



Charles Jean
City of Chandler

February 13, 2025
Valid for 60 Days

HoldIT™ Quotation

Item No	Description		Unit Total	Price Total
D-THOLDITM20	HoldIT™ secure main unit with a 19' touch screen, patron card barcode reader and receipt printer, 10 Lockers included white finish	1	\$10,995.00	\$10,995.00
D-THOLDITM40	15 lockers only	3	\$7,495.00	\$22,485.00
D-Outdoor	Outdoor Weatherproofing and Monitor (Optional)	1	\$1,000.00	\$1,000.00
D-Wrap	Customized D-Tech Wrap for 55 locker unit. (Optional)	1	\$2,400.00	\$2,400.00
D-TLend	Lending Software to be available in April 2025 (Optional)	1	\$1,990.00	\$1,990.00
Training	Live web training	1	included	Included
Services	Delivery and installation of all hardware and software	1	\$4,995.00	\$4,995.00
5 Year Maintenance and Licensing cost.	Maintenance and Licensing for year 2 to year 5 (Upfront maintenance is Optional)	1	\$5,999.00	\$5,995.00
TOTAL	55 Lockers in total (as seen in below picture) Total does not include (Optional) add-ons.			\$38,475.00

- City of Chandler can also choose to pay Maintenance once a year. First year is included and the first payment will be due one year from the date of installation. Yearly payment would be \$2,000.

Description of License, support and hardware maintenance

D-Tech Services License, Support and Maintenance A complete package to cover the equipment listed above includes license fees with software support over the phone and via remote access through TeamViewer as well as on site help at the discretion of D-Tech when required. Includes all updates and upgrades relevant to the application used. If the hardware will breakdown (accidental or deliberate damage precluded) D-Tech will replace it or repair in proper running order within scope of the SLA. Current specified daytime 9:00 – 5:00 EST hours can be covered

Terms and Conditions

Prices exclude any taxes (if any apply)

All prices are subject to confirmation prior to order

Quotation valid for 30 days

12-months warranty on all equipment specified in quotation

Payment must be made within 30 days of the date of invoice

Power, data in location and SIP2 connection on ILS must be setup before installation day

The lockers are easy-to-use for both staff and patrons:

- Fully automatic, self-opening locker doors and all locker doors can be opened from the kiosk if needed.
- RFID, barcode or magnetic stripe user ID access
- Print or email receipts for all holds/pick-ups. All receipts are optional for the users.
- Viewable (onscreen) library account details and printable receipts for customers
- Holds items are automatically checked-out when the customer opens the locker
- Remote loading of data from your staff's desk computer
- Automatic allocation of locker and quick load with transit barcode entry with auto check-in once loaded items are loaded into lockers.
- Full integration with your ILS
- Staff can add, edit, and delete reservation holds easily if the patron changes their reservation.
- Multiple lockers can be assigned to one patron, if needed.

Physical Dimensions

The requirements for the holdIT will depend on the size of the solution purchased but we always recommend planning for future expansion. Half of our holdIT customers have expanded their initial installations to add more lockers.

