

Meeting Minutes

City Council Work Session

May 26, 2022 | 5:00 p.m.
Council Chambers Conference Room
88 E. Chicago St., Chandler, AZ



Call to Order

The meeting was called to order by Mayor Kevin Hartke at 5:00 p.m.

Roll Call

Council Attendance

Mayor Kevin Hartke
Vice Mayor Terry Roe
Councilmember OD Harris
Councilmember Mark Stewart
Councilmember René Lopez
Councilmember Christine Ellis
Councilmember Matt Orlando

Appointee Attendance

Josh Wright, City Manager
Kelly Schwab, City Attorney
Dana DeLong, City Clerk

Staff in Attendance

Tadd Wille, Assistant City Manager
Dawn Lang, Deputy City Manager / Chief Financial Officer
Andy Bass, Deputy City Manager
Steven Turner, Assistant to City Manager
Ryan Peters, Strategic Initiatives Director
Matt Burdick, Communications and Public Affairs Director
Melissa Quillard, Mayor and Council Communications Manager

Discussion

1. Update on City Council Strategic Framework

MAYOR HARTKE called for a staff presentation.

JOSHUA WRIGHT, City Manager, introduced the discussion item and said that this Strategic Framework was adopted a year ago on May 13, 2021 and is a two-year plan intended to run through 2023. In the past year Chandler has continued to be a Community of Innovation, and received accolades for its safety, quality of life, and economic strength. Following Council's approval of the framework, the City's executive leadership team comprised of department heads and other executive level positions in the City conducted its own retreat to produce an action plan that outlines clear steps for achieving Council's vision. This action plan was presented to Council as part of a budget kickoff exercise in October of last year and formed the basis for the fiscal year 22-23 annual budget. One year into the Strategic Framework, we are pleased to announce we have made progress on 36 of 38 action items.

MR. WRIGHT presented the following presentation.

- Strategic Framework City Council Report
- Economic Vitality
- Employment Corridor Area Plans
 - Complete employment corridor area plan updates currently in progress, expanding affected planning areas where appropriate
 - Airpark Area Plan
 - An upgrade to the 1998 plan that provides strategic guidance of future developments within the area surrounding the Chandler Municipal Airport
 - Downtown Area Plans
 - Downtown Alley Way Study
 - Pedestrian & Wayfinding Study
 - Urban Land Institute Study
 - South Arizona Avenue Corridor Update
 - Analyze development patterns since the plan was adopted in 2006. Develop updated plan that reflects the latest trends in development along with new ideas for the area.
- Airport Development
 - Identify strategies for development of inside-the-fence vacant Airport properties per the 2021 Airport Master Plan
 - RFP for New Hangars
 - Issued an RFP for 4.3 acres on the north side of the airport to develop executive hangars as identified in the Airport Master Plan
 - Gate One was the successful submitter
 - If the contract is approved by City Council, development should be completed in less than two years
 - Airport Strategic Business Plan
 - Identify the development and financial goals, measurement criteria, and means to executing a successful capital development program
 - Refine the annual operating and maintenance expenses, and identification of future financial project requirements

- The Plan will also help to augment and provide a clear pathway to fulfilling the goals set forth in the recent Airport Master Plan Update completed in 2020
- Cooper Road extension and environmental analysis to highlight development on the Southside of the Airport
- Redevelopment Strategies
 - Update infill and redevelopment strategies, resources, policies, and codes
 - Update City Code to Help Facilitate Redevelopment in Chandler
 - Project Cornucopia is a collection of code updates that pertain to development in Chandler
 - After presenting to a Council Subcommittee on April 5, 2022, draft updates are in progress
- Higher Education Partnerships
 - Expand the City's partnership with Arizona State University, University of Arizona, Chandler-Gilbert Community College, and other higher education institutions
 - Relocate the U of A to the Johnathan Building
 - IGA to make the University of Arizona's Chandler location more accessible and visible to residents and employers. The University of Arizona will be hosting six open houses, and/or educational events per year from the new location
 - Combine Marketing Efforts with Economic Development and U of A
 - The University of Arizona has begun to offer their MBA program from the Chandler location
 - Improved Utilization of the ASU Chandler Innovation Center
 - City Council had a work session with ASU November 2021. Updates coming soon on potential deliverables with ASU
 - Pedestrian Corridor Study Grant in Downtown Chandler in Partnership with ASU
 - City received the Healthy Urban Environment Grant from ASU to evaluate Wall Street as a pedestrian corridor. The project included a week-long test period in March 2022 and a forthcoming report, written in collaboration with the project partners, which will be used not only for Wall St., but for other Downtown Chandler alleys.
 - City Internship Program with CGCC
 - Creation of internship program with Chandler-Gilbert Community College program which starts in July. The IGA is in progress
- Innovation & Technology
- Electric Vehicles
 - Increase the City's electric vehicle fleet and charging stations
 - Electric Vehicle Charging Feasibility Study
 - In FY 22/23 City staff will work with private and regional partners to develop a study to understand the true need and locations best suited for charging stations
 - Add Electric Car Charging Stations to City Facilities

- Install car charging stations to support initial electric/hybrid vehicles at the Public Work, Utilities and Planning and Development building, Fleet and the City Hall parking garage
 - City received a grant to install two charging stations at the City Hall parking garage from Arizona Public Service (APS)
- Purchase Hybrid/Electric Vehicles
 - Five electric vehicles ordered in FY 21/22
 - Nine hybrid trucks ordered in FY 21/22
 - One hybrid van ordered in FY 22/23
 - City fleet will have 26 hybrid vehicles and eight electric vehicles
- Energy Savings
 - In partnership with private utilities, develop a strategy for increased power production at City facilities from solar and/or renewable sources with a goal of lowering operating costs
 - Energy Audit
 - Conduct energy audit to specifically focus on building mechanical systems and their controls
 - The audit would be applied to the city's buildings with the highest electrical usage
 - EnergyCAP upgrade will allow staff to develop interval data/custom reports in order to identify utility cost avoidance opportunities
 - LED Street Light Conversion
 - Approximately 30% of the City's street light network has been converted to LED
 - Currently finishing audit of remaining street lights
 - Finalize agreement to replace remaining project with AZCares/General Fund
 - Council action late summer/early fall
 - New Solar Site Recommendations
 - Develop plan to map out potential locations for large scale solar sites around the City. Staff is in the initial process of developing the RFP with hope of selecting a vendor this summer
 - Staff will target sites near utility facilities to help reduce the energy costs at those facilities
- Sustainable Community
 - Recommend development policies that support a more sustainable community
 - Include energy efficiency requirements in the re-adoption of the Building Code (effective 7/1/22)
 - Review new single-family homes to be pre-wired for electric vehicle charging and commercial sites to have charging stations
 - Allow permeable pavers in lieu of asphalt to allow more flexibility on infill and redevelopment projects
 - Add data center zoning requirements

- Process Automation
 - Identify manual processes for conversion to automated (internal & external)
 - Manual signature/workflow processes
 - Contract management lifecycle enterprise wide
 - EDMS improvements by adding workflow processes
 - Convert court documents and prosecutor's office records to implement electronic processes and record storage
 - Boards and Commissions agendas and appointment processes
 - City Clerk records portal
 - Lab Information Management (LIMS) laboratory water testing
 - Compensation management system
 - Implement data analytics automation (data warehouse)
 - Implement a technology solution for Chandler Neighborhood Services for data driven decisions related to housing strategies
- Technology Enhancements
 - Continue technology enhancements to support mobility and efficiency solutions
 - Implement tools for cyber security and risk management
 - Collaboration Mobility
 - Office 365
 - 20 new collaboration conference rooms
 - Digital transformation/automation
 - Fleet management solution
 - Secure HR/payroll reporting
 - Pecos SWTP SCADA upgrade
 - Citizen Engagement
 - Smart parking downtown
 - Automated public records requests
 - Customer appointment enhancements
 - Virtual Programs
 - Process and work management efficiencies
 - Implement "Chandler Help"
 - Implement a new capital project internal charge process
 - Implement budget software and auto document creation
 - Implement Oracle Command Centers – dashboards
- Brand Standards
 - Update brand standards and communication technologies to promote a connected city
 - Publish New Brand Style Guidelines
 - Selected Chandler-based Commit Agency to work on this project
 - Currently refining the draft version of the brand style guidelines and recommendations

- Next steps include reviewing brand style guidelines and receive input from departments and City Management
 - Anticipated completion date is Summer 2022
- Launch the HR Recruitment Digital Marketing Campaign
 - Contracted with a digital marketing firm, Davidson Belluso, to develop web and digital content for recruitment efforts
 - A macro site for city wide information will be created and "micro" sites will be created for each department
 - Help increase visibility of city positions, increase the applicant pool with qualified applicants, and attract candidates from outside the current recruitment area
- Fiber Infrastructure
 - Initiate first phase of upgrades to City's fiber infrastructure (includes 17 groups of projects planned over 5-7 years)
 - Implementation of Phase 1A of the Fiber Master Plan
 - Dobson Rd. field verification project: Price Rd. and Innovation St. to Dobson Rd. and Chandler Blvd.
- Mobility
- Transportation Systems
 - Expand and/or renew pilot programs for micro transit, multimodal transportation, and intelligent transportation systems, including in underserved areas of Chandler
 - MAG Emerging Technology Program
 - AI technology to adjust traffic signal timing
 - Bicycle Detection Cameras (73 Intersections)
 - Fiber Optic Cable Upgrades
 - Congestion Monitoring (ARID) Device Installation
 - Communication equipment to gauge traffic speeds and assist in identifying congestion on City streets
 - Loop 101 Mobility
 - Advance the corridor as a model deployment for Integrated Corridor Management and connected vehicle initiatives
 - Regional Communication Network Upgrade at Loop 101 and Price Rd.
- Bike and Pedestrian Studies
 - Initiate bike/pedestrian studies for connecting employment, recreation, neighborhood, and entertainment nodes
 - Frye Road Protected Bike Lanes
 - Construct physical barrier to separate bikes from vehicular traffic on Frye Rd. from the Paseo Trail to 1/2-mile west of Arizona Ave.
 - Western Canal Crossing at UPRR
 - Bicycle and pedestrian improvements to the railroad crossing.
 - Downtown ADA Improvements

- Reconstructed curb ramps and sidewalks on Washington St., Boston St. and Chicago St. to bring the area up to ADA compliance.
- Canal and Trail Improvements
 - This project will complete the connection between the Ashley Trail and Paseo Trail at Cooper Road, approximately 1/2 mile north of Chandler Blvd. The project will add a safe crossing of Cooper Rd. and construct a 400' path east of Cooper Rd. to complete the connection.
- Price/Ocotillo Shared Use Path
 - This study provides 15% design plans for a shared-use path on Ocotillo Rd. from Dobson Rd. to 148th St. and protected bike lanes on Price Rd. from Ocotillo Rd. to Loop 202
- Hunt Highway Traffic Calming and Protected Bike Lane Study
 - This study will provide 15% design for a shared use path/ separated bike lane and potentially make recommendations for traffic calming on Hunt Highway from Cooper Rd. to Val Vista Dr.
- Bike Lane Projects
 - Complete design of new bike lane projects, connecting points of interest and fixing system gaps
 - McClintock Dr. and Kyrene Rd. Bike Lanes
 - Narrowed medians to add bike lanes on Kyrene Rd from Chandler Blvd north to Orchid Ln. and on McClintock Dr. from the Loop 202 north to the City border with Tempe. Other roadway improvements will be included.
 - Chandler Blvd. Bike Lanes
 - Project to add bike lanes on Chandler Blvd from I-10 to 56th St. Other roadway improvements also included.
 - Southeast Chandler Arterial Road Improvements
 - Improvements consist of four traffic lanes, bike lanes, sidewalks, curbs and gutters, street lighting, turn lanes, traffic signals, storm drainage, landscaping, right-of-way acquisition, and utility relocation
- Proposition 400 Extension
 - Finalize Proposition 400 Extension efforts in cooperation with regional partners and monitor availability of federal infrastructure grant opportunities
 - Loop 101 Widening
 - ADOT project, funded by regional Prop. 400 funds to add one lane in each direction. Chandler contributed funding to repaint aesthetic features in the corridor.
 - Loop 202 Widening
 - This project will add two lanes in each direction between Loop 101 and Val Vista Dr.
 - Arterial Widening

- The Arterial Lifecycle Program will have provided approximately \$135 Million over 20 years (2006 - 2025) to make improvements to the City's arterial streets and intersections
- Transportation Master Plan Implementation
 - Council-approved plan recommends improvements to roadways, bike and pedestrian facilities and transit from 2020 - 2040.
- Transit Solutions
 - With employer input, determine appropriate transit solutions for employment corridors
 - Arizona Avenue Alternatives Analysis
 - Study on high-capacity transit that looked at alternatives on Arizona Ave
 - Price Flex Transit
 - Micro transit service in the southwestern part of Chandler
 - Autonomous Vehicle Industry Development
 - Strategic activities have included proactive outreach to companies, media campaigns, and participating in interviews, conferences and trade shows
 - First Mile Last Mile Program
 - Lyft partnership
 - Chandler Airpark Area Flex Transit Study
 - Flexible transit and micro transit options to serve the Chandler Airpark Area and the rest of Southeast Chandler
- Neighborhoods
- Diversity Programs
 - Using U.S. Census 2020 results and other data sources, identify diversity programs tailored to specific areas of the community
 - Diversity Events
 - City's DEI Division produced or participated in 37 events with community partners
 - The approximate event attendance was 62,133, a record high
 - Includes the online views of the 26th Annual Multicultural Festival and the new Chandler Contigo series of events held to celebrate Hispanic Heritage Month in fall 2020
 - 2022 Cultural Diversity Award by the National League of Cities
 - Bilingual Pay Program
 - Expansion of Bilingual Pay Program to include:
 - American Sign Language
 - Chinese
 - Hindi
 - Spanish
 - Tagalog
 - Vietnamese

- The program expansion recognizes the growth of languages commonly used in our community and the need to serve residents and businesses in other languages
- Neighborhood Programs
 - Integrate planning, programming, and communication efforts across City departments and partner agencies to positively impact disadvantaged neighborhoods
 - Envision Amberwood
 - Envision Program created to serve as an interdepartmental effort to engage and empower residents.
 - Envision Amberwood was held on March 1, 2022, and included a talent show and art walk with students from Sirrine Elementary School (600 in attendance).
 - Envision Galveston
 - Envision Galveston, “Touch a Truck” held on April 12 and included a job fair (900 in attendance).
 - Neighborhood surveys conducted and results are being evaluated.
 - For Our City Day
 - Volunteers paint homes, weed yards, and clean up alleys, provide free dumpsters for residents to get rid of unwanted stored items. The event serves traditional neighborhoods on the brink of decline and is coordinated by Neighborhood Programs.
 - Neighborhood Programs staff is currently in the process of surveying this year's targeted neighborhood to learn about the needs. This year's For Our City Day will take place Saturday, October 22, 2022.
 - Southside Village Neighborhood
 - Designed to encourage the preservation of the historical architecture and honor the individuals who came from this neighborhood and served the City of Chandler
 - Golden Neighbors Program
 - Connects seniors with cost-of-living assistance, resources for home repairs, everyday supplies such as toiletries, food, transportation assistance, and other senior needs
 - Monday, May 23, 2022, Neighborhood Program staff hosted the 2nd Golden Neighbors event
 - A third event will take place June 20, 2022. We are inviting PD and Oak Creek (non-profit) to share information regarding senior safety and other resources
 - Police Outreach and Engagement
 - Collaboration between multiple City and private resources to strengthen community partnerships and resiliency
 - Collaboration between PD and Boys and Girls Club to build trust and relationships.

- Public Housing
 - Initiate the City's first Rental Assistance Demonstration (RAD) development agreement to reposition the Public Housing Authority, including a focus on maintaining senior housing options
 - Rental Assistance Demonstration (RAD) Development
 - RAD is a HUD program that allows:
 - Funding for major building improvements
 - Stabilizing federal funding for the future
 - No Resident Displacement
 - No Loss of Housing Benefits
 - No Change in Rent Calculation (30% of income)
 - No Change in Management
 - A purchase offer has been made for the Trails End Apartments and the sale will close in July 2022
 - The proposed RAD project will have a total of 158 new housing units for existing public housing families and affordable units to include market rate units
- Development Codes
 - Review development codes and other tools to facilitate diversity of housing choices
 - Review Development Codes and Other Tools to Facilitate Diversity of Housing Choices
 - Reposition Public Housing to increase availability of units
 - Use planning tools and incentives to stimulate private sector housing affordability solutions
 - Update codes and area plans to reflect need for more housing options
 - Support State and Federal efforts to address housing strategies
 - Tenant Based Rental Assistance
 - Emergency Housing Vouchers
 - Landlord Incentive Program
- Revitalized Infrastructure
 - Identify unique themes and appropriate funding for new and revitalized infrastructure, particularly aging neighborhood parks
 - Utilities Water Pipe Replacement Program
 - Focuses on older neighborhoods, removing old cast iron pipe and replacing with new ductile iron pipe to improve system reliability
 - The Westwood Manor Neighborhood has been completed. The Chieftain Village and Kingston Neighborhoods are expected to be completed later this summer
 - Vida Park
 - This park has been referred to as East Mini Park for many years. Residents were involved in the re-naming process and suggested Vida Park. The Spanish translation for "vida" is "life."

- Project was completed May 2021
- Gazelle Meadows Park
 - Will be redone as part of the Detroit Basin Storm Drain Improvement project. Construction will begin in FY 22/23
- Hoopes Park
 - Replaced playground equipment
- San Marcos Park
 - Made landscape improvements
- Folley Park
 - Made landscape improvements
- Harris Park
 - Plans to add playground equipment in FY 22/23
- Pima Park
 - General improvements and maintenance to the park and fields
- Pueblo Alto Park
 - Replacing the ramada in FY 22/23
- Support School Districts
 - Support area school districts in maintaining or enhancing local schools as neighborhood anchors
 - Recreational Programming at Local Schools
 - Working with school districts to provide recreational programming at Kyrene Elementary School District and Chandler Unified School District to utilize gymnasiums for adults' sports, therapeutic recreation and other programs as needed
 - An IGA has been signed with Kyrene Elementary School District and staff is currently in discussion of how to implement IGA and determine future use of schools to provide various recreation programs
 - School Resource Officers
 - The Police Department has 11 School Resource Officers at 12 schools in the City of Chandler. All School Resource Officers have attended, and completed, the rigorous East Valley Crisis Intervention School.
 - Ongoing activities:
 - The School Resource Unit hosts a quarterly Youth Academy for students in grades seven through twelve. This provides students with an opportunity to learn jobs and functions of the Police Department as well as ask any questions they may have about modern policing.
 - The School Resource Unit facilitates a quarterly, "Youth Wilderness Experience" for underprivileged youth. This program is designed to promote self-discovery, principles of good character, and constructive interaction with others.
 - Future activities:

- Police Department command will participate in Chandler Unified School District's, "Portrait of a Graduate" program
- Diversity Mini-Grant Program
 - Annual promotion to local school districts of our Diversity mini-grant program which support cultural events or activities
 - Funding is almost all dispersed for FY21/22
 - Staff will market the program in the teacher and principal newsletter. Staff is working with CUSD Social workers on outreach to students on OBTS in July 2020
 - Staff is working with CUSD District staff to get a 1-page document on how community groups and businesses can help at different schools with actual needs and support opportunities listed out
- Quality of Life
- Behavioral Health
 - Evaluate resources needed to address community behavioral health issues and promote healthy lifestyles
 - Behavioral Health Unit
 - Full five Police Officer Behavioral Health Unit (BHU) effective July 1, 2022
 - Focus on calls for services involving a person in crisis
 - Expenses will be partially offset by Smart and Safe Shared Revenues
 - Embedded Solari crisis counselors in CPD's 911 Communications Center
 - Mental Health Conference
 - Free, community wide mental health event equipped Chandler students in Junior High and High School, along with parents and other adults who are struggling with the mental health issues of depression, anxiety, suicidal thoughts and self-harm.
 - Partnership with LifeLines, Compass Christian Church, Chandler Unified School District, and Dignity Health
 - Included:
 - Keynote Speakers
 - Vendors
 - Breakout sessions
 - Peer mentorship
 - Navigator Program (Chandler Connect)
 - Between July 1, 2021, and April 30, 2022, Chandler Connect has served 352 households (395 persons) experiencing homelessness
 - 98% of program participants that have exited the program with positive outcome of diversion
 - Program participants have received 3,892 services including basic needs, physical and mental health services, transportation services and identification and documents
 - Support Court

- Specialized court calendar dedicated to working with defendants that are experiencing homeless to resolve their criminal charges with the assistance of navigators and justice partners
 - Since the start in November 2021, the court has seen approximately 20 cases
- Mental Health Court
 - This is a treatment court offered to connect individuals who have been charged with a criminal misdemeanor that are experiencing mental health issues with behavioral services offered by Mercy Maricopa
 - The court presides over 25 cases per month
- Veterans Court
 - A regional effort by the East Valley Municipal Courts sharing resources to connect veterans charged with a criminal offense with veterans services
 - Chandler Municipal Court refers about 45 cases per year to the Veterans Court
- Parks & Monuments
 - Lantana Ranch Park
 - In 2004, the City purchased approximately 70 acres of land located south of the Chandler Airport. Approximately 51 acres of this site will be developed as additional open space and utilized for general recreation. Phase one, which is 8-acres in size, serves as the neighborhood park adjacent community.
 - Completed December 2021
 - Tumbleweed Park Softball/Baseball Complex
 - Construction of four 300' softball fields is expected to begin in FY 22/23
 - Anticipated completion day is May 2024.
 - Homestead North Park
 - The park will include lighted paths, playgrounds, lighted basketball court, lighted pickleball court, ramadas, open space, and landscaping. This park is also adjacent to the Paseo Trail along the Consolidated Canal and will offer amenities relating to the trail such as fitness equipment and a maintenance area.
 - Estimated completion by October 2022
 - Field of Honor
 - The goal of the Memorial is to provide a space for remembrance and reflection. The plan
 - integrates the ideas of the veterans into the design featuring two distinctive, yet complimentary spaces (Family Plaza Overlook and Stars and Stripes Level). In 2016, the first phase of the project, the Family Plaza Overlook, was completed and dedicated. Phase two, the Stars and Stripes Level, is designed to match the exact ratio of the American Flag.
 - Completed November 2021
- Art Opportunities
 - Cultural Development Events and Grants

- Center for the Arts, Vision Gallery and Downtown Redevelopment received over \$1.7 million in grants from Federal and State funding
- Public Art Projects
 - Neighborhood Mural @ Harter Park
 - Police Department Memorial
 - INFLUX project
 - Breezeway Mural
 - 16 Utility Boxes in Uptown Chandler
- Chandler Museum Foundation
 - Chandler Museum has worked diligently with the Chandler Historical Society (CHS) to build trust and transparency to move CHS to dissolve and transfer their funds to the Chandler Museum Foundation (CMF). The first donation of \$250,000 was given by CHS with additional funding to come.
- Recreation Experience
 - Identify new technologies to improve recreational facility user experience and safety
 - Recreation Virtual Platform
 - Televeda was set up for the City during the pandemic to help reach our seniors within the community
 - Due to its great success, this service is being expanded to include other facilities
 - Permanent access to virtual recreation classes utilizing the Televeda platform will assist with reaching as many people as possible in the community that are of all ages and interest
 - Drowning Detection System
 - Established to provide an additional technology-based solution to aide in the detection of potential drowning situations
 - Alerts can be triggered when an individual accidentally falls in a community-based pool
 - Implementation of Drowning Detection System technology will compliment and not replace lifeguards' ability to monitor swimmers
 - Pool Equipment Room Controller
 - Aide in the monitoring and suggested chemical treatments for the community-based pools within the City
 - Implementation of internet accessible controllers aide in monitoring water chemistry levels, automate record keeping and will send alerts to technicians; including remote access capabilities
 - Weather Alerting
 - Will provide timely alerts for our community pool users and give both the citizen and community services staff time to take the appropriate actions
- Homelessness

- Recommend fiscally sustainable strategies for addressing homelessness and panhandling activities in Chandler
- Panhandling
 - The City received a permit from ADOT to install No Panhandling signs at freeway ramps in May 2022
 - Approximately 40 additional "Change Up" signs will be installed on Chandler streets in Summer 2022
- Encampment GIS Initiative
 - The Neighborhood Resources and Police Departments have developed a work flow and an ARCGIS database that will track encampments from first touch through remediation
 - Homeless outreach, Police and Code staff will all have access to the database to communicate and coordinate services
 - The database will also provide important data points including geographic locations, time between identification and remediation, service levels and outcomes for residents living at the encampments
 - 29 encampments have been documented since Neighborhood Resources began tracking them in February 2021
- Utility Infrastructure
 - Continuously monitor and recommend strategies for enhancing the City's utility infrastructure and water resources portfolio
 - Strategies for enhancing the City's utility infrastructure and water resources portfolio
 - Roosevelt Dam Flood Control Space Project will provide additional Salt River supplies during high flow years
 - Bartlett Dam Modification Project will provide additional Verde River supplies during high flow years
 - White Mountain Apache Tribe Settlement will provide additional Colorado River supplies on an annual basis
 - SRP CAP Interconnect Facility Project will allow Chandler to divert Salt and Verde Supplies to the CAP canal for delivery to Chandler's San Tan Vista Water Treatment Plant to meet the demands of customers outside of SRP service area
 - Reclaimed Water Interconnect Facility (RWIF)
 - RWIF allows the City to store more of its CAP water at its reclaimed water recharge sites
 - Leverage mostly existing infrastructure owned by the City to optimize local resources and the local aquifer, as well as satisfying future industrial water demands in the City
 - Intel Partnership
 - Relocate 230 kV SRP power lines along Alma School Road and Chandler Heights

- RWIF to provide Intel with water for cooling systems
- Loop 101/202 Repair
 - On January 27, 2022, City Council entered into a Joint Project Agreement (JPA) with the State of Arizona
 - The City will be reimbursed up to \$8,000,000 to repair the broken water main break near the Loop 101/202 Interchange
- Good Governance
- Space Assessment
 - Enhance existing City buildings based on recent space utilization and condition assessments
 - Study to determine if the City can avoid long-term maintenance expenses and enhance overall employee experience with increased efficiencies
 - Faithful + Gould selected to conduct space assessment
 - Analyze cost avoidance recommendations
 - Next step to perform feasibility cost/schedule analysis
- Voter Education
 - Promote voter education on bonds and home rule initiatives
 - Social media posts on the City of Chandler channels reminding residents of important dates
 - Print ads in community newspapers
 - Digital ads with Arizona Informant on Facebook
 - Partnership with Cultura Communications to reach Hispanic market
 - Bus shelter ads in 15 strategic locations
 - Newly designed publicity pamphlet mailed to all Chandler voters
 - Utility bill inserts in July 2021
 - San Tan Sun News article in September 2021
 - Videos specific to each bond question in English and Spanish
 - "What is a bond" educational video produced in English and Spanish
 - All five bond questions passed with an average of nearly 71%
- Create Savings
 - Seek opportunities to use one-time dollars to create ongoing savings
 - City of Chandler received recognition from the White House for creatively using Federal COVID relief funds as a way to generate ongoing savings to pay and recruit more police officers
- Grants & Partnerships
 - Maximize the use of grants and partnerships to achieve strategic goals
 - Created new Grants Administrator position
 - Received \$62,654,978 in grants in FY 21/22
- 21st Century Workforce
 - Recommend programs and strategies to continue building a 21st century workforce
 - Classification & Compensation Study

- New classification system that accurately reflects job requirements and responsibilities
- Provide flexibility needed to update classification and job duties
- 75th percentile market placement compensation strategy
- Completion and implementation of study results targeted for year-end 2022
- Implemented the Telework Administrative Regulation
- Upgrade all City computers to laptops to support mobility
- Adjustments to hiring process to provide more flexibility to hiring managers and applicants
- PSPRS Pay Down
 - Continue the City's plan to pay down its Public Safety Personnel Retirement System (PSPRS) obligations
 - On March 24, 2022, City Council directed staff to move towards a more aggressive payment plan to pay off the unfunded liabilities of the PSPRS pension system
 - Staff will use additional one-time funds from two years of COVID reduced budget and strong development revenues to make larger payments through FY 24/25
 - Projections show the City's PSPRS pension system will be 100% funded following the FY 26/27

MAYOR HARTKE commented that when he was in Washington, D.C., he received a call from the White House commending us on ways to keep the City safe. Mayor Hartke said we want to be known as a safe community and we do all we can to keep our streets safe. Mayor Hartke asked about traffic calming on Hunt Highway. There are concerns about traffic and traffic speeds in the area. Mayor Hartke asked what they are hoping to do in terms of calming, not just for bike lanes, but to slow traffic down from Val Vista to McQueen.

MR. WRIGHT answered that this has evolved over time, this was originally included in the 2019 Transportation Master Plan. It was a challenge to determine what would fit in the right-of-way. Since the discussion about the casino, staff has talked about expanding the scope study to include bike and pedestrian as well as traffic improvements. It depends on the land use models on the GRIC side. There may be further development that is currently unknown, but they need to be ready for that conversation on how to make that road safe.

COUNCILMEMBER ELLIS thanked staff for their support. Council has come together with staff for Chandler to leap to the next level. Councilmember Ellis said we are doing great work on the non-discrimination ordinance and that was not mentioned in the report. People typically ask and want to know what we are doing about diversity. The City needs to let people know what we are doing and that the work is being done.

MR. WRIGHT said that the first time that Council brought up the non-discrimination ordinance was at the end of the retreat last year. It did not make it into the formal plan or the DEI assessment. However, the process is underway, working with consultant and the panel. The

panels are going well. The study is on track, and we will likely hear about communication, how events are promoted, positive attendance for events, and the non-discrimination ordinance.

COUNCILMEMBER ELLIS commented that people will ask on the writing of the ordinance or a proposition. Councilmember Ellis requested more updates on this process.

COUNCILMEMBER HARRIS complimented the presentation. Councilmember Harris shared pride in our accomplishments over the past year. Councilmember Harris said they changed our brand statement; it shows our progress and change over time. Promoting our brand statement of a safe, diverse, equitable and inclusive community that connects people, chooses innovation and inspires excellence is important to share. Chandler is a proud city continuing to work on these issues.

COUNCILMEMBER ORLANDO said this presentation and accomplishments reflects well on staff. Councilmember Orlando asked how they keep track of meeting the objectives.

MR. WRIGHT said that performance management is a key part of what they do. Each of the five focus areas has a Council subcommittee as well as a staff subcommittee. Mr. Wright said they meet on a regular basis to get updates on accomplishments. This would eventually develop into into a performance dashboard, which would show a wider description of what they are doing to calculate metrics.

COUNCILMEMBER LOPEZ thanked staff for the presentation. This should be shared on the website to let people know what is going on in Chandler. It is reassurance that Chandler is doing what we should be and keep working forward to excellence.

COUNCILMEMBER STEWART thanked Mayor for promoting collaboration on the strategic framework. The vision is focused on the core competencies and what they are supposed to be doing. Chandler serves as an example for other cities.

COUNCILMEMBER HARRIS thanked Mayor for his leadership on bringing Council together for the retreat to work together the Strategic Framework for the City's unified vision.

COUNCILMEMBER ORLANDO added that over the past couple of years, the vocabulary focused on "maintenance", but now we are at a point of "enhancement". Councilmember Orlando said they are making things better for future generations.

COUNCILMEMBER STEWART shared that people love Chandler.

Adjourn

The meeting was adjourned at 5:48 p.m.

ATTEST: *Dana R. D'Long*
City Clerk

Kevin Harthe
Mayor

Approval Date of Minutes: June 9, 2022

Certification

I hereby certify that the foregoing minutes are a true and correct copy of the minutes of the Work Session of the City Council of Chandler, Arizona, held on the 26th day of May 2022. I further certify that the meeting was duly called and held and that a quorum was present.

DATED this 9th day of June, 2022.



Dana R. D'Long
City Clerk