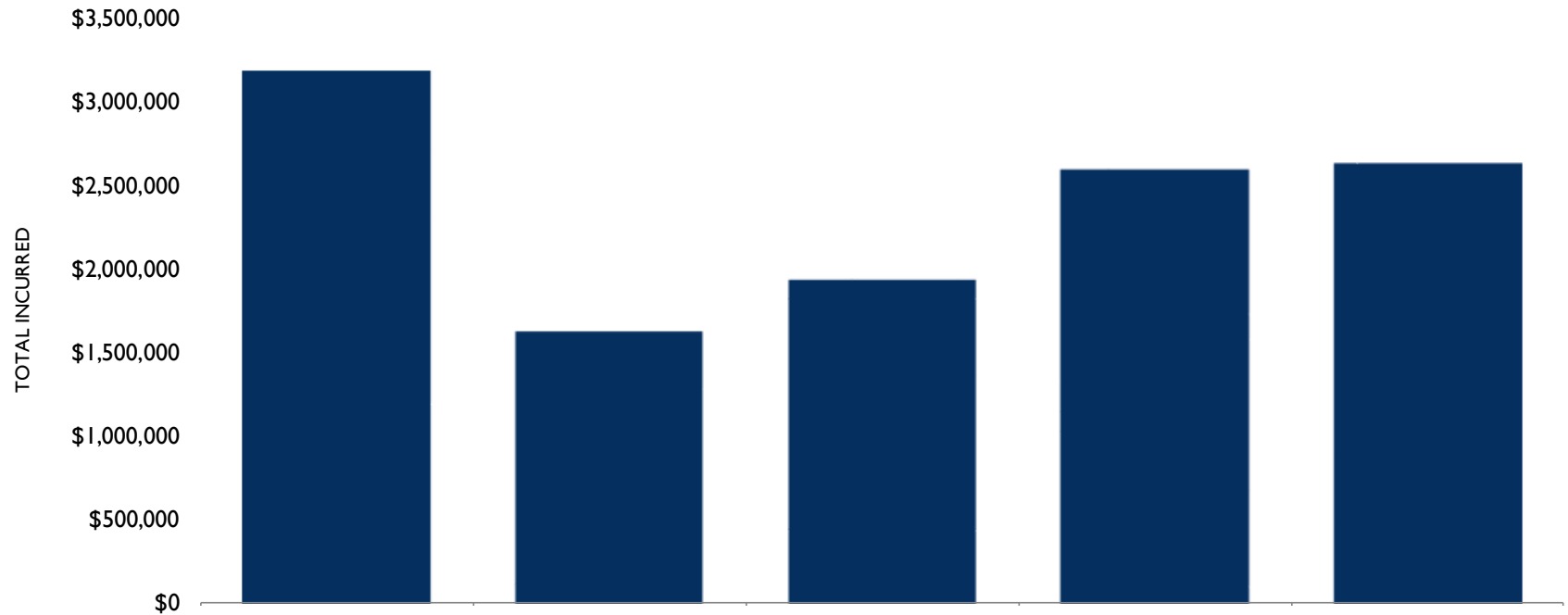


CLAIMS SUMMARY



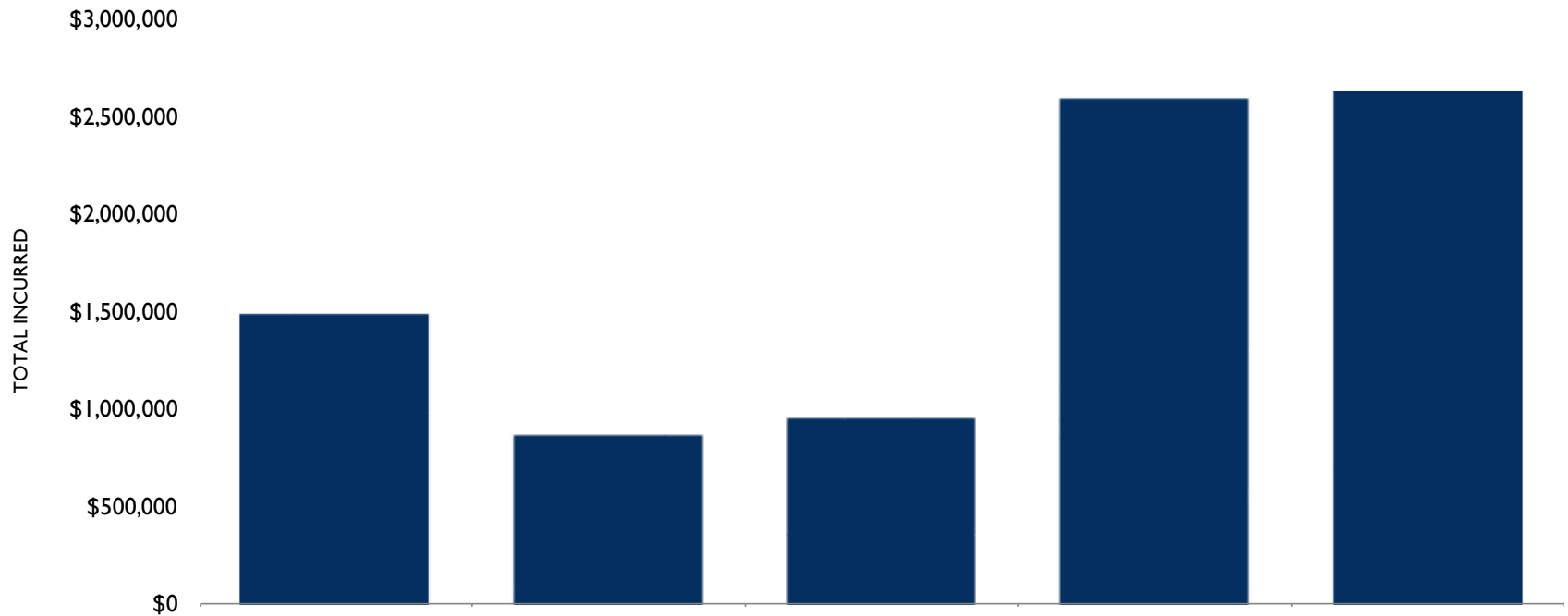
Injury Year (FYE)	2018	2019	2020	2021	2022
Number of Claims	158	165	159	138	119
Total Incurred	\$3,176,729	\$1,626,515	\$1,929,974	\$2,590,299	\$2,625,867
Average Incurred	\$20,106	\$9,858	\$12,138	\$18,770	\$22,066

CLAIMS SUMMARY

AGED ONE PERIOD

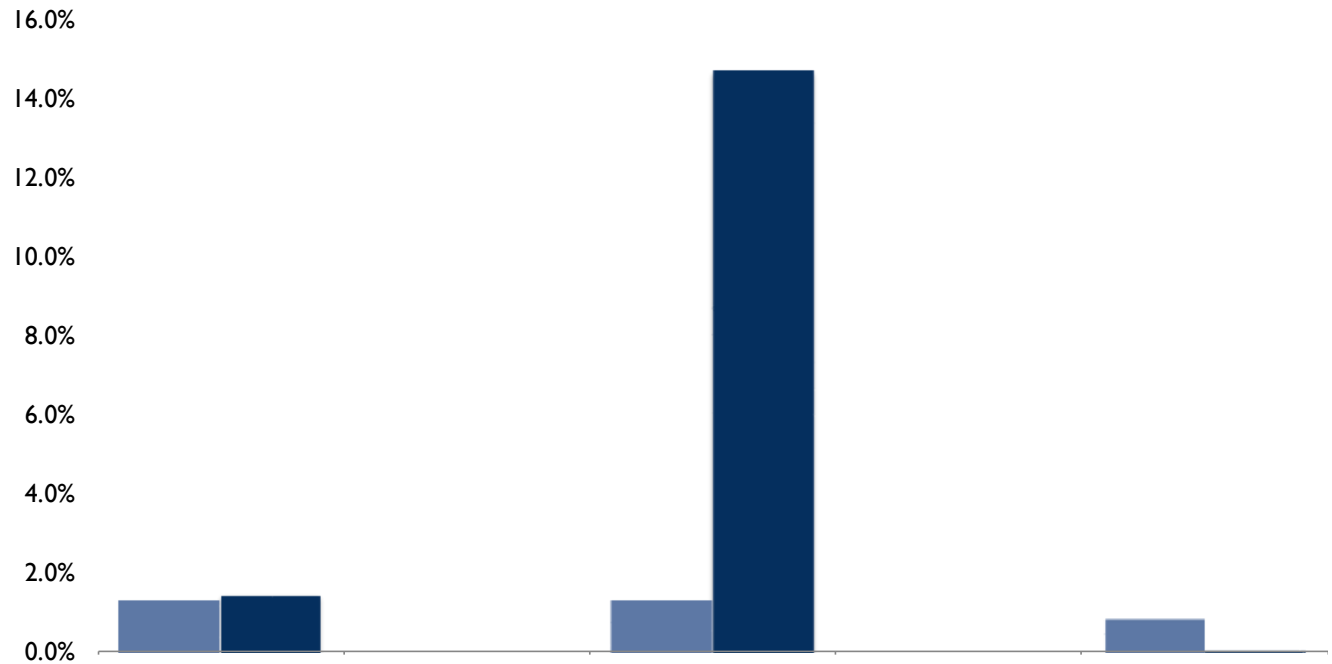


Chandler • Arizona



Injury Year (FYE)	2018	2019	2020	2021	2022
Number of Claims	152	156	126	131	119
Total Incurred	\$1,489,344	\$867,320	\$956,392	\$2,586,374	\$2,625,867
Average Incurred	\$9,798	\$5,560	\$7,590	\$19,743	\$22,066

LITIGATION



Injury Period	2018	2019	2020	2021	2022
Total Claims	158	165	159	138	119
Litigated Claims	2		2		1
 % of Claims Litigated	1.3%		1.3%		0.8%
Paid on All Claims	\$1,735,817	\$1,073,694	\$1,183,930	\$1,436,992	\$709,428
Paid on Litigated Claims	\$24,890		\$173,861		\$156
 % Paid from Litigated Claims	1.4%		14.7%		0.0%

BENCHMARKING

Overview

Benchmark

Scenarios

Trends

Injury Profile

Financials

Liability

24/7



Fiscal Period: Jul - Jun
 Received Year: 2022
 Received Qtr: All
 Received Month: All
 DOI Year: 2022
 DOI Qtr: All
 DOI Month: All
 As of Date: 6/30/2022

Avg Incurred

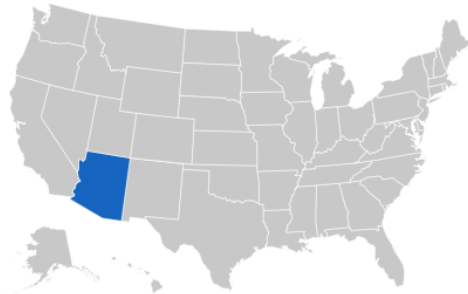
Avg Paid

Claim Volume

Incurred

Paid

Reserved



City of Chandler - EC

\$5,962

Avg Paid

\$16K

Avg Reserved

\$22K

Avg Incurred

24.4%

IND %

0.8%

Litigated %

86.9

Avg Duration



\$3,032

Avg Paid

\$9,268

Avg Reserved

\$12K

Avg Incurred

62.9%

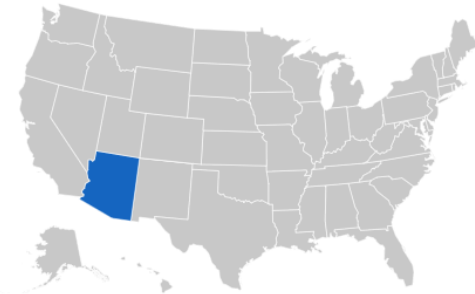
IND %

0.8%

Litigated %

120.0

Avg Duration



Avg Incurred by Claim Type



\$0K \$50K \$100K

Avg Incurred by Claim Type



\$0K \$5K \$10K \$15K \$20K

Customer Industry Type: Not Classified | Received Date Range: Jul 2021 - Jun 2022 | DOI Date Range: Jul 2021 - Jun 202...

Industry: Public Administration

BENCHMARKING – EXCLUDES OUTLIER



Chandler • Arizona

Overview

Benchmark

Scenarios

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Fiscal Period

Received Year

Received Qtr

Received Month

DOI Year

DOI Qtr

DOI Month

As of Date

Jul - Jun

2022

All

All

2022

All

All

6/30/2022

Avg Incurred

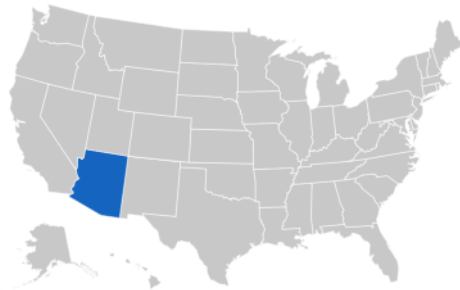
Avg Paid

Claim Volume

Incurred

Paid

Reserved



City of Chandler - EC

\$4,396

Avg Paid

\$5,021

Avg Reserved

\$9,417

Avg Incurred

23.7%

IND %

0.8%

Litigated %

85.9

Avg Duration



\$3,032

Avg Paid

\$9,268

Avg Reserved

\$12K

Avg Incurred

62.9%

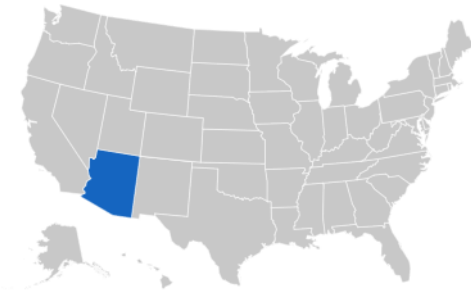
IND %

0.8%

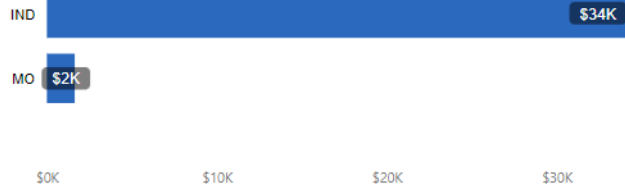
Litigated %

120.0

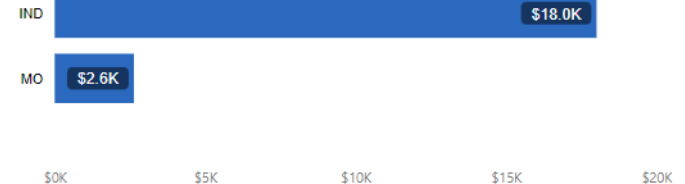
Avg Duration



Avg Incurred by Claim Type



Avg Incurred by Claim Type



Customer Industry Type: Not Classified | Received Date Range: Jul 2021 - Jun 2022 | DOI Date Range: Jul 2021 - Jun 202...

Industry: Public Administration



CLAIM COUNTS

TOP FIVE LOCATION SUMMARY

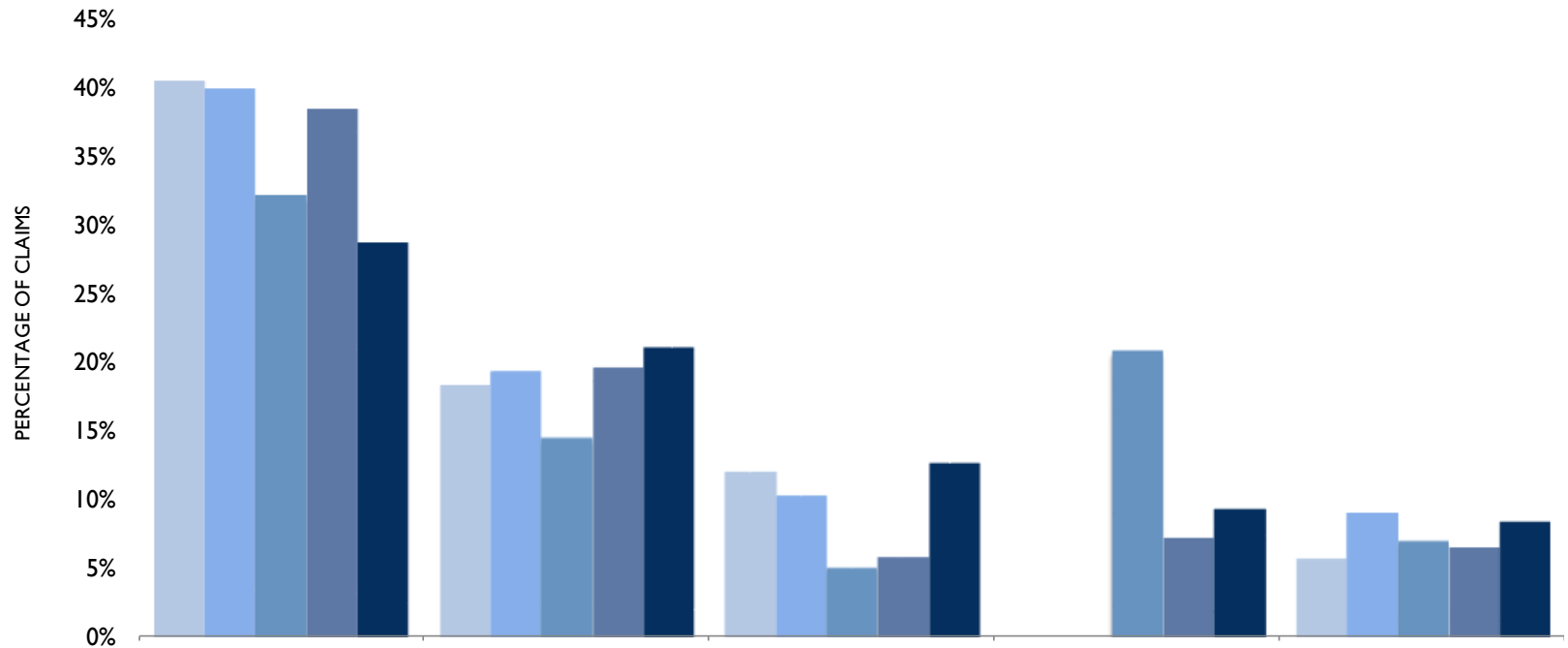


Chandler • Arizona

Injury Year (FYE)	2018	2019	2020	2021	2022
Chand Police Department					
Number of Claims	62	79	71	71	52
Total Incurred	\$1,352,660	\$999,450	\$1,414,414	\$2,167,288	\$2,255,454
Average Incurred	\$21,817	\$12,651	\$19,921	\$30,525	\$43,374
CHAND FIRE HEALTH & MEDICAL DEPARTMENT					
Number of Claims	35	33	43	28	29
Total Incurred	\$1,573,835	\$287,544	\$381,175	\$291,540	\$236,816
Average Incurred	\$44,967	\$8,713	\$8,865	\$10,412	\$8,166
Chand Community Services					
Number of Claims	33	17	17	12	11
Total Incurred	\$101,680	\$108,270	\$54,779	\$35,366	\$34,209
Average Incurred	\$3,081	\$6,369	\$3,222	\$2,947	\$3,110
CHAND PUBLIC WORKS & UTILITIES					
Number of Claims	13	19	19	18	17
Total Incurred	\$85,062	\$81,053	\$71,233	\$77,124	\$76,921
Average Incurred	\$6,543	\$4,266	\$3,749	\$4,285	\$4,525
CHAND NEIGHBORHOOD RESOURCES					
Number of Claims	6	1	3	4	2
Total Incurred	\$43,619	\$197	\$1,408	\$9,227	\$2,860
Average Incurred	\$7,270	\$197	\$469	\$2,307	\$1,430

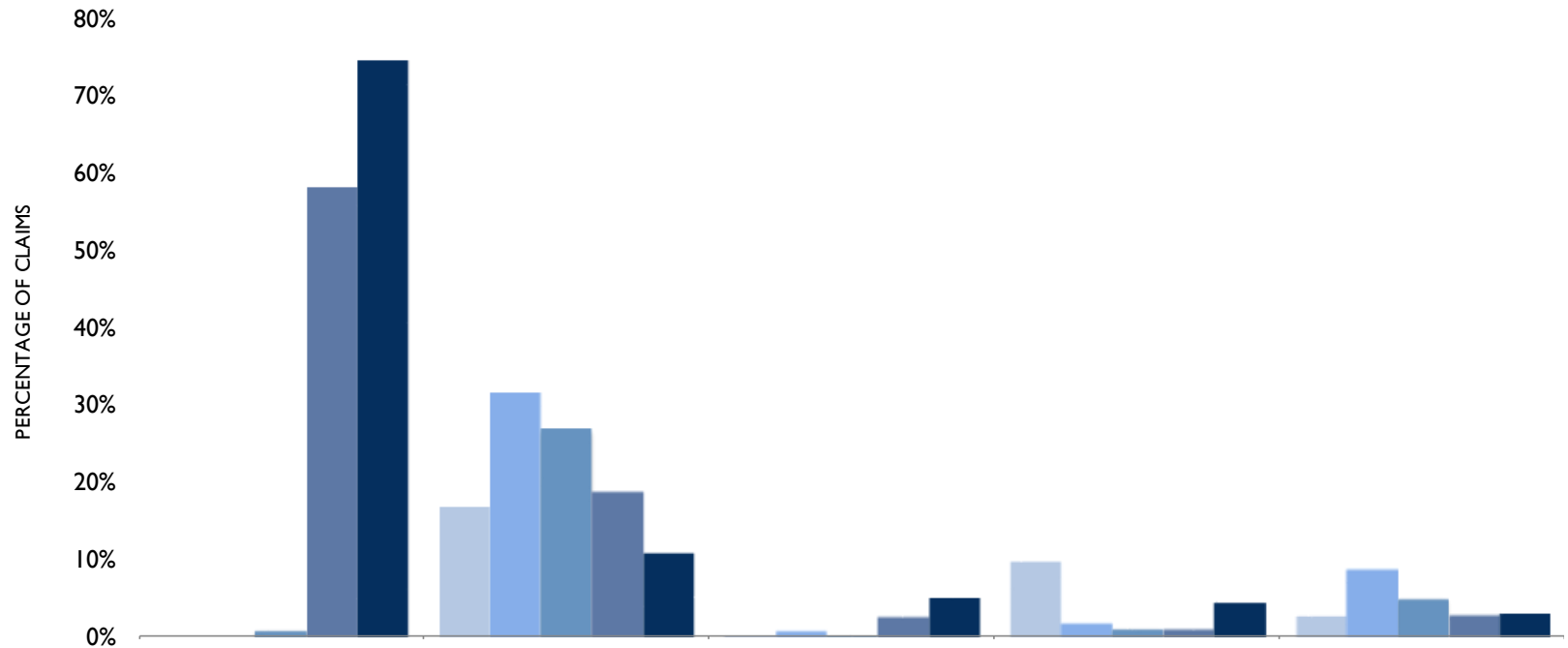
CLAIM COUNTS

NATURE OF INJURIES



Injury Nature		Strain		Contusion		Sprain		COVID-19		Laceration	
Injury Year (FYE)		Claims	% of Claims	Claims	% of Claims	Claims	% of Claims	Claims	% of Claims	Claims	% of Claims
2018		64	41%	29	18%	19	12%	0	0%	9	6%
2019		66	40%	32	19%	17	10%	0	0%	15	9%
2020		51	32%	23	14%	8	5%	33	21%	11	7%
2021		53	38%	27	20%	8	6%	10	7%	9	7%
2022		34	29%	25	21%	15	13%	11	9%	10	8%

INCURRED NATURE OF INJURIES



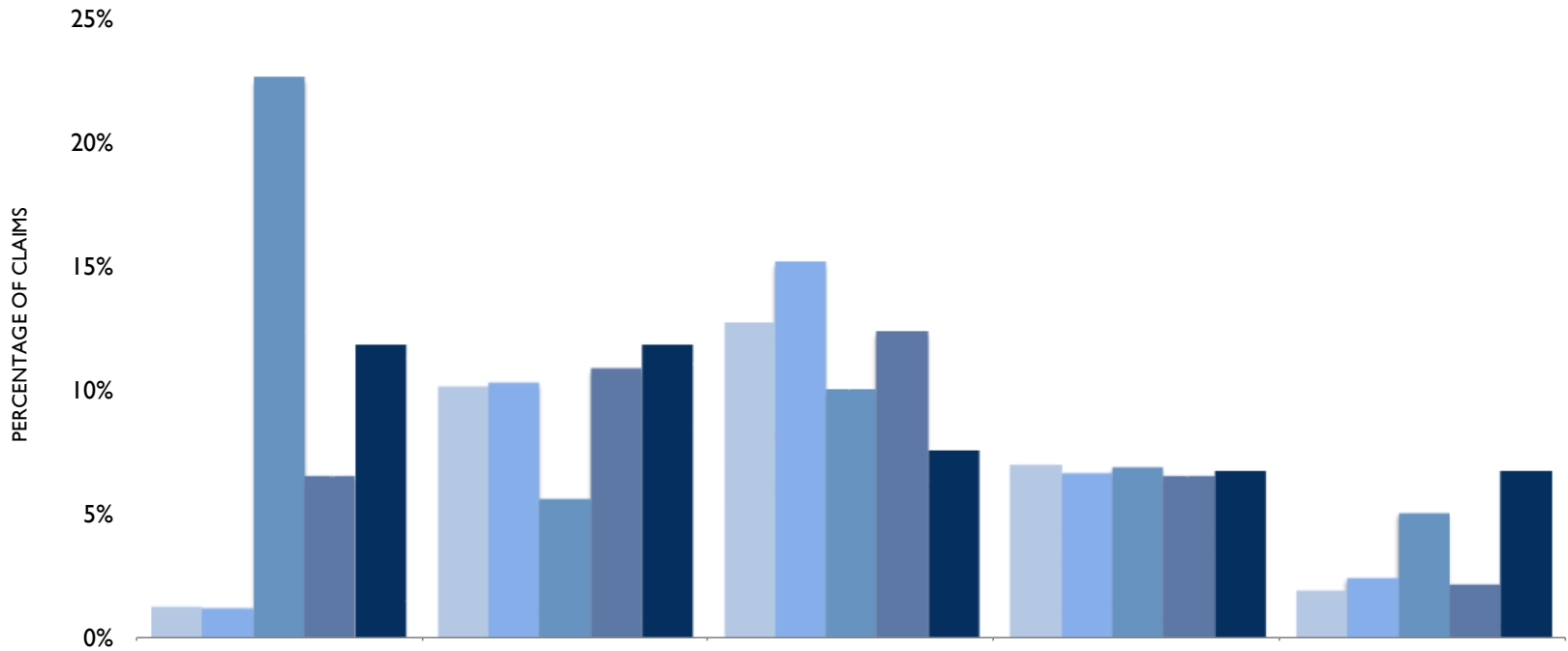
Injury Nature		Multiple Physical Injuries									
		COVID-19		Strain		Only		Sprain		Contusion	
Injury Year (FYE)		Incurred	% of Incurred	Incurred	% of Incurred	Incurred	% of Incurred	Incurred	% of Incurred	Incurred	% of Incurred
2018		\$0	0%	\$531,504	17%	\$3,045	0%	\$305,663	10%	\$84,301	3%
2019		\$0	0%	\$511,896	31%	\$14,224	1%	\$30,276	2%	\$144,560	9%
2020		\$18,786	1%	\$516,478	27%	\$1,977	0%	\$21,881	1%	\$97,602	5%
2021		\$1,504,017	58%	\$488,086	19%	\$68,544	3%	\$28,722	1%	\$74,899	3%
2022		\$1,955,150	74%	\$284,287	11%	\$137,002	5%	\$118,520	5%	\$80,367	3%

CLAIM COUNTS

BODY PART



Chandler • Arizona

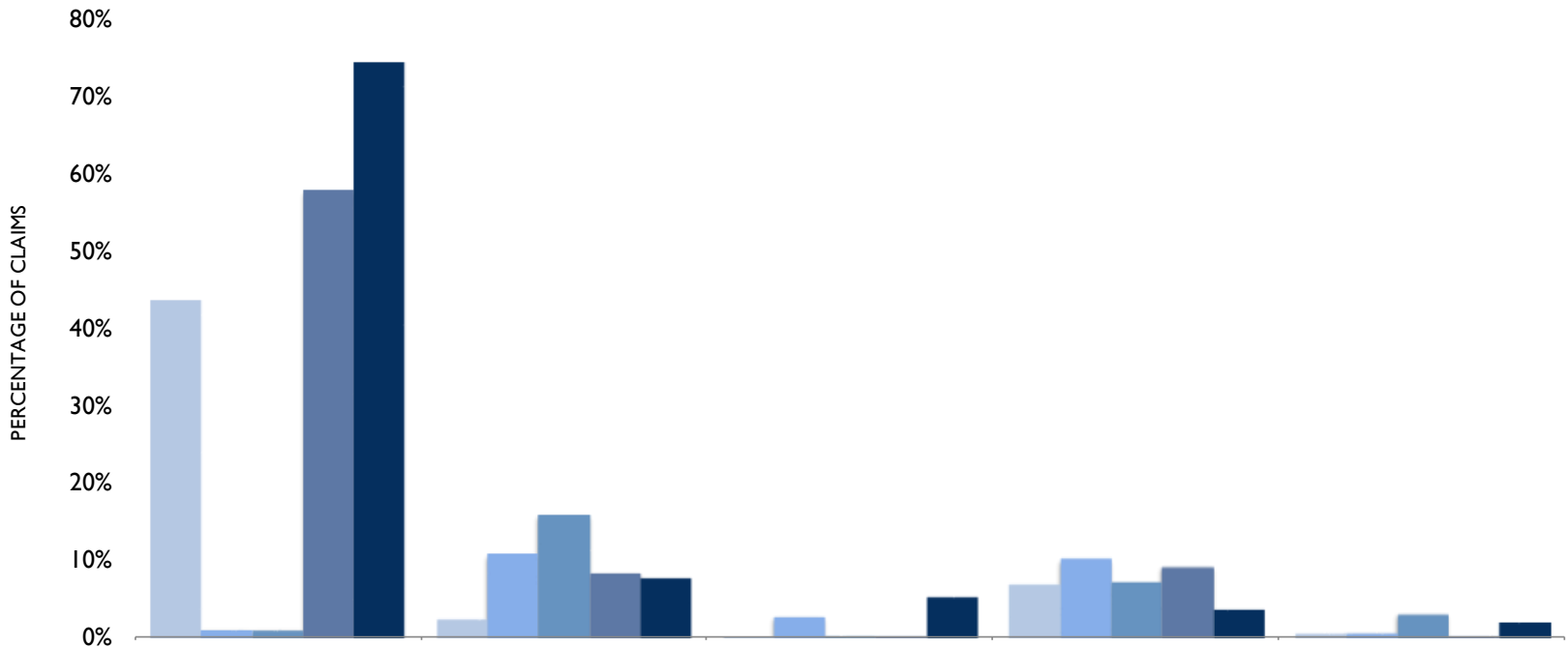


Body Part Injury Year (FYE)	Lungs		Knee		Lower Back Area		Shoulder(s)		Eyes	
	Claims	% of Claims	Claims	% of Claims	Claims	% of Claims	Claims	% of Claims	Claims	% of Claims
2018	2	1%	16	10%	20	13%	11	7%	3	2%
2019	2	1%	17	10%	25	15%	11	7%	4	2%
2020	36	23%	9	6%	16	10%	11	7%	8	5%
2021	9	7%	15	11%	17	12%	9	7%	3	2%
2022	14	12%	14	12%	9	8%	8	7%	8	7%

INCURRED BODY PART

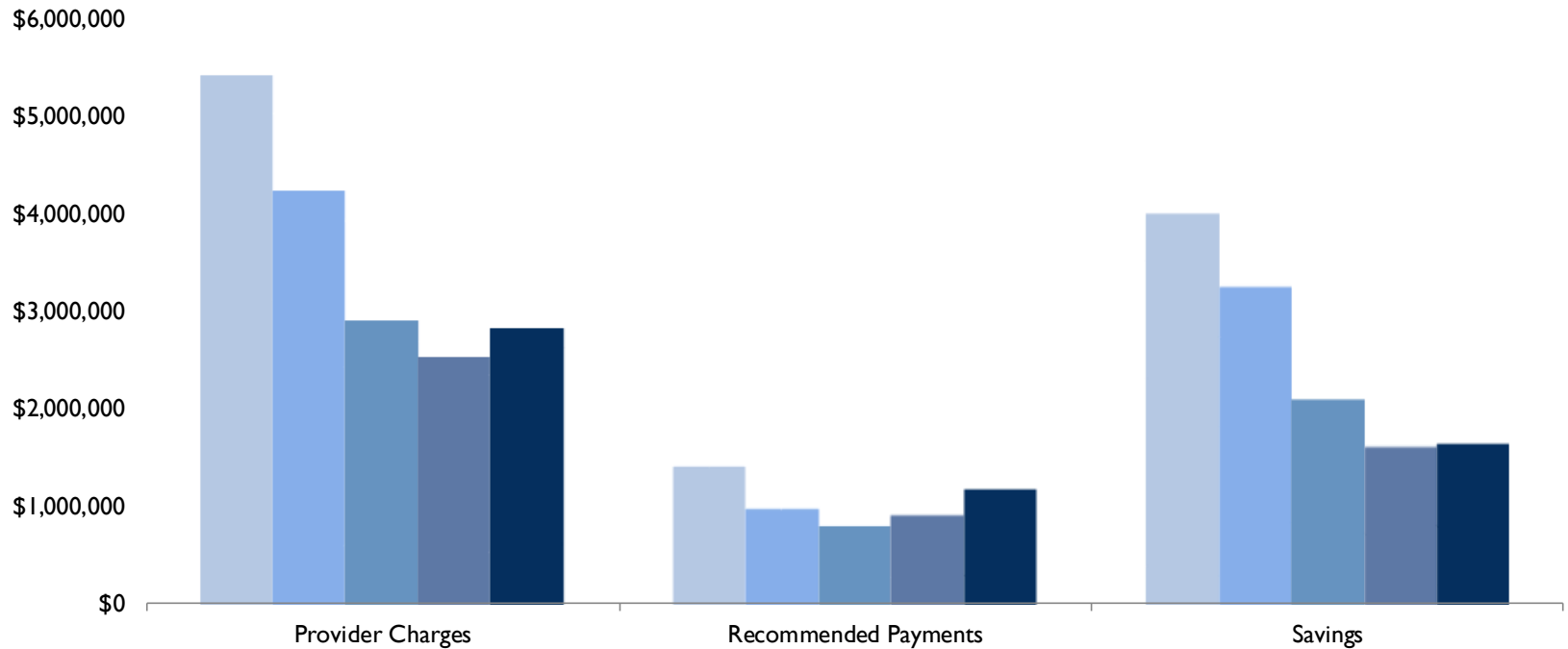


Chandler • Arizona



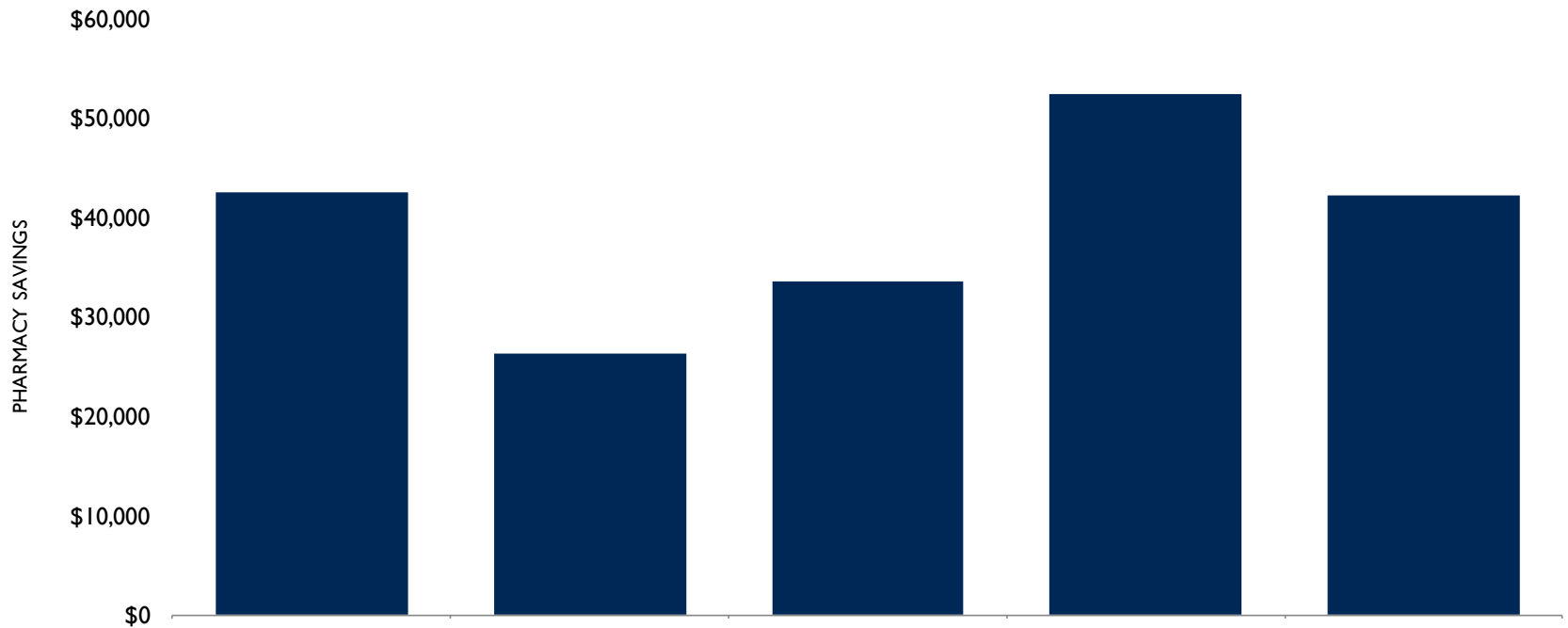
Body Part	Injury Year (FYE)	Lungs		Knee		Upper Arm		Shoulder(s)		Elbow	
		Incurred	% of Incurred	Incurred	% of Incurred	Incurred	% of Incurred	Incurred	% of Incurred	Incurred	% of Incurred
	2018	\$1,387,447	44%	\$79,122	2%	\$1,661	0%	\$222,649	7%	\$20,651	1%
	2019	\$18,723	1%	\$171,924	11%	\$44,595	3%	\$164,563	10%	\$11,647	1%
	2020	\$19,302	1%	\$304,402	16%	\$1,095	0%	\$137,728	7%	\$60,493	3%
	2021	\$1,502,917	58%	\$216,699	8%	\$18	0%	\$236,899	9%	\$3,449	0%
	2022	\$1,957,415	75%	\$204,731	8%	\$139,002	5%	\$95,036	4%	\$53,257	2%

NETWORK SOLUTIONS



Invoice Year						Last Yr vs Prior Yr	
	2018	2019	2020	2021	2022	Change	% Change
Bill Count	3,645	2,996	2,914	2,898	2,693	-205	-7%
Provider Charges	\$5,421,001	\$4,236,406	\$2,903,384	\$2,529,533	\$2,823,910	\$294,377	12%
Recommended Payments	\$1,418,655	\$985,291	\$809,759	\$919,079	\$1,172,137	\$253,058	28%
Savings	\$4,002,346	\$3,251,115	\$2,093,626	\$1,610,454	\$1,651,773	\$41,319	3%
Savings %	74%	77%	72%	64%	58%	-5%	-8%
Fee	\$663,624	\$452,150	\$212,372	\$202,002	\$221,439		
ROI	1:16	1:14	1:10	1:13	1:13		

PHARMACY SUMMARY



Invoice Year	2018	2019	2020	2021	2022
Prescription Count	444	270	231	280	196
Prescription Charges	\$137,369	\$94,775	\$95,519	\$132,317	\$104,689
Recommended Payments	\$94,782	\$68,361	\$61,955	\$79,778	\$62,397
Pharmacy Savings	\$42,587	\$26,414	\$33,564	\$52,540	\$42,292
Pharmacy Savings %	31.0%	27.9%	35.1%	39.7%	40.4%

CASE MANAGEMENT OVERALL SUMMARY



Service Year	2018	2019	2020	2021	2022
Case Management Services					
Referred	32	17	16	6	7
Open	49	36	34	29	1
Closed	16	32	16	9	8
Total Cost	\$31,246	\$146,643	\$39,635	\$48,219	\$20,641
Avg Cost	\$1,953	\$4,583	\$2,477	\$5,358	\$2,580
Total Savings	\$104,802	\$483,098	\$48,462	\$190,900	\$194,200
ROI	\$3:1	\$3:1	\$1:1	\$4:1	\$9:1

**Case Management now includes claims with all lines of business*

24/7 NURSE TRIAGE SELF-CARE SAVINGS



Call Year	2018	2019	2020	2021	2022
Standard Hour Calls (8 AM - 6 PM)	366	234	122	103	95
Claims Prevented	348	216	100	86	84
Hours	696	432	200	172	168
Dollars	\$151,756	\$95,671	\$48,403	\$41,562	\$40,352
Average	\$415	\$409	\$397	\$404	\$425
Off Hour Calls (6 PM - 8 AM)	145	128	47	36	48
Claims Prevented	139	121	38	28	42
Hours	278	242	76	56	84
Dollars	\$133,103	\$145,960	\$52,670	\$40,568	\$63,975
Average	\$918	\$1,140	\$1,121	\$1,127	\$1,333