Meeting Minutes City Council Neighborhoods Subcommittee Meeting

October 29, 2024 | 2:30 p.m. City Hall 5th Floor Large Conference Room 175 S. Arizona Ave., Chandler, AZ



Call to Order

The meeting was called to order at 2:32 p.m.

Roll Call

Subcommittee Attendance

Councilmember Angel Encinas Councilmember Matt Orlando Councilmember Jane Poston

Staff Attendance

Andy Bass, Deputy City Manager Leah Powell, Neighborhood Resources Director Guy Jaques, Neighborhood Preservation Manager Priscilla Quintana, Neighborhood Preservation Programs Manager Erica Barba, Neighborhood Services Program Manager

Discussion

1. Community Cat Management Program - Trap, Neuter, and Return (TNR)

LEAH POWELL, Neighborhood Resources Director, introduced the item and presented information on the Trap, Neuter and Return Program. She prefaced the challenges with the feral cat population and progress of the TNR program, including the need for state regulation, coordination, funding, and education.

COUNCILMEMBER ORLANDO asked how long the program had been in the Neighborhood Resources.

MS. POWELL replied since 2014.

MS. POWELL explained that there is a lack of state regulation on cats that contributes to the complexity of the issue, as they are not required to be licensed. She stated that cats reproduce quickly and although there is a TNR program in place, colonies grow when pet owners abandon or fail to spay/neuter. Complaints have been received surrounding feeding and waste. Inquiries are often made by residents about feeding the cats. She stated that feral cats often suffer from malnutrition, disease and injuries resulting in a poor

quality of life. She stated the importance of welfare of the cats. She recognized that residents often disagree on how to handle feral cats; some want to feed and protect while others view them as nuisances. She gave an example of a homeowner's association that sought legal action to prohibit the feeding of cats.

MS. POWELL broke down the components of the TNR program that include the coordination between government, non-profits, volunteers, and residents, funding and education for volunteers. Additionally, there are feeding stations and seasonal shelters which require ongoing maintenance, locations for cats to recover from surgery and care for sick and injured cats.

MS. POWELL turned the presentation over to Priscilla Quintana, Neighborhood Preservation Programs Manager.

PRISCILLA QUINTANA, Neighborhood Preservation Programs Manager, elaborated on the role of Maricopa County Animal Care and Control (MCACC). She stated that MCACC has resources listed online but does not retrieve cats nor provide Trap, Neuter, and Return services. If an injured or sick cat falls into their care, they can provide some medical assistance.

COUNCILMEMBER ORLANDO asked what the Chandler Police Department does regarding animal control.

MS. POWELL answered that the police department has a contract with Maricopa County relating to stray dogs, however, if there is a report on an insured or sick cat, the County would be contacted.

MS. QUINTANA stated that the police department would pick up the injured or sick cat and place it in a kennel temporarily until the County can take the animal for the care or services that they need.

MS. QUINTANA provided an example of a recent situation where cats and a dog came into the Neighborhood Resources Department injured and dehydrated. She explained that the police department was involved due to it being deemed an animal cruelty case. The police department worked in conjunction with their animal partners on the custody of the animals.

COUNCILMEMBER ORLANDO asked if there is a dedicated person to handle animal cases at the police department.

MS. QUINTANA answered yes, there is one specific person that oversees the program.

COUNCILMEMBER ORLANDO asked if only temporary care is provided until the county or other rescue organization partner picks up the cat.

MS. POWELL stated correct.

MS. QUINTANA explained that cities have different approaches to TNR programs, with varying budgets and staff resources. The City of Mesa has a budget of \$1 million with three full-time employees and an additional \$300,000 with an agreement with two TNR partners. The City of Tempe has a budget of \$500,000 with a dedicated facility and staff for TNR.

COUNCILMEMBER ORLANDO asked for clarification relating to the City of Mesa and City of Tempe TNR programs.

MS. QUINTANA stated that the City of Tempe has a facility that will host the animals until they are adopted or taken into services. The City of Mesa utilizes volunteers to house the cats after treatment as they do not have a facility.

COUNCILMEMBER ORLANDO asked how many animals that the City of Mesa and City of Tempe take in.

MS. POWELL answered that both cities use volunteers. In Tempe, volunteers handle the TNR portion and city staff manage the facilities and oversee recovery of the animals.

COUNCILMEMBER POSTON commented on the large budgets of the other cities and asked if they were acting as animal control like the county or if they were focusing solely on TNR.

MS. POWELL answered that the City of Mesa has a budget of \$1,000,000 for animal control with an additional \$300,000 dedicated to TNR and the City of Tempe has a budget of \$500,000 just for TNR. She stated that last year, the City of Tempe reported 300-400 identified colonies, had divided the city into 57 territories, had 20-30 volunteers who were trappers and kitten feeders twice a day, and they have a mobile partner that traps 60-70 cats per month.

COUNCILMEMBER POSTON asked how long these programs had been in place.

MS. POWELL stated that the City of Mesa recently revamped their TNR program, and it is just getting started. She was not sure how long the City of Tempe's program had been in place.

MS. QUINTANA explained the history of the City of Chandler's Trap, Neuter, and Return that began in 2014 and expanded in 2016 based on a proposal from residents. She expanded on the requirements of the program as follows: neighborhood must be registered with Neighborhood Programs, TNR activities are limited to approved boundaries, and the limit per neighborhood is \$1,000. Between 2019-2023, the rate per surgery was \$35.00 through the Animal Defense League of Arizona. In FY24/25, the City Council approved an additional \$30,000 for the TNR program, and in March 2024, the city contracted with Saving One Life to manage all aspects of the TNR program due to limited city staffing. This includes education, trapping, spay or neuter and returning cats to colonies.

COUNCILMEMBER ORLANDO asked if the amount was a total of \$65,000 over the span of four years, not per year.

MS. QUINTANA stated that the \$65,000 is the total amount for FY 19/20 through FY 22/23.

MS. QUINTANA continued explaining the history of the initial TNR program. She noted that the city worked in conjunction with the Animal Defense League of Arizona to trap, spay/neuter, clip, and return feral cats.

MS QUINTANA summarized the city's current TNR Program including the requirements and the scope of work for the new contractor, Saving One Life. She noted that the opportunity for cats to be adopted out was a significant factor in selecting Saving One Life.

COUNCILMEMBER ORLANDO asked for a scenario example.

MS. QUINTANA explained that once a resident who wants to apply for the program and the neighborhood is registered, the resident would work directly with Saving One Life for the entire process in addition to notifying their neighbors that this is taking place.

COUNCILMEMBER ORLANDO asked if the resident would be doing all the work.

MS. QUINTANA stated that the resident would be working directly with Saving One Life, which works with volunteers to set up feeding stations, trap, take cats to clinics for treatment and return them to the neighborhood colony where they were trapped.

COUNCILMEMBER ORLANDO asked what if the neighborhood is not registered.

MS. QUINTANA said that Saving One Life will confirm neighborhood registry and refer the resident back to the Neighborhood Programs to get registered if they are not.

COUNCILMEMBER ORLANDO asked if Saving One Life picks up the animals.

MS. QUINTANA said that Saving One Life works with volunteers to go out and feed, trap and return to the colonies.

COUNCILMEMBER ORLANDO asked if they complete all of this through volunteers.

MS. QUINTANA stated yes, unless the resident is willing to take on the steps of feeding, trapping, and taking cats to the clinic for procedures then returning them to the colony.

MS. POWELL reassured councilmembers that the program is heavily volunteer-based.

COUNCILMEMBER ORLANDO asked if Saving One Life asks the city for volunteers.

MS. QUINTANA stated that Saving One Life has volunteers that work directly with them.

MS. POWELL stated that if there was an influx of need but not enough volunteers, the program could not function. She also stated that Saving One Life educates the residents in the neighborhood to increase their volunteer base.

COUNCILMEMBER ORLANDO asked about the expense.

MS. POWELL stated that the feeding of the animals falls on the volunteers and the TNR is covered by the contract with Saving One Life.

COUNCILMEMBER ENCINAS asked how many volunteers Saving One Life has on hand.

MS. QUINTANA stated that there were about 40 volunteers at the start of the contract, however, that changed in March 2024 as the contractor is overwhelmed with work and the updated information has not been provided.

COUNCILMEMBER POSTON asked how many people are turned away due their HOA or apartment complex not allowing it or they are not registered. She also asked how long it takes to become a registered neighborhood.

MS. QUINTANA said that exact data is not currently available regarding HOA's. She mentioned that there are more participating HOA's now than were and attributes that to education being better on all sides. She stated that if entities are saying no, it is due to previous challenges. She explained that neighborhood registration processing time is currently 10-15 business days depending on other staff projects, workload, the information based on the Maricopa County Assessor to verify boundaries, and whether an HOA or management company responds to their email confirming registration.

COUNCILMEMBER ENCINAS asked what the process was previously.

MS. QUINTANA explained that the process always included registration of the neighborhood and was considered a grant, now referred to as the Neighborhood Assistance Program. Once a neighborhood was registered, the neighborhood leader would complete the application and it would be reviewed to determine if the boundaries matched and approval had been obtained from the residents living in said neighborhood. She stated that once the application was approved, they would work directly with Animal Defense League of Arizona, which would provide the education on the feeding and trapping process.

COUNCILMEMBER ENCINAS asked how long verification would typically take.

MS. QUINTANA stated that it depended on whether calls were returned and stated that applications were returned due to them being submitted by residents who did not live in the neighborhood, resulting in a delay in the process. She explained that the process typically takes 10-15 days.

COUNCILMEMBER ENCINAS asked if the resident would work directly with Arizona Defense League of Arizona (ADLA).

MS. QUINTANA stated that once the application was approved, the resident would work directly with ADLA and they would provide traps or connect the resident with an expert volunteer.

COUNCILMEMBER ENCINAS stated that there is still a responsibility on the resident to manage that.

COUNCILMEMBER ORLANDO asked why a neighborhood needs to be registered.

MS. QUINTANA said that the requirements for neighborhood grants were established in 2000 by Mayor and Council.

COUNCILMEMBER ORLANDO asked what would happen if that requirement was to be eliminated.

MS. POWELL responded that information will be addressed later in the presentation.

MS. QUINTANA continued with the presentation explaining program challenges and potential solutions.

COUNCILMEMBER ENCINAS asked how the education piece is dispersed to the public.

MS. QUINTANA stated that a request was made to the contractor to increase their education and they are working on an effective approach and staff have given them suggestions. She said they have increased their social media presence and the desire to bring back classes that teach the TNR program.

COUNCILMEMBER ENCINAS asked if the social media output component is coming out of their marketing budget assigned to them.

MS. QUINTANA answered yes.

MS. QUINTANA continued with the challenges and potential solutions portion of the presentation.

COUNCILMEMBER ORLANDO asked if the solutions are included in the contract and if not, would they increase the scope of the contract.

MS. QUINTANA said that they are part of the scope of the project. The contract provides more detail. Some of the potential solutions were proposed by the contractor, including mediation between residents who are not in agreement related to the program.

COUNCILMEMBER ORLANDO asked what metrics are being used.

MS. QUINTANA explained that the data being captured is the date the process was started, whether the neighborhood is registered, approximate location of colonies, how many cats are being brought in, who is helping if there is a volunteer, who is helping with the process, date of completion, and the dollar amount per cat.

COUNCILMEMBER ORLANDO asked how the program is doing.

MS. QUINTANA stated that there are currently 10 neighborhoods participating in the new process and there are 36 applications scheduled. The process is still in the early stages.

COUNCILMEMBER ORLANDO asked if the company has only done 10.

MS. QUINTANA added that they have done 10 neighborhoods, but they are waiting on reports of the number of cats that have been trapped, neutered, and returned.

MS. POWELL stated that to be reimbursed, Saving One Life will need to send the neighborhood information and number of cats that have been spayed or neutered.

COUNCILMEMBER ORLANDO asked what the baseline dollar amount of the contract is worth.

MS. POWELL responded that the contract lists \$30,000 as the budget. Most of the budget is for the spay and neutering costs, while the remaining is for marketing and administration.

MS. POWELL explained that staff has had meetings with Saving One Life discussing their challenges with the program. One of the biggest things that we heard from them has to do with the commercial properties and the residential registration. Another challenge is that we expected to see higher numbers of cats being spayed or neutered. She stated that this might be an invoicing issue.

MS. QUINTANA added that there are currently 58 spay and neuter appointments scheduled with Saving One Life within those 10 neighborhoods.

COUNCILMEMBER ENCINAS asked for clarification on the numbers of cats spayed and neutered versus what has been invoiced.

MS. POWELL clarified that the organization should invoice us periodically based on the number that were spayed and neutered. For example, if we received an invoice from them, it would summarize that this neighborhood had five cats spayed/neutered, and this other neighborhood had 20 cats were spayed/neutered. We have not received any invoices thus far; therefore, we have not paid them for the services yet. Saving One Life is doing the work based on the appointments, however, they have not invoiced us yet, so we do not have the numbers associated with each neighborhood.

MS. QUINTANA shared the breakdown of the scope of work listed within the contract.

MS. POWELL added that because the contract is still in the infancy stage, there could be a variety of challenges that the organization is facing with invoicing and reporting.

COUNCILMEMBER ENCINAS asked if the work is actually being done by the organization.

MS. QUINTANA responded that the animal welfare organizations typically run lean. She added that invoices were requested by the tenth of every month and they have yet to receive one. However, they know that they are active because they have a shared spreadsheet that shows the appointment dates.

MS. POWELL added that staff would like to propose contract amendments to simplify the process. Proposed amendments include increased marketing, a streamlined application process for registered neighborhoods, putting responsibility onto the nonprofit contractor to ensure that private property owners have given permission, stipulating that the contractor is responsible for mediation should any disputes arise, and expanding the program to commercial properties.

COUNCILMEMBER ENCINAS asked if that would take away the grants that Council previously put forward.

MS. POWELL responded that this would take it out of the Neighborhood Assistance Program and it would not be tied to the neighborhood registration, but a standalone initiative.

COUNCILMEMBER ENCINAS asked for clarification on how the process works if a resident were to call Saving One Life directly with the proposed amendments in place. For example, if a resident called the organization directly, would they work with volunteers in a Chandler neighborhood to start the TNR process?

MS. POWELL responded yes, they would start the process and determine what would be the best way to do TNR in that area.

COUNCILMEMBER ORLANDO asked if Saving One Life works with other cities.

MS. QUINTANA responded that they work closely with the City of Tempe.

COUNCILMEMBER ORLANDO asked if the City of Tempe is contracting with Saving One Life to do most of the work with their \$500,000 budget.

MS. POWELL said that the City of Tempe partners with multiple organizations including Saving One Life.

COUNCILMEMBER ORLANDO asked what the role of the City of Tempe staff is if they are contracting their TNR program out.

MS. QUINTANA responded that the role of the City of Tempe staff is to assist with care after the cat has been spayed/neutered. She noted that they do not know if their staff assist with volunteer recruitment.

MS. POWELL said that Tempe has 20-30 core volunteers that they tap into, as well as the two full-time staff.

MS. POWELL continued with the presentation and highlighted future program idea suggestions, which include a mobile unit to provide no-cost/low-cost spaying/neutering to dogs and cats, shot clinics and educational sessions at neighborhood events, and increased marketing.

COUNCILMEMBER ENCINAS asked if our current contract already has a mobile clinic aspect written into it.

MS. POWELL said that it was listed in the original RFP, but the mobile clinic was not included in the response.

MS. POWELL spoke on the proposed timeline for TNR within the next 30-60 days.

COUNCILMEMBER ENCINAS asked how a resident who was interested in trapping would go about the process if they called Saving One Life.

MS. POWELL responded that the resident would call the contractor, and they would walk them through the process. This includes providing information on scheduling the cat(s) for an appointment with their partner clinic, taking the cat to the clinic, responsibility for the cat after the fact, and education on how to trap, feed, etc.

COUNCILMEMBER ENCINAS asked if the contractor would update their numbers and submit an invoice after the process.

MS. POWELL said yes.

COUNCILMEMBER ENCINAS asked what would happen if a resident did not want to be responsible for the cat after the spay/neuter.

MS. POWELL said that is where volunteers would assist. If there is a shortage of volunteers, the process would be put on hold until a volunteer is able to assist.

COUNCILMEMBER ENCINAS asked if we were no longer partnering with ADLA.

MS. POWELL responded that is correct, however, staff is still working through a few transitions with them as some neighborhoods are moving from the original assistance program with ADLA to the new program.

COUNCILMEMBER ENCINAS asked about the number of cats spayed/neutered and returned with ADLA compared to the current contractor.

MS. POWELL responded that about 30% of neighborhoods return and go through the process again. She noted that because the invoices from Saving One Life have not been provided yet, the data is limited. In the past, the average number of cats that went through TNR with the \$1,000 neighborhood grant was 28 cats per neighborhood. It is estimated that this number is higher now.

COUNCILMEMBER POSTON asked if residents would then call Saving One Life directly, rather than speaking with City staff.

MS. POWELL responded yes and no. When residents call regarding TNR, staff provide education and call Saving One Life. Staff will always take phone calls and provide education; however, residents will not have to contact staff to register as a neighborhood. Additionally, staff would not check on permissions from HOAs.

COUNCILMEMBER POSTON asked if Saving One Life has the capability to take those phone calls if they are running as a lean organization.

MS. POWELL said that they have indicated to staff that they have the capacity to do so.

COUNCILMEMBER ORLANDO asked how we make this a robust program within the 30–60-day timeframe.

MS. POWELL responded that at this time, our option is to direct residents to Saving One Life. If the resident does not want to do the trap, neuter, and return themselves, then we have to rely on the volunteers working with Saving One Life.

COUNCILMEMBER ORLANDO asked what would happen if there were not any volunteers available to help.

MS. POWELL said that we would not have any other options at this point as the resources are limited. With that, the contract has more funding tied to it for TNR than what was available under the Neighborhood Assistance Program. She further elaborated that staff do not have the capacity to manage the program on their own.

COUNCILMEMBER ORLANDO suggested to look at other agencies to partner with to address TNR.

COUNCILMEMBER ENCINAS asked how effective the vendor is compared to the previous contractor in terms of data and responsiveness.

MS. POWELL replied that staff has given the contractor deadlines for data. She suggested that a formal letter of non-performance and a request for data by a specific date could be an option.

The consensus of the Subcommittee was to have staff reach out to our nearby cities for options and to get more data from our contractor as soon as possible.

Public Comments

SUE HARRINGTON stated that the contractor is not performing as outlined in the presentation. She noted that the educational campaign might be more effective coming from the City. She supports removing the neighborhood registration aspect to streamline the TNR process. She echoed the challenge with finding volunteers. Additionally, she agreed with the suggestion to partner with nearby cities.

LESLIE MINKUS asked if the definition of spay and neuter could be provided and if there is a responsibility of pet owners to control animal diseases for the benefit of public health in the community.

NANCY BARKER commented that she has a concern with an elderly Chandler resident who participates in TNR and does not have ready access to volunteers that can help her. She is also concerned about cats that are trapped and left unattended for several days.

DEBBIE GIANNECCHINI commented that the breakdown of funding for the TNR program is not adequate to serve all of Chandler. She did not agree with Saving One Life being the sole provider of the program. She commented that she did not agree with the openness of the neighborhood registration data, the microchipping program and police's ability to read those chips, the unresponsiveness of Saving One Life, and limited education to residents on registering their pets as an Emotional Support Animal (ESA).

Adjourn

The meeting was adjourned at 3:50 p.m.

Recording Secretary

Received 10/29/2024 at City Council Neighborhoods Subcommittee meeting

Fw: Neighborhood Registration

From: sueh001@aol.com (sueh001@aol.com)

To: priscilla.quintana@chandleraz.gov

Date: Tuesday, October 15, 2024 at 03:07 PM MST

Hi Priscilla,

Anita asked me to contact you to ask you about the boundaries. Not sure why she doesn't want to call you.

My number is 602-550-8568.

Thank you!

----- Forwarded Message -----From: Anita Davison <neet_zee@msn.com> To: Sue Harrington <sueh001@aol.com> Sent: Tuesday, October 15, 2024 at 11:58:19 AM MST Subject: Fw: Neighborhood Registration

Hi sue, i can't provide my phone number. Can you respond thanks

From: Priscilla Quintana <Priscilla.Quintana@chandleraz.gov>
Sent: Tuesday, October 15, 2024 10:38 AM
To: sueh001@aol.com <sueh001@aol.com>
Cc: Michon Javelosa <michonj@me.com>; neet_zee@msn.com <neet_zee@msn.com>
Subject: RE: Neighborhood Registration

Thank you, Sue.

Anita, please give me a few dates and times that you are available to take my call. We are preparing for an event this week and will be in and out of the office; if we cannot connect this week, we can try next.

Thank you.

Priscilla Quintana

Neighborhood Preservation Programs Manager

235 South Arizona Ave. Chandler, AZ 85225

Phone: 480-782-4363|Fax: 480-782-4350

priscilla.quintana@chandleraz.gov

chandleraz.gov/neighborhoods



Webform Submission from: Neighborhood Registration Form

From City of Chandler <no-reply@chandleraz.gov>

Date Mon 10/14/2024 1:53 PM

To Neighborhood Programs <Neighborhood.Programs@chandleraz.gov>

Submitted on Mon, 10/14/2024 - 01:53 PM

Submitted by: Anonymous

Submitted values are:

Name of Neighborhood Pepperwood

Year Built 1980

Approx. Number of Homes 113

Is Your Neighborhood a Traditional Neighborhood

Name Anita Davison

Phone (303) 827-8467

Position on HOA Board

Email Address neet_zee@msn.com

Address 305 N Country Club Way Chandler, Arizona. 85226

Name Trudy Crable

Phone (480) 734-5811

Position on HOA Board

Email Address truejoye@gmail.com

Address 215 N Country Club Way Chandler, Arizona. 85226

Identify surrounding streets

North

Tyson St

South W Chandler Blvd

East Metro Blvd

West N Country Clb

· Cat Management Community Services

If you are reading this you probably have free roaming cats on your property. Wandering, fighting, yowling, spraying and reproducing. We can help you implement an aggressive, non lethal, comprehensive cat management plan. We know that as a property/business owner it is crucial that you protect your property or, customers, equipment and supplies.



What is your present cat management protocol?

When we ask that question the answer is usually "We don't have one".

The awkward fact is, many land managers/owners simply ignore the cats until some controversy requires them to act. We also believe "sterilization is better than doing nothing. If "nothing" is what was happening before a cat management specialist appeared on the scene, going back to doing nothing is not a logical, legal, or humane option.

What is a cat management plan?

We advocate a population reduction through sterilization cat management plan, also known as TNR (Trap Neuter Return). This includes:

1. Trapping members of the cat colony. Aggressive reduction programs over a short period of time prevent additional cat reproduction.

2. Sterilization includes general health check and ear tipping (universal sign that the cats are part of a managed colony and sterilized).

3. Returning cats to the original colony site.

4. Providing long term management/monitoring.

Why do you offer only a nonlethal approach?

We offer a non-lethal approach for numerous reasons. We want to ensure a cost effective, legal and long term solution. In the State of Arizona it is illegal under Statute 13-2910 to intentionally, recklessly, or knowingly inflict any animal to physical harm, injury, cruel mistreatment, neglect or abandonment. There are legal risks of euthanizing free-roaming cats that could belong to someone (a lost pet), as pets are property in Arizona, and collars, tattoos, microchips and other methods of identification are not always visible.

The "catch and kill" method of population control (trap a cat, bring it to a shelter, have the cat euthanized), has not reduced the number of free roaming cats. The cat may be gone, but now there is room for another cat to move in. This results in an endless treadmill of "catch and kill", "catch and kill". By creating that hole in a neighborhood cat colony, we encourage fighting, spraying of territory and breeding. In addition, female cats in distressed colonies tend to produce more offspring than those in stable colonies. So, "catch and kill" actually makes the problem worse. Cat extermination has been tried, and failed, in other countries and other municipalities. No method is 100% effective in eliminating cats. Cats which escape breed 2 to 4 times a year, averaging 3-6 kittens per litter, quickly re-occupying areas. Nuisance complaints resume. Once the existing population is sterilized, the constant flow of kittens will stop. The colony will keep other cats from moving into the area, to protect their territory and food source. Eventually, through natural attrition, the colony dies out. Killing cats -- even free roaming ones -- is another matter entirely. Destroying cats oftentimes becomes a public relations nightmare. If removal involves large-scale euthanasia, people often will not report the cats. The fact is, removal programs that kill almost every cat are unpopular with most average citizens, and removal almost always fails to solve the issue. If the landowner hires the removal done, it will be costly as well. If the landowner does not invest the time, or money, the program will fail.

Removal also fails if the landowner removes every cat, but doesn't monitor aggressively for new cats. If one landowner traps free roaming cats, but is surrounded by others that don't, cats from adjacent properties will move in. There will always be new cats and kittens, because there is no control taking place on surrounding properties. In these cases, all landowners need to work together on cat management. Community collaboration is essential.. Complete removal of the cats will result in additional issues, such as a population boom in rabbits, rats, mice, pigeons and other pest species which compete with, or prey upon, desirable wildlife species.

Can't I just call Animal Care and Control?

MCACC (Maricopa County Animal Care and Control) appreciates your concern about free-roaming (feral and tame) cats. There are NO local ordinances that cover such issues. MCACC CANNOT come and pick up cats unless they have bitten a person. Arizona law states that cats are free roaming and there is no licensing, leash or mandatory spay/neuter laws for cats. For many years we have left the issue of free roaming cats up to the local animal control municipality but the free euthanasia services that were available back in the 80s now no longer exist, and MCACC now passes the fee for euthanasia (\$96 per cat) onto the public. However, the cost to sterilize a cat is as little as a \$20 tax deductible donation per cat.

MCACC has decided to take a proactive stand in the way they believe free roaming cats should be handled and controlled. The "Trap, Neuter and Return" (TNR) of free roaming cats is a proven, humane method of cat population control. Through TNR, cats are humanely trapped, sterilized and released back into the environment in which they were living. Cats that have been sterilized are ear tipped (one centimeter is removed from the tip of the left ear) to identify that they are part of a managed colony. MCACC advocates the development of a TNR program in every community where free roaming cats are an issue. Typical nuisance issues are practically eliminated and the incidence of disease and malnutrition are greatly reduced. In August 2003, Maricopa County and the Board of Commissioners issued a resolution to make Trap, Neuter and Return the official means to solve the feral cat problem in Maricopa County.

Can't I just take them to the Arizona Humane Society?

No, The Arizona Humane Society does pick up stray/free roaming cats. They charge a fee to anyone who brings in free roaming and/or trapped cats for euthanasia. The schedule is as follows:

\$20 for the first cat you bring to in

\$75 for each additional free roaming or trapped cat you bring at any time (same day or in the future).

The Arizona Humane Society is a nonprofit organization that depends solely on donor funding. They do not have limited financial resources and so they pass the cost of euthanasia onto you. It's also because they are pursuing TNR

(trap/neuter/release) solutions. The Arizona Human Society believes TNR will prove to be a more successful solution to reducing their feline intake, as well as cat overpopulation.



A Cat Management Plan is a solution to the nuisance issues associated with free roaming cats

Why won't the local shelter take my cats? Isn't it their job?

It may not be. Would you do a job you aren't paid for? Many shelters receive little or no municipal funding. They may rescue cats with donor

dollars, but donors to animal shelters usually give money to "save cats" not "kill cats". Most free roaming cats are not socialized to humans and are deemed unadoptable. Most shelters refuse to fill the municipal need for cat euthanasia for free, if at all, and turn callers away. If you pick up a stray cat yourself, you may find there is no shelter to take it to. This almost always requires private citizens to step in and take matters into their own hands, or nothing would be done at all.

Why should we make sure they are fed? What if people stop feeding them, won't they go away?

Animals congregate in certain habitats according to the availability of not only food, but water, shelter, and companions. Removing food often does not result in cats simply moving out to look for other food sources if other attractants (dry shelter, a male cat drawn to females in heat, a frightened tame cat comforted by the presence of humans, etc.) are strong. If the cats have been sterilized then they will no longer roam parking lots, common and public areas seeking mates, but the issue has not be solved as now they will be roaming in search of food. Feeding bans are unenforceable and it is difficult to remove all food sources. Cats can go for long periods without food and still reproduce. So even though males may move out to search for new food sources, a female in heat will certainly cause them to return, or attract new males. Humane agencies certainly will tell stories of kittens abandoned alongside a road that stay there and starve until someone stops to pick them up. If no one stopped, they would stay and die of starvation.

Can I just "relocate" the cats?

Relocating the cats may seem like a solution, but this poses many other issues and can be deemed abandonment and could result in criminal and or civil prosecution. There are the legal risks of relocating free-roaming cats that could belong to someone (a lost pet), as pets are property in Arizona, and collars, tattoos, microchips and other methods of identification are not always visible.

The cats kill birds/wildlife

Although it is claimed that free roaming cats decimate wildlife, there is a strong counter-argument that cats are scapegoats for human activities including land clearance and habitat destruction. As humans require more space, land that was available for wildlife has decreased. Built-up areas and artificial barriers prevent the migration of wildlife from an exhausted area to new territory.

Why does your cat management plan include colony management, monitoring and caretaking?

Once the cats are sterilized and no longer roaming looking for mates, the cat management plan would be ineffective if those same cats are roaming the area looking for food. Research shows that cats will only roam 300 feet from their food source. With a feeding station in place, the cats can be confined to an isolated area and once their needs are met in that area, studies show they will stay in that area. Many of the business owners we work with report they rarely even see the cats. Monitoring for unsterilized, injured or ill cats is crucial. Also once the cats are confined to a specific area, cleanup of the area is essential.

A Cat Management Plan makes for a safer, cleaner community

So do you agree the issue should be addressed?

Do you agree the solution should be effective?

Do you agree the solution should be long term?

Do you agree the solution should be low cost?

Do you agree the solution should be legal and humane?



Once you have made the decision to take a proactive, nonlethal approach to cat management insuring an effective, long term, low cost, legal and humane solution, there are resources to assist you. The following nonprofit organizations will loan humane traps, schedule sterilization surgery and offer detailed instruction.

Sway Neuter Hotline TNR Program - 602-265-7729

Altered Tails - 480-968-4867

These agencies, along with Save a Stray Foundation, are nonprofit 501c3 organizations. We depend entirely upon donations. All donations are 100% tax deductible. We are always in need of dry and canned cat food. We appreciate all donations and could not offer these services without generous support from the community. If you require additional assistance after speaking with the above agencies, please contact us at:

602-550-8568 www.Saveastrayfoundation.org

"Since we implemented a cat management plan, we hardly even see the cats. Before, they would roam the parking lot begging for food, and even hanging out by the drive up window." Mike, fast food restaurant manager

"We liked the cats, when there were about 4 of them. They kept reproducing and then there were 10 to 12. Since implementing a cat management plan, the numbers have stabilized, and we are happy to not see terrified kittens running all over the yard." Hal, construction company owner

We had a huge issue with free roaming cats. Many residents would leave them behind when they moved. Of course those cats would by bed and before you know it, more and more cats! We became overwhelmed and didn't know where to turn for help. Working with a cost management specialist, we implemented a cat management plan, along with a mandatory spay/neuter policy for pets of all residents. We have a happier, healthier and safer community for residents and the cats. Since the cats have been sterilized, we do not have issues with fighting, yowling or spraying. It was a low cost solution for our complex." Andrea, apartment manager

Organizations that help homeless cats

There are over 1000 organizations across the country that is committed to helping homeless cats. In Arizona, here are just a few:

- Save a Stray Foundation Chandler, AZ
 www.saveastrayfoundation.org
- The Foundation for Homeless Cats Phoenix, AZ www.thefoundationforhomesscats.org
- Spay & Neuter Hotline (ADLA) Phoenix, AZ www.spayneuterhotline.org
- Altered Tails Mesa/Phoenix <u>www.alteredtails.org</u>

For more information on TNR, visit www.alleycatallies.org



Maricopa County Animal Care and Control

LIVING WITH FERAL CATS



MCACC recognizes that free-roaming cats are an issue in our community and is committed to effectively and humanely controlling the problem. We have taken a proactive stand in the way we believe feral cats should be handled and controlled.

We have over 20 years of documented proof that traditional ways of dealing with feral cats don't work. The "catch and kill" method of population control (trap a cat, bring it to a shelter, ask that the cat be euthanized), has not reduced the number of feral cats. The cat may be gone, but now there is room for another cat to move in.

By creating that hole in a neighborhood feral cat colony, it encourages fighting, spraying of territory and breeding. In addition, female cats in distressed colonies tend to produce more offspring than those in stable colonies. So, "catch and kill" actually makes the problem worse.

In examining effective programs across the country, MCACC has concluded that the most effective solution is a comprehensive program that includes:

- <u>Community</u> education about spay/neuter and keeping tame cats indoors
- <u>A</u>doption of tame strays into new homes
- <u>Trap</u>, Neuter, Return (TNR) to managed colonies for feral cats

Through TNR, cats are humanely trapped and sterilized. Feral, therefore unadoptable, cats are placed back into the environment in which they were living. Volunteer caretakers then provide food, water, and clean, unobtrusive shelters for the cats. Eventually, through natural attrition, the colony dies out. Any stray or tame, adoptable cats found in the colony are removed and adopted into homes.

What is the difference between a stray cat and a feral cat?

A stray cat is an un-owned animal that you see in your neighborhood that is friendly and enjoys human contact. A feral cat has had little or no human contact during its natural life.

Some people consider feral cats to be nuisances because they can exhibit behavior such as marking their territory, howling at night, fighting, and destroying property. Because feral cats are usually not spayed or neutered they reproduce at an alarming rate, which results in more cat problems and public health concerns.

Here is some more information about TNR:

Trap, Neuter, Return:

- □ Stabilizes the population.
- □ Is more effective and less expensive than attempts at extermination.
- Eliminates or reduces annoying behaviors like spraying, yowling and fighting.
- □ Is the humane thing to do. Anyone who suggests inhumane and/or illegal methods of cat population control will be prosecuted according to the law.

For more information on animal care, behavior or MCACC programs, contact (602) 506-PETS or visit pets.maricopa.gov Excerpts from the American Society for the Prevention of Cruelty to Animals and Cats International.

What happens with TNR?

Trap – The cats are humanely trapped.

Neuter – The cats are taken to a veterinarian where they are spayed or neutered. Feral cats have their left ear "tipped" (has the point cut flat) so people will recognize that the cat is sterilized.

Return – Feral cats are returned to their original caregivers who agree to provide them with food and water. (Tame, adoptable cats will not be returned to the colony, but will be adopted into homes.)

What are the alternatives?

Do Nothing – Eventually the problem will reach unmanageable levels and cause untold suffering.

Trap & Kill – Aside from being inhumane, this approach is not a solution. The problem is everywhere. More cats will simply move in to fill the void and start the cycle over again.

Catch & Tame – This approach is not realistic. Feral adults cannot be socialized to humans to the point where they are able to find homes as pets. Even if they could be tamed, the time and effort that goes into helping just a few cats is prohibitive.

Relocation – There is no other place for them to go, and if you remove them other cats will come to take their place.

Your next step:

- Call 602-506-PETS (7387) to learn about spaying and neutering your cats. Call Altered Tails at (602) 943-7729 or visit their website at <u>www.AlteredTails.org</u> to learn more about TNR. You can also call the Spay Neuter Hotline at (602) 265-SPAY. Or you email them at <u>feralcats@adlaz.org</u> or visit them online at <u>http://www.adlaz.org/spay/maricopa/index.html</u> for information and assistance. Another good informative site is Alley Cat Allies at <u>www.Alleycat.org</u>
- If you elect not to participate in TNR, there will be a minimum \$96 fee assessed for every feral cat brought to MCACC. This is what it costs MCACC to impound a feral cat, maintain the animal for three days, and finally euthanize the animal. TNR is clearly more cost-effective and will actually help to solve the free-roaming cat problem in Maricopa County. You will thus be offering your neighbors, clients, tenants, or others you serve a real and humane solution!

MCACC Animal Care Centers:

2500 S. 27th Avenue, Phoenix, AZ 85009

2630 W. 8th Street, Mesa AZ, 85201

Revised: 081809

DID YOU KNOW?

Each day over 70,000 puppies and kittens are born in the US, and because of overpopulation, more than 3.7 millions animals are still being euthanized each year in shelters across the country. You can help.



© 2011 North Shore Animal League America

By spaying and neutering just one male and one female cat, more than 2,000 unwanted births can be prevented in just four years – and more than 2 million in 8 years!

Prevent A Litter - Spay and Neuter Your Pets.

north shore animal league america's Spayusa

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For referrals to low cost spay/neuter programs contact Spay USA: 1-800-248-SPAY, www.SPAYUSA.org



This chart is based on theory and the actual numbers of the lives saved could be more or less.



Why is have to happen every single day?! Why can't you keep your dog's safe??!! If you live in Buckeye and have a puppy Rotti, and she's missing .I am sorry she didn't make it.

Her back was broken. 😞

She is a live here but she was hurt.



Comment a... 🞯 🙆

GIF

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Chandler October 2024



Back yard breeders (amount of puppies from a litter 6-10 average-HSUS)







,

Because:

- 1. He/She is such a great dog!
- 2. I want to sell the pups for money!
- 3. It's good to let her have one litter before spaying!
- 4. My friend has a farm and can take any leftover pups!

Reasons Not To Breed Your Dog!

(Stats taken from PedInder.com from PA.V.A. MD,NY,MY,OH and DCf)

3757
4016
1755
4668
2974
6535 plan .
12,877
3914 Sbay & neuter
934
21,413
2123
20,537
2450
99,631



Let loose on street or at apt Irresponsible Owners complex

ROAMING PETS



HOARDERS and ABUSE



ENCOUNTERS



Animal containment costs money Hold animals Decompress



Network the animal/dog
Animal/dog placement



TO NEW DOG OWNERS & FOSTERS

PLEASE KEEP ALL NEWLY ADOPTED DOGS AND EVEN IN A FENCED-IN YARD. THESE DOGS ARE SURROUNDINGS AND MAY TRY TO ESCAPE FOSTER DOGS ON A LEASH FOR 2-3 WEEKS, **NOT FAMILIAR WITH YOU OR THEIR NEW**

BROWN & MESA DRIVE LOST DOG **DO NOT CHASE!**

with bandanna

Pink Collar

Call/Text Immediately if Seen (480) 993-6658

KEEP DOGS LEASHED

MORE DOGS GO MISSING IN THE FIRST 48 HOURS

THAN ANY OTHER TIME. LET'S KEEP THEM SAFE!!

adopted, Scared Newly

Dead dog pick up Multiple dogs in back yard



Cost of trapping





Solutions

Education

Hire coordinator and help our community with the problem

Holding space for dogs

Enforce current laws & enact new laws

