

Attachment 4 Public Outreach Summary

In preparing the proposed 2020 Shared Mobility Pilot Program, staff conducted public outreach in 2019 as follows:

Public Survey - This survey conducted from June 11 – July 15, 2019 received 457 responses. Through the survey, residents expressed concerns over safety, blocked sidewalks and visual clutter. A slight majority of these respondents preferred that shared scooters and bicycles not be present in Chandler, but a majority also agreed that the City should limit the number of scooters allowed in Chandler.

Business Survey – This survey targeted to business owners was conducted over the same time period and received 22 responses. A majority of respondents expressed support for shared scooters in Chandler, with many respondents thinking that shared scooters could attract new customers to their business. Most respondents also felt that the City needs to limit the number of scooters allowed in Chandler.

Public Meeting – A public meeting was held on October 16, 2019 to gather feedback on the proposed Pilot Shared Mobility Program. Two members of the public attended, both of whom were supportive of having shared mobility in Chandler.

Other Outreach – Staff has had discussions with or made presentations to the Downtown Chandler Community Partnership, Chandler Chamber of Commerce, the Chandler Rotary Club, and the Airport, Development Services, and Public Works and Utilities Council Subcommittee. Some questions were raised over safety and scooter parking in the downtown area, but no major concerns over the presence of shared mobility devices or the City's proposed approach were expressed.