

TRANSIT SERVICES AMENDMENT
BETWEEN
THE CITY OF CHANDLER
AND
THE REGIONAL PUBLIC TRANSPORTATION AUTHORITY
CONTRACT # 118-75-2022

This Amendment dated July 1, 2021, amends the following items of the Master Intergovernmental Agreement #118-75-2021 (“Agreement”) entered into between the City of Chandler and the Regional Public Transportation Authority dated the 1st day of July 2018, as amended July 1, 2019, and July 1, 2020, (collectively, the “Agreement”).

The following Sections amend those sections of the Agreement entered into July 1, 2020.

SCHEDULE “C” – ADA MANDATED PARATRANSIT SERVICE

ADA Mandated Paratransit Service Overview

Schedule C	
Valley Metro ADA Paratransit Service	
Effective July 1, 2021	
Service Overview	
Eligibility	ADA certified, and ADA eligible visitors
Service Area	City of Chandler provides its residents with service throughout the entire city and to any areas throughout the region that are within ¾ mile of a transit route.
Hours of Service	5 AM to 10 PM and at other times when transit is available within 3/4 mile of both the origin and destination.
Trip Limits	No limit to the number of trips an individual can take as long as the individual is ADA certified and the trips are within the ADA service area and during ADA service hours.
Fares	\$4.00 FOR A ONE-WAY TRIP
Fare Media	Cash, Regional, Paratransit, East/Northwest and Phoenix DAR tickets, Phoenix Monthly DAR Pass (Phoenix fare media may only be used by Phoenix residents.)

Passenger Types	
Riders	ADA certified and ADA eligible visitors
Personal Care Attendant (PCA)	ADA certified customer may indicate the need for a PCA, an individual who assists the customer with activities of daily living. Pursuant to ADA requirements, PCA's are not charged a fare.
Reservation Changes and Cancellations	
Reservations Period	1 to 14 days prior to service; no same day trips
Reserving based on Pick-Up Time	If customer requests a specific pick-up time, VM Paratransit will offer a pick-up time that is within one hour of the time requested.

Schedule C – Exhibit 4 – Payments to Provider

- FY21 Mixed Allocation Method – Paratransit
 - Mixed allocation provides a balanced methodology
 - Fixed costs allocate by trip
 - Fixed fee
 - Incentives/Other
 - VM costs
 - Variable costs allocated by mile
 - Trip costs
 - Fuel costs

Exhibit A “Payment Schedule” of Valley Metro’s paratransit provider contract outlines the method of reimbursement which will be used for these services:

- Fixed Fee – The RPTA’s contracted paratransit contractor will bill the agency a monthly fixed fee which will be allocated to each member based on its budgeted share of total paratransit trips to be provided.
- Per-Trip Charges – The RPTA’s paratransit contractor will bill the agency a set amount for each paratransit trip to be provided. Each member will be billed for each trip provided to its residents as well as for its share of trips provided to visitors as defined within the ADA. The member’s share for visitor per-trip costs will be equal to its share of the paratransit contractor’s fixed fee.

- Fuel – The RPTA’s paratransit contractor will be reimbursed for fuel used by dedicated vehicles on a pass-through basis with no mark-up. These fuel reimbursements are further limited to the average price for fuel in the Phoenix metropolitan area as well as to the expected level of fuel consumption as specified by each vehicle’s Original Equipment Manufacturer (OEM). Each member’s share of reimbursable fuel costs is allocated based on number of miles provided to its residents.
- Performance-Related Incentives and Liquidated Damages – The RPTA’s paratransit contractor will be eligible to receive incentives for exceptional performance, and to be assessed liquidated damages for poor service. The RPTA will bill each member agency its share of incentives, and the RPTA will credit each member for its share of liquidated damages. Each member agency’s share of billed incentives and credited liquidated damages will be equal to its share of the paratransit contractor’s monthly fixed fee.
- Passenger Fares – The paratransit contractor will collect a fare from each rider in accordance with the paratransit fare structure established by the RPTA and/or as agreed to between the RPTA and the member. The paratransit contractor will retain fares paid in cash as partial payment for the service provided, and the member will be credited for these fares. Each member will be credited those cash fares collected from those riders whose service is attributed to that member.

SCHEDULE “D” – RIDECHOICE SERVICE OVERVIEW

Valley Metro RideChoice Overview	
Effective July 1, 2021	
Service Overview	
Eligibility	Eligible residents of Incorporated City of Chandler who are ADA certified and/or seniors 65 years of age or older.
Visitors	Not eligible. Rider must be resident of participating community.
Service Area	Trips must be entirely within Maricopa County.
Trip Limits	Trip Option: Base level is 20 trips per month. If a rider uses RideChoice to get to work, school or medical appointments, rider may request an increase to 50 trips per month. Unused trips do not roll over. Mileage Option 400 (MO400): If customers need to take frequent longer trips, they may be eligible to receive their service as a monthly allocation of 400 miles which can be used for one-way trips of up to no more than 50 miles in length and operating entirely within Maricopa County and within the jurisdictional boundaries of any other RPTA member communities. Unused miles do not roll over. Valley Metro will not actively promote this option to Chandler residents unless directed to do so by Chandler staff. Valley Metro will inform Chandler staff of all new additions to MO400 Mileage Option 1200 (MO1200): RideChoice riders added to this option can only be approved by designated City of Chandler officials. Riders would receive a monthly allocation of 1200 miles which can be used for one-way trips up to no more than 100 miles, operating entirely within Maricopa County. Unused miles do not carry over.
Trip Purposes	Any trip, regardless of trip purpose. There are no trip purpose restrictions, but if a customer requests an increase in trip levels, they must demonstrate that they need the additional service to cover at least some service for school, work, or medical purposes. Furthermore, Valley Metro reserves the right to reduce a customer’s trip level back to the base level if it is determined that customers never or rarely use RideChoice for work, school or medical purposes.
Fare Structure	
Fares	Trip Option: \$3 per one-way trip for up to eight miles. \$2 per mile beginning after the eighth mile, rounding up at ¼ mile increments MO400: \$3 per one-way trip up to no more than 50 miles. MO1200: \$3 per one-way trip up to no more than 100 miles. Tips: Tips are not required, but if the customer chooses to pay a tip, the customer may do so at his/her option with the driver directly. RideChoice will not collect and/or process tips.
Fare Media	Credit/debit cards, some reloadable cash cards, RideChoice E-wallet, and cash (some providers)

Passenger Types	
Riders	Riders who are ADA certified and/or seniors 65 years of age or older.
Personal Care Attendant (PCA)	Permitted
Companions	Customer may travel with up to three additional companions, including the PCA.
Children	Customers must be eighteen (18) years of age or older to travel unaccompanied. Customers may bring children as PCAs or companions.
Mobility Devices and Disability-Related Equipment	
Service Animals	Service animals are permitted on RideChoice. For more information on Valley Metro's service animal policies, visit www.valleymetro.org/accessibility/service-animals .
Mobility Devices	RideChoice will accommodate mobility devices measuring up to 51 inches in length and 34 inches in width and weighing not more than 800 pounds when occupied. Some providers may only be able to accommodate folding manual wheelchairs.
Oxygen and Other Equipment	Must be able to be safely secured on board the vehicle.
Service Delivery	
Vehicle Response Times	To be established by Valley Metro, in coordination with member cities.
Early Trips	To be established by Valley Metro, in coordination with member cities.
Late Trips	To be established by Valley Metro, in coordination with member cities.
Missed Trips	To be established by Valley Metro, in coordination with member cities.
Boarding Window	The driver will wait for five minutes. If the rider fails to board within that time, the driver may leave, and the rider will be charged with a no-show.
Seatbelts and Mobility Device Securement	Riders are subject to the securement policies of the individual RideChoice providers but are strongly encouraged to use seatbelts and mobility device securement systems.

The following Schedules replace and supersede those Schedules of the Agreement entered into July 1, 2020.

The attached Schedule A replaces and supersedes Schedule A entered into July 1, 2020.

The attached Schedule B replaces and supersedes Schedule B entered into July 1, 2020.

The attached Schedule C replaces and supersedes Schedule C entered into July 1, 2020.

The attached Schedule D replaces and supersedes Schedule D entered into July 1, 2020.

The attached Schedule E replaces and supersedes Schedule E entered into July 1, 2020.

All other terms of the Agreement dated July 1, 2018 remain unchanged and in full force and effect.

IN WITNESS WHEREOF, the Parties have each executed this Agreement as of the date first set forth above.

REGIONAL PUBLIC TRANSPORTATION AUTHORITY (RPTA)

By: _____

Scott W. Smith, Chief Executive Officer

APPROVED AS TO FORM:

By: _____

Michael J. Minnaugh, General Counsel

CITY OF CHANDLER

By: _____

Kevin Hartke, Mayor

By: _____

Dana DeLong, City Clerk

APPROVED AS TO FORM:

By: _____

Kelly Schwab, City Attorney



SCHEDULE “A” REGIONALLY FUNDED FIXED ROUTE BUS SERVICE

Sources of Project Operating Budget

I. Regionally Funded Fixed Route Bus Service **\$1,185,377** (including express)

The above line represents the value of transit service paid for with regional Public Transportation Funds to the benefit of the City of Chandler. The calculation to derive this figure is daily revenue miles of service x number of service days x cost per revenue mile of service.

FY22 Fixed Route Bus Estimate								
RPTA Operated in the City of Chandler								
PTF Funded								
Funding	PTF							
HASTUS	Chan							
Level	Route	Annual Miles	Gross Cost	Fares	PM	Funds	ARPA Funds	Net Cost
W	56	8,551	\$ 63,050	\$ (806)	\$ (4,647)	\$ (10,742)	\$ (36,096)	\$ 10,759
W	66	22,953	169,237	(4,798)	(12,474)	(28,834)	(96,887)	26,245
W	72	86,728	639,460	(16,336)	(47,132)	(108,948)	(366,084)	100,960
W	81	41,152	303,425	(6,848)	(22,364)	(51,696)	(173,708)	48,809
W	96	108,863	802,669	(15,315)	(59,161)	(136,755)	(459,520)	131,918
W	104	98,964	729,681	(11,838)	(53,782)	(124,319)	(417,735)	122,008
W	108	65,762	484,880	(12,402)	(35,739)	(82,611)	(277,589)	76,540
W	112	174,277	1,284,979	(36,887)	(94,711)	(218,928)	(735,637)	198,817
W	136	23,246	171,394	(2,610)	(12,633)	(29,201)	(98,121)	28,829
W	156	171,554	1,264,901	(60,556)	(93,231)	(215,507)	(724,142)	171,465
W	541	10,006	77,896	(3,892)	(5,438)	(12,569)	(42,235)	13,762
W	542	46,600	362,788	(12,729)	(25,325)	(58,539)	(196,702)	69,493
S	56	1,529	11,274	(124)	(831)	(1,921)	(6,454)	1,944
S	66	4,609	33,984	(476)	(2,505)	(5,790)	(19,455)	5,758
S	72	10,548	77,773	(2,228)	(5,732)	(13,251)	(44,524)	12,038
S	96	12,399	91,423	(1,408)	(6,738)	(15,576)	(52,339)	15,362
S	108	6,056	44,655	(741)	(3,291)	(7,608)	(25,564)	7,450
S	112	19,645	144,843	(4,931)	(10,676)	(24,678)	(82,921)	21,638
S	136	3,678	27,117	(258)	(1,999)	(4,620)	(15,524)	4,716
S	156	29,495	217,474	(5,135)	(16,029)	(37,052)	(124,502)	34,756
H	56	1,731	12,761	(123)	(941)	(2,174)	(7,306)	2,217
H	66	4,735	34,909	(443)	(2,573)	(5,948)	(19,985)	5,961
H	72	9,894	72,949	(1,528)	(5,377)	(12,429)	(41,763)	11,853
H	108	6,273	46,249	(555)	(3,409)	(7,880)	(26,477)	7,929
H	112	17,771	131,032	(3,972)	(9,658)	(22,324)	(75,014)	20,063
H	156	28,010	206,520	(3,793)	(15,222)	(35,186)	(118,231)	34,089
Grand Total		1,015,029	\$7,507,323	(\$210,732)	(\$551,618)	(\$1,275,086)	(\$4,284,514)	\$1,185,377

SCHEDULE “B” – CITY FUNDED FIXED ROUTE BUS SERVICE COST ESTIMATE

For the period July 1, 2021 to June 30, 2022, the City of Chandler will pay the Regional Public Transportation Authority **\$789,030** for bus service on Routes in Chandler. Payments made by the CITY to RPTA for operation of bus routes depicted in Schedule B shall consist of twelve (12) monthly installments of **\$65,752.50** commencing July 1, 2021 and shall become due within thirty (30) days of receiving an invoice from the RPTA. Any or all member city contingency dollars will be used to true up actual costs at the end of the fiscal year.

FY22 Fixed Route Bus Estimate								
RPTA Operated in the City of Chandler								
Chandler Funded								
Funding	Chan							
HASTUS	Chan							
Level	Route	Annual Miles	Gross Cost	Fares	PM	CRRSAA Funds	ARPA Funds	Net Cost
W	72	1,649	\$ 12,155	\$ (322)	\$ (896)	(2,071)	\$ (4,322)	\$ 4,545
W	96	20,944	154,426	(2,946)	(11,382)	(26,310)	(54,903)	58,884
W	112	16,249	119,806	(3,434)	(8,830)	(20,412)	(42,595)	44,535
W	140	155,890	1,149,406	(27,479)	(84,718)	(195,830)	(408,650)	432,729
W	156	5,056	37,280	(1,785)	(2,748)	(6,352)	(13,254)	13,142
W	542	41,749	325,022	(11,405)	(22,688)	(52,445)	(109,441)	129,042
S	72	459	3,382	(273)	(249)	(576)	(1,203)	1,081
S	81	3,974	29,303	(666)	(2,160)	(4,992)	(10,418)	11,067
S	112	1,545	11,395	(387)	(840)	(1,941)	(4,051)	4,175
S	140	27,816	205,090	(2,224)	(15,116)	(34,942)	(72,916)	79,892
S	156	1,063	7,835	(185)	(577)	(1,335)	(2,786)	2,952
H	72	407	3,004	(305)	(221)	(512)	(1,068)	898
H	112	1,568	11,561	(357)	(852)	(1,970)	(4,110)	4,272
H	156	643	4,738	(81)	(349)	(807)	(1,685)	1,816
Grand Total		279,011	\$2,074,404	(\$51,848)	(\$151,628)	(\$350,496)	(\$731,402)	\$789,030

SCHEDULE “C” – ADA-MANDATED PARATRANSIT SERVICE

For the period from July 1, 2021 through June 30, 2022, the Member City will pay Valley Metro an estimated amount of **\$0.00** for the provision of east valley paratransit services. This payment will consist of twelve (12) monthly installments of **\$0.00** which shall be due and payable within thirty calendar days (30) calendar days after the end of the corresponding service period. The final invoice payment may be adjusted up or down based on the extent to which the actual cost of service is higher or lower than the budget amount for service.

FY22 Paratransit Service Funded by City of Chandler

	<u>Paratransit</u>
Trips:	
Paratransit Trips	47,058
Total Trips	47,058
Cost:	
Contractor Transportation Cost	\$2,179,016
RPTA Salaries, Fringes & OHD	\$91,312
Contingency*	\$0
Total Gross Program Cost	\$2,270,328
Total Fare Revenue	(\$188,232)
CRRSA Act Federal Funding	(\$287,911)
ARP Act Federal Funding	(\$624,212)
Total Net Program Cost Before PTF	\$1,169,972
PTF Balance Available	\$1,789,515
PTF Applied	\$1,169,972
Member City Contributions without contingency:	
ADA-Costs	\$0
Total Member City Contribution	\$0
*Contract Contingency	\$71,526

* Contingency is not included in the Member City contribution total or in the monthly billings. It may be billed, if needed, at end of the of the contract period.

SCHEDULE “D” – RIDE CHOICE

The City of Chandler agrees to participate and financially support the Alternative Transportation Services program known as RideChoice for Fiscal Year 2021-22. The City of Chandler shall fund this project in the amount of **\$0.00** for the period July 1, 2021 to June 30, 2022. The City of Chandler will pay the RPTA for the project in twelve (12) monthly installments of **\$0.00**. Payment of invoices shall become due within thirty (30) calendar days after the receipt of an invoice from RPTA. If the cost of the RideChoice program exceeds **\$619,543.00** a change order will be required to be executed by RPTA and the City of Chandler within two months.

FY22 RideChoice Service Funded by City of Chandler

	<u>RideChoice</u>
Trips:	
Ride Choice Trips	16,884
Total Trips	16,884
Cost:	
Contractor Transportation Cost	\$298,144
RPTA Salaries, Fringes & OHD	\$47,584
Contingency	0
Total Gross Program Cost	\$345,728
Total Fare Revenue	(\$55,980)
Federal Funding	(\$41,000)
ARP Act Federal Funding	\$0
Total Net Program Cost before PTF	\$248,748
PTF Balance Available	\$619,543
PTF Applied	\$248,748
Member City Contributions without contingency:	
RideChoice Costs	\$0
Total Member City Contribution	\$0

**SCHEDULE “E” – AMERICANS WITH DISABILITIES ACT (ACT)
PUBLIC TRANSPORTATION FUNDS (PTF) AVAILABILITY**

For the period July 1, 2021 to June 30, 2022 the maximum amount of Public Transportation Funds (PTF) available for the City of Chandler is **\$1,789,515**. The PTF will pay actual costs for ADA trips and other trips taken by ADA certified individuals using the RideChoice program up to the maximum amount. A final reconciliation at fiscal year-end will be performed and adjustments, if necessary, will be made using actual ADA eligible costs.

Any remaining ADA PTF funds not used up to the maximum reimbursements may be requested by City for other ADA certified rider eligible expenses and certified by the City’s chief financial officer or designee. RPTA will reimburse City within thirty (30) business days based upon availability of funds. City may request that reimbursements be made electronically. Wire transfers must be pre-arranged through the RPTA Finance Department.

Maximum amount: **\$1,789,515**