs. The strategy quantifies long- and short-term goals, activities, outputs, and outcomes. It includes client demographics, projections of the number of individuals and households that will be served, and annual unit-of-service projections. The primary obstacle to addressing underserved needs is insufficient funding. In addition, many nonprofit agencies serve multiple jurisdictions in the region and few are dedicated solely to providing services in Chandler.

AP-38 Project Summary

Project Summary Information

1	**Project Name**	AZCEND - TBRA Case Management Program
	Target Area	Citywide
	Goals Supported	Case Management Homeless
	Needs Addressed	Homelessness
	Funding	CDBG: $35,515
	Description	Case management for clients that are housed in the TBRA program and formally homeless singles or families.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	24 households assisted with case management services
	Location Description	AZCEND, 345 S California Street, Chandler, or other locations to meet the needs of clients
	Planned Activities	Case management program assists clients who participate in the City's TBRA program for singles and families that were homeless. The case manager will provide intensive, targeted intervention and assistance to the City's most chronic and medically vulnerable homeless population. The Case Manager will locate and establish relations with Chandler's homeless and determine their eligibility for the program. AZCEND will refer clients to the City for the program and when house AZCEND will perform case management services.
2	**Project Name**	AZCEND - Housing and Stability Specialist
	Target Area	Citywide
	Goals Supported	Alleviate crisis & meet basic needs
	Needs Addressed	Homelessness
	Funding	CDBG: $44,919
	Description	Housing stability case management for chronically and vulnerable homeless singles or families. The housing specialist will provide advocacy necessary to help maintain housing stability once homeless clients are housed. The specialist will conduct ongoing outreach to landlords and helps facilitate client needs as appropriate.
	Target Date	6/30/2020

	Estimate the number and type of families that will benefit from the proposed activities	94 households assisted with case management services
	Location Description	Citywide – engaging clients through iHelp or on City streets
	Planned Activities	Clients that are case managed will receive intake and prioritization for housing based on their level of acuity, moving most vulnerable homeless clients to higher levels of stability through supportive services, employment, and housing. Provide continuing case management with the target clients to assist them with accessing services (behavioral health, mental health, social services, food, SSI, healthcare, transportation, employment services).
3	**Project Name**	City of Chandler Housing and Redevelopment - Public Housing Youth Program
	Target Area	North of San Tan Freeway
	Goals Supported	Alleviate crisis & meet basic needs
	Needs Addressed	Human Services
	Funding	CDBG: $78,000
	Description	Activities are offered after school and during school breaks and include community sports and other specialized events. The after-school program is held at four family Public Housing site and offers homework assistance, art, and crafts and indoor/outdoor recreation on regular school days.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	329 youth provided with education programming
	Location Description	Four Public Housing sites in Chandler including 130 North Hamilton Street, 210 North McQueen Road, 73 South Hamilton Street, and 660 South Palm Lane
	Planned Activities	The youth program serves youth ages 6 to 18 who reside in Public Housing family sites.
4	**Project Name**	City of Chandler Community Development - Fair Housing Activities
	Target Area	Citywide

	Goals Supported	Alleviate crisis & meet basic needs
	Needs Addressed	Human Services
	Funding	CDBG: $7,500
	Description	Conduct fair housing activities to affirmatively further fair housing and promote free housing choice in the City of Chandler. Fair housing activities are essential in order to provide the community and housing providers with knowledge of their fair housing rights and responsibilities.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	300 people provided with fair housing education, outreach, counseling, and/or enforcement
	Location Description	Citywide
	Planned Activities	The program will provide fair housing activities to Chandler residents on their rights and responsibilities under Fair Housing Act of 1968.
5	**Project Name**	City of Chandler Community Development - Client Services
	Target Area	Citywide
	Goals Supported	Alleviate crisis & meet basic needs
	Needs Addressed	Human Services
	Funding	CDBG: $15,000
	Description	Client services for 150 Chandler residents experiencing homelessness, housing insecurity, or crisis intervention.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	150 low- and moderate-income people provided with assistance
	Location Description	Citywide
	Planned Activities	This program will provide direct client services to individuals who are experiencing homelessness in Chandler and will facilitate coordinated care and communications with other service providers who provide basic needs to low- and moderate-income individuals in the Chandler community.

6	**Project Name**	Save the Family - Case Coordination and Homeless Housing
	Target Area	Citywide
	Goals Supported	Case Management Homeless
	Needs Addressed	Homelessness
	Funding	CDBG: $24,456
	Description	Case management and supportive services for homeless families.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	6 homeless families assisted through case management and supportive services
	Location Description	Save the Family, 125 E. University Drive, Mesa, and other locations to meet the needs of Chandler clients
	Planned Activities	Case management and supportive services for homeless families.
7	**Project Name**	Boys & Girls Club of the East Valley - Shaded Outdoor Space
	Target Area	North of San Tan Freeway
	Goals Supported	Community Facilities
	Needs Addressed	Human Services
	Funding	CDBG: $25,000
	Description	Build a permanent shade structure on the outside patio of the Chandler Compadres branch of the Boys & Girls Club of the East Valley.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	1,500 youth
	Location Description	Boys & Girls Club of the East Valley, Compadres Branch, 300 East Chandler Boulevard, Chandler

	Planned Activities	This project will involve building a permanent shade structure on the outside patio of the Chandler Compadres branch of the Boys & Girls Club of the East Valley. The shade structure will provide opportunities throughout the year for youth to participate in outdoor programming including art, environmental education, recreation, gardening, and other positive developmental programming.
8	**Project Name**	Chandler Gilbert Arc - Community Living Home Rehabilitation
	Target Area	North of San Tan Freeway
	Goals Supported	Community Facilities
	Needs Addressed	Human Services
	Funding	CDBG: $56,450
	Description	Installation of an accessible kitchen in two Chandler Gilbert Arc community living homes, which support individuals with intellectual and developmental disabilities (IDD), (e.g. Autism, Cerebral Palsy, cognitive learning disabilities, etc.), and provide necessary living support for these individuals. Accessible kitchens allow persons with IDD to participate in meal preparation, an important component in building autonomy within a supportive living environment. Additional funds will be used to provide an adjustable sink in a third community living home.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	8 people with intellectual and developmental disabilities
	Location Description	Chandler Gilbert Arc Community Living Homes
	Planned Activities	Installation of an accessible kitchen in two Chandler Gilbert Arc Community Living Homes.
9	**Project Name**	City of Chandler Code Enforcement - Low-Mod Neighborhoods
	Target Area	North of San Tan Freeway
	Goals Supported	Code Enforcement and Blight Removal
	Needs Addressed	Revitalization, Public Facilities & Infrastructure
	Funding	CDBG: $194,241

	Description	The goal of this program is to improve and revitalize neighborhoods and housing conditions through the continued inspections and code enforcement in CDBG-eligible areas.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	13,767 households benefitted from code enforcement
	Location Description	Citywide in CDBG eligible census tracts
	Planned Activities	The goal of this program is to improve and revitalize neighborhoods and housing conditions through the continued inspections and code enforcement in CDBG-eligible areas.
10	**Project Name**	City of Chandler Community Resources and Development - Homeowner Rehabilitation
	Target Area	Citywide
	Goals Supported	Owner-occupied Housing Rehabilitation
	Needs Addressed	Affordable Housing
	Funding	CDBG: $200,000
	Description	Owner-occupied housing rehabilitation of single-family homes in Chandler.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	39 low- and moderate-income homeowners
	Location Description	Citywide
	Planned Activities	Housing rehab for Chandler residents that are low/moderate income households. Moderate rehab program allows up to $50,000 per home with a zero percent, deferred and forgivable loan to rehab health and safety improvements.
11	**Project Name**	City of Chandler Community Services - East Mini Park Improvements
	Target Area	North of San Tan Freeway
	Goals Supported	Community Facilities
	Needs Addressed	Revitalization, Public Facilities & Infrastructure

	Funding	CDBG: $241,450
	Description	Renovations to meet recommended ADA compliance improvements and Crime Prevention Through Environmental Design (CPTED) standards.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	9,873 persons benefitted from park improvements
	Location Description	East Mini Park, 605 East Erie Street, Chandler
	Planned Activities	This project will involve renovations to East Mini Park to meet recommended ADA compliance improvements and Crime Prevention Through Environmental Design (CPTED) standards. Funding will improve the usability, aesthetics, safety, and disabilities access of the park to benefit all residents.
12	**Project Name**	FSL Home Improvements - Emergency Home Repair
	Target Area	Citywide
	Goals Supported	Owner-occupied Housing Rehabilitation
	Needs Addressed	Affordable Housing
	Funding	CDBG: $172,883
	Description	Emergency home repair program for owner-occupied single-family homes.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	9 low- and moderate-income homeowners
	Location Description	Citywide
	Planned Activities	The program offers emergency home repair services for eligible low- and moderate-income homeowners.
13	**Project Name**	CDBG Program Administration
	Target Area	North of San Tan Freeway Citywide
	Goals Supported	Administration

	Needs Addressed	Revitalization, Public Facilities & Infrastructure Affordable Housing Homelessness Human Services
	Funding	CDBG: $273,853
	Description	Administration of CDBG activities.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	City of Chandler Community Development Department
	Planned Activities	Administration of CDBG activities.
14	**Project Name**	CDBG-CV Public Services
	Target Area	Citywide
	Goals Supported	Alleviate crisis & meet basic needs
	Needs Addressed	Homelessness Human Services
	Funding	CDBG-CV: $679,532
	Description	Public services to prepare for, prevent and respond to Coronavirus.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	125 senior or disabled households (125 senior or disabled individuals) will receive home delivered meals; 72 households (216 individuals) will receive rent or utility assistance; 840 households (840 individuals) experiencing homelessness will receive essential services.
	Location Description	Services will be delivered to eligible households throughout the City of Chandler.
	Planned Activities	Home delivered meals; rent and utility assistance; homeless navigation and client services.
15	**Project Name**	CDBG-CV Program Administration
	Target Area	Citywide
	Goals Supported	Administration

	Need Addressed	Homelessness Human Services
	Funding	CDBG-CV; $169,883
	Description	Administration of CDBG-CV Activities
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	City of Chandler Community Development Department
	Planned Activities	Administration of CDBG-CV Activities
16	**Project Name**	CDBG-CV Public Services
	Target Area	Citywide
	Goals Supported	Alleviate crisis & meet basic needs
	Need Addressed	Homelessness Human Services
	Funding	CDBG-CV: $1,255,108
	Description	Public services to prepare for, prevent and respond to Coronavirus.
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	500 households (500 individuals) experiencing homelessness will receive essential services; 150 households (150 individuals) will receive move-in assistance
	Location Description	Services will be delivered to eligible households throughout the City of Chandler.
	Planned Activities	homeless navigation and client services, bridge housing, move-in assistance, and other essential services
17	**Project Name**	CDBG-CV Program Administration
	Target Area	Citywide
	Goals Supported	Administration
	Need Addressed	Homelessness Human Services

	Funding	CDBG-CV: $313,777
	Description	Administration of CDBG-CV Activities
	Target Date	6/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	City of Chandler Community Development Department
	Planned Activities	Administration of CDBG-CV Activities

AP-50 Geographic Distribution - 91.420, 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The City of Chandler consists of approximately 65 square miles and shares boundaries with the Town of Gilbert, Cities of Mesa, Phoenix and Tempe, and the Gila River Indian Community. Chandler has reached its physical geographic limits, with the exception of a few remaining county islands.

Geographic Distribution

Target Area	Percentage of Funds
North of San Tan Freeway	54
Citywide	46

Table 8 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

Much of the development in the City of Chandler occurred over the past twenty-five years. However, the central city and several neighborhoods north of the San Tan Freeway (202) are long-established, and have higher concentrations of low- and moderate-income and minority households. There are 11 Census Block Groups where at least 51% of the population is low- and moderate-income, and another 30 where at least 34.87% of the population is low- and moderate-income; these are CDBG-eligible areas. The Neighborhood Resources Department (NRD) has elected to target funds to CDBG eligible areas north of the San Tan Freeway (202).

During Fiscal Year 2019-2020, Chandler will invest approximately 54% of CDBG resources (not including CDBG administration costs) in the target area north of the San Tan Freeway. For several other CDBG-funded activities such as homeowner rehabilitation and homeless case management, programs are available to eligible households throughout the city but the majority of clients who use these services live north of the San Tan Freeway. By overlaying resources and programs in geographic priority areas, the City realizes a visual impact and provides a comprehensive approach to neighborhood revitalization and stabilization. The Neighborhood Resources Department partners with other City departments and nonprofit organizations to assist vulnerable households and promote residential and neighborhood stability in a variety of ways including:

- Infrastructure improvements for parks, streets, water systems, and street lighting;
- Crisis, stabilization, and support services for households experiencing hunger and homelessness; at-risk youth; veterans and older adults; and
- Prevention and reduction of deteriorated areas through code enforcement, emergency home

repair, and housing rehabilitation.

Neighborhood and community programs are offered in partnership with the Chandler Police Department, which educates neighborhoods and assists with block watch programs. In addition, City Code Enforcement offers training and education on common code violations to avoid and address deteriorating conditions.

Discussion

Over the past several years, the City has been working to improve its process for allocating funds for human services to closely reflect the changing needs of the Chandler community and maximize positive outcomes. In the fall of 2010, an assessment was conducted to review the annual process and procedures for the allocation of funds to social services providers. Based on feedback from health and human service providers, and faith-based organizations, the Housing and Human Services Commission (HHSC) and Neighborhood Resources Council Subcommittee recommended funding to three population groups – youth, special populations, and families in crisis. Another Community Needs Assessment is scheduled for completion in 2019 to ensure funds continue to meet the needs of the evolving Chandler community.

AP-75 Barriers to affordable housing -91.420, 91.220(j)

Introduction

Affordable housing barriers are regulatory or financial systems that make it harder for developers to create affordable housing. Barriers to affordable housing development can occur at many levels – local, state and federal government, as well as in related industries, such as the real estate, insurance and finance industries. In recent years, Chandler has taken steps to encourage the development of affordable housing by updating its zoning ordinance and map and other land use controls.

HUD defines a regulatory barrier as "a public regulatory requirement, payment, or process that significantly impedes the development or availability of affordable housing without providing a commensurate health and/or safety benefit." This section refers to actions planned to remove or ameliorate negative effects of public policies that serve as barriers to affordable housing, such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment.

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The City of Chandler General Plan recognizes the necessity of coordinating local planning efforts with Consolidated Plan goals and objectives. To this end, the City's General Plan suggests multiple land use policies that will make it easier for affordable housing developers to conduct infill and other affordable housing activities. The extent to which options available to the City are used during the coming year will depend upon the types of development proposals received by the City.

Seven possible barriers were identified in the City's 5-year Consolidated Plan. During the coming year, the City's General Plan and other regulatory changes will give the City the opportunity to:

- With passage of Ordinance Number 4685 in 2016, continue to approve remodeling, upgrading, and repurposing of existing nonresidential buildings located in the overlay district without having to follow suburban site development standards that would have

prevented their adaptive reuse.

- Increase allowable density for residential development / redevelopment projects within the City's Infill Incentive District dependent upon the merits of the site, infrastructure and compatibility with adjacent properties.
- Provide for expedited approvals upon request of the developer.
- Waive up to 40% of the required parking if supported by a parking demand study.

Discussion

AP-85 Other Actions - 91.420, 91.220(k)

Introduction

This section outlines the actions the City will take during FY 2019-2020 to address obstacles to meeting underserved needs, foster and maintain affordable housing, reduce lead-based paint hazards, reduce the number of poverty-level families, and enhance organizational structure and coordination between housing and social service agencies.

Actions planned to address obstacles to meeting underserved needs

The primary obstacle to meeting underserved needs is insufficient funding. The City allocates general funds to activities for which limited federal funding is available. In FY 2019-2020, the City will allocate $1.19 million in general funds to meet underserved needs in Chandler. Actions and priorities to be supported through the City's general fund are summarized below.

Families in Crisis

In 2019, the Housing and Human Services Commission will continue its focus on the following priorities to strengthen the capacity of low- and moderate-income individuals and families to move toward their highest level of functionality and independence:

- Emergency Services: programs that support families and children in crisis as a result of child abuse, domestic violence, and/or behavioral health issues such as substance abuse and mental health issues.
- Temporary Assistance: programs that provide temporary financial assistance (utilities and rent) and support for individuals in accessing additional community resources.
- Basic Needs: programs that provide access to food and other basic needs, including clothing and hygiene supplies, to ensure basic physical health needs are met.
- Support Services: programs that provide employment assistance and/or adult education including basic education, literacy, English as a second language, financial literacy, workforce skills training and job search skills support; tax assistance; and programs that help families avert a crisis through supportive services, including affordable child care and transportation.
- Homelessness: programs that provide support services, shelter, and housing for individuals and families experiencing homelessness.

Special Populations

In 2019, the Housing and Human Services Commission will continue its focus on the following priorities to improve the quality of life for individuals with special needs:

- Basic Needs: programs that provide for basic needs addressing food insecurity, rental assistance,

health, and transportation programs.

- Independent Living: programs that allow seniors to safely age in place; persons with disabilities to live independently, including caregiver respite and support; home-delivered and congregate meals and nutrition programs; and supportive programs for grandparents raising grandchildren.
- Socialization, Recreation and Education: programs that provide opportunities to seniors or children and adults with disabilities to combat depression, maintain or improve functional living skills, aid in workforce readiness, improve physical health or enhance quality of life.
- Access to Transportation: programs that provide transportation for veterans.
- Specialized Training: programs that provide functional living skill training and pre-vocational training to individuals over the age of 18 with intellectual and developmental disabilities.

Youth Services

In 2019, the Housing and Human Services Commission will continue its focus on the following priorities for the use of local resources targeted to youth services:

- Education: programs that focus on academic achievement and support such as technology learning, tutoring, mentoring, and student leadership.
- Health: programs that provide basic health and nutrition services that support physical, behavioral, and mental health, and prevent childhood obesity.
- Prevention/Intervention: programs that support healthy social development through the prevention of violence and gang activity, substance abuse, teen pregnancy, and other risk behaviors.

Actions planned to foster and maintain affordable housing

In order to foster and maintain affordable housing, the City utilizes a combination of CDBG and HOME funding. A summary of FY 2019-2020 activities to foster and maintain affordable rental and for-sale housing is provided below. Note that there are no units that will be lost from the affordable housing inventory during the coming year.

Affordable Rental Housing Strategies

- Provide rental assistance for 25 formerly homeless low-income individuals or families, including assistance with rental payments, security deposits, and utility reimbursements. Provide additional support services to participants in transition from homelessness to housed through the Homeless Navigator Program.
- Provide Public Housing for 303 households.
- Provide monthly rental assistance for up to 486 households through the Housing Choice

Voucher Program.

Affordable Homeownership Strategies

- Through the FSL Home Improvements' Emergency Home Repair Program, assist 9 owner-occupied households make emergency repairs.
- Through the City's Homeowner Rehabilitation Program, assist 39 low- and moderate-income, single-family homeowners with significant housing rehabilitation needs.
- Assist two first-time homebuyers to purchase homes through the Chandler Community Land Trust in partnership with the Newtown Community Development Corporation.
- Work with community partners to make resources available to participants in the Public Housing Authority Family Self-Sufficiency Program and offer down payment assistance match for participants who are ready to purchase a home.

Public Housing Strategies

The Chandler Housing and Redevelopment Division (also known as the Public Housing Authority or PHA) addresses the needs of extremely low, low- and moderate-income families. The Public Housing program and Section 8 Housing Choice Voucher (HCV) program continues to be designated by HUD as "high performing."

The Housing and Redevelopment Division (PHA) operates Low Rent Public Housing, Housing Choice Vouchers, the Family Self-Sufficiency Program, the Housing Youth Program, and a non-federal and federally HOME designated scattered-site affordable housing program. Public Housing residents and Housing Choice Voucher (Section 8) participants typically have larger families and very low incomes; 24% of participants are elderly.

The PHA manages 486 Housing Choice Vouchers (Section 8) and 303 Public Housing units. Of the 303 Public Housing units, 103 are scattered-site, single-family homes. Most were built in the late 1970s to mid 1980s, with 25 homes built in 1996.

Actions planned to reduce lead-based paint hazards

Childhood lead poisoning is a serious pediatric health problem. Children ages six years old and younger are particularly susceptible to lead poisoning. Research indicates that even a low level of lead in a child's blood can have harmful effects on physical and developmental health. The most common source of exposure is deteriorating lead-based paint and lead-contaminated dust found in the home, but other sources include pottery, jewelry, candy and makeup. The use of lead-based paint was banned in 1978.

To reduce the risk of lead poisoning, information is distributed to participants in City housing programs. The City follows strict HUD guidelines for testing and abatement of lead-based paint and other hazardous substances, and requires compliance from its contractors and subcontractors. Any structure

built before 1978 that is proposed for rehabilitation under federal programs is tested for lead-based paint. Notices and requirements regarding testing and removal of lead-based paint are provided to program participants, contractors and project sponsors.

Actions planned to reduce the number of poverty-level families

According to the American Community Survey, the majority of Chandler families living below the poverty line are families with dependent children, with the highest poverty rate among single female-headed households with children. Low income households with dependent children face significant challenges including inadequate state child care subsidies, state limited-time enrollment in financial assistance programs such as Temporary Assistance to Needy Families (which limits assistance to one year), and low wages associated with part-time employment. The City makes a substantial investment in human service intervention and prevention strategies to combat the traumatic impact of poverty and meet the basic needs of low- and moderate-income households. Services include:

- Food, clothing and toiletries;
- Emergency shelter, bridge housing, and wrap-around support services;
- Crisis assistance to move through personal and systemic barriers;
- Credit and housing counseling;
- Job skills development;
- Asset-building strategies;
- Assistance navigating social and economic systems;
- Physical and mental health services;
- Eviction and foreclosure prevention programs; and
- Rental deposits and assistance.

The mission of the Chandler PHA is to work together with community partners to ensure decent, safe, sanitary, and diverse housing opportunities in the community. This mission is supported through social service and educational programs provided in conjunction with the Family Investment Center, Youth Recreation Program, and Capital Improvement Program. The PHA works closely with other community social service providers and has two Family Self-Sufficiency Specialists on staff to serve the Public Housing and Housing Choice Voucher programs.

During the coming year, the PHA will encourage Public Housing residents to increase their earning potential through workforce strategies and partnerships with local business and Arizona @ Work. The City of Chandler Housing and Redevelopment Division is a Book Rich Environment (BRE) PHA. The PHA brings a vibrant culture of books to Public Housing residents. Chandler is one of two PHAs in AZ and one of 37 PHAs across the country that bring free, high quality books to children and families, engage the local library, and build literacy partners in the community. In 2018, the City of Chandler Housing and Redevelopment Division was awarded the Program Innovation of the Year from AZNAHRO for the Public Housing ASPIRE Read to Succeed Program. This specialized tutoring program is offered to youth in Public

Housing ages 6 to 8, who can benefit from development and strengthening of their language and reading skills. At the Public Housing sites, reading tutors provide two 60 minute sessions each week to participating youth. The PHA partnered with the City's Public Library to implement the program and to foster and encourage the love of reading, thus improving the educational outcomes of children living in HUD-assisted housing. Eleven students graduated in 2018 with significantly higher scores in reading and eight students are currently enrolled in the program this year.

Actions planned to develop institutional structure

The City will continue to participate in the regional Continuum of Care. The primary impediment to accomplishing Consolidated Plan goals is the high cost of permanent housing. Planned housing and public services activities will address this need to the extent possible.

Actions planned to enhance coordination between public and private housing and social service agencies

Chandler will continue to work with agencies that receive 2019-2020 City general funds to leverage federal awards and serve the City's most vulnerable. The City has monthly meetings with local service providers such as AZCEND, Community Bridges, and other east valley cities to better coordinate resources for Chandler's homeless population. At the beginning of the contracting period, a pre-contract technical assistance workshop is mandatory for agencies awarded CDBG funds. All interested agencies that were seeking CDBG or HOME funds were also invited to attend a technical assistance meeting at the beginning of the allocation process to learn about the program and discuss how agencies are able to address Consolidated Plan goals.

Discussion

In addition to the activities discussed above, the City of Chandler will also use FY 2019-2020 funding to assist people with special needs and people experiencing homelessness. The City will fund agencies that:

- Provide emergency shelter for individuals and families experiencing homelessness.
- Alleviate the effects of crisis for low- and moderate-income individuals, including people experiencing homelessness and people with special needs. Services may include safe housing, food and clothing, necessary medical care, job training and employment support, and case management services.
- Provide tenant-based rental assistance and intensive case management for individuals and families experiencing homelessness.

Addressing the Needs of People Experiencing Homelessness or At Risk of Homelessness

The City supports two Homeless Outreach Navigators to conduct street outreach, engage families and individuals experiencing homelessness, and proactively initiate activities to connect people with

supportive services and permanent housing. The Navigators work as an advocate, referral agent, coordinator or facilitator and work with other government agencies, community partners, and other Navigators in the community.

The City works as part of a larger homeless services delivery system called the Maricopa Regional Continuum of Care. The Continuum of Care, which is managed by the Maricopa Association of Governments, prioritizes and coordinates the activities of organizations that address homelessness and the needs of people experiencing homelessness.

Strategies to Assist People Experiencing Homelessness and People with Special Needs

1. Participate in the Maricopa Regional Continuum of Care.
2. Use CDBG funding to provide operating support to four programs operated by three nonprofits providing emergency shelter, transitional housing, and case management for 124 individuals experiencing homelessness (approximately 24 for AZCEND - TBRA Case Management, 94 for AZCEND - Housing and Stability Specialist, and 6 for Save the Family).
3. Utilize HOME funding to provide tenant-based rental assistance for 25 households experiencing homelessness.
4. Utilize CDBG funding to support the installation of an accessible kitchen in two community living homes, which benefits 8 individuals with intellectual and developmental disabilities.

Public Housing

The PHA continues to:

- Distribute over 2,500 free, high-quality books for ages 5-18 through the Book Rich Environment Partnership.
- Schedule Literacy Events for Public Housing residents in partnership with the Chandler Public Library.
- Meet monthly with residents for their input into the Public Housing and Housing Choice Voucher annual administrative plans.
- Conduct monthly Tenant Community Builders meetings with residents to discuss community issues.
- Distribute quarterly newsletters to Public Housing residents.
- Meet quarterly with 60 Public Housing residents and 60 Housing Choice Voucher Family Self-Sufficiency (FSS) participants.
- Partner with Dress for Success, Arizona @ Work, and ICAN to offer training free-of-charge to assist FSS participants in finding and maintaining jobs.
- Offer financial literacy classes through Money Management International.
- Provide workshops focused on managing student loan debt, household budgeting, and credit

repair.

- Partner with Maricopa Integrated Health Systems to provide a wide range of primary care health services.
- Partner with Newtown Community Development Corporation to provide homebuyer preparation classes, such as budgeting and repairing credit.
- Help Public Housing clients prepare for future home purchases.

Program Specific Requirements

AP-90 Program Specific Requirements - 91.420, 91.220(l)(1,2,4)

Introduction

In addition to its annual CDBG entitlement allocation, the City may receive program income from the operation of its owner-occupied housing rehabilitation program and may also have funds returned if a project does not need all of the funds. These funds may be allocated through the City's procurement process.

Community Development Block Grant Program (CDBG)
Reference 24 CFR 91.220(l)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	**0**

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income.Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	100.00%

Discussion

100% of the City's CDBG funds will be used to benefit persons of low and moderate income. Program income and prior year funds are allocated to projects in each fiscal year.