

Meeting Minutes

City Council Study Session

August 14, 2023 | 6:00 p.m.
Chandler City Council Chambers
88 E. Chicago St., Chandler, AZ



Call to Order

The meeting was called to order by Mayor Kevin Hartke at 6:21 p.m.

Roll Call

Council Attendance

Mayor Kevin Hartke
Vice Mayor Matt Orlando
Councilmember OD Harris
Councilmember Mark Stewart
Councilmember Christine Ellis
Councilmember Jane Poston
Councilmember Angel Encinas

Appointee Attendance

Josh Wright, City Manager
Kelly Schwab, City Attorney
Dana DeLong, City Clerk

Consent Agenda and Discussion

Discussion was held on items 2, 3, 6, 8, 19, and 22.

Airport

1. Resolution No. 5724, Authorizing Airport Development Grant Agreements with ADOT
Move City Council pass and adopt Resolution No. 5724 authorizing the City to enter into agreements with the Arizona Department of Transportation to accept Airport Development Grants in a total amount not to exceed \$50,000 for the design of the Runway 4R-22L Rehabilitation Project (AI2202), replacement of the airport's automated weather observation system (AWOS) (AI2206), and the design of runway end identification lights (REILs) for Runway 4L-22R (AI2207), and authorizing the City Manager, or designee, to execute the grant agreements.

City Manager

2. Resolution No. 5725 Tremaine Park Irrigation Water Delivery District

Move City Council pass and adopt Resolution No. 5725 endorsing the creation of the Tremaine Park Irrigation Water Delivery District.

COUNCILMEMBER POSTON asked for more information on the community-generated concept, rather than imposing it on residents, and addressing concerns about the processes in those areas.

RYAN PETERS, Strategic Initiatives Director, discussed the formation of special districts in an irrigation water delivery district, governed by state statute. The proposed district's boundaries are drawn around the neighborhood, and council endorses the process. If successful, the district will be petitioned by the county, with SRP providing water service and pipe repairs.

COUNCILMEMBER POSTON said that the residents have done their best to ensure everyone is aware of the situation.

MR. PETERS said several neighborhood residents confirmed their endorsement, with 21-22 emailing the city, confirming their support, despite one opposition. They also conducted extensive outreach.

3. Resolution No. 5721, Authorizing an Amendment to the Intergovernmental Agreement Between the Regional Public Transportation Authority (RPTA) and the City of Chandler to Provide Fixed Route Bus, Paratransit and Ridechoice Service for Fiscal Year 2023-2024
Move City Council pass and adopt Resolution No. 5721 authorizing an amendment to the Intergovernmental Agreement between the Regional Public Transportation Authority (RPTA) and the City of Chandler to provide Fixed Route Bus, Paratransit, and RideChoice service for Fiscal Year 2023-2024, in the estimated amount of \$465,573.

MAYOR HARTKE requested a brief presentation comparing the value this year and last.

JASON CRAMPTON, Transportation Planning Manager, said that compared to last year, they requested zero general fund dollars for Valley Metro Bus Paratransit and Ride Choice Services, requesting \$1.7 million between local and state lottery proceeds. Revenue was made up of regional funding, adjusting local contributions accordingly.

VICE MAYOR ORLANDO said that the general fund will not be utilized to subsidize the additional dollars.

MR. CRAMPTON responded that the same level of service is provided but with a different funding source.

MAYOR HARTKE invited Jessica Mefford-Miller, Chief Executive Officer with Valley Metro, to provide comments.

MS. MEFFORD-MILLER said Valley Metro has been shifting its funding allocation this year, collaborating with the City of Chandler and other member towns to understand how to fund regional services. The Intergovernmental Agreement supports the cost of operating and maintaining bus service, Paratransit Service, and Ride Choice in the City of Chandler. The new operations and maintenance contracts for East Valley, including the City of Chandler, will take effect on January 1, 2024. A new contract for Paratransit service will begin on October 1, 2023. The ongoing Chandler Air Park Flexible Transit study aims to expand the flexible service across the City of Chandler, with the Town of Gilbert as a partner. The City is also working closely with the City of Chandler Police on Operation Blue Ride, focusing on creating a more secure bus system. The efforts are focusing on the Arizona Avenue route, with the public safety team members and Chandler Law enforcement.

COUNCILMEMBER STEWART said that the popularity of Micro-Transit transportation in the suburbs could potentially lead to a reduction in ridership on large buses, suggesting a potential sustainability story in promoting more micro transit and reducing empty buses.

MS. MEFFORD-MILLER said Micro-Transit is a flexible, demand-responsive service that uses smaller vehicles, such as minivans, for small numbers of people. It operates within a fixed zone, unlike Uber, which operates within a local zone. Micro-Transit is ideal for longer trips and feeds customers into the public transit system. However, it would require many vehicles to replace busier corridors like Arizona Avenue in Chandler. The service is working with the west valley, Gilbert, and in Mesa, but not every market and community is suitable for it.

COUNCILMEMBER ELLIS asked about the upcoming transition of a new operator, stating that a seamless transition could potentially disrupt service due to various factors and asked what were the measures to ensure seamless service for all users.

MS. MEFFORD-MILLER said Valley Metro is working with a new operator to transition contracts, starting their performance period on January 1. The new operator has submitted a comprehensive transition plan, and Valley Metro is working with the contractor to ensure a seamless transition, ensuring continuity of service for customers and employment for valued team members.

COUNCILMEMBER HARRIS asked about the effectiveness of Proposition 400 in preserving the member seat, as it is part of the region and transportation efforts being pursued.

MS. MEFFORD-MILLER said the enabling legislation, signed by Governor Hobbs, increases public transportation funding from the regional half-asset sales tax. Proposition 400 would allocate 37% of the half-cent sales tax to public transit, allowing for a higher level of service in the fastest-growing county. This could include additional frequency and geographic scope for buses, as well as a mix of Micro-Transit services. Public transportation funds are a mix of federal and local sources, varying by project and community.

COUNCILMEMBER ELLIS said the process of rails appears to be more tailored to the community's needs, as explained in the provided explanation.

MS. MEFFORD-MILLER said the community's transit needs are expected to increase an overall demand.

COUNCILMEMBER ELLIS stated that they wanted to alleviate concerns about the rails. They acknowledged that the process might seem tailored to the community's needs and requested clarification on whether that was the case.

MS. MEFFORD-MILLER said that the community's transit needs are expected to increase.

COUNCILMEMBER ELLIS said the importance of Micro-Transit, a funding system that caters to the unique needs of each community. this funding will enable the delivery of services where and how they are needed, ensuring that everyone gets the care they need.

MS. MEFFORD-MILLER said that new funding from a half-cent sales tax may restrict light rail, streetcar construction, bus service, and preventative maintenance, but ongoing discussions about Micro-Transit eligibility and applicability will occur at the Maricopa Association of Governments level.

COUNCILMEMBER ELLIS inquired about Ms. Mefford-Miller's familiarity with our Flex Service.

MS. MEFFORD-MILLER said she was very familiar with the service.

Community Services

4. Introduction and Tentative Adoption of Ordinance No. 5067 Amending Chapter 31 of the Code of the City of Chandler
Move City Council introduce and tentatively adopt Ordinance No. 5067 amending Chapter 31 of the Code of the City of Chandler, sections 31-3 and 31-5; and adding a section 31-5.1, relating to enforcement of community services code provisions.
5. Resolution No. 5727 Approving Amendment No. 1 to the Intergovernmental Agreement between the Arizona Game and Fish Department and the City of Chandler for the Community Fishing Program
Resolution No. 5727 Approving Amendment No. 1 to the Intergovernmental Agreement between the Arizona Game and Fish Department and the City of Chandler for the Community Fishing Program
6. Resolution No. 5726, Authorizing a Master Intergovernmental Agreement (IGA) Between the City of Chandler and the Arizona Board of Regents for and on Behalf of the Arizona State University (ASU) for the Development and Execution of the Project Cities Program

Move City Council pass and adopt Resolution No. 5726, authorizing a Master IGA between the City of Chandler and the Arizona Board of Regents for and on behalf of the ASU for the Project Cities Program; and authorizing the Mayor to sign the agreement and the City Manager to sign any other necessary documents or instruments in connection with the agreement.

JOHN SEFTON, Community Services Director, gave an overview of the Project Cities Program, a university community program that connects ASU students and faculty with local community projects and sustainability needs. The program aims to deliver practical, measurable solutions to sustainability research education. City staff and ASU faculty will collaborate on experimental learning projects, bringing fresh perspectives and challenges to the City of Chandler. The program aims to utilize faculty and students for various opportunities, including sustainability and professional services. Students will study the community's use of parks in Chandler, introducing community service and government service to future workers.

COUNCILMEMBER ELLIS said the program will not charge the students, but she is curious about where the funding will come from to ensure the program is sustainable.

MR. SEFTON said this agreement does not have any financial contribution, but the project scope and associated needs are defined by the sustainable Project Cities staff, who will either budget or use their operations budgets.

VICE MAYOR ORLANDO asked about the duration of these projects, if they were short-term or long-term, typically taking a semester to complete.

MR. SEFTON said the duration of projects can vary from a full year to a semester depending on the scope of work.

VICE MAYOR ORLANDO asked City Manager if they should wait and evaluate the recent pride event's success before planning more events or proceeding with multiple projects.

JOSH WRIGHT, City Manager, said there is no limit on the number of projects that can be done at once if there are enough resources, and it meets operational needs. Multiple projects can be done simultaneously.

VICE MAYOR ORLANDO thought tackling multiple projects simultaneously to avoid consecutive 12 months of waiting and focusing on resolving multiple problems at a time.

COUNCILMEMBER STEWART said thank you for the presentation and the collaboration with CUSD, private schools, Valley Christian, and ASU. He thanked City Manager for listening and the staff for pulling the project together. Warde Nichols and ASU have been instrumental in achieving the desired collaboration, and the team is committed to moving forward.

COUNCILMEMBER POSTON asked whether the students would receive payment or class credit for their work.

MR. SEFTON said payment for work done depends on the scope of the project. In the past, graduate and doctorate-level students were paid a stipend for their work on our projects. However, 200-level observational students will not be paid for their work on the park project. We may consider paying them if necessary.

COUNCILMEMBER ENCINAS asked how projects are chosen and if there is a collaboration between the council and the program and asked for an example of a successfully completed project.

MR. SEFTON said inspiration can come from anywhere, and the university's diversity of classes allows for multi-disciplinary collaboration. For instance, the Skunk Creek project in Peoria involved engineering, landscape architecture, and parks and recreation students working together to create concepts. The model of experiential learning allows for the integration of logistical aspects, such as architectural firms, into the process. This approach allows for a more comprehensive understanding of the problem and its solutions.

COUNCILMEMBER ENCINAS said that he would like to conduct research to gather information on similar past occurrences.

MR. SEFTON said he will ensure he receives the link to their webpage.

7. Agreement No. CS2-595-4335, Amendment No. 2, with Pioneer Landscape Centers, Inc., for Rock, Granite, and Miscellaneous Supplies
Move City Council approve Agreement No. CS2-595-4335, Amendment No. 2, with Pioneer Landscape Centers, Inc., for rock, granite, and miscellaneous supplies, in an amount not to exceed \$950,000, for a one-year period, September 1, 2023, through August 31, 2024.
8. Purchase of Playground Products, Services, and Shade Structures
Move City Council approve the purchase of playground products, services and shade structures, from Arizona Recreation Design, Inc.; Dave Bang Associates, Inc.; Exerplay, Inc.; FlexGround, LLC; Miracle Playground Sales; and Play it Safe Playgrounds & Park Equipment, Inc., utilizing 1Government Procurement Alliance (1GPA) Agreement No. 23-07P; and Arizona Recreation Design, Inc.; Dave Bang Associates, Inc.; Desert Recreation, Inc.; Exerplay, Inc.; and Play it Safe Playgrounds and Park Equipment, Inc., utilizing Mohave Educational Services Cooperative Agreement No. 190-various-0221; Shade N Net of Arizona, Inc.; Shade Industries, Inc.; and USA Shade & Fabric Structures, utilizing Mohave Educational Services Cooperative Agreement No. 20Q-0402; and Turboscape Blower Services, LLC, utilizing City of Glendale Agreement No. C19-0435, for playground products, services, and shade structures, in a combined amount not to exceed \$2,650,000.

JOHN SEFTON, Community Services Director gave a brief presentation discussing the care and maintenance of public amenities using various contractual agreements. He highlighted the allocation of \$2.65 million for various projects, including shade, surfacing, and playground parts. The presentation highlighted the ongoing projects in Pima Park, Los Altos Park, Brooks Crossing Park, Pueblo Park, and Navarette Park, which include playground purchase and installation. Other projects include ramada replacements, synthetic turf installation at the downtown library, park furniture replacements, and the replacement of shade structures. Additionally, parks will receive additional engineered wood fiber or wood chips at the playgrounds.

COUNCILMEMBER HARRIS asked to address the need for improvement in North Chandler's parks. South and West Chandler receive a lot of support, North Chandler seems to have been overlooked. It is important that we focus on Northwest Chandler and work towards bringing our parks up to code and properly staffed. Good parks are crucial in providing enjoyable amenities for everyone. Councilmember Harris asked about the possibility of installing Wi-Fi in our parks as it would be a great feature for families and residents who may have difficulty accessing Wi-Fi elsewhere. Councilmember Harris shared pride of the progress we are making in North and West Chandler, and hoped we continue to prioritize the improvement of our parks.

Cultural Development

9. Resolution No. 5728 Approving a Second Amendment to the Development Agreement between Spike Lawrence Ventures, LLC, and the City of Chandler to Allow the Construction of a Minimum Four-Story Mixed-Use Expansion to the Hotel on the New Square Phase 2 Site
Move City Council pass and adopt Resolution No. 5728 approving a Second Amendment to the Development Agreement between Spike Lawrence Ventures, LLC, and the City of Chandler to allow the construction of a minimum four-story mixed-use expansion to the hotel on the New Square Phase 2 site, located at the northeast corner of Oregon Street and Chicago Street.

MAYOR HARTKE read from the following comment card.

DAVID PRATT, 1117 W. Mission Dr., in support.

Can we make this building beautiful? The others in the complex (in front of that development) are ugly. Thanks

Development Services

10. Introduction and Tentative Adoption of Ordinance No. 5062, Rezoning and Preliminary Development Plan, PLH22-0071 One Chandler, Located at the Southeast Corner Arizona Avenue and Chandler Boulevard
Rezoning

Move City Council introduce and tentatively adopt Ordinance No. 5062 approving PLH22-0071 One Chandler, Rezoning from CCD, MF-1, C-3, and PAD for a fast-food restaurant to PAD for mixed-use development including commercial, office, and multi-family with Mid-Rise Overlay for building heights up to 120 feet, subject to the conditions as recommended by Planning and Zoning Commission.

Preliminary Development Plan

Move City Council approve Preliminary Development Plan PLH22-0071 One Chandler for site layout and building architecture, subject to the conditions as recommended by Planning and Zoning Commission.

MAYOR HARTKE read from the following comment card.

DAVID PRATT, 1117 W. Mission Dr., in support.

One Chandler concept is a pretty building. Well done on that design.

11. Preliminary Development Plan Approval to Modify an Existing Drive-Thru Restaurant, including Adding a Drive-Thru Lane and a Shade Canopy that Encroaches into the Northern Building Setbacks, Located at 2900 E. Germann Road, at the Southwest Corner of Gilbert Road and the Loop 202 Santan Freeway
Move City Council approve Preliminary Development Plan PLH22-0032 Crossroads Chick-Fil-A for the modification of an existing drive-thru restaurant, including adding a drive-thru lane and a shade canopy that encroaches into the northern building setbacks, subject to the conditions as recommended by Planning and Zoning Commission.
12. Final Plat Approval for PLT22-0004 Midway, Located at the Northeast Corner of Germann Road and Hamilton Road
Move City Council approve Final Plat, PLT22-0004 Midway, as recommended by staff.
13. Preliminary Plat Approval for PLT21-0033 Magnolia, Located East of the Northeast Corner of Riggs and Cooper Roads
Move City Council approve Preliminary Plat PLT21-0033 Magnolia, as recommended by the Planning and Zoning Commission.
14. Final Plat Approval for PLT22-0032 Magnolia, Located on the North Side of Riggs Road, East of Cooper Road
(The item was continued from the June 29, 2023, Council meeting)
Move City Council approve Final Plat PLT22-0032, Magnolia.

Fire Department

15. Physical Examinations Appropriation for Fiscal Year (FY) 2023-24

Move City Council approve the appropriation for Firefighter Physical Examinations for FY 2023-24 in accordance with the intergovernmental agreement (IGA) with the City of Phoenix, in the amount of \$200,000.

16. Fire and Emergency Medical Dispatch Services Appropriation for Fiscal Year (FY) 2023-24
Move City Council approve the appropriation for fire and emergency medical dispatch services for FY 2023-24, in accordance with the current intergovernmental agreement (IGA) with the City of Phoenix, in the amount of \$1,434,492.

Information Technology

17. Purchase of Annual Support for the Talent Management Suite
Move City Council approve the purchase of annual support for the talent management suite, from Saba Software, Inc., in the amount of \$145,207.

Management Services

18. Adoption of Notice of Intention to Increase Certain Water, Wastewater, Reclaimed Water, and Solid Waste Rates and Set the Date for Public Hearing
Move City Council adopt a Notice of Intention to Increase Certain Water, Wastewater, Reclaimed Water, and Solid Waste Rates and Set the Date for Public Hearing on October 19, 2023.

Neighborhood Resources

19. Facility Lease Agreement Amendment with Chandler Compadres Branch of the Boys and Girls Club of the Valley
Move City Council approve an amendment to the lease agreement with Chandler Compadres Branch of the Boys and Girls Club of the Valley.

LEAH POWELL, Neighborhood Resources Director gave a brief presentation on the item. In 1994, the City Council created the youth enhancement program funding, which was first used by the Chandler Boys and Girls Club, also known as the Compadre Branch. The city purchased the old Seton Catholic High School in 1995 to create a program space for the Boys and Girls Club. In 2009, the city began a lease relationship with the Boys and Girls Club using approximately \$8.5 million in bond funding. The City demolished the old buildings and created the new building. As part of the FY 2023-2024 CIP, approximately \$1.3 million dollars are planned for an expansion of the Boys and Girls Club. This expansion will allow for additional space for teens' security features and rehab and refreshing of spaces used by the youth. The Chandler Compadres are also contributing to the expansion, providing funding for transportation for Title 1 schools and public housing youth. Many of the youth can participate in the sports leagues at the Boys and Girls Club, complementing the recreation program through Public Housing.

MARCIA MINTZ, CEO of Boys and Girls Club of the Valley expressed her excitement regarding the club's efforts to meet the needs of children and teens in Chandler. Despite the challenges posed

by the pandemic, the Chandler Compadres Branch of the club remained open to provide a safe and reliable place for children to access internet technology, receive two meals daily, and connect with their schools while their parents worked. However, the pandemic highlighted the social and digital connection issues faced by children and youth today. To address this, the club has partnered with Terros Mental Health Care to offer no-cost therapeutic-based activities and counseling to all youth who join the club. The AZ Youth Force Program has also been introduced to provide essential skills training and paid internships to teens in need. The club has also expanded its recruitment efforts to include Chandler High School and businesses in the community and is transporting children from six Title I schools to the club for free. To ensure the safety of all children and staff, a capital campaign has been initiated to secure the entrance of the club. The club is committed to expanding its safety measures and developing a teen center that will serve as a magnet for the community. The club is excited to partner with various agencies in Chandler, including non-profits and the City Managers Department, to achieve its goals.

COUNCILMEMBER POSTON thanked the transportation provider's willingness to activate space for other purposes, enhancing city service and accessibility. They appreciate the staff's efforts and look forward to serving youth and the community during non-transportation provider absences.

COUNCILMEMBER HARRIS thanked Ms. Mintz, and the Boys and Girls Club, and expressed his gratitude for the organization's support and understanding of its mission. They emphasized the club's focus on helping at-risk youth and stated that it continues to serve the city's youth, making it a success story.

COUNCILMEMBER ELLIS asked for more information about the logistics of the public and private partnership regarding transporting children from different schools.

MS. MINTZ shared that the use of private philanthropic donations enabled them to contract Dun Transportation, a local transportation company with 25 years of experience in running transportation for Scottsdale Unified and trolleys across the town. The transportation service uses private charter buses equipped with air conditioning and seat belts. The bus runs daily after school hours, picking up students from six schools based on their dismissal times and dropping them off at the club. The program recently started, and about 70 kids used the bus in the past week. The numbers are expected to increase gradually, and a second bus will be added if needed based on demand.

COUNCILMEMBER ENCINAS asked how the program plans to recruit high school students and make them aware of the services offered. Additionally, with a long-standing program like Boys and Girls in Chandler, how will they attract more students and ensure that all students are informed of the services and encouraged to utilize the facility.

MS. MINTZ said as part of their strategy this year they have hired two new staff members dedicated to recruitment, with one specifically focused on working with Chandler High School for

our youth force program. This decision was made after conversations with Ms. Powell and the school district. They have met with the superintendent and various principals to determine what the kids need, and they have allocated a significant portion of our budget toward our Workforce Development program. With dedicated recruitment and business development dollars, our staff will visit schools and build relationships with principals. This partnership is crucial for our success, as we know that it takes a three-way effort between the schools, out-of-school time, and the families we serve. Our goal is to be present in the community and provide support to our youth force program.

Police Department

20. Agreement No. PD3-200-4510, Amendment No. 1, with FX Tactical, LLC, and Skaggs Companies, Inc., for Police Uniforms
Move City Council approve Agreement No. PD3-200-4510, Amendment No. 1, with FX Tactical, LLC, and Skaggs Companies, Inc., for police uniforms, in an amount not to exceed \$274,000, for a one-year period, September 1, 2023, through August 31, 2024.
21. Purchase of Annual Maintenance and Support Services for the Police Records Management System (RMS) and Computer Aided Dispatch (CAD) System
Move City Council approve the purchase of annual maintenance and support services, from Versaterm Public Safety, Inc., in an amount not to exceed \$523,010.66, for the Police Records Management System, for the period of September 1, 2023, through August 31, 2024, and for the Computer Aided Dispatch system, for the period of August 1, 2023, through July 31, 2024.
22. Purchase of Victim Notification Software
Move City Council approve the purchase of SPIDR-Tech victim notification software, from Versaterm Public Safety, Inc., in an amount not to exceed \$126,884, for the period of one year, beginning August 1, 2023, through July 31, 2024.

SEAN DUGGAN, Police Chief, gave a briefing on the item. Last year, the state legislature passed Senate Bill 1712 which allocated \$3.8 million to law enforcement agencies in Arizona for the purchase and deployment of an automated crime victim notification system. The request tonight is to purchase software that will enable us to automatically provide these notifications. The state will fully reimburse us for this purchase. Automating this process will significantly enhance the level of service we provide to victims of crime. Initially, we plan to identify 12 call types, including domestic violence, burglaries, and assaults, and over time, we will add another 50 call types to make this system more comprehensive. After a call is generated and a report is taken, the report will be entered into our RMS system, and the victim will receive a text message identifying the call type and report number. This will be followed by an email providing more detailed information, such as the officer responsible for investigating the case, and information about victim services if they require more assistance. As the case progresses through the system, the victim will receive subsequent emails, such as an alert that a suspect has been arrested, and what they can expect

in terms of prosecution. They will also receive an email explaining how to navigate the court system and what other resources are available to them. We are very excited about this system, as it takes our level of service to victims of crime in the city to a whole new level.

COUNCILMEMBER ENCINAS said this tool could be valuable for certain victims. Before we launch this, we should have a comprehensive public information campaign to inform the community about the tool and how it works. Councilmember Encinas thanked the chief for everything discussed today and looked forward to promoting this tool to the public.

CHIEF DUGGAN suggested that we should inform the community about this initiative before we implement it. We need to have a comprehensive public information plan so that people are aware of what we are doing and how it will affect them. All the details discussed today will be shared with the public.

VICE MAYOR ORLANDO gave an example if a car were vandalized and it was reported it to the police department, would a follow-up response be provided with further information or indicate that the details provided were insufficient.

CHIEF DUGGAN said the beta call will be integrated into our system within the next three months. Our IT staff is already under a lot of pressure with all the new technology, so we are taking a gradual approach to implementing this program. We want to give them the time and space they need to ensure everything runs smoothly.

VICE MAYOR ORLANDO asked about the other agencies that are currently using this and wanted to know if they had received positive feedback about it.

CHIEF DUGGAN said many agencies in the valley are currently utilizing this system.

VICE MAYOR ORLANDO asked about the feedback received from the victims, police officers, and dispatchers using this service.

CHIEF DUGGAN said that the department has received positive feedback on its current software and will be implementing a survey component in the fall. This survey will consist of approximately 10-11 short questions that will be sent immediately following an encounter with an officer. The questions will cover topics such as the initial contact, communication with the call taker, satisfaction with the officer's response, feelings of safety within the city, and response time. This feedback will provide valuable insight into areas where the department is excelling and areas where they can improve. As a user, this information is important to know about the state of the Police Department. Since 2017, Tucson has been utilizing this system, and now dozens of agencies throughout the state have also implemented it. The feedback has been consistently positive, with high remarks from essentially everyone in the valley.

COUNCILMEMBER HARRIS asked if it would be possible to embed a link to victim services in the email, or if it would only lead them to click out of the email to access those services.

CHIEF DUGGAN said we can customize the survey as we see fit, we can include whatever we think is necessary in the questions and responses.

COUNCILMEMBER HARRIS asked if you could work with victims and collaborate with the Maricopa County Prosecuting Attorney's office on the process of safeguarding sensitive information and if you communicate with other intergovernmental entities.

CHIEF DUGGAN said that they collaborate with law enforcement and prosecution partners daily and this practice will remain consistent.

COUNCILMEMBER HARRIS asked if there had been an opportunity for others in government to review and provide feedback on how the project was progressing, as that was the main concern.

CHIEF DUGGAN said it is widely acknowledged that this approach can improve the quality of service we offer to victims. We are not sharing anything new, but rather providing them with real-time information that they would not have received otherwise.

COUNCILMEMBER HARRIS inquired about potential solutions for victims of sexual abuse and violence whose information may not be properly transmitted. Is there a way to implement encryption to ensure their information is secure in case their email changes or the message is not sent.

CHIEF DUGGAN said we have the option to choose which types of calls to include in our service. However, there are certain sensitive calls that we will not be incorporating.

23. Maricopa County Detention Services for Fiscal Year (FY) 2023-2024
Move City Council approves the use of Maricopa County detention services, for the booking and housing of inmates, in an aggregate amount not to exceed \$1,477,573, for one year, beginning July 1, 2023, through June 30, 2024.
24. Payment to Support the City of Chandler Radio System Infrastructure
Move City Council approve the payment to the City of Phoenix, in an amount not to exceed \$500,991.36, for Fiscal Year 2023-24 participation in the Regional Wireless Cooperative (RWC), including operations and maintenance costs, the system upgrade agreement, and narrow banding.

Public Works and Utilities

25. Introduction and Tentative Adoption of Ordinance No. 5060 Granting a Non-Exclusive Power Distribution Easement to Salt River Project Agricultural Improvement and Power District for Electrical Service to Fire Station 282
Move City Council introduce and tentatively adopt Ordinance No. 5060 granting a non-exclusive power distribution easement to Salt River Project Agricultural Improvement and Power District (SRP), at no cost, for electrical service to Fire Station 282 near Alma School and Warner roads.
26. Agreement No. PW2-962-4328, Amendment No. 1, with Ancon Services, Inc., and Simon Family Enterprise, Inc., for Sewer Line Cleaning and Debris Removal
Move City Council approve Agreement No. PW2-962-4328, Amendment No. 1, with Ancon Services, Inc., and Simon Family Enterprise, Inc., for sewer line cleaning and debris removal, in a combined amount not to exceed \$999,000, for a two-year period, September 1, 2023, through August 31, 2025.
27. Agreement No. PW0-285-4197, Amendment No. 3, with AM Signal, LLC, for Traffic Signal Equipment
Move City Council approve Agreement No. PW0-285-4197, Amendment No. 3, with AM Signal, LLC, for traffic signal equipment, in an amount not to exceed \$660,000, for a one-year period, September 1, 2023, through August 31, 2024.
28. Agreement No. PW0-890-4209, Amendment No. 3, with Core and Main, LP, for Water Meters
Move City Council approve Agreement No. PW0-890-4209, Amendment No. 3, with Core and Main, LP, for water meters, in an amount not to exceed \$3,000,000, for the period of September 1, 2023, through August 31, 2024.
29. Professional Services Agreement No. WA2103.452, with Jacobs Engineering Group, Inc., for the Pecos Surface Water Treatment Plant SCADA Upgrades Programming Consultant Services
Move City Council award Professional Services Agreement No. WA2103.452, to Jacobs Engineering Group, Inc., for the Pecos Surface Water Treatment Plant SCADA Upgrades Programming Consultant Services, in an amount not to exceed \$2,720,100.
30. Purchase of Water Maintenance Basin Recoating Services
Move City Council approve the purchase of water maintenance basin recoating services, from Joseph Painting Company, Inc., dba JPCI Services, utilizing Town of Gilbert Agreement No. 321000003, in an amount not to exceed \$392,208.

Briefing

31. Presentation / Briefing Regarding the City of Chandler's Response to Human Trafficking, as requested by Councilmember Stewart

Informational

32. Study Session and Regular Minutes of May 17, 2023, Planning and Zoning Commission
33. Study Session and Regular Minutes of June 7, 2023, Planning and Zoning Commission
34. Special Event Liquor Licenses and Temporary and Permanent Extensions of Liquor License Premises Administratively Approved
35. Contracts and Agreements Administratively Approved, Month of July 2023

Adjourn

The meeting was adjourned at 7:11 p.m.

ATTEST: *Dana R. DeLong* *Kevin Harthe*
City Clerk Mayor

Approval Date of Minutes: September 18, 2023

Certification

I hereby certify that the foregoing minutes are a true and correct copy of the minutes of the Study Session of the City Council of Chandler, Arizona, held on the 14th day of August 2023. I further certify that the meeting was duly called and held and that a quorum was present.

DATED this 26 day of September, 2023.



Dana R. DeLong
City Clerk