

Meeting Minutes

City Council Regular Meeting

April 13, 2023 | 6:00 p.m.
Chandler City Council Chambers
88 E. Chicago St., Chandler, AZ



Call to Order

The meeting was called to order by Mayor Kevin Hartke at 6:00 p.m.

Roll Call

Council Attendance

Mayor Kevin Hartke
Vice Mayor Matt Orlando
Councilmember OD Harris
Councilmember Mark Stewart
Councilmember Christine Ellis
Councilmember Jane Poston
Councilmember Angel Encinas

Appointee Attendance

Josh Wright, City Manager
Kelly Schwab, City Attorney
Dana DeLong, City Clerk

Invocation

The invocation was given by Reverend Sarah Oglesby-Dunegan, Valley Unitarian Universalist Congregation.

Pledge of Allegiance

The Pledge of Allegiance was led by Vice Mayor Orlando.

Consent Agenda and Discussion

City Clerk

1. Approval of Minutes
Move to approve the Council meeting minutes of the Work Session - Budget Workshop #2 of March 20, 2023; the Regular Meeting of March 20, 2023; the Study Session of March 20, 2023; the Work Session of March 23, 2023; and the Regular Meeting of March 23, 2023.

2. Board and Commission Appointments
Move City Council approve the Board and Commission appointments as recommended.

Community Services

3. Final Adoption of Ordinance No. 5048, Amending City Code Chapter 22 – Short-Term Rentals, Related to the Regulation of Short-Term Rentals
Move City Council adopt Ordinance No. 5048, amending the Code of the City of Chandler by amending Chapter 22 – Short-Term Rentals, providing for the repeal of conflicting ordinances; providing for severability; and providing for penalties.

Councilmember Stewart stated that during the vote for the tentative adoption of Ordinance No. 5048 he voted no, but since that time he spoke with staff and learned that this would not be a tax. He said he would be voting yes, for the final adoption of this ordinance.

4. Resolution No. 5667, Authorizing a Grant Agreement with the Arizona Department of Forestry and Fire Management (DFFM) for a Tree Inventory, Tree Asset Management Software System, and Urban Forest Management Plan
Move City Council approve Resolution No. 5667 authorizing the City to enter into a grant agreement with the Arizona Department of Forestry and Fire Management, in an amount not to exceed \$40,000, for a Tree Inventory, Tree Asset Management Software System, and an Urban Forest Management Plan, and authorize the City Manager or designee to execute the Agreement on behalf of the City and take all actions necessary or appropriate to carry out the terms of the Agreement.

Development Services

5. Final Adoption of Ordinance No. 5050, PLH22-0065 Vivas Property, Rezoning from Agricultural District (AG-1) to Planned Area Development (PAD) for Single-Family Residential, Located at the Southwest Corner of Pecos and Cooper Roads
Rezoning
Move City Council adopt Ordinance No. 5050 approving PLH22-0065 Vivas Property, Rezoning from Agricultural District (AG-1) to Planned Area Development (PAD) for Single-Family Residential, subject to the conditions as recommended by Planning and Zoning Commission.
6. Final Plat Approval for PLT21-0030 Serene Estates, located at the Northwest Corner of Galveston Street and Hartford Street.
Move City Council approve Final Plat PLT21-0030 Serene Estates, as recommended by staff.

Facilities and Fleet

7. Agreement No. BF1-910-4275, Amendment No. 2, for Roofing Repairs and Maintenance

Move City Council approve Agreement No. BF1-910-4275. Amendment No. 2, with Five Oliver, LLC; Classic Roofing, LLC; and National Waterproofing & Roofing, LLC, for roofing repair and maintenance, in a combined amount not to exceed \$1,600,000, for the period of one year, beginning April 1, 2023, through March 31, 2024.

Human Resources

8. Agreement No. HR9-962-4000, Amendment No. 4, with Devau Human Resources, for Temporary Staffing Services
Move City Council approve Agreement No. HR9-962-4000, Amendment No. 4, with Devau Human Resources, for temporary staffing services, in an amount not to exceed \$1,001,000 for the period of one year, beginning April 1, 2023, through March 31, 2024.

Information Technology

9. Agreement No. 4506, Amendment 2, with WalkMe, Inc., for the Digital Adoption Platform
Move City Council approve Agreement No. 4506, Amendment 2, with WalkMe, Inc., for the digital adoption platform, in an amount not to exceed \$150,000, for the period of one year, beginning June 30, 2023, through June 29, 2024.

Neighborhood Resources

10. Resolution No. 5670 Approving and Authorizing the Acceptance of Funds from Maricopa County to Support Comprehensive Heat Relief Services
Move City Council pass and adopt Resolution No. 5670 approving and authorizing the Mayor to execute an Intergovernmental Agreement between the City of Chandler and Maricopa County to accept \$600,000 of American Rescue Plan Act funds to support Heat Relief Services in Chandler and Mesa from May through September 2023

Police Department

11. Professional Services Agreement No. PD2302.101, with McClaren, Wilson & Lawrie, Inc., for the Detention Facility Study Consultant Services
Move City Council award Professional Services Agreement No. PD2302.101 to McClaren, Wilson & Lawrie, Inc., for the Detention Facility Study Consultant Services, in an amount not to exceed \$195,845.
12. Purchase and Relocation of Radio Consoles
Move City Council approve the purchase and relocation of radio consoles, utilizing the State of Arizona Contract No. CTR046830, with Motorola Solutions, Inc., in an amount not to exceed \$207,301.

Public Works and Utilities

13. Introduction of Ordinance No. 5047, Declaring Certain Real Property As No Longer Necessary for Use as a Public Roadway, Vacating a Portion of Old Roadway Lying within the Chandler Airport to the Abutting Property Owner

Move City Council introduce and tentatively adopt Ordinance No. 5047 declaring certain real property as no longer necessary for use as a public roadway, vacating a portion of old roadway lying within the Chandler Airport to the abutting property owner, and authorizing the execution of all documents necessary to complete the abandonment.

14. Professional Services Agreement No. WW2001.204, with Carollo Engineers, Inc., for the Ocotillo Brine Reduction Facility Ion Exchange Outlet Waste & Wash Water Return Pump Capacity Improvements Design Services
Move City Council award Professional Services Agreement No. WW2001.204 to Carollo Engineers, Inc., for the Ocotillo Brine Reduction Facility Ion Exchange Outlet Waste & Wash Water Return Pump Capacity Improvements Design Services, in an amount not to exceed \$159,892.
15. Agreement No. SW2-100-4480, Amendment No. 1, with Sierra Container Group, LLC, for Refuse and Recycling Containers
Move City Council approve Agreement No. SW2-100-4480, Amendment No. 1, with Sierra Container Group, LLC, for refuse and recycling containers, in an amount not to exceed \$450,000, for the period of one year, beginning May 16, 2023, through May 15, 2024.
16. Construction Agreement No. ST2110.401, with Technology Construction, Inc., for the T
Move City Council award Construction Agreement No. ST2110.401, to Technology Construction, Inc., for the Traffic Signal Timing Video Detection Cameras, in an amount not to exceed \$2,084,626. Traffic Signal Timing Video Detection Cameras

Consent Agenda Motion and Vote

Councilmember Harris moved to approve the Consent Agenda of the April 13, 2023, Regular City Council Meeting; Seconded by Councilmember Encinas.

Motion carried unanimously (7-0).

Briefing and Discussion

17. Briefing and Discussion Regarding the Chandler Police Department Collaboration with Solari, Inc., for Crisis Response Services Including Training of 911 Operations, Policy Development and Referral of Non-Emergency Mental Health Calls, as requested by Councilmember Harris

SEAN DUGGAN, Police Chief, presented the following presentation.

- Solari Call Diversion Program
 - Adjusted dispatching guidelines and implemented call triage protocols in August 2021.

- Prior to August 2021, police officers would be dispatched to most all mental illness or crisis related calls for service.
- Effective August 2021, persons affected by mental illness or in crisis (suicidal or depressed) who called police and were *not reporting a criminal incident, not involved in a criminal situation, not acting violent (no weapons), and did not need medical attention* were diverted to Solari Crisis Response Network.
- Officers continued to be dispatched on all reports if situations involving persons who displayed symptoms of serious mental illness or in crisis and/or danger to themselves or others due to the unpredictable nature of those involved.
- Since August 2021, 297 calls have been diverted to Solari Crisis Response Network.
- Council approved funding in July 2022 to embed a crisis counselor from Solari Crisis Response Network in the police 911 emergency call center.
 - Provide training to communications section staff to screen and divert additional non-violent mental health crisis calls to Solari
 - Provide training to officers on how the diversion program will work
 - Evaluate and revise policies and procedures
 - Act as decision makers on clinical requests
 - Track and review call volume monthly (30+ since 3/21//23)
- Council approved a service agreement with Solari in December 2022 to on-board a crisis counselor.
 - Kickoff meeting with Solari on January 9, 2023
 - Solari identified and hired new employee (crisis counselor)
 - Background process conducted February-March
 - Start date 3/21 (Schedule: Tuesday and Fridays from 12:00pm-10:30pm)
 - One year, one time funded (\$75,000) pilot program with performance metrics
 - Recommended again for funding in FY 23-24 budget

COUNCILMEMBER HARRIS said this is a great program and appreciates the support given to mental health.

VICE MAYOR ORLANDO asked what the schedule for this position is and if the addition of more staff has been researched.

CHIEF DUGGAN said this is a beta version and just started two weeks ago, more information will be available over time with tracking.

VICE MAYOR ORLANDO asked if this program was only for two weeks.

CHIEF DUGGAN said it is two days a week for one year.

VICE MAYOR ORLANDO asked why the position just started if the funding was provided a year ago.

CHIEF DUGGAN said the process of finding and hiring an employee for that position has taken this long.

COUNCILMEMBER ELLIS said this program is going to fill a great need for qualified mental health assistance and thanked Mayor, Council and Chief Duggan for all their effort and support.

COUNCILMEMBER POSTON asked if 800 to 1000 calls are projected to be diverted to Solari.

CHIEF DUGGAN said yes.

COUNCILMEMBER POSTON asked if there will be more statistics for money and staffing in a year from now.

CHIEF DUGGAN said there will be sufficient information for an estimate after the program has operated for a longer time.

COUNCILMEMBER POSTON said the program is a good investment.

CHIEF DUGGAN said yes, it will free up officers to do what they are trained to do and provide resources to help the community.

18. Briefing and Discussion on Current Chandler Opioid Data and Public Safety Response Protocols as well as Information Regarding the One Arizona Opioid Settlement Funds Agreement, Its Approved Purposes, and Current and Future Distribution, as requested by Councilmember Harris

THOMAS DWIGGINS, Fire Chief, presented the following presentation.

- Opioid Overdose Data
 - 2022 Chandler Fire Department Opioid Data
 - All Overdose Incidents
 - 767
 - Opioid Overdose Incidents
 - 505
 - Opioid Overdose % of Total Overdoses
 - 66%
 - 2022 Opioid Overdose Demographics
 - Type of Opioids used in Overdoses (AZDHS)
 - 64% FENTANYL

- 13% OXYCODONE
- 18% OTHER MEDICATIONS
- 3% HEROIN
- 2022 Emergency Medical Call Types
 - Approximately 22,000 EMS incidents
 - Fall Injury – Includes all fall/slip incidents
 - 17%
 - ALOC-Includes stroke, diabetic emergencies, ETOH
 - 10%
 - Respiratory- Includes asthma, COPD, emphysema
 - 9%
 - Overdose-Includes opioid and non-opioid overdoses
 - 4%
- 2022 NARCAN FIELD USE
 - Paramedic Administration
 - 342
 - Bystander Administration
 - 77
 - PD Administration
 - 35
- Response Protocol
 - Initial Assessment
 - Assess Blood Glucose
 - Narcan Administration
 - Transport

COUNCILMEMBER HARRIS asked if opioid overdose data is provided to Chandler Unified School District (CUSD) and is there a plan for youth outreach or general public education.

CHIEF DWIGGINS said data is not shared with CUSD but is shared with the state of Arizona and hospitals. From that data, hospitals determine partnerships and outreach.

COUNCILMEMBER ELLIS asked if Chandler is working with some of the local non-profits to be able to carry or provide NARCAN if someone were to come onsite and collapse.

CHIEF DWIGGINS said the Fire Department does not provide NARCAN, but it is available over the counter. Currently there are no funds to be able to provide NARCAN or the training to administer but there may be grant funding available that has not been explored yet.

COUNCILMEMBER ELLIS said it would be beneficial to reach out and partner with an organization that may work with clients and funding. Councilmember Ellis asked if a person was at the point of respiratory suppression, how would they be able to administer the NARCAN themselves.

CHIEF DWIGGINS said it would be very difficult to self-administer once a person realized it was needed.

COUNCILMEMBER STEWART said it seems the law regulating prescription opioids has increased fentanyl use.

CHIEF DWIGGINS said fentanyl is potent and easier to overdose.

COUNCILMEMBER STEWART said it is a crisis and thanked Chief Dwiggins and the Fire Department for their hard work.

DAWN LANG, Deputy City Manager and Chief Financial Officer, presented the following presentation.

- Opioid Settlement Agreement
 - Use Requirements
 - 70% of funding received must be used for future opioid remediation
 - A maximum of 15% can be spent on opioid crisis-related reimbursement and administrative expenses
 - Non-opioid remediation expenses are capped at 15%
 - A report is required to be filed by July 31, annually
 - Funding Received/Anticipated
 - Arizona anticipates \$549M Local Governments receive 56% Chandler is estimated to receive 2.86% (potentially \$8.79M)
 - 3 payments received during the 1st 2 years of agreement:
 - \$135,192- Oct. 2022, for 2021
 - \$153,758- Jan. 2023, for 2022
 - \$181,756
 - The lengths of future agreements vary from 7, 11, or 18 years. 17 years remaining.
 - Chandler's Preliminary Needs Identified
 - Prevent Misuse of opioids
 - Community outreach and costs associated with drug take-back and disposal
 - Police costs associated with education and programs to prevent drug misuse
 - Prevent Overdose Deaths and Other Harms
 - Purchase of Narcan and defibrillators

- Public education costs associated with emergency response to overdoses
 - Crisis response team costs
- First responders
 - Lab testing of narcotics
 - Officer and Firefighter training related to practices and precautions
 - Officer training on use of Narcan by Fire personnel
- Next Steps
 - Assess community needs
 - Determine if we need to include other partners
 - Obtain final reporting and accounting rules
 - Future conversation with recommended strategy
- Questions?

COUNCILMEMBER HARRIS thanked staff for their presentation and said it is important that council is aware of the opioid crisis – the city is receiving some money to address this issue and asked for help with preparing a strategy to address opioid abuse.

VICE MAYOR ORLANDO asked how the messaging can be tailored to all drug abuse when the funding is for opioid abuse, but the real issue is all drug overdose in general.

CHIEF DWIGGINS said a large percentage of overdoses are tied to opioids, but the other 34% are also a concern. A current community risk reduction research plan is being put together to create a broader campaign to engage different populations.

VICE MAYOR ORLANDO said other resources need to be found to have a broader message and said this is a time sensitive issue, people's lives are at risk. Vice Mayor Orlando asked how the timeline of this project can be advanced.

CHIEF DWIGGINS said a plan needs to be prepared.

VICE MAYOR ORLANDO asked when that plan can be done.

CHIEF DWIGGINS said the community risk reduction plan is being put together but one tailored to drug abuse is not. The data is available when working closely with the hospital. The City of Chandler was not listed as a partnership with the hospital in a recent community health assessment.

VICE MAYOR ORLANDO asked Mr. Wright if this can be prioritized by staff with a plan and a timeline for this issue.

MR. WRIGHT said that it is urgent, but guidelines just came through today for funding and it will be a priority to come up with a strategy.

MAYOR HARTKE said it sounded like two conversations: money is available and how can it be used for opioid related drug abuse and how can partnerships be leveraged and provide additional messaging for all drug abuse. Some of these issues may be addressed sooner than others.

Informational

19. Special Event Liquor Licenses and Temporary and Permanent Extensions of Liquor License Premises Administratively Approved

Unscheduled Public Appearances

AL HUNTER, 4155 W. Shannon St Chandler, said intersection conditions in Chandler are concerning. Mr. Hunter said his daughter had recently been in a car accident. The yielding left turn lights mixed with phone use and pedestrian crossing creates too many judgement calls. Mr. Hunter said crossing the street at intersections as a pedestrian is more dangerous than crossing mid street and asked if something can be done with the timing of the lights and the system used so drivers and pedestrians are protected. Mr. Hunter added that the Chandler Police are professional and organized.

COUNCILMEMBER STEWART asked if Mr. Hunter's daughter is ok.

MR. HUNTER said his daughter was alright.

MAYOR HARTKE asked staff to help Mr. Hunter with his concerns.

Current Events

Mayor's Announcements

MAYOR HARTKE shared that council had a Diversity, Equality, and Inclusion (DEI) Strategic Plan discussion that was developed by the DEI team. The plan included five goals to communicate, connect, develop, innovate, and assess in all areas DEI. Mayor Hartke thanked staff and Niki Tapia, Diversity, Equity & Inclusion Officer, for the plan presented and shared Council's full investment in the work to be done.

MAYOR HARTKE announced Scheels VIP community kickoff was celebrated on March 31, 2023. Scheels is going to be 254,000 square feet of shopping goodness at Chandler Fashion Center, opening in the fall.

MAYOR HARTKE invited all to the 2nd Annual Field of Hope Candlelight Vigil happening in AJ Chandler park at 6:00pm on April 16, 2023. Chandler's Domestic Violence Abuse Commission and

Chandler's Exchange Club have partnered together to plan this event this year. There will be a field of flags as a memorial for all the children who have died across the state of Arizona in the last year due to abuse. The flags will remain standing until April 21, 2023.

Council's Announcements

COUNCILMEMBER ENCINAS highlighted a successful collaboration between the City of Chandler, Chandler schools and the community to celebrate Cesar Chavez Day. An event was held on April 1, 2023 in Pueblo Viejo. There were over 50 volunteers including, NXP Semiconductors, Compass Christian Church, and the National Junior Honor Society. Everyone pulled together to do clean up in alleyways, front yards, and neighborhoods. Councilmember Encinas thanked Insight Enterprise Team for providing pancakes, San Marcos Elementary School Staff for distributing books to students and everyone who participated. Councilmember Encinas gave a special shout out to Priscilla Quintana, Neighborhood Preservation Program Manager; Leah Powell, Neighborhood Resources Director, and their teams.

COUNCILMEMBER ELLIS said the month of April is Earth Month and a Earth Day event will be held on April 22, 2023 at Chandler's Nature Center. Councilmember Ellis encouraged all to get out and enjoy the beautiful weather.

COUNCILMEMBER STEWART said Arbor Day is on April 28, 2023 and encouraged all to get outside and plant a tree.

COUNCILMEMBER HARRIS shared about his recent participation with Micah Miranda, Economic Development Director, and his team in facilitating a workshop on how to compete for government contracts. Community and small business owners were all invited to the city of Chandler. A representative for State procurement as well as Chandler's team for business licensing and registration. Councilmember Harris said it was an inspiring workshop.

COUNCILMEMBER POSTON shared the activation of the ASU Chandler Innovation Center and how inspiring it was to see all the energy from local small business owners.

COUNCILMEMBER POSTON announced the Chandler Endeavor Embark Series. The City of Chandler, Chamber of Commerce, and ASU is partnering together to work with small businesses. The first event was held on April 5th, 2023 and there will be two more events on May 3, 2023, and June 7, 2023 at 4:00pm.

COUNCILMEMBER POSTON congratulated City staff on their success in trying a new location for the Family Easter Celebration event.

COUNCILMEMBER POSTON thanked Sean Duggan, Police Chief for encouraging her to take a ride along with local police officers. It was a learning experience and commended all the officers' professionalism.

City Manager's Announcements

MR. WRIGHT congratulated Sandip Dholakia, Chief Information Officer, for being an Arizona ORBIE Awards finalist which is like an Academy Award for information technology executives in Arizona.

Adjourn

The meeting was adjourned at 7:03 p.m.

ATTEST: _____
City Clerk

Mayor

Approval Date of Minutes: April 27th, 2023

Certification

I hereby certify that the foregoing minutes are a true and correct copy of the minutes of Regular Meeting of the City Council of Chandler, Arizona, held on the 13th day of April 2023. I further certify that the meeting was duly called and held and that a quorum was present.

DATED this _____ day of April, 2023.

City Clerk