

Executive Summary

AP-05 Executive Summary - 91.200(c), 91.220(b)

1. Introduction

The City of Chandler has prepared its Annual Action Plan (AAP) for Fiscal Year (FY) 2023-2024 that details the available resources and activities related to the Community Development Block Grant (CDBG) program. The City of Chandler receives an annual entitlement allocation of CDBG funds from the United States Department of Housing and Urban Development (HUD). The City of Chandler also receives HOME Investment Partnerships funds (HOME) from Maricopa County, which is the “lead agency” for the Maricopa County HOME Consortium (HOME Consortium). The City of Chandler is a participating member of the HOME Consortium, and receives an annual allocation of HOME funds. Chandler HOME-funded activities are included in Maricopa County’s Annual Action Plan. These programs represent affordable housing and community development investments in decent, safe, and affordable housing, suitable living environment, and expanded economic opportunities.

The Annual Action Plan defines one-year activities for FY 2023-2024 in relationship to the five-year goals and objectives of the City's 2020-2025 Consolidated Plan. In order to receive these federal funds, the City of Chandler is required to submit a Five-Year Consolidated Plan and Annual Action Plan for HUD approval. The Consolidated Plan contains a strategic plan for addressing affordable housing, community development, supportive housing, and homeless needs within the Chandler community, and a specific one-year action plan for the use of these HUD Resources. The Consolidated Plan contains priorities, goals, performance outcome objectives, and implementation strategies for each of the Plan’s elements. The Annual Action Plan is a one-year plan that describes the activities that will be conducted to address the needs described in the Consolidated Plan. The FY 2023-2024 Annual Action Plan is the fourth year of the current Five-Year Consolidated Plan.

HUD released FY 2023-2024 annual allocation information on February 27, 2023. The City of Chandler’s deadline to submit its Annual Action Plan for FY 2023-2024 to HUD is May 17, 2023.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

The goal of the CDBG program is to develop viable communities by providing decent housing and a suitable living environment, and by expanding economic opportunities, principally for persons with low

and moderate income. Funds support a wide range of community development activities directed toward revitalizing neighborhoods, economic development, and providing improved community facilities and services. These goals are further explained as follows:

- Providing decent housing means helping persons experiencing homelessness obtain appropriate housing and assisting those at-risk of homelessness; preserving the affordable housing stock; increasing availability of permanent housing that is affordable to individuals with low and moderate income without discrimination; and increasing the supply of supportive housing.
- Providing a suitable living environment entails improving the safety and livability of neighborhoods; increasing access to quality facilities and services; and increasing housing opportunities for individuals with low income.
- Expanding economic opportunities involves creating jobs that are accessible to individuals with low and moderate income; making down payment and closing cost assistance available for persons with low and moderate income; promoting long-term economic and social viability; and empowering persons with low income to achieve self-sufficiency.

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

The City of Chandler's evaluation of its past performance has been completed with the Consolidated Annual Performance and Evaluation Report (CAPER). This report states the objectives and outcomes identified in each year's Annual Action Plan and includes an evaluation of past performance through measurable goals and objectives compared to actual performance. The CAPER can be found on the City's website at: <https://www.chandleraz.gov/residents/neighborhood-resources/community-development/plans-and-reports>

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

Throughout the development of the City of Chandler's Annual Action Plan for Fiscal Year 2023-2024, the City provided several opportunities for public input and comment. The City of Chandler conducted a survey for a period of 30 days, which was made available to the public and key stakeholders to identify community development and housing needs in Chandler. The survey (available in English and Spanish), along with its associated QR code to scan and take the survey was promoted and distributed through various methods including but not limited to: City parks and recreational newsletter, For Our City newsletter, social media, public housing and housing choice voucher resident emails, PHA Resident Advisory Board meeting, local health clinics, Chandler Unified School District Title I schools (e.g. Galveston Elementary, Hartford Elementary), Chandler libraries, local nonprofits serving individuals/families with low and moderate income, and Maricopa Association of Governments (MAG)

email distribution. Additionally, survey information was promoted using electronic signs and QR codes that were posted in City facilities, and the survey link was available on the City’s website. Paper copies of the survey were also available (in English and Spanish) in multiple locations including during the PHA Resident Advisory Board meeting, and in the Neighborhood Resources lobby where residents who are low or moderate income frequently visit to seek services. A total of 488 surveys were received. Responses helped guide the City in developing the Annual Action Plan for FY 2023-2024.

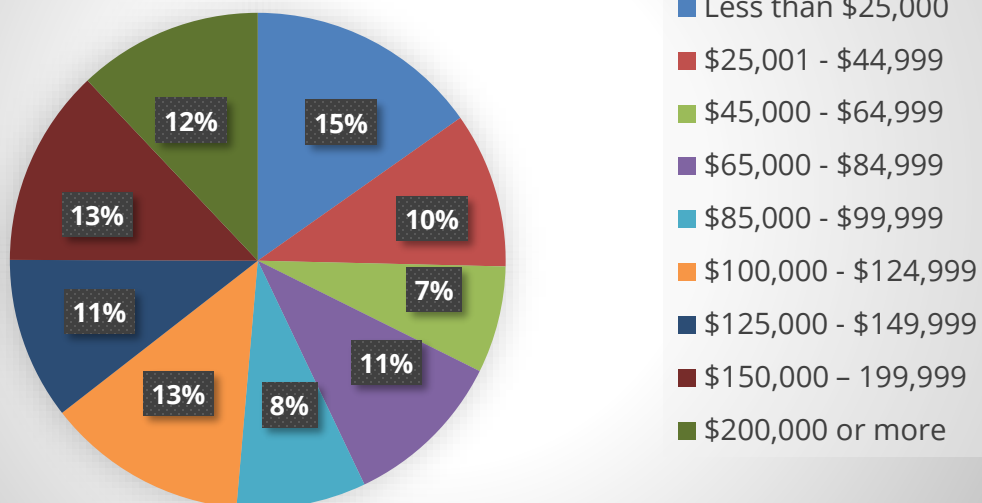
Survey respondents included a diverse representation of community residents by household income.

Answer Choices	Responses
Less than \$25,000	15% 72
\$25,001 - \$44,999	10% 48
\$45,000 - \$64,999	7% 33
\$65,000 - \$84,999	11% 50
\$85,000 - \$99,999	8% 40
\$100,000 - \$124,999	13% 62
\$125,000 - \$149,999	11% 50
\$150,000 – 199,999	13% 61
\$200,000 or more	12% 57

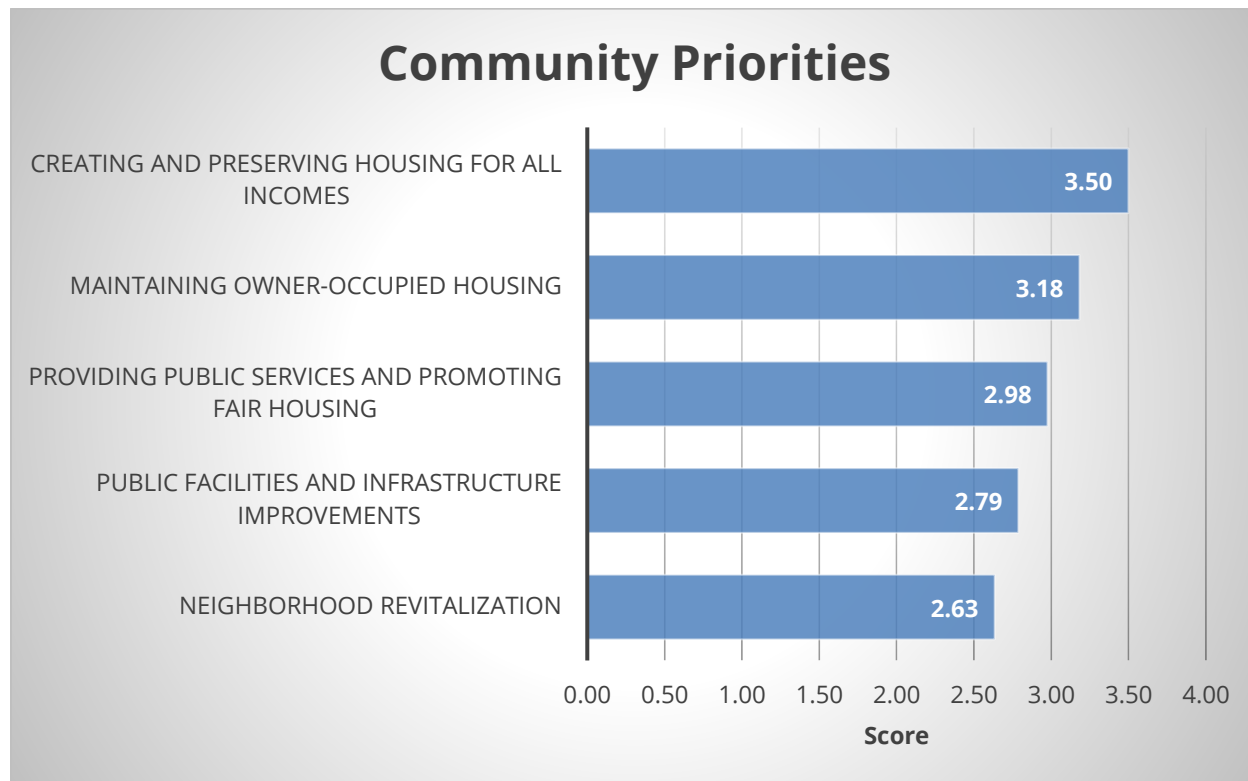
Answered 473

Skipped 15

What is your household's yearly (annual) income?



The five (5) goals identified in the 2020-2025 Consolidated Plan were prioritized by survey respondents as follows:



The City conducted two public hearings during public meetings of the Housing and Human Services Commission (HHSC); one was held on February 8, 2023 prior to the development of the Annual Action Plan, and a second public hearing was held on April 12, 2023 to solicit comments after the development of the draft Annual Action Plan and during the public comment period. The public hearings allowed for open public access to the public meetings, facilitated public access to all questions and responses, and allowed for timely responses from Community Development staff. The platform used for the public hearings ensured equal access and opportunity for all residents to participate in the process.

There was a 30-day public comment period from March 17, 2023 to April 17, 2023. The public hearings and public comment period were announced through an advertisement in the Arizona Republic and La Voz, posted on the City's website and social media, and was posted in public locations including the City Clerk's office, and the Neighborhood Resources Department office. The public hearing notice (in English and Spanish) included the meeting location, date, time, key staff contacts, topics to be considered, and the beginning and ending dates of the public comment period. The notice also included information for citizens requesting reasonable accommodations for a disability. In addition to commenting at the public hearing, citizens were invited to submit written comments to the Neighborhood Resources Department by mail, phone or email at community.development@chandleraz.gov.

Community Development staff also attended the Resident Advisory Board Meeting on March 17, 2023, to obtain feedback on the Annual Action Plan from public housing and housing choice voucher (Section 8) residents.

Public comments received during the public comment period will be incorporated into the final Annual Action Plan submitted to the U.S. Department of Housing and Urban Development. Final approval from the Chandler City Council will be held on April 27, 2023.

5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

No public comments have been received prior to the release of the draft Annual Action Plan. A summary of public comments received will be included and attached to the final Annual Action Plan submitted to the U.S. Department of Housing and Urban Development.

6. Summary of comments or views not accepted and the reasons for not accepting them

N/A

7. Summary

This plan continues to focus on efforts to address affordable housing, housing and non-housing community development needs, supportive housing, and homeless needs in the Chandler community. The plan also incorporates a comprehensive and coordinated strategy for implementing programs that utilize CDBG and HOME funds.

PR-05 Lead & Responsible Agencies - 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
Lead Agency	CHANDLER	
CDBG Administrator		Neighborhood Resources Department
HOME Administrator		

Table 1 – Responsible Agencies

Narrative

The City of Chandler is the “lead agency” for receiving Community Development Block Grant (CDBG) funds. The City of Chandler is also a member of the Maricopa County HOME Consortium (HOME Consortium). Maricopa County Human Services Department – Housing and Community Development Division (MCHSD) is the “lead agency” for receiving HOME Investment Partnerships Program (HOME) funds, on behalf of the HOME Consortium. The City of Chandler receives HOME funds as a participating member of the HOME Consortium. The Neighborhood Resources Department is responsible for the administration of the CDBG grant program, and works in collaboration with Maricopa County to administer the HOME grant program. The City of Chandler Neighborhood Resources Department is also responsible for the submission of the Five-Year Consolidated Plan, Annual Action Plan and the Consolidated Annual Performance and Evaluation Report (CAPER) for the CDBG program, and provides information regarding HOME-related activities in Chandler to Maricopa County for inclusion in their Five-Year Consolidated Plan, Annual Action Plan and the Consolidated Annual Performance and Evaluation Report (CAPER). The City of Chandler’s planned utilization of HOME funds is reflected in Maricopa County’s Consolidated Plan and Annual Action Plan.

Consolidated Plan Public Contact Information

Riann Balch

Annual Action Plan
2023

6

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AP-10 Consultation - 91.100, 91.200(b), 91.215(l)

1. Introduction

The City of Chandler consulted with key stakeholders and citizens regarding affordable housing, housing and non-housing community development needs, supportive housing, and homeless needs in formulating Chandler's 2019 Community Needs Assessment (CNA). The 2019 CNA served as a guide in developing goals and objectives for the 2020-2025 Consolidated Plan and planned activities for the Annual Action Plan process. For the FY 2023-2024 Annual Action Plan, the City consulted with the Maricopa Association of Government, Maricopa Regional Continuum of Care, Chandler Public Housing Authority (PHA), residents of public housing and residents with housing choice vouchers, Maricopa County HOME Consortium, various City of Chandler departments, Housing and Human Services Commission, local nonprofits serving residents with low and moderate incomes, and community volunteers represented by Chandler residents who are leaders from a multitude of industries and perspectives including but not limited to education, healthcare, public housing, nonprofit, and private and public business entities.

Additionally, the City of Chandler conducted a survey for a period of 30 days, which was made available to the public and key stakeholders to identify community development and housing needs in Chandler. The survey (available in English and Spanish), along with its associated QR code to scan and take the survey was promoted and distributed through various methods including but not limited to: City parks and recreational newsletter, For Our City newsletter, social media, public housing and housing choice voucher resident emails, PHA Resident Advisory Board meeting, local health clinics, Chandler Unified School District Title I schools (e.g. Galveston Elementary, Hartford Elementary), Chandler libraries, local nonprofits serving individuals/families with low and moderate income, and Maricopa Association of Governments (MAG) email distribution. Additionally, survey information was promoted using electronic signs and QR codes that were posted in City facilities, and the survey link was available on the City's website. Paper copies of the survey were also available (in English and Spanish) in multiple locations including during the PHA Resident Advisory Board meeting, and in the Neighborhood Resources lobby where residents who are low or moderate income frequently visit to seek services. A total of 488 surveys were received. Responses helped guide the City in developing the Annual Action Plan for FY 2023-2024.

The City held a combination of public meetings, public hearings, and stakeholder meetings were announced through the use of newspaper advertisements, website announcements, social media and public notices.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l)).

Additionally, the City of Chandler is an active member of For Our City Chandler (FOCC), a network of faith and community-based organizations, nonprofit and service agencies, health care providers, businesses and City of Chandler departments, working together in unity and compassion to help Chandler residents. Through participation in FOCC, the City keeps its finger on the pulse of residents' needs and partners to enhance the coordination and delivery of a multitude of services and activities throughout the community.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The City of Chandler is an active participating member of the Maricopa Regional Continuum of Care and currently serves on the Local Jurisdiction Subcommittee and previously served in a leadership on the Governing Board. Through this collaboration, the City works with other government agencies, service organizations and community partners to develop policies and programs reflective of best practices in ending homelessness to include policies and practices governing the administration of Coordinated Entry and HMIS. In addition, the City utilizes CDBG, HOME and local funds to support nonprofit organizations serving individuals experiencing homelessness, and to provide services directly to individuals experiencing unsheltered homelessness in Chandler through its homeless navigation program "Chandler Connect."

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

The City of Chandler is not an ESG Grantee.

2. Agencies, groups, organizations and others who participated in the process and consultations

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	AZCEND
	Agency/Group/Organization Type	Housing Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.
2	Agency/Group/Organization	Boys & Girls Clubs of the Valley
	Agency/Group/Organization Type	Services-Children Child Welfare Agency Regional organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.
3	Agency/Group/Organization	CARE Center
	Agency/Group/Organization Type	Services-Children Services-homeless Services-Health
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Non-Homeless Special Needs Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.
4	Agency/Group/Organization	City of Chandler - Development Services
	Agency/Group/Organization Type	Services - Broadband Internet Service Providers Services - Narrowing the Digital Divide Agency - Managing Flood Prone Areas Agency - Management of Public Land or Water Resources Agency - Emergency Management Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	This City division was consulted on the development of the Annual Action Plan. The department represents the City in the development of the Maricopa County Multi-Jurisdictional Hazard Mitigation Plan.

5	Agency/Group/Organization	City of Chandler – Housing and Redevelopment
	Agency/Group/Organization Type	Housing PHA Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless Service-Fair Housing Services - Victims Services - Broadband Internet Service Providers Services - Narrowing the Digital Divide Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Strategy Market Analysis Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	This City division participated in public meetings and assisted in promoting survey participation from public housing and housing choice voucher residents. Works closely with Community Development, Development Services and Public Works in addressing resident needs.

6	Agency/Group/Organization	City of Chandler – Neighborhood Preservation (Code Enforcement)
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	This City division works closely with Community Development in addressing resident needs.
7	Agency/Group/Organization	Child Crisis Arizona
	Agency/Group/Organization Type	Services - Housing Services-Children Services-Victims of Domestic Violence Services-homeless Services - Victims Child Welfare Agency
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Homelessness Needs - Unaccompanied youth Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.

8	Agency/Group/Organization	Chandler Unified School District (Title I schools)
	Agency/Group/Organization Type	Services-Children Services-Education Publicly Funded Institution/System of Care Services-Children Other Government-Local
	What section of the Plan was addressed by Consultation?	Homeless Needs-Families with Children Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.
9	Agency/Group/Organization	Dignity Health
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-Health Health Agency Regional Organization Business and Civic Leaders
	What section of the Plan was addressed by Consultation?	Homeless Needs-Families with Children Non-Homeless Special Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.
10	Agency/Group/Organization	East Valley Jewish Community Center
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Services-Education
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.
11	Agency/Group/Organization	For Our City Chandler
	Agency/Group/Organization Type	Services-Children Services-Families with Children Business and Civic Leaders Other
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs-Chronically Homeless Homeless Needs-Families with Children Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.

12	Agency/Group/Organization	Housing and Human Services Commission
	Agency/Group/Organization Type	Other government - Local Business and Civic Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The commission makes funding recommendations to City Council for federal funds and general funds to address the human service needs of Chandler residents, particularly those households with low and moderate income.
13	Agency/Group/Organization	ICAN
	Agency/Group/Organization Type	Services-Children Child Welfare Agency Regional organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.
14	Agency/Group/Organization	Maricopa Association of Governments
	Agency/Group/Organization Type	Housing Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Victims of Domestic Violence Services-Homeless Other Government-County Other Government-Local Regional Organization Planning Organization Civic Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs-Chronically homeless Homeless Needs-Families with children Homelessness Needs-Veterans Homelessness Needs-Unaccompanied Youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and members invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.

15	Agency/Group/Organization	Mesa United Way
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless Services-Health Services-Education Services-Employment Service-Fair Housing Services - Victims Services - Broadband Internet Service Providers Services - Narrowing the Digital Divide Business and Civic Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.

16	Agency/Group/Organization	Maricopa Regional Continuum of Care
	Agency/Group/Organization Type	Housing Services - Housing Services-Homeless Other Government-County Other Government-Local Regional Organization Planning Organization Civic Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs-Chronically homeless Homeless Needs-Families with children Homelessness Needs-Veterans Homelessness Needs-Unaccompanied Youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and members invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.

17	Agency/Group/Organization	The Salvation Army
	Agency/Group/Organization Type	Housing Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Victims of Domestic Violence Services-homeless Services-Health Services - Victims
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Strategy Non-Homeless Special Needs Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.
18	Agency/Group/Organization	Valley of the Sun YMCA
	Agency/Group/Organization Type	Services-Children Services-Education Services - Broadband Internet Service Providers Services - Narrowing the Digital Divide Regional organization

	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Agency staff and clients invited to participate in completing the survey, increasing the likelihood of resident needs being addressed.

Identify any Agency Types not consulted and provide rationale for not consulting

n/a

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Maricopa Association of Governments	The City of Chandler aligned its priorities in addressing housing for all incomes with the strategies identified by the Continuum of Care.
Homelessness Report 2014-2018	Maricopa Association of Governments	The City of Chandler aligned its priorities in addressing housing for all incomes with the strategies identified in the Homelessness Report.
Chandler PHA Annual Administrative Plan	City of Chandler Housing and Redevelopment	The Chandler PHA focuses its efforts in providing affordable rental housing opportunities and access for participants to learn new skills and to move toward self-sufficiency.
2018 Housing Needs Assessment	Greun, Gruen + Associates	The City of Chandler is utilizing this plan to consider increased opportunities for affordable rental housing in Chandler.
Dignity Health Community Health Assessment	Dignity Health Chandler Regional Medical Center	The City of Chandler aligned its priorities in addressing housing for all incomes with the strategies identified in the Chandler Regional Medical Center, Community Health Assessment.

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Analysis of Impediments to Fair Housing Choice	Maricopa County	The City of Chandler seeks to reduce impediments to fair housing choice for its residents by aligning its Fair Housing efforts with recommendations made in the regional Analysis of Impediments.
Pathways Home: A Regional Homelessness Action Plan	Maricopa Association of Governments	The City of Chandler works collaboratively with local and tribal governments across Maricopa County to address homelessness through a robust regional approach. Plan Name: Pathways Home: A Regional Homelessness Action Plan for Local and Tribal Governments.
Chandler Regional Medical Center-Community Benefit 2021 Report and 2022 Plan	Dignity Health Chandler Regional Medical Center	The City of Chandler aligned its priorities in providing housing/homelessness services with the strategies identified in the Chandler Regional Medical Center, Community Benefit 2021 Report and 2022 Plan.

Table 3 - Other local / regional / federal planning efforts

Narrative

This section is optional and was left blank intentionally.

AP-12 Participation - 91.401, 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

Throughout the development of the City of Chandler's Annual Action Plan for Fiscal Year 2023-2024, the City provided several opportunities for public input and comment. The City held two public hearings to discuss available resources and community needs and priorities - one with the Housing and Human Services Commission (HHSC) on February 8, 2023 and a second with the HHSC on April 12, 2023.

The City held a public comment period on the draft Annual Action Plan from March 17, 2023 to April 17, 2023, and the draft was also available for review at the Neighborhood Resources Department or online at <https://www.chandleraz.gov/residents/neighborhood-resources/community-development/plans-and-reports>. Following the 30-day public comment period, the Housing and Human Services Commission (HHSC) will hold a Special Meeting on April 19, 2023, to review and recommend approval of the Annual Action Plan to City Council. The Chandler City Council is scheduled to approve the Annual Action Plan at a public meeting on April 27, 2023. A summary of public comments received will be included and attached to the Annual Action Plan submitted to the United States Department of Housing and Urban Development (HUD).

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Newspaper Ad	Non-targeted/Broad Community Minorities Non-English Speaking (Spanish)	Public notices were posted on the City's website and City Clerk's office providing the public with information about upcoming public meetings and public hearings. Public notices for public hearings were made available in English and Spanish and posted in a local newspaper with general circulation in the community, and also posted in the Neighborhood Resources office.	n/a	n/a	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
2	Public Notices	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	In compliance with the Citizen Participation Plan, public notices (in English and Spanish) were posted outside the Neighborhood Resources building and also posted at City Clerk's office, in an effort to provide the public with information about upcoming public meetings and public hearings.	n/a	n/a	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
3	Public Hearing	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	Two public hearings were held. One public hearing was held at the Housing and Human Services Commission (HHSC) meeting on February 8, 2023, during the development of the draft plan, and a second public hearing will be held at the HHSC meeting on April 12, 2023, during the public comment period.	n/a	n/a	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
4	Internet Outreach	Non-targeted/Broad Community Minorities Non-English Speaking (Spanish) Residents of Public and Assisted Housing Other (Non-Profits)	The City utilized social media and the City's website to communicate throughout the development of the City of Chandler's 2023-2024 Annual Action Plan, providing several opportunities for public input and comment. The draft Annual Action Plan was made available on the City's website during the 30-day public comment period for all interested parties to view and provide comment. Public notices were also posted (in English and Spanish) on the City's website announcing the public meeting, public hearings, and 30-day public comment period.	n/a	n/a	https://www.chandleraz.gov/residents/neighborhood-resources/community-development/plans-and-reports

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
5	Public Meeting	Non-targeted/broad community	Following the 30-day public comment period, the Housing and Human Services Commission (HHSC) held a Special Meeting on April 19, 2023, to review and recommend approval of the Annual Action Plan to City Council. The Chandler City Council is scheduled to approve the Annual Action Plan at a public meeting on April 27, 2023. The agenda items were posted for public input according to Open Meeting Law statutes by the City Clerk's Office.	n/a	n/a	https://www.chandleraz.gov/government/departments/city-clerks-office/city-council-meetings
6	Other - Resident Advisory Board Meeting	Minorities Non-English Speaking (Spanish) Persons with Disabilities Residents of Public and Assisted Housing	Community Development staff attended the Resident Advisory Board meeting on February 16, 2023, during the development of the Annual Action Plan, and on March 17, 2023, during the 30-day public comment period to solicit feedback regarding the Annual Action Plan from public housing and housing choice voucher (Section 8) residents.	n/a	n/a	

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources - 91.420(b), 91.220(c)(1,2)

Introduction

The City of Chandler receives Community Development Block Grant funding from the United States Department of Housing and Urban Development (HUD) as an 'entitlement community' and is the CDBG lead agency; funds are received based on an annual formula.

The City also receives HUD HOME funding as a member of the Maricopa County HOME Consortium (HOME Consortium). The HOME Consortium is a legal entity created through an intergovernmental agreement between Maricopa County, the Cities of Avondale, Chandler, Glendale, Peoria, Scottsdale, Surprise, Tempe and the Town of Gilbert. Each HOME Consortium member receives a pro rata share of funds and uses them to meet the needs of their community. The County's Five-Year Consolidated Plan and Annual Action Plans also include the housing needs and activities of Chandler.

Numerous local resources leverage HUD funding to address the needs of Chandler residents. Local funds listed below are allocated annually. Applications are reviewed by the Housing and Human Services Commission and funding recommendations are made to the Chandler City Council.

- *Social Services Fund.* Each fiscal year, the City allocates funding to nonprofit agencies that provide supportive public services to Chandler residents with low and moderate income.
- *Acts of Kindness Program.* The Acts of Kindness (AOK) donation program was developed in July 2000 to give residents an opportunity to voluntarily contribute \$1 with their utility payment each month. AOK supports public service programs that provide basic needs such as food, shelter, clothing, medical services and transportation to Chandler residents with low and moderate income.
- *Youth Enhancement Program.* The Youth Enhancement Program supports the development and operation of programs for youth activities, scholarships, sports activities, mentoring, intervention and learning programs.
- *Veteran's Transportation.* The Veteran's Transportation Program funds agencies that provide transportation to service centers and other

locales for Veterans with low income.

Additional local funds are used to leverage funding by supporting staff and resources within the Neighborhood Resources Department including services to individuals experiencing homelessness.

Federal funds, including those administered by the State of Arizona such as the Low Income Housing Tax Credit Program and National Housing Trust Fund as well as Public Housing and Section 8 (Housing Choice Voucher) programs are critical resources to leverage CDBG and HOME funds.

The City of Chandler also applies for other state and foundation funding to leverage these local and federal funds.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 4				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition; Admin and Planning; Economic Development; Housing; Public Improvements; Public Services	1,343,477	0	156,826	1,500,303	1,324,592	Community Development Block Grant (CDBG) funds may be used for a variety of activities that meet the needs of low- and moderate-income residents and communities. Eligible activities are public services, economic development, and capital improvements such as infrastructure, facilities, and housing. Each activity must meet a HUD objective.

Table 5 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

In addition to its annual CDBG entitlement allocation, the City may receive program income from the operation of its owner-occupied housing rehabilitation program. These funds will be reinvested into the housing rehabilitation program. The City may also have prior year resources that may become available upon fiscal year end. These funds will be re-allocated through the City's procurement process.

Social Services, Youth Enhancement, Veteran's Transportation and Acts of Kindness Fund leverage federal funds for public services activities. Local bond funds supplement federal funding for capital improvements projects. HOME matching requirements are met on a project by project basis, with all match funds currently retained by Maricopa County.

If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City of Chandler owns five public housing sites, 103 scattered site houses and several vacant parcels of land. In the next few years, these assets will be considered for potential development or redevelopment to increase affordable housing opportunities for Chandler residents with low and moderate income.

Discussion

This section is optional and was left blank intentionally.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
3	Support Public Services and Promote Fair Housing	2020	2025	Homeless Non-Housing Community Development	Citywide	Public Services and Fair Housing	CDBG: \$186,521	Public service activities other than Low/Moderate Income Housing Benefit: 350 Persons Assisted
5	Neighborhood Revitalization	2020	2025	Non-Housing Community Development	CDBG Eligible Areas	Neighborhood Revitalization	CDBG: \$140,000	Housing Code Enforcement/Foreclosed Property Care: 11000 Household Housing Unit
7	Maintain Owner-Occupied Housing	2020	2025	Affordable Housing	Citywide	Affordable Owner-Occupied Housing	CDBG: \$905,087	Homeowner Housing Rehabilitated: 25 Household Housing Unit

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
8	Administration	2020	2025	Administration	Citywide CDBG Eligible Areas	Affordable Rental Housing Affordable Owner-Occupied Housing Public Services and Fair Housing Improve or Develop Public Facilities Neighborhood Revitalization	CDBG: \$268,695	Other: 1 Other

Table 6 – Goals Summary

Goal Descriptions

3	Goal Name	Support Public Services and Promote Fair Housing
	Goal Description	Provide needed public services within the City of Chandler to persons with predominately low and moderate income using CDBG funds not to exceed the 15% annual expenditure limit, unless a waiver is provided by HUD due to emergency situations such as COVID-19 pandemic. Clients assisted may include persons experiencing homelessness, at-risk of homelessness, or have special needs.
5	Goal Name	Neighborhood Revitalization
	Goal Description	Improve living conditions and foster neighborhood preservation through targeted code enforcement activities in CDBG-eligible areas, and provide referrals for assistance to households with low and moderate income.

7	Goal Name	Maintain Owner-Occupied Housing
	Goal Description	Support housing rehabilitation programs for Chandler homeowners. Improve neighborhood conditions and living conditions for homeowners with low and moderate income through emergency repairs, minor repairs, ADA modifications and exterior improvements to housing units.
8	Goal Name	Administration
	Goal Description	Administer funds in accordance with program requirements.

AP-35 Projects - 91.420, 91.220(d)

Introduction

The following projects will be funded using CDBG funds in the 2023 Annual Action Plan. The City of Chandler's planned HOME activities are included in Maricopa County's Annual Action Plan. Section 8, Public Housing Capital Funds and General Funds are not included in these projects and will be dedicated to non-CDBG funded activities.

#	Project Name
1	Client Services
2	Public Housing Youth Program
3	Code Enforcement in Low-Mod Neighborhoods
4	Homeowner Rehabilitation
5	CDBG Administration

Table 7 – Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

The City is retaining all CDBG funds for internal programs and services except for the homeowner rehabilitation. A significant portion of the homeowner rehabilitation funds will be allocated through a separate request for proposal (RFP) process. A scope of work will be developed and the City will conduct a procurement process to secure contracted services for the Homeowner Rehabilitation Activities. The City requires all recipients of CDBG funding to include a performance measurement strategy that demonstrates proposed services will enhance the lives of City residents and meet identified needs. The strategy quantifies activities, program goals, target population, where services performed, accomplishment information such as client demographics, projections of the number of individuals and households that will be served. Additionally, a detailed budget and budget narrative that provides a cost basis is required and will be monitored and tracked for timeliness of expenditures. The primary obstacle to addressing underserved needs is insufficient funding and limitations of funding sources. In addition, many nonprofit agencies serve multiple jurisdictions in the region and few are dedicated solely to providing services in Chandler.

AP-38 Project Summary
Project Summary Information

1	Project Name	Client Services
	Target Area	Citywide
	Goals Supported	Support Public Services and Promote Fair Housing
	Needs Addressed	Public Services and Fair Housing
	Funding	CDBG: \$126,521
	Description	Client services for Chandler residents experiencing homelessness, housing insecurity, or crisis intervention.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	200 Low/Moderate Clientele
	Location Description	Citywide
	Planned Activities	Provide direct, intensive client services to individuals experiencing homelessness in Chandler. Funding will support one Client Services Specialist and one Community Navigator who will locate and establish relationships with persons who are chronically homeless and medically vulnerable; coordinate care and communications with appropriate service providers; facilitate access to housing; and provide support and advocacy necessary to help them stay housed. City of Chandler Community Development and Resources Division - Client Services / \$126,521 / LMC 570.208(a)(2) / Activities include the CDBG-eligible Matrix Code: 03T Homeless/AIDS Patients Programs, 24 CFR 570.201(e) or 42 USC 5305(a)(8) + 24 CFR 570.482(c)(2).
2	Project Name	Public Housing Youth Program
	Target Area	Citywide
	Goals Supported	Support Public Services and Promote Fair Housing
	Needs Addressed	Public Services and Fair Housing
	Funding	CDBG: \$60,000
	Description	Activities are offered after school and during school breaks and include community sports and other specialized events. The after school program is held at four Public Housing family sites and offers homework assistance, arts and crafts, and indoor/outdoor recreation on regular school days.
	Target Date	6/30/2024

	Estimate the number and type of families that will benefit from the proposed activities	150 Low/Moderate Clientele
	Location Description	Citywide
	Planned Activities	Provide after school and intersession programming to youth, ages 6-18, who reside in Chandler's four Public Housing family sites. Activities include academic support; mentoring; youth development; arts; books and reading services; and sports and recreation. Programming is offered Monday through Friday on regular school days at each public housing site. During intercession, youth from all four sites come together to participate in regular programming and special events. In the summer months, activities are offered in the morning for younger children, in the afternoon for all ages, and in the evening for teens. City of Chandler Housing and Redevelopment Division - Public Housing Youth Program / \$60,000 / LMC 570.208(a)(2) / Activities include the CDBG-eligible Matrix Code: 05D Youth Services, 24 CFR 570.201(e) or 42 USC 5305(a)(8) + 24 CFR 570.482(c)(2).
3	Project Name	Code Enforcement in Low-Mod Neighborhoods
	Target Area	CDBG Eligible Areas
	Goals Supported	Neighborhood Revitalization
	Needs Addressed	Neighborhood Revitalization
	Funding	CDBG: \$140,000
	Description	Improve and revitalize neighborhoods and housing conditions through continued inspections and code enforcement in CDBG eligible areas.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	11,000 Low/Moderate Households
	Location Description	CDBG Eligible Areas

	Planned Activities	Continue the systemic, proactive inspection program in CDBG eligible areas, with an emphasis on north Chandler. The program supports 1.5 full-time Code Inspectors specifically assigned to initiate code enforcement inspections and take necessary enforcement actions to remediate neighborhood degradation. Residents receive an advisory notice providing information about common code violations for self-evaluation and correction prior to inspection. City of Chandler Neighborhood Preservation Division - Code Enforcement in Low-Mod Neighborhoods / \$140,000 / LMA 570.208(a)(1) / Activities include the CDBG-eligible Matrix Code: 15 Code Enforcement, 24 CFR 570.202(c) or 42 USC 5305(a)(3).
4	Project Name	Homeowner Rehabilitation
	Target Area	Citywide
	Goals Supported	Maintain Owner-Occupied Housing
	Needs Addressed	Affordable Owner-Occupied Housing
	Funding	CDBG: \$905,087
	Description	Owner-Occupied, Single Family Housing Rehabilitation Program
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	25 Low/Moderate Households
	Location Description	Citywide
	Planned Activities	Assist and provide services to single-family, Chandler homeowners with low and moderate income, who have significant housing rehabilitation needs. Funding supports 1 full-time Housing Rehabilitation Analyst who processes client applications, determines eligibility, and provides oversight to the housing rehabilitation program. The City will contract services for home inspections, scope of work creation, contractor procurement, construction oversight, and billing/reporting. City of Chandler Community Development and Resources Division – Homeowner Rehabilitation Operations/ \$250,000/ LMH 570.208(a)(3) / Activities include the CDBG-eligible Matrix Code: 14A Rehabilitation: Single-Unit Residential, 24 CFR 570.202(a)(1) or 42 USC 5305(a)(4). Contracted Services to be Procured / \$655,087 / LMH 570.208(a)(3) / Activities include the CDBG-eligible Matrix Code: 14A Rehabilitation: Single-Unit Residential, 24 CFR 570.202(a)(1) or 42 USC 5305(a)(4).

5	Project Name	CDBG Administration
	Target Area	Citywide CDBG Eligible Areas
	Goals Supported	Administration
	Needs Addressed	Affordable Rental Housing Affordable Owner-Occupied Housing Public Services and Fair Housing Improve or Develop Public Facilities Neighborhood Revitalization
	Funding	CDBG: \$268,695
	Description	Administration of CDBG Activities. Fair housing activities.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	n/a
	Location Description	Citywide
	Planned Activities	Administration of CDBG Activities. Fair housing activities. CDBG Program Administration / \$268,695 / Activities include the CDBG-eligible Matrix Code: 21A General Program Administration, 24 CFR 570.206 or 24 CFR 570.489(a)(3).
Contingency Plan for CDBG (Increase and Decrease): Public Service and Fair Housing: (a) Any increase or decrease in funding must adhere to the 15% public services regulatory expenditure cap. (b) If there is an increase in funds available for allocation, including any unanticipated funds, these funds will be applied to COC Community Development and Resources - Client Services. (c) If there is a decrease in funds available for allocation, a reduction of funds will be applied proportionately toward COC Community Development and Resources - Client Services and COC Housing and Redevelopment - Public Housing Youth Program. Capital Projects, Housing and Neighborhood Revitalization (Increase and Decrease): (a) An increase or decrease in funds available for allocation will be applied to Homeowner Rehabilitation Program Activities.		

AP-50 Geographic Distribution - 91.420, 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The City of Chandler consists of approximately 65 square miles and shares boundaries with the Town of Gilbert, Cities of Mesa, Phoenix, and Tempe, and the Gila River Indian Community. Chandler has reached its physical geographical limits, with the exception of a few remaining County islands. Downtown Chandler and several neighborhoods in zip codes 85224 and 85225 are long-established and have higher concentrations of low and moderate income and minority households. The City of Chandler identified CDBG eligible areas in the 2020-2025 Consolidated Plan as those Census Block Groups that either: (1) meet the 51% LMI definition; or (2) comply with the City of Chandler's exception percentage. The City of Chandler's exception percentage is 34.48% and is based on the most recent information provided by HUD, specifically the FY 2022 Exception Grantees list based on 2011-2015 American Community Survey data that is posted on the HUD Exchange. There are 19 Census Block Groups where at least 51% of the population is low and moderate income, and another 22 Census Block Groups where at least 34.48% of the population is low and moderate income; these are CDBG eligible areas.

Pursuant to the specific projects identified in AP-35, the commitment of CDBG funding will be based primarily on low and moderate income requirements of clients assisted, special needs and those experiencing homelessness. Capital projects and code enforcement provide area benefit and are targeted in CDBG eligible areas.

Geographic Distribution

Target Area	Percentage of Funds
Citywide	91
CDBG Eligible Areas	9

Table 8 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

Resources will be committed pursuant to input received from citizens, stakeholders and providers during the development of the 2019 Community Needs Assessment. Public services are allocated throughout the City based on an individual's income eligibility. Rehabilitation services are also provided based on client eligibility, of which income is one of the criteria. City or public facility improvements or expansion projects, and code enforcement are examples of CDBG-funded activities that are targeted to

CDBG eligible areas.

Discussion

This section is optional and was left blank intentionally.

AP-75 Barriers to affordable housing -91.420, 91.220(j)

Introduction (Proof against contributions sent to Maricopa County)

Affordable housing barriers are regulatory or financial systems that make it harder for developers to create affordable housing. Barriers to affordable housing development can occur at many levels – local, state and federal government, as well as in related industries, such as the real estate, insurance and finance industries. In recent years, Chandler has taken steps to encourage the development of affordable housing by updating its zoning ordinance and map and other land use controls.

HUD defines a regulatory barrier as "a public regulatory requirement, payment, or process that significantly impedes the development or availability of affordable housing without providing a commensurate health and/or safety benefit." This section refers to actions planned to remove or ameliorate negative effects of public policies that serve as barriers to affordable housing, such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

Chandler's General Plan includes public policies to address barriers to affordable housing, including but not limited to:

- Encourage live/work developments, where appropriate (e.g., Downtown, high capacity transit corridors, regional commercial nodes);
- Provide for a variety of housing choices for all income levels;
- Promote a compatible mix of housing types in in-fill areas;
- Encourage a range of housing types within walking distance of schools and other community facilities (e.g., libraries, transit centers, community centers, health clinics, recreation spaces, and healthy food establishments);
- Address housing needs of fixed-income elderly persons and other special-needs populations;
- Support the aging and disabled population in neighborhoods by continuing to implement programs that assist them in meeting neighborhood maintenance codes;
- Increase capacity for and coordination of affordable housing programs and projects;
- Concentrate on improving housing affordability Citywide;

- Continue to encourage private investment in affordable housing;
- Enforce housing and neighborhood maintenance policies;
- Improve rental housing maintenance to ensure quality neighborhoods;
- Ensure compatible transition between residential areas and incompatible land uses as well as between intensity of land uses (e.g., between employment and residential);
- Improve transition between and continuity of old and new neighborhoods;
- Maintain, and where needed, improve infrastructure as neighborhoods age;
- Create and promote educational outreach and training seminars on housing and neighborhood maintenance;
- Continue to increase the quality of life in neighborhoods by promoting civic engagement;
- Continue to recognize adopted neighborhood and specific area plans that provide further development guidance in targeted areas;
- Foster organization of and training for HOA and traditional non-HOA neighborhoods;
- Continue to provide programs that encourage neighborhood identity and a sense of place; and
- Foster partnerships and collaboration with nonprofits, businesses, and other organizations to support neighborhood and community development.

Discussion

The primary impediment to accomplishing Consolidated Plan goals is the high cost and limited supply of permanent housing. Planned housing and public services activities will address this need to the extent possible with available resources.

AP-85 Other Actions - 91.420, 91.220(k)

Introduction

The City will continue prior city policies/programs and enhance the programs as needed. The growing wealth disparity will continue to push Chandler to find new partnerships and better ways to work together.

Actions planned to address obstacles to meeting underserved needs

The primary obstacles to meeting underserved needs are insufficient funding and rigid regulations. The City allocates both general funds and federal funds, both limited in funding, to nonprofits and City departments to serve the most vulnerable residents in the community. The City works to serve short-term needs while implementing long-term strategies to help the individual or family achieve self-sufficiency. The City works across the continuum from families and individuals in emergency situations working to achieve shelter and food to families and individuals struggling to make a repair on their home. Throughout the continuum, the goal is to achieve stability and reduce the incidence of poverty in the future. The City will continue to seek other funding sources with flexible regulations to meet the needs of the community as the funding is available.

Chandler leverages CDBG and HOME funds with 1.1 million in General Fund resources to support agencies that address the needs of the City's vulnerable residents. The specific program areas that are funded are: 1) Youth, including educational support, health programs, and prevention/interaction activities; 2) Basic Needs, including crisis intervention, temporary assistance, and basic needs; 3) Special Populations, including basic needs, independent living programs, support services focused on service animal training for veterans to cope with trauma and adversity; socialization and education services; 4) Transportation Services for Veteran's with low-income.

Actions planned to foster and maintain affordable housing

Housing for all incomes, and services for persons experiencing homelessness were identified as top areas of need in the 2019 Community Needs Assessment. Nearly 40% of Chandler rental households are cost burdened, spending over 30% of their income on housing. Over 16% of Chandler rental households are severely cost burdened, spending over half of their income on housing. As a result, the City of Chandler continues to look for ways to maintain affordable housing and expand the inventory as the housing market continues to tighten. The City of Chandler utilizes a combination of CDBG and HOME funding to address and expand affordable housing. The City offers single-family owner-occupied housing rehabilitation to assist Chandler homeowners who are low and moderate income with emergency repairs, minor repairs, ADA modifications and exterior improvements that would not be fixed otherwise. These programs keep homeowners in a safe, affordable home that often they have lived in for years.

The City of Chandler's Community Development staff works closely with the Chandler Public Housing

Authority (PHA) in serving its low- and moderate-income Chandler residents. The Chandler PHA administers the Tenant-Based Rental Assistance (TBRA) program, serving households experiencing homelessness. The City has retained three housing stability specialists who support households experiencing homelessness in securing new housing. The Community Development staff provides oversight for homeless outreach and services. Communications are ongoing with the Chandler PHA regarding individuals and families experiencing homelessness, and those who may be eligible for this service.

Actions planned to reduce lead-based paint hazards

To reduce the risk of lead poisoning, information is distributed to participants in City housing programs. The City follows strict HUD guidelines for testing and abatement of lead-based paint and other hazardous substances, and requires compliance from its contractors and subcontractors. Any structure built before 1978 that is proposed for rehabilitation under federal programs is tested for lead-based paint. Notices and requirements regarding testing and removal of lead-based paint are provided to program participants, contractors and project sponsors.

In addition, the City follows a multi-pronged approach to reduce lead hazards:

1. Rehabilitation Projects. The City follows strict HUD guidelines for testing and abatement of lead-based paint and other hazardous substances, and requires compliance from its contractors and subcontractors. Any structure built before 1978 that is proposed for rehabilitation under federal programs, is tested for lead-based paint. Notices and requirements regarding testing and removal of lead-based paint are provided to program participants, contractors, and project sponsors. The City's service provider has licensed contractors who are available to perform appropriate abatement and/or removal procedures if lead-based paint is present.
2. Housing Choice Voucher: Section 8. The PHA inspects prospective dwellings constructed prior to 1978 that will have a child under the age of six residing therein, for compliance with EPA and HUD Lead Based Paint rules and regulations. The inspection includes visual inspections for chipped, peeling, chalking and deteriorated interior and exterior paint. Clearance testing may be performed after remediation by the property owner, to assure a lead-safe environment.

Actions planned to reduce the number of poverty-level families

The City of Chandler will continue to work collaboratively with nonprofits, the Continuum of Care, and other cities in the valley to address poverty collectively. The City will continue to fund agencies that will alleviate the effects of crisis for individuals who are low and moderate income especially those experiencing homelessness, by providing basic services such as food, clothing, necessary medical care, job training and employment supports, as well as case management services, and also providing short

and long-term housing solutions such as shelter, tenant based rental assistance, and rapid rehousing.

Actions planned to develop institutional structure

The City will continue to participate as a member in the regional Continuum of Care and the Local Jurisdiction Subcommittee, working collaboratively with the East Valley City Managers and assisting with For Our City - Chandler. In addition, the City will continue to develop public/private partnerships to address housing, finance and community development efforts.

Actions planned to enhance coordination between public and private housing and social service agencies

Chandler will continue to work with For Our City to coordinate resources to Chandler's most vulnerable residents. For Our City is a network of faith-based organizations, nonprofits, service organizations, businesses, and the City of Chandler working together in unity and compassion to help the residents of Chandler. Using the For Our City network, Chandler can connect nonprofits, volunteers, and vulnerable individuals together to serve the most effectively.

Discussion

This section is optional and was left blank intentionally.

Program Specific Requirements

AP-90 Program Specific Requirements - 91.420, 91.220(I)(1,2,4)

Introduction

The following provides details on program specific requirements for the Community Development Block Grant.

Community Development Block Grant Program (CDBG)

Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	0

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	85.00%

Discussion

A period of three (3) years will be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons with low and moderate income.

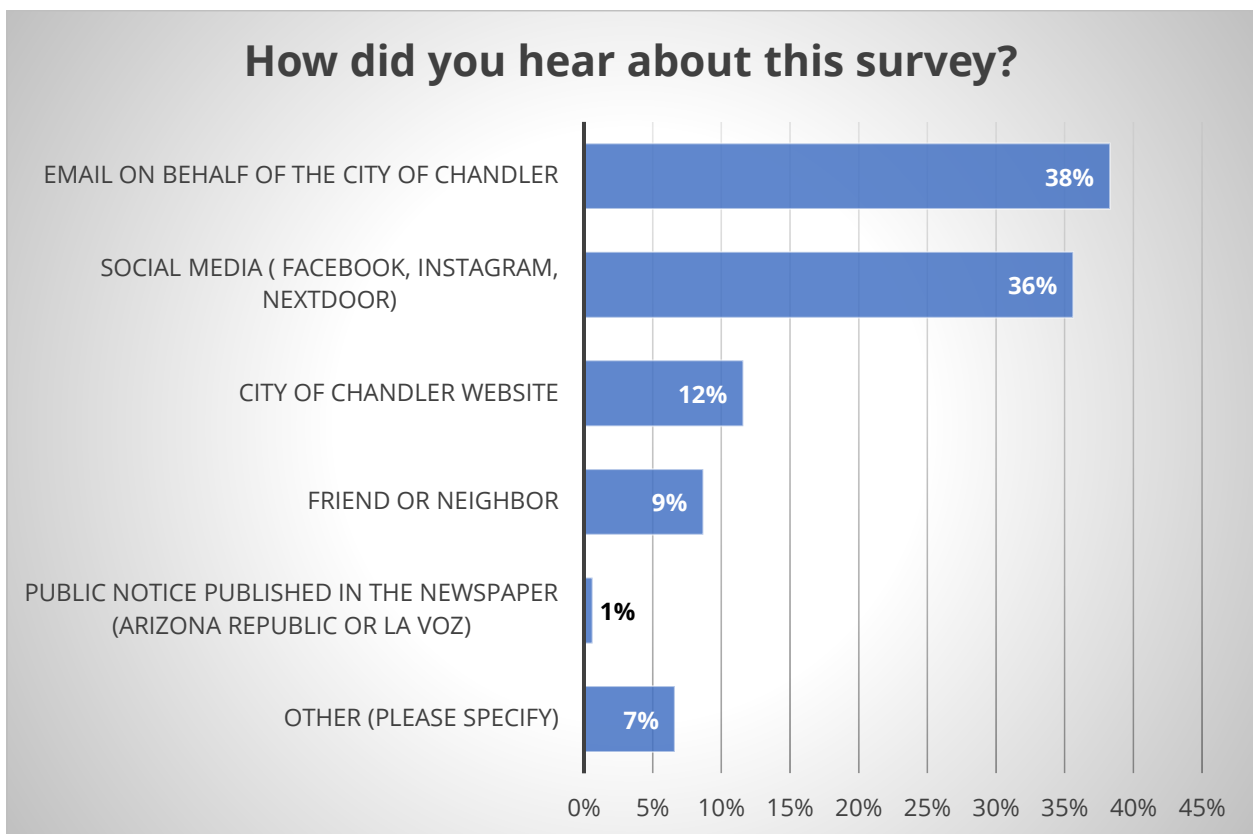
2023 Annual Action Plan Survey Results

How did you hear about this survey? Please select one. (This will help us with future outreach efforts)

Answer Choices	Responses	
Other (please specify)	7%	32
Public Notice published in the newspaper (Arizona Republic or La Voz)	1%	3
Friend or Neighbor	9%	42
City of Chandler website	12%	56
Social Media (Facebook, Instagram, Nextdoor)	36%	172
Email on behalf of the City of Chandler	38%	185

Answered 483

Skipped 5

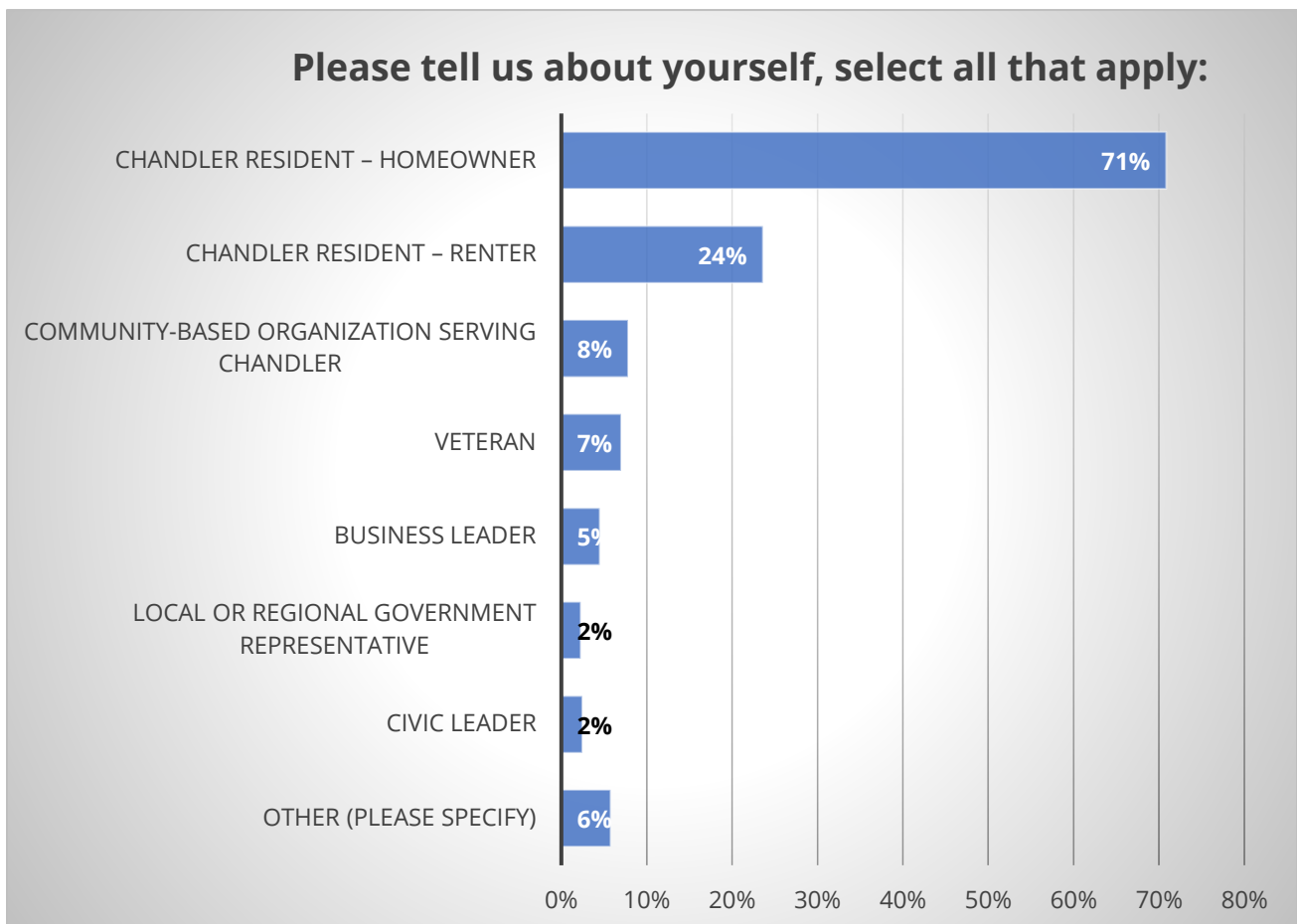


Please tell us about yourself, select all that apply:

Answer Choices	Responses	
Other (please specify)	6%	28
Civic leader	2%	12
Local or Regional government representative	2%	11
Business leader	5%	22
Veteran	7%	34
Community-based organization serving Chandler	8%	38
Chandler resident – renter	24%	115
Chandler resident – homeowner	71%	345

Answered 487

Skipped 1

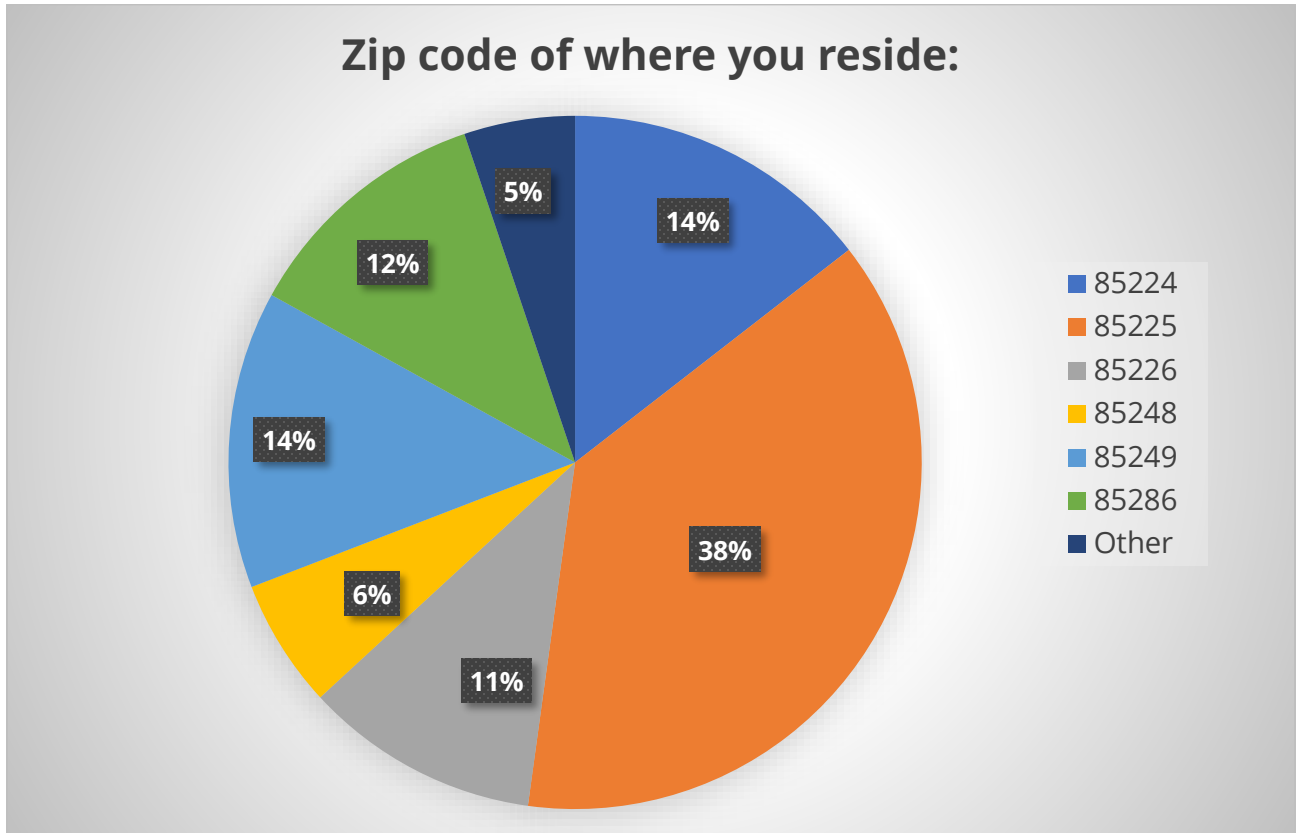


Zip code of where you reside:

Answers	Responses	
85224	14%	70
85225	38%	182
85226	11%	53
85248	6%	29
85249	14%	67
85286	12%	57
Other	5%	25

Answered 483

Skipped 5

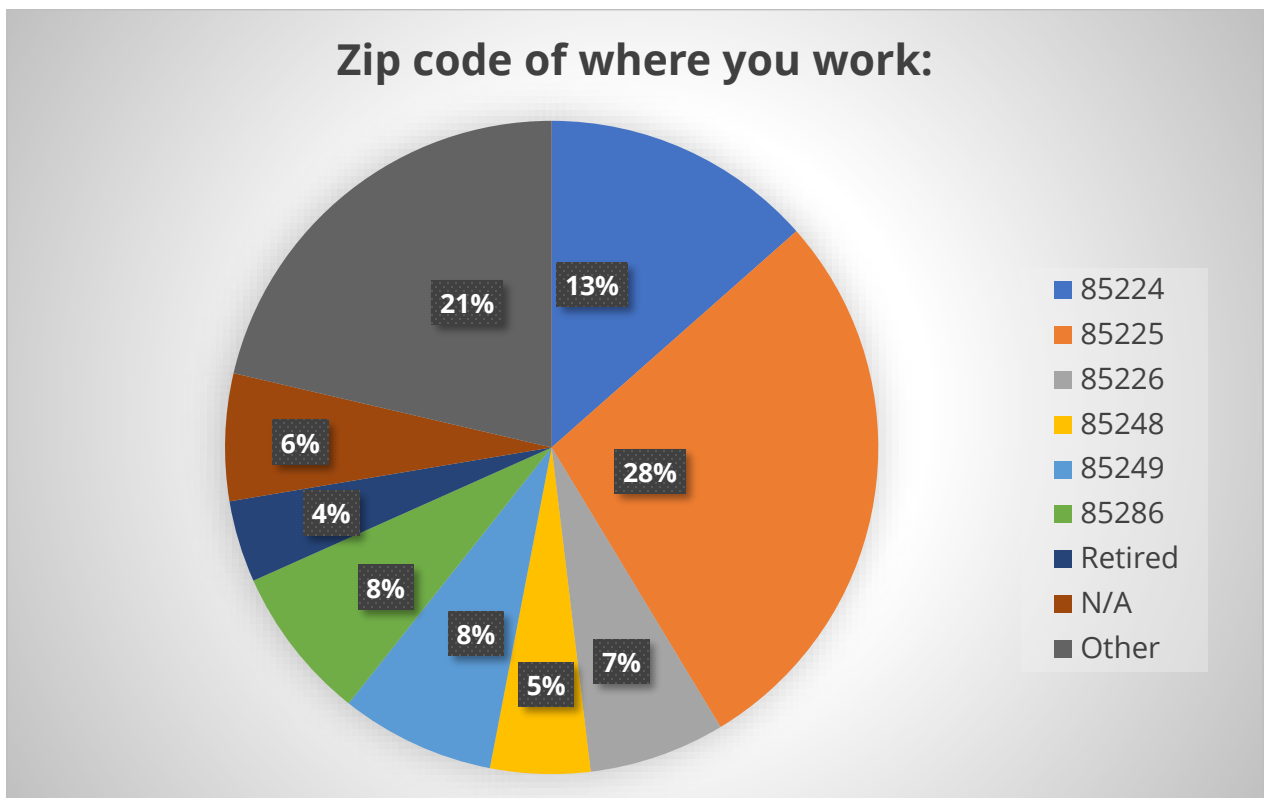


Zip code of where you work:

Answers	Responses	
85224	13%	60
85225	28%	124
85226	7%	30
85248	5%	22
85249	8%	34
85286	8%	34
Retired	4%	18
N/A	6%	28
Other	21%	95

Answered 445

Skipped 43

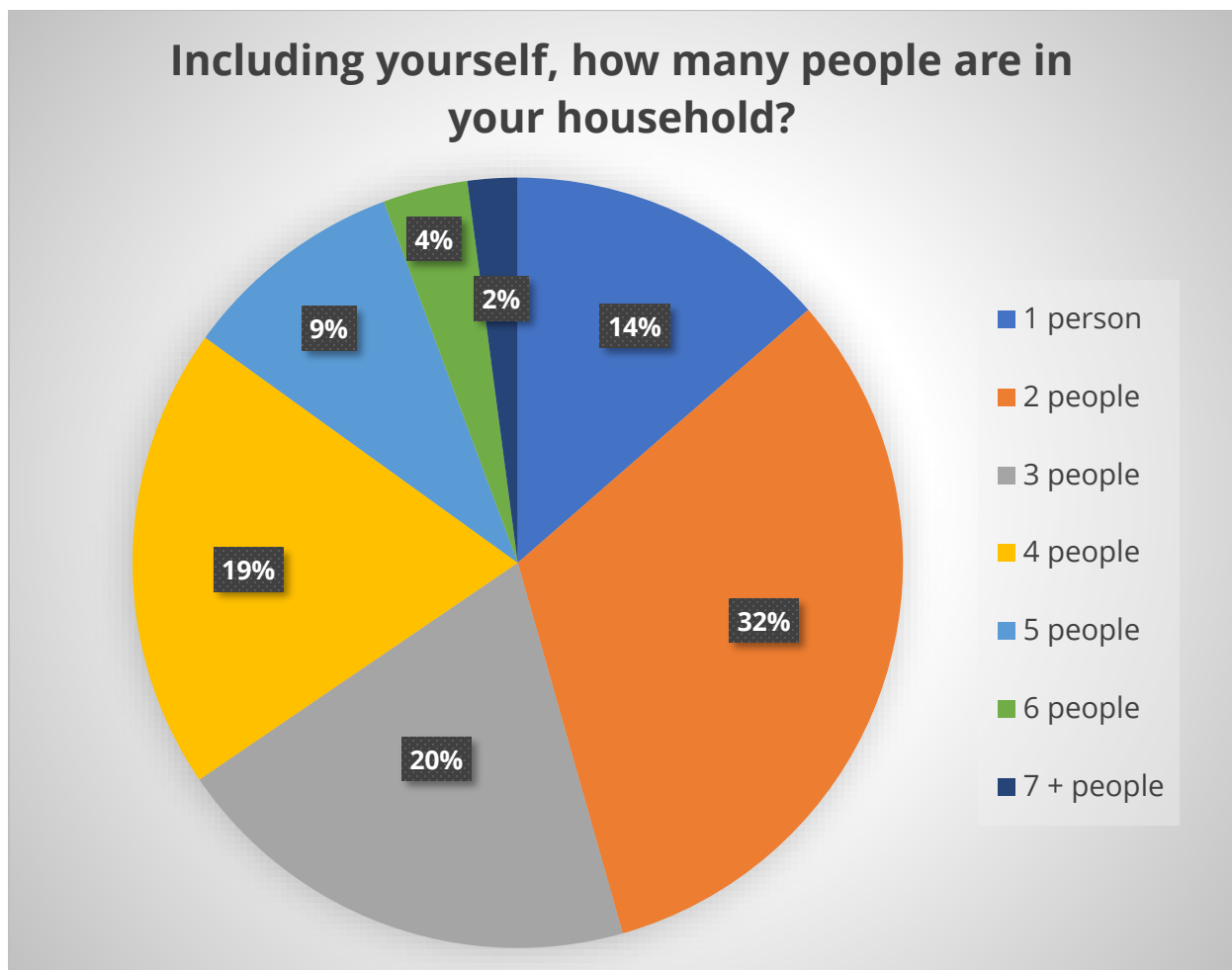


Including yourself, how many people are in your household?

Answers	Responses	
1 person	14%	65
2 people	32%	153
3 people	20%	95
4 people	19%	93
5 people	9%	45
6 people	4%	17
7 + people	2%	10

Answered 478

Skipped 10



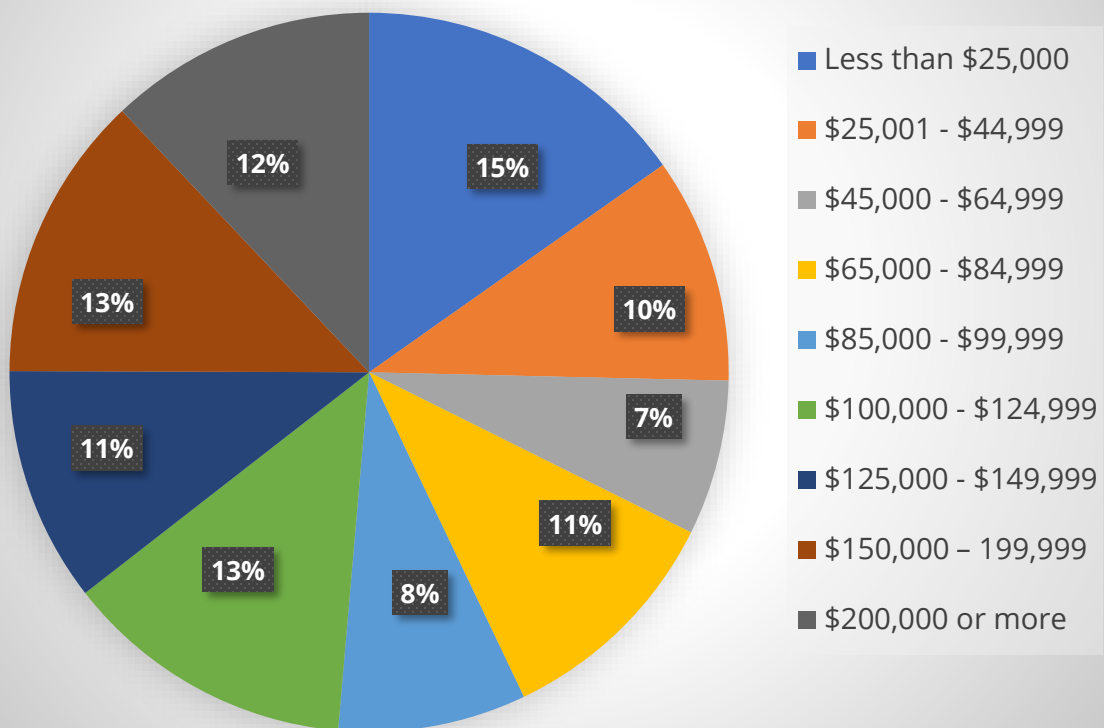
What is your household's yearly (annual) income?

Answer Choices	Responses	
Less than \$25,000	15%	72
\$25,001 - \$44,999	10%	48
\$45,000 - \$64,999	7%	33
\$65,000 - \$84,999	11%	50
\$85,000 - \$99,999	8%	40
\$100,000 - \$124,999	13%	62
\$125,000 - \$149,999	11%	50
\$150,000 - 199,999	13%	61
\$200,000 or more	12%	57

Answered 473

Skipped 15

What is your household's yearly (annual) income?

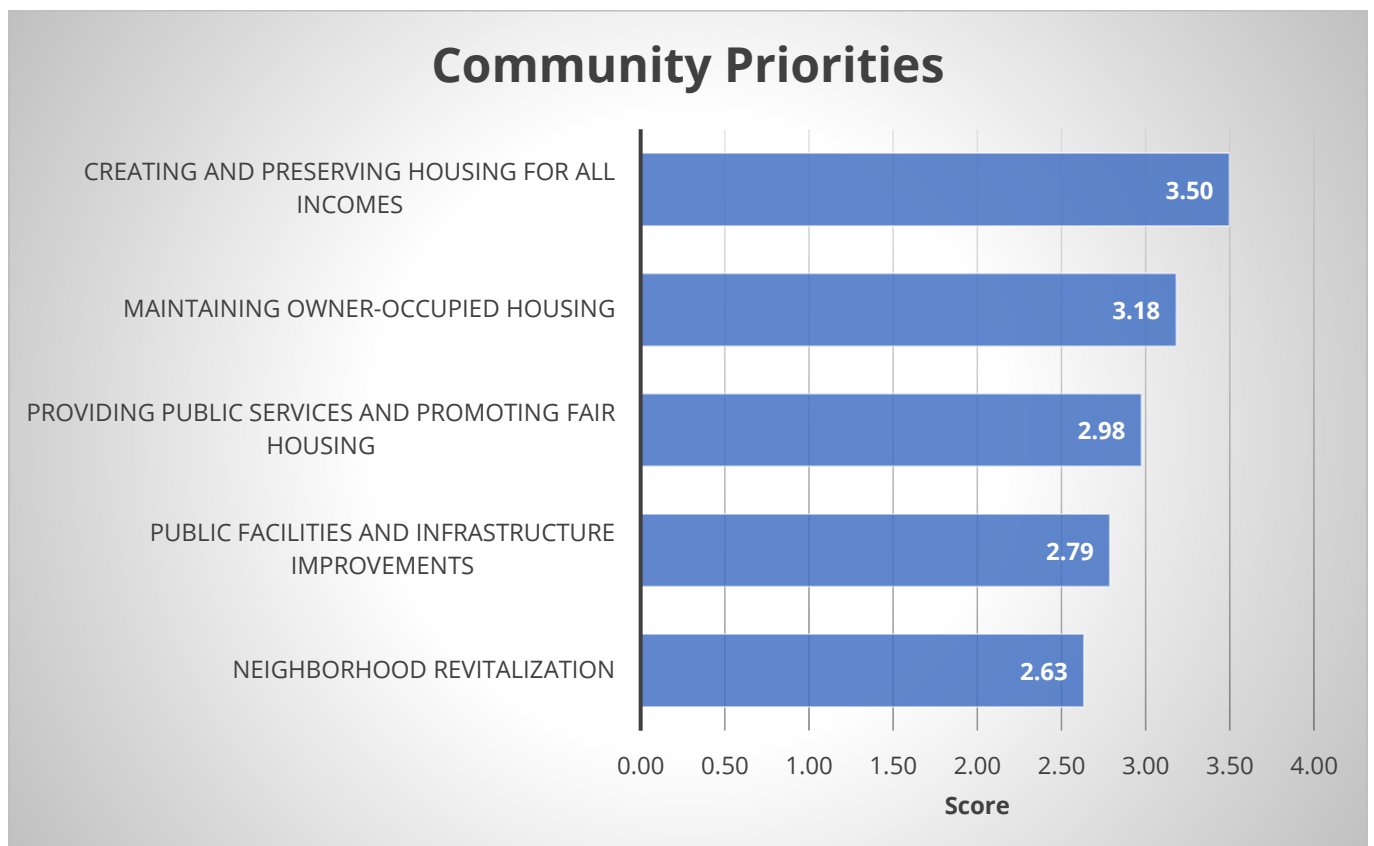


The following five (5) goals were identified in the 2020-2025 Consolidated Plan, with funding being prioritized in these areas. Please rank these goals from 1 to 5, with 1 as the highest community priority and 5 as the lowest community priority.

Answer Choices	1st		2nd		3rd		4th		5th		Total	Score
Neighborhood Revitalization	20%	93	16%	74	11%	51	15%	70	39%	181	469	2.63
Public Facilities and Infrastructure Improvements	13%	60	19%	88	20%	92	31%	147	17%	80	467	2.79
Providing Public Services and Promoting Fair Housing	14%	65	23%	106	27%	128	19%	89	17%	79	467	2.98
Maintaining Owner-Occupied Housing	16%	73	25%	117	30%	138	19%	87	10%	46	461	3.18
Creating and Preserving Housing for All Incomes	39%	181	18%	83	13%	58	14%	63	16%	76	461	3.50

Answered 475

Skipped 13

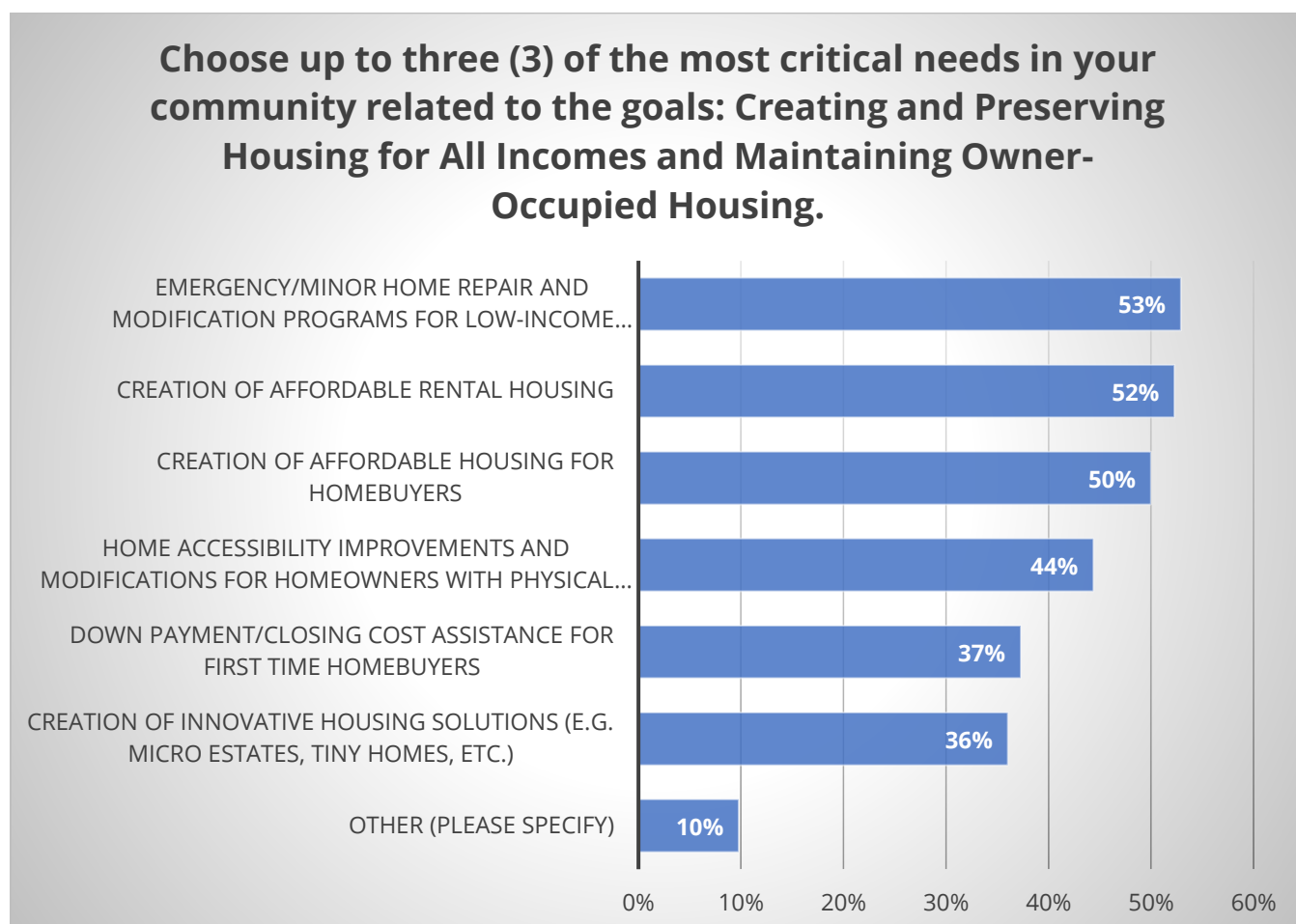


Choose up to three (3) of the most critical needs in your community related to the goals: Creating and Preserving Housing for All Incomes and Maintaining Owner-Occupied Housing.

Answer Choices	Responses	
Other (please specify)	10%	47
Creation of innovative housing solutions (e.g. micro estates, tiny homes, etc.)	36%	173
Down payment/closing cost assistance for first time homebuyers	37%	179
Home accessibility improvements and modifications for homeowners with physical disabilities to continue to live independently in their home	44%	213
Creation of affordable housing for homebuyers	50%	240
Creation of affordable rental housing	52%	251
Emergency/minor home repair and modification programs for low-income homeowners and/or low-income seniors	53%	254

Answered 480

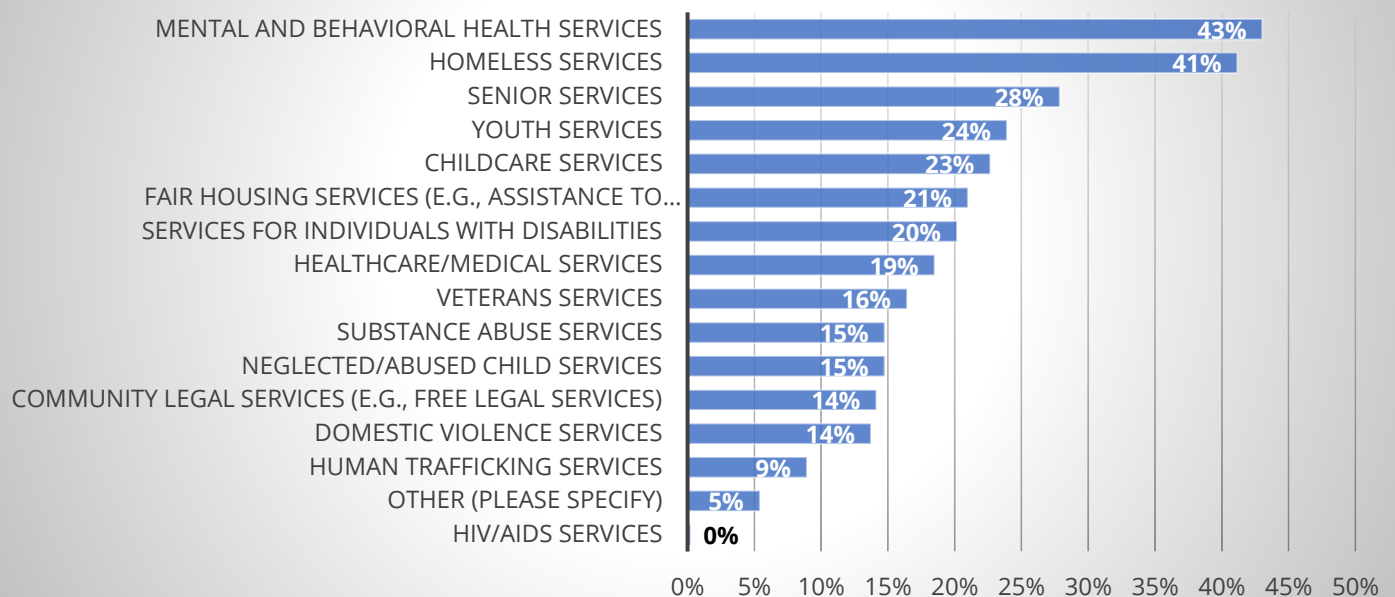
Skipped 8



Choose up to three (3) of the most critical Public Service needs in your community.

Answer Choices	Responses	
HIV/AIDS services	0%	1
Other (please specify)	5%	26
Human trafficking services	9%	43
Domestic violence services	14%	66
Community legal services (e.g., free legal services)	14%	68
Neglected/abused child services	15%	71
Substance abuse services	15%	71
Veterans services	16%	79
Healthcare/medical services	19%	89
Services for individuals with disabilities	20%	97
Fair housing services (e.g., assistance to individuals experiencing discrimination based upon a race, color, religion, national origin, gender, familial status, disability)	21%	101
Childcare services	23%	109
Youth services	24%	115
Senior services	28%	134
Homeless services	41%	198
Mental and behavioral health services	43%	207
Answered		481
Skipped		7

Choose up to three (3) of the most critical Public Service needs in your community

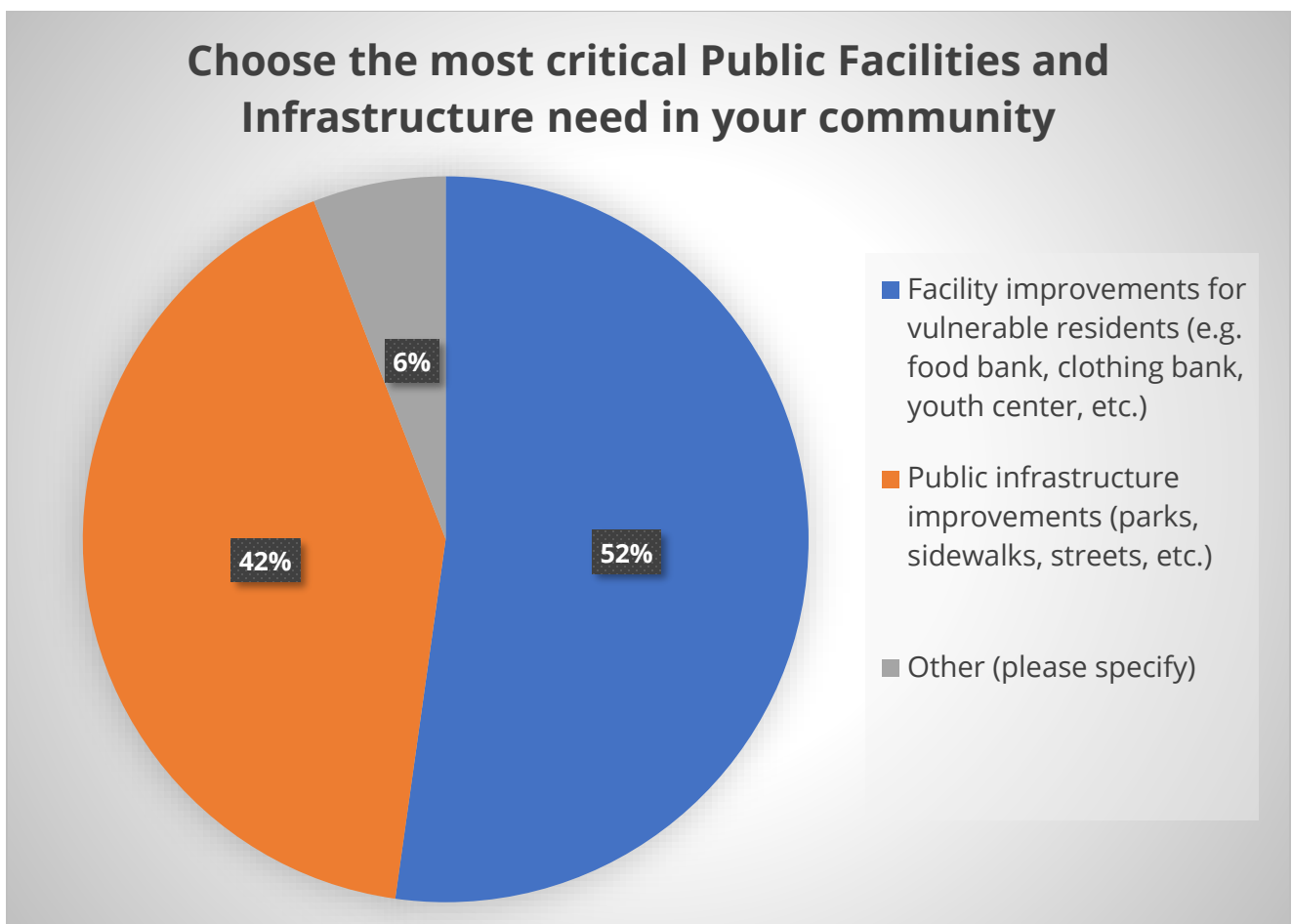


Choose the most critical Public Facilities and Infrastructure need in your community.

Answer Choices	Responses
Facility improvements for vulnerable residents (e.g. food bank, clothing bank, youth center, etc.)	52% 247
Public infrastructure improvements (parks, sidewalks, streets, etc.)	42% 198
Other (please specify)	6% 28

Answered 473

Skipped 15



Choose the most critical Neighborhood Revitalization need in your community.

Answer Choices	Responses	
Code Enforcement activities in program eligible areas	61%	276
Alley Maintenance	20%	91
Other (please specify)	18%	82

Answered 449

Skipped 39

