



MINUTES OF THE NEIGHBORHOOD ADVISORY COMMITTEE OF THE CITY OF CHANDLER, ARIZONA, held on Tuesday, May 14, 2024, at 6:00 p.m., Neighborhood Resources Office, 235 S. Arizona Avenue, Chandler, Arizona 85225.

### **Members Present**

Amber Hutchinson, Committee Member; Vernon Stewart, Committee Member; Brian Fox, Committee Member; Jen Felker, Vice Chair; Heather Anguiano, Committee Member

### **Members Absent**

Peter Cwik, Committee Chair; Robin Jackson, Committee Member

### **Staff Present**

Leah Powell, Neighborhood Resources Director; Guy Jaques, Neighborhood Preservation Senior Manager; Priscilla Quintana, Neighborhood Preservation Programs Manager; Erica Barba, Neighborhood Services Program Manager; Tawna Mower, Neighborhood Preservation Analyst

### **1. CALL TO ORDER / ROLL CALL**

Quorum was established, and the meeting was called to order at 6:01 p.m.

### **2. APPROVAL OF MINUTES**

#### **a. Minutes of April 9, 2023**

Motion made by **Committee Member Fox** to approve the Neighborhood Advisory Committee (NAC) minutes of April 9, 2024. Motion seconded by **Committee Member Hutchinson**.

**Motion approved (5-0)**

### **3. SCHEDULED/UNSCHEDULED PUBLIC APPEARANCES/CALL TO PUBLIC**

(Members of the audience may address any item not on the agenda. State Statute prohibits the NAC from discussing an item, not on the agenda, but the NAC does listen to your concerns and has staff to follow up on any questions you raise.

Introduction of new Neighborhood Advisory Committee Member, Heather Anguiano.

**Committee Member Anguiano** lives in Chandler and works for the Chandler Unified School District. She loves to be involved in and serve the community and is looking forward to serving on the NAC.

#### 4. DISCUSSION

- a. **Neighborhood Resources Updates – Leah Powell, Neighborhood Resources Director**, passed out the certificates and bags, from the recent Boards and Commissions Appreciation Event, to each of the NAC members, and thanked them again for their participation on behalf of the City of Chandler, Mayor and Council, as well as city staff.

Ms. Powell also shared that there is a team representing the Neighborhood Preservation division will attending the 2024 Neighborhood USA (NUSA) Conference in Lubbock, Texas. She reminded the NAC that last year, Neighborhood Programs received two awards for two different programs. This year, Galveston neighborhood is up for the Neighborhood of the Year award, and it is an honor for them to have made it into the final round. Leah shared that Priscilla Quintana and Tawna Mower, will present to the judges regarding all the amazing work that the residents of Galveston, along with stakeholders and city departments, have put in to make vast improvements in this area. She added that we will be joined by our counterparts from all over the USA, as well as from the Bahamas. It is a great opportunity to also see what is working in other cities and to share what we are doing in ours.

**Committee Member Fox** asks if the Homeless Program has been considered for presenting, as he knows that there is never a dry eye when people hear about what our navigator team does here in Chandler.

Ms. Powell responds yes, they have considered submitting, and perhaps in the near future they will.

- b. **Neighborhood Preservation Updates – Erica Barba, Neighborhood Services Program Manager (on behalf of Guy Jaques, Neighborhood Preservation Senior Manager)**, reported that there are no code updates to share at this time.

Also, shared that the Management Team will be traveling to Memphis, Tennessee for SCHEMA (Strategic Code Enforcement Management Academy). This is a program that had to be applied for and accepted into

for participation. The focus of the academy is strategic approach for Code Enforcement, collaborating on code compliance, deployment of resources, etc.

Ms. Powell stated that she is extremely proud of the team for being accepted into this program, it is a big deal, as we are charged with staying innovative. We do a great job at this already but always nice to hear new approaches. Another thing that we are working on are some innovative code strategies that we will be approaching Mayor and Council within the future. This program will allow us to come away with even more best practices.

Ms. Powell also mentioned the new courtesy letter, being implemented as a best practice to help residents understand that they have item that could be in violation, prior to them receiving a violation.

Ms. Barba added that Code is trying this as a "softer" approach.

- c. **Neighborhood Programs Updates – Priscilla Quintana, Neighborhood Preservation Program Manager**, shared that, Golden Neighbors will be celebrating three years of serving the community. An invite was sent out to all Golden Neighbors and the entire community. We will have four additional city departments: Fire Department, Library, Chandler CARES Team, and the Police Department. We will be serving birthday cake and other treats and drinks. All senior citizens will go home with a kit of toiletries, cleaning products, paper towels, and toilet paper, as well as some additional items.

**Envision** – The Galveston neighborhood has many projects happening, as NAC is aware. There is a stakeholder meeting every three to four months. During the last meeting, residents expressed how happy they have been with all the renovations and projects. This is great to hear, especially with all the road closures and construction crews that they have had in their area. So, a couple of weeks ago, we took out ice cream to all the workers working on current projects in this neighborhood. Then, the next day, we met with roughly 200 residents, had radio La Campesina out, and announced to the Galveston community that their neighborhood had been nominated for Neighborhood of the Year and that we would be presenting at NUSA very soon. This was a great opportunity for staff to interact with the Galveston residents. We will continue to invite NAC to

these Envision events and appreciate their help as we continue to build community in these neighborhoods.

**Neighborhood Registration** – We shared a while back that there would be changes to the registration website. We are trying to ensure that the information all matches the Maricopa County's website information, as they are responsible for updating the maps and information for the entire county. Tawna and I will continue to update the communities on where and how to register, how to find the public information on the Maricopa County Assessor's website, etc. As NAC members, we are asking that you please spread the word that all neighborhoods will need to register, even if they have registered in the past. The new process will empower not just the neighborhood leaders, but ALL residents to be able to view if their neighborhood is registered and who their leaders are, as well as if they have any grants in progress or completed. The site will show the neighborhood leaders name and email contact. For any further information, the resident would need to submit a public records request or contact Neighborhood Programs. This will also be very helpful for other city departments, for upcoming projects in specific neighborhoods and so on. We have also updated photos and additional information on the Neighborhood Programs webpage and will continue to do so on at least an annual basis.

Mrs. Quintana went on to show the NAC members the Neighborhood Assistance webpage, showing the new photos that will hopefully clue residents in as to what types of things the assistance program monies may be utilized for. Mrs. Quintana also mentioned that there are some changes coming in the new fiscal year for TNR, as all TNR will be handled through a third party. More information to come.

**Committee Member Hutchinson** asked with the influx of all the new apartment complexes, are we including those as well.

Ms. Quintana stated that they do qualify for the NICE grant, as well as the TNR and G.A.I.N., however they are not eligible for the HOA Matching Assistance Program or the Neighborhood Enhancement Assistance Program. With that being said, for condos, if there is an HOA that manages the complex, it would be eligible for the HOA Matching Assistance Program.

Mrs. Quintana also shared that with the new processes we have also eliminated some of the questions in hopes that this will simplify the process for residents. Those who need help with their application are always welcome to contact us at Neighborhood Programs and we can answer questions, meet with them, etc.

Ms. Quintana also shared that the video from the Cesar Chavez event has now been posted for the public. She also shared that, Tawna Mower has been part of interviews with both Fox and ABC News recently, getting the word out regarding the Let's Pull Together program.

### **CALENDAR**

Golden Neighbors Annual Birthday Celebration Event- May 15, 2024,  
9:30 – 11:00 a.m., Chandler City Hall, Mezzanine, 175 S. Arizona Avenue,  
Chandler, AZ 85225

Next NAC Meeting- Tuesday, June 11, 2024, at 6:00 p.m., Neighborhood  
Resources Offices, 235 S. Arizona Avenue, Chandler, AZ 85225

### **7. ADJOURNMENT**

The meeting adjourned at 6:30 p.m.

A handwritten signature in black ink, appearing to read 'Peter Cwik', written over a horizontal line.

Peter Cwik, Chair

A handwritten signature in black ink, appearing to read 'Tawna Mower', written over a horizontal line.

Tawna Mower, Recording Secretary