



Program Year 2020-2021

Consolidated Annual Performance and Evaluation Report (CAPER)

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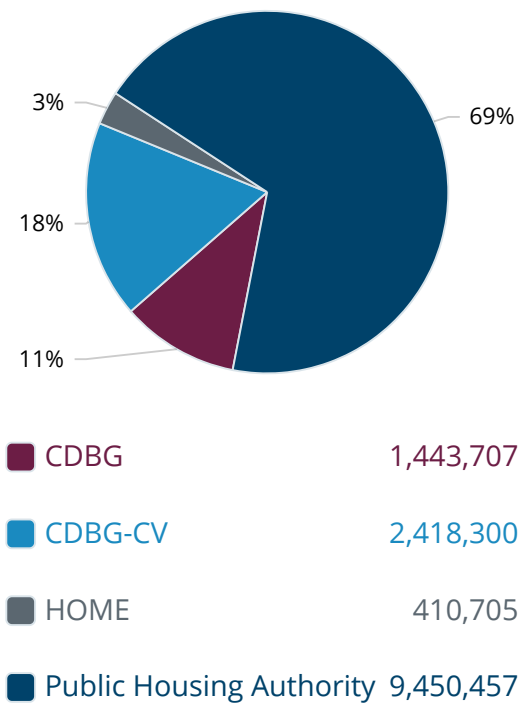
What is the Consolidated Annual Performance and Evaluation Report?

Each year, the City of Chandler receives Community Development Block Grant (CDBG) funds from the U.S. Department of Housing and Urban Development (HUD). The CDBG Entitlement Program provides annual grants on a formula basis to entitled cities and counties to develop viable urban communities by providing decent affordable housing and a suitable living environment, and by expanding economic opportunities, principally for low- and moderate-income persons. As an entitlement Grantee, the City is required to publish a Consolidated Annual Performance and Evaluation Report (CAPER) detailing accomplishments achieved through CDBG program activities. The report also includes outcomes achieved through the expenditure of General Funds allocated by the Chandler City Council to support the delivery of human services to Chandler residents. The report provides an opportunity to measure the City's progress in meeting the priority needs, goals and strategies described in the 2020-2025 Five-Year Consolidated Plan and Program Year 2020-2021 Annual Action Plan and to share successes with the Chandler community.

Housing and Community Development Resources

The Neighborhood Resources Department (NRD) utilizes a variety of federal and local resources to fulfill it's mission of preserving neighborhoods, providing affordable housing, offering community programs, and promoting diversity. Federal funds include CDBG and CDBG-CV funds awarded by HUD, HOME Investment Partnership (HOME) funds awarded by HUD and passed through the Maricopa County HOME Consortium and funds awarded to the City of Chandler Public Housing Authority (PHA) by HUD to support the Section 8 and Public Housing Programs. The City of Chandler also provides General Funds to leverage federal funds and increase the level of services to Chandler residents; these outcomes are included in this report.

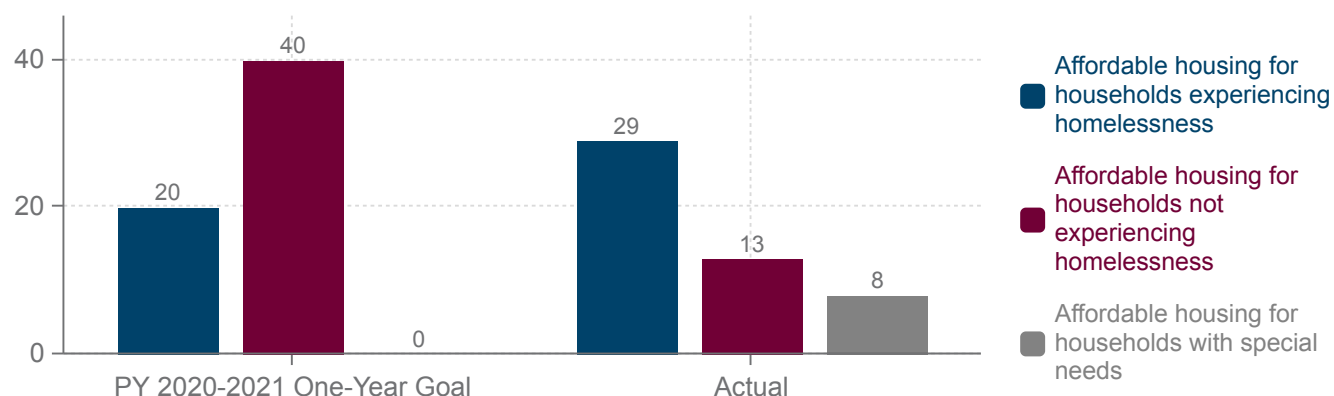
HUD Fund Sources
Program Year 2020-2021



Efforts to Provide Affordable Housing

The City of Chandler supports housing affordability and sustainability through a variety of programs supported by federal and local funds. Federal funds from HUD support monthly rental subsidies for renters with low income and local dollars provide supportive services to promote housing sustainability and family self-sufficiency. The Chandler PHA provides preferences to individuals and families experiencing homelessness to facilitate their access to affordable housing.

Progress in Providing Affordable Housing



Tenant-Based Rental Assistance (TBRA)

The City of Chandler utilizes HOME funds to provide Tenant-Based Rental Assistance (TBRA) for households experiencing homelessness. The Chandler PHA administers the TBRA program while the wrap-around case management services are provided by AZCEND, a local nonprofit. During the fiscal year, 29 households were housed through TBRA, receiving housing assistance and ongoing case management. The City continued to identify individuals and families eligible for the assistance, inspected potential housing units to ensure they are decent and safe, and entered into housing assistance payment contracts with landlords. Participants in the City's TBRA program are referred to the PHA to ensure long-term access to permanent affordable housing. In an effort to continue to support TBRA participants during the coronavirus pandemic, TBRA housing assistance extensions were granted. Of the households assisted, seven successfully transitioned to other permanent housing solutions.

Number of Households Supported by CDBG and HOME	One-Year Goal	Actual
Number of households supported through rental assistance	20	29
Number of households supported through the production of new units	0	N/A
Number of households supported through the rehab of existing units	39	20 (A)
Number of households supported through the acquisition of existing units	1	1
Total	60	50

(A) Activity did not meet its FY 2020-2021 planned goal due to the coronavirus pandemic.

Housing Rehabilitation and Emergency Home Repair

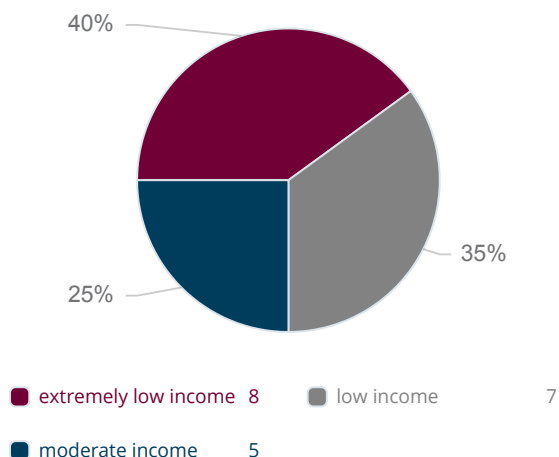
In addition to HOME funds invested in tenant-based rental assistance for individuals and families experiencing homelessness, the City invested funds in emergency repair programs, rehabilitating 20 homes during the program year. The housing rehabilitation program was temporarily suspended in PY2020-2021.

- The City's Housing Rehabilitation Program offers up to \$50,000 in loan assistance to eligible homeowners to complete extensive rehabilitation for single-family homes. Work items may include replacement and/or repair of: windows/doors, plumbing/ electrical/ HVAC systems, roofs, structural repair, mitigation/abatement of lead-based paint hazards and removal and/or repair of code violations. Residents with low and moderate income are eligible to apply for housing rehabilitation assistance and priority is given to homeowners age 62 or older or who are physically disabled residing in geographic priority areas. The Housing Rehabilitation program was suspended until late in the program year due to lack of funding availability and supply chain delays due to the coronavirus pandemic. As a result, the City is not reporting any homes being rehabilitated through this program.
- The City's Emergency Home Repair Program provides homeowners with low and moderate income assistance to improve their living conditions by rehabilitating or replacing roofing, exterior paint, block walls, stucco, windows and doors. The program provided assistance to 20 homeowners during the fiscal year, serving eight homeowners with extremely low income, seven homeowners with low income and five homeowners with moderate income.

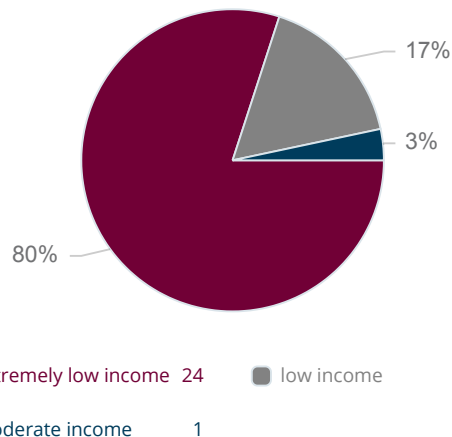


Number of Households Served

CDBG Funds
Homeowner Rehabilitation and Emergency Repair Program



HOME Funds
TBRA and Newtown CDC



Efforts to Reduce and End Homelessness

The City of Chandler works to reduce and end homelessness through prevention and outreach, emergency shelter, transitional housing and permanent supportive and affordable housing.

Prevention and Outreach

In Program Year 2020-2021, the City of Chandler supported:

- Crisis stabilization and peer support services for 959 individuals experiencing homelessness.
- Hydration, handwashing and hygiene stations.
- Heat relief services including food/water and indoor cooling centers.
- Emergency non-congregate shelter and support services for individuals experiencing homelessness, particularly vulnerable to coronavirus.
- Emergency financial assistance to prevent evictions and utility shut-offs through AZCEND's Community Action Program for 6,274 individuals in families. (This does not include Emergency Rental Assistance (ERA) Program funding related to coronavirus.)
- Prevention and education programs that provide financial and case management assistance to individuals and families facing homelessness.
- Home delivered and congregate meals to 420 seniors with low income.
- Regional Continuum of Care activities to serve individuals experiencing homelessness. The annual point-in-time street count for sheltered homeless was deferred due to the coronavirus pandemic.
- Partnered with For Our City Chandler, which coordinates services offered by the City and nonprofit organizations with the service resources of faith-based communities, employers, business groups and others.



Addressing Emergency Shelter and Transitional Housing Needs

In Program Year 2020-2021, the City of Chandler supported:

- Emergency shelter and case management services for 578 individuals experiencing homelessness, including victims of domestic violence.
- Case management and support services for 50 individuals in families experiencing homelessness living in transitional housing.
- Case management services to 635 individuals experiencing homelessness living in rapid rehousing.
- Regional homeless planning and coordination services.



Efforts to Address Public Housing Needs

The Chandler PHA provides rental assistance to 486 Chandler residents with low income through the Section 8 Housing Choice Voucher (HCV) program. The PHA also manages 303 units of public housing for Chandler residents with low income.

Public Housing Capital Improvements

In Program Year 2020-2021, the City of Chandler completed the following improvements:

- Replaced sprinkler system at 660 S. Palm Lane (multi-family site).
- Hydroseed at 660 S. Palm Lane (multi-family site).
- Restripe five multi-family site parking lots.



Public Housing Resident Involvement in Management and Homeownership

In Program Year 2020-2021, Public Housing and Housing Choice Voucher (HCV) residents:

- Provided input into the Public Housing and Housing Choice Voucher annual administrative plans.
- Received quarterly newsletters.
- Met quarterly (60 Public Housing residents and 60 HCV Family Self-Sufficiency (FSS) participants).
- Participants received job training and readiness services through partnerships with the East Valley Institute of Technology (EVIT), Fresh Start Women's Foundation, Dress for Success, Arizona At Work, Career Connectors and ICAN.
- Participated in virtual and in-person financial literacy classes through Newtown Community Development Corporation and one-on-one financial counseling through Trellis.
- Participated in homebuyer preparation classes, such as budgeting and repairing credit, through a partnership with Newtown Community Development Corporation, Trellis and Habitat for Humanity.
- Prepared for a future home purchase (12 Public Housing clients and 17 HCV clients).
- Purchased homes (1 Public Housing resident and 4 HCV residents).

Public Housing Youth Program and Book Rich Environment

In Program Year 2020-2021, the City of Chandler:

- Delivered more than 2,300 books to children living in public housing.
- The ASPIRE Read to Succeed literacy program, targeting children ages 6-8 that are below first grade reading level, was suspended due to the coronavirus pandemic. However, two students received one-on-one tutoring twice a week from February - May 2021.
- Provided educational and skill building programs to 240 youth, ages 6-18 who reside in Chandler's four Public Housing family sites. Programming was disrupted due to coronavirus, resulting in many adjustments to operations to provide a safe environment for the participating youth and staff. School lunches and activity packets were delivered, on-line school tutoring was offered, and small group activities were implemented.



Impact of Coronavirus: Addressing the Pandemic

In Program Year 2020-2021, the City of Chandler:

- Guided funding priorities and allocations for funds received through the CARES Act and the American Rescue Plan (ARP) Act.
- Allocated additional funding to non-profit partners for personal protective equipment, sanitation supplies, and increased service levels due to coronavirus.
- Assisted families and individuals with Rent and Utility Assistance to prevent evictions and further spread of coronavirus.
- Provided emergency non-congregate shelter and support services for individuals experiencing homelessness who are particularly vulnerable to coronavirus.
- Provided additional heat relief and day services for individuals amid closures of public buildings.
- Opened portable restrooms and hand-washing stations throughout the City for public use.
- Provided hot, nutritionally balanced meals to homebound seniors.



Neighborhood Revitalization and Capital Projects

The City of Chandler consists of approximately 65 square miles and shares boundaries with the Town of Gilbert, Cities of Mesa, Phoenix, Tempe and the Gila River Indian Community. Chandler has reached its physical geographical limits, with the exception of a few remaining County islands.

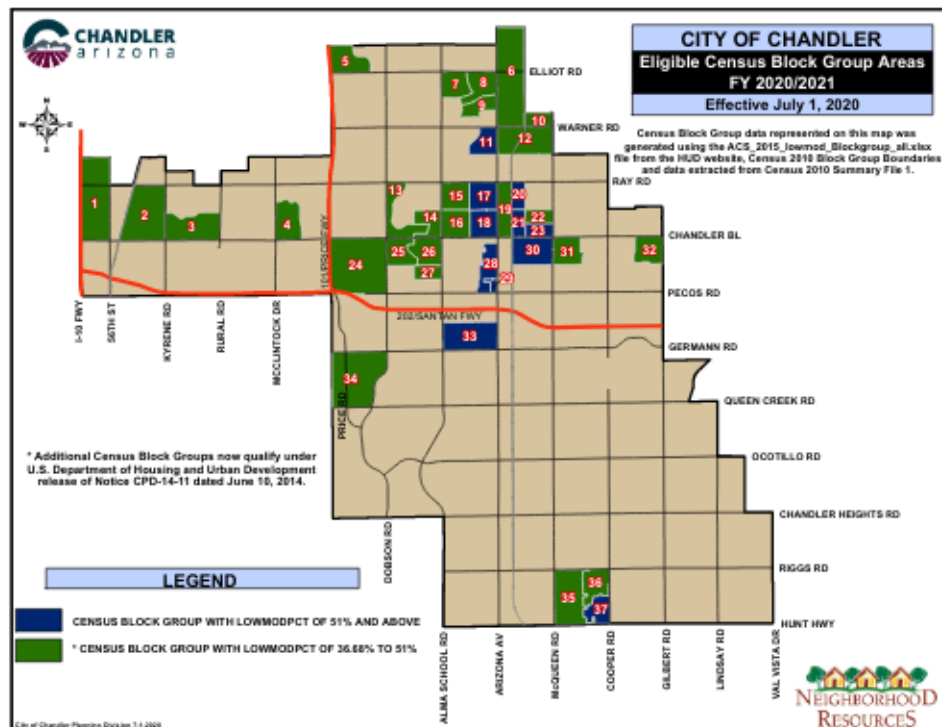
Downtown Chandler and several neighborhoods in zip codes 85224 and 85225 are long-established and have higher concentrations of low and moderate income and minority households. In Program Year 2020-2021, there were 11 Census Block Groups where at least 51% of the population have low and moderate income; and another 26 where at least 36.68% of the population have low and moderate income; these are CDBG-eligible areas.

The City planned to invest 10% of CDBG funds from PY 2020-2021 for code enforcement activities in CDBG-eligible areas. Other planned activities during the program year, included public services activities that were planned Citywide based on an individual's income eligibility. Homeowner rehabilitation activities were also planned Citywide, and provided based on client eligibility, of which income is one of the criteria.

Capital Projects and Code Enforcement

In Program Year 2020-2021, the City of Chandler utilized CDBG funds to:

- Provided renovations to meet recommended ADA compliance improvements at Arrowhead Meadows Park, benefitting approximately 5,940 households with low and moderate income.
- Improved neighborhood conditions through code enforcement activities in CDBG-eligible areas. Code enforcement efforts resulted in 32,922 property inspections, 1,688 violations and 1,115 notices issued. The vast majority of households came into compliance without the need to issue a citation. The remaining 12 households were referred to other City departments for assistance.



Additional Efforts to Help the Community

The City of Chandler utilizes a variety of strategies to reduce barriers to affordable housing, meet the needs of underserved populations, reduce the number of families experiencing poverty, develop institutional structure and enhance the coordination of services for individuals with low or moderate income.

Addressing Barriers to Affordable Housing

The 2016 Chandler General Plan includes public policies to address barriers to affordable housing, including to:

- Encourage live/work developments, where appropriate (e.g., Downtown, high capacity transit corridors, regional commercial nodes).
- Provide for a variety of housing choices for all income levels.
- Promote a compatible mix of housing types in in-fill areas.
- Encourage a range of housing types within walking distance of schools and other community facilities (e.g., libraries, transit centers, community centers, health clinics, recreation spaces, and healthy food establishments).
- Address housing needs of fixed income elderly persons and other special needs populations.
- Support the aging and disabled population in neighborhoods by continuing to implement programs that assist them in meeting neighborhood maintenance codes.
- Increase capacity for and coordination of affordable housing programs and projects.
- Concentrate on improving housing affordability Citywide.
- Continue to encourage private investment in affordable housing.
- Enforce housing and neighborhood maintenance policies.
- Improve rental housing maintenance to ensure quality neighborhoods.
- Ensure compatible transition between residential areas and incompatible land uses as well as between intensity of land uses (e.g., between employment and residential).
- Improve transition between and continuity of old and new neighborhoods.
- Maintain, and where needed, improve infrastructure as neighborhoods age.
- Create and promote educational outreach and training seminars on housing and neighborhood maintenance.
- Continue to increase the quality of life in neighborhoods by promoting civic engagement.
- Continue to recognize adopted neighborhood and specific area plans that provide further development guidance in targeted areas.
- Foster organization of and training for HOA and traditional non-HOA neighborhoods.
- Continue to provide programs that encourage neighborhood identity and a sense of place.
- Foster partnerships and collaboration with nonprofits, businesses, and other organizations to support neighborhood and community development.



Efforts to Address Underserved Needs

In Program Year 2020-2021, the City of Chandler supported:

- Operation Back to School where more than 3,000 school-age children were provided with free backpacks and school supplies. Due to concerns about the coronavirus pandemic, event operations were restructured to a drive-thru style distribution. One hundred eighty volunteers contributed more than 627 volunteer hours, distributing 2,805 pairs of socks and underwear, 2,317 masks, and 516 pairs of shoes.
- Shelter and services for 1,373 individuals who are victims of domestic violence.
- Services to 3,122 individuals with disabilities.
- Services to 2,180 Veterans.
- Independent living programs allowing 500 seniors to safely age in place.
- Senior peer counseling for 271 seniors to combat depression and social isolation.
- Socialization and recreation programming for 164 individuals with disabilities to combat depression, improve physical health, and enhance quality of life.



Efforts to Reduce the Number of Families Living in Poverty

In Program Year 2020-2021, the City of Chandler supported:

- Medical and dental services for 753 children.
- Medical services for 98 adults who are uninsured or underinsured.
- Transportation for 460 Veterans with low or moderate income to Veteran specific and other services.
- Volunteer Income Tax Assistance (VITA) services for 1,618 individuals who claimed more than \$1.54 million in refunds.
- Services to alleviate crisis and meet the basic needs of 64,564 Chandler residents.



Efforts to Develop Institutional Structure and Enhance Coordination

In Program Year 2020-2021, the City of Chandler:

- Coordinated For Our City Day where hundreds of volunteers came together on projects that benefited neighborhoods and individuals with low income.
- Organized the Annual Volunteer Recognition event to celebrate Chandler's top volunteers.
- Facilitated the Interdepartmental Homeless Operations Team (IHOT) to coordinate citywide efforts to prevent, address and reduce homelessness.
- Staffed the Housing and Human Services Commission, which evaluates funding applications for federal and general funds and provides recommendations to the City Council regarding human services and housing programs.
- Continued to work with For Our City Chandler to partner with local nonprofit leaders who meet monthly to discuss local social service issues, share resources and provide collaborative opportunities.

Analysis of Impediments to Fair Housing Choice

As a member of the Maricopa County HOME Consortium, the City of Chandler is part of the April 2020 Maricopa County Analysis of Impediments to Fair Housing Choice (AI). The AI identifies goals to impediments to fair housing choice and identifies recommended actions that Maricopa County and the participating municipalities can take to address those impediments. The Maricopa County AI identified five goals to address fair housing impediments. The City of Chandler took the following actions on each of these goals:

Goal #1: Review zoning and municipal codes for barriers to housing choice.

The City reviewed its zoning code to ensure housing availability in Program Year 2020-2021.

Goal #2: Increase availability of accessible housing / making reasonable accommodations for persons with disabilities.

The City made disability accessibility improvements when needed to housing units rehabilitated through the City's Housing Rehabilitation program; continued to require Section 504 compliance among CDBG and HOME-funded agencies to ensure persons with disabilities had access to housing services; and maintained Section 504 compliance in all City buildings and services. Additionally, the City is exploring a future Rental Assistance Demonstration that will increase the number of affordable housing units within the City's jurisdiction.

Goal #3: Promote homeownership and rental opportunities in high opportunity areas and outside of Racially or Ethnically Concentrated Areas of Poverty (R/ECAPs).

The City utilized HOME funds to support the acquisition, rehabilitation and resale of one single-family home, supporting homeownership for one household with low and moderate income. Due to HOME Homeownership Value Limits, the property in reference is located in a CDBG-eligible area.

Goal #4: Enhance community services in Racially or Ethnically Concentrated Areas of Poverty (R/ECAPs).

The City invested nearly \$2.4 million in general funds, nearly double the amount historically awarded, to provide increased services to vulnerable populations during the coronavirus pandemic. Additional Treasury funds were also distributed to the local CAP office to provide emergency rent and utility to provide housing stabilization for those households impacted by the coronavirus pandemic.

Goal #5: Promote community and service provider knowledge of fair housing and ADA laws.

The City provided fair housing information in English, Spanish and other languages through the City's Neighborhood Resources Community Development and Housing and Redevelopment webpages for tenants, homebuyers and landlords; offered a recorded Fair Housing Training for tenants, landlords and the general public; provides a dedicated hotline for residents who may have been discriminated against making referrals to the State Attorney General's Office. The City of Chandler served 23 Chandler households through its fair housing training and hotline. The Chandler Public Housing Authority provided financial literacy classes and homebuyer preparation classes to its clients, and included copies of "Fair Housing, It's Your Right", "Ten Most Common Mistakes" and a City fair housing complaint form in Section 8 briefing packets.



Program Monitoring

The goal of monitoring is to improve the delivery of services by ensuring that activities are carried out in accordance with administrative, financial, and programmatic requirements. Monitoring begins with a formal application process and pre-contract orientation. During the year, the City performs ongoing monitoring including fiscal audits, desk audits, agency risk assessments, and formal on-site visits.

As part of the application process, non-City agencies were required to submit information on fiscal and program capability, nonprofit status, disability accessibility, and other requirements. Prior to contracting, the City conducted training sessions to explain program laws, regulations and requirements, and City monitoring standards and procedures.

Written agreements were entered into with both City and non-City agencies. Written agreements included measurable objectives, monthly reporting requirements, and reimbursement processes. City staff reviewed reports and source documents for accuracy, cost allowability, and cost reasonableness prior to reimbursement. Risk assessments were based on a desk audit utilizing a Program Performance Monitoring Checklist. A formal monitoring was conducted virtually with one City subrecipient upon project completion.

Program Accomplishments

5-Year Consolidated Plan Goal	Goal Outcome Indicator	Category	5-Yr Priority Level	5-Year Goal	5-Year Actual	PY2020-2021 Planned	PY2020-2021 Actual	HUD Resources
Creating and Preserving Affordable Housing	Relocation Assistance for a Future Rental Assistance Demonstration (RAD) Project	Affordable Housing / Public Housing	High	250 households	0	0	0	CDBG
Maintain Owner-Occupied Housing	Homeowner Housing Rehabilitated	Affordable Housing	High	179 units	20	39	20 (A)	CDBG
Support Public Services and Promote Fair Housing	Public Service Activities	Homeless / Non-Housing Community Development	High	2,490 people	530	687	530 (A)	CDBG
	Homelessness Prevention		High	252 people (84 households)	218 people (96 households)	252 people (84 households)	218 people (96 households) (C)	CDBG
Support Public Facilities and Public Improvements	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Non-Housing Community Development	High	3,200 people	0	0	0 (B)	CDBG
	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit		High	50 households	0	0	0 (B)	CDBG
Neighborhood Revitalization	Housing Code Enforcement	Non-Housing Community Development	High	55,000 households (5,000 violations)	12,000 (1,688 violations)	12,000 (1,000 violations)	12,000 (1,688 violations)	CDBG
Alleviate Crisis & Meet Basic Needs (Goal from Prior Consolidated Plan)	Public Service Activities to prepare for, prevent and respond to Coronavirus	Homeless / Non-Homeless Special Needs / Non-Housing Community Development	High	645 people	378	195	378	CDBG-CV
	Homelessness Prevention		High	216 people (72 households)	230 people (85 households)	216 people (72 households)	135 people (50 households) (C) (D)	CDBG-CV
Community Facilities (Goal from Prior Consolidated Plan)	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Non-Housing Community Development	High	n/a	n/a	6,009	5,940 (E)	CDBG
For information about HOME Investment Partnership Program Goals and Outcomes, please refer to Maricopa County HOME Consortium's CAPER.								

(A) Activity did not meet its FY 2020-2021 planned goal due to the coronavirus pandemic.

(B) No capital projects were completed in this fiscal year. Program Accomplishments for capital projects will be reported at project completion.

(C) HUD measures the Goal Outcome Indicator for Homeless Prevention based on the number of persons assisted, not by the number of households assisted. The activity met its goal based on the number of households projected to be served. The number of individuals projected to be served was based on an average household size of three persons per household. Of the households served, the average household size was less than three persons per household.

(D) Activity met its strategic plan goal. This number does not include the individuals/households served in Program Year 2019-2020 at the onset of the coronavirus pandemic, some of whom continued to be served in Program Year 2020-2021.

(E) Performance measure is based on a parks project that was carried over from the 2015-2019 Consolidated Plan and 2018 Annual Action Plan.

CDBG Program Expenditures and Activities

CDBG Programs that Address Basic Needs (Public Services)

Year Awarded	Agency	Program	Funding Allocated	Total Expended PY 2020-2021	HUD Outcome	Persons Assisted
2020	AZCEND	Rent and Utility Assistance	\$294,491	\$294,491	SL1	218
2020	City of Chandler Community Development	Client Services	\$153,727	\$153,727	SL1	224
2020	City of Chandler Community Development	Fair Housing Training	\$7,500	\$7,406	SL1	23
2020	City of Chandler Housing and Redevelopment	Public Housing Youth Program	\$78,000	\$64,842	SL1	240
2020	Save the Family	Case Coordination and Homeless Housing	\$25,000	\$25,000	SL1	43

CDBG-CV Programs that Address Basic Needs (Public Services)

Year Awarded	Agency	Program	Funding Allocated	Total Expended PY 2020-2021	HUD Outcome	Persons Assisted
2020	AZCEND	Food Assistance	\$50,000	\$43,978	SL1	326
2020	AZCEND	Rent and Utility Assistance	\$250,565	\$198,000	SL1	135 (A)
2020	City of Chandler Community Development	Client Services	\$378,967	\$247,811	SL1	52 (A)

(A) Number does not include the individuals served in Program Year 2019-2020 at the onset of the coronavirus pandemic, some of whom continued to be served in Program Year 2020-2021.

CDBG Program Administration

Year Awarded	Agency	Program	Funding Allocated	Total Expended PY 2020-2021	HUD Outcome	Persons Assisted
2020	City of Chandler Neighborhood Resources	Program Administration	\$288,565	\$288,565	n/a	n/a

CDBG-CV Program Administration

Year Awarded	Agency	Program	Funding Allocated	Total Expended PY 2020-2021	HUD Outcome	Persons Assisted
2020	City of Chandler Neighborhood Resources	Program Administration	\$169,883	\$19,587	n/a	n/a

CDBG Capital Projects, Housing and Neighborhood Revitalization

Year Awarded	Agency – Program	Program	Available Funding	Total Expended PY 2020-2021	HUD Outcome	Households Assisted
2020	City of Chandler Code Enforcement	Low-Mod Neighborhoods	\$166,326	\$129,975	SL3	12,000
2019	Chandler Gilbert Arc	Community Living Home Rehabilitation	\$55,370	\$0	SL3	0 (A)(B)
2019	City of Chandler Community Development	Homeowner Rehabilitation	\$200,000	\$32,586	DH3	n/a (C)
2019	City of Chandler Community Services	East Mini Park Improvements	\$240,385	\$170,240	SL1	0 (A)(B)
2019	FSL Home Improvements	Emergency Home Repair Program	\$172,883	\$11,890	DH3	1
2018	Chandler Gilbert Arc	Community Living Home Rehabilitation	\$14,340	\$0	SL3	0 (A)(B)
2018	City of Chandler Community Development	Homeowner Rehabilitation	\$56,749	\$56,749	DH3	n/a (C)
2018	City of Chandler Community Services	Arrowhead Meadows Park Rehabilitation	\$225,644	\$214,250	SL1	5,940
2018	FSL Home Improvements	Emergency Home Repair Program	\$263,000	\$203,854	DH3	19 (B)

(A) These activities are multi-year activities. Outcomes reported when the activities are completed.

(B) Activity delayed due to the coronavirus pandemic.

(C) Activity supports FSL Home Improvements outcomes.

HUD Outcome Keys

HUD Outcome Code Key	Availability / Accessibility	Affordability	Sustainability
Decent Housing	DH1	DH2	DH3
Suitable Living Environment	SL1	SL2	SL3
Economic Opportunity	EO1	EO2	EO3



Citizen Participation Plan

The CAPER was made available to the public for review electronically on the City's website at chandleraz.gov/PlansAndReports or by U.S. mail. Requests for a hardcopy of the report were to be submitted to Karin Bishop, using the address at the bottom of this page.

The City of Chandler conducted a 15-day public comment period and public hearing for the CAPER. For Program Year 2020-2021, the public comment period began **August 27, 2021**, and closed on **September 13, 2021**. A public hearing was held on **Wednesday, September 1, 2021**, at the Housing and Human Services Commission meeting. In addition to commenting at the public hearing, citizens are invited to submit written comments to the Neighborhood Resources Department at community.development@chandleraz.gov.

The public comment period and public hearing was announced through an advertisement in the Arizona Republic and was posted in public locations including the City Clerk's office and posted on the City's website and on social media. The public hearing notice included the meeting location, date, time, key staff contacts, topics to be considered, and the beginning and ending dates of the public comment period. The notice also included information for citizens requesting reasonable accommodations for a disability.

All public comments received during the public comment period will become part of the permanent record.

Chandler Mayor and City Council



Housing and Human Services Commission

Chair

Tony Alcala

Vice Chair

Heather Mattisson

Commissioners

Vanessa Dearmon
David Gonzalez
Cynthia Hardy
Ryan Magel
Julie Martin
Leonard Navarrete
Greg Rodriguez
Steve Tepper

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Kevin Hartke

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Mark Stewart

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René Lopez
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