



MINUTES OF THE NEIGHBORHOOD ADVISORY COMMITTEE OF THE CITY OF CHANDLER, ARIZONA, held on Tuesday, September 9, 2025, at 6:00 p.m., Neighborhood Resources Office, 235 S. Arizona Avenue, Chandler, AZ 85225.

Members Present

Jen Felker, Chair; Melinda Hamilton, Committee Member; Peter Cwik, Committee Member; Robin Jackson, Vice Chair; Heather Anguiano, Committee Member

Members Absent

Amber Hutchinson, Committee Member (unexcused); Brian Fox, Committee Member (unexcused)

Staff Present

Guy Jaques, Neighborhood Preservation Senior Manager; Priscilla Quintana, Neighborhood Preservation Programs Manager; Erica Barba, Neighborhood Services Program Manager; Tawna Mower, Neighborhood Preservation Analyst, Leticia Urrea, Administrative Assistant Senior

1. CALL TO ORDER / ROLL CALL

A quorum was established, and the meeting was called to order at 6:00 p.m.

2. CONSENT AGENDA

a. Approval of Neighborhood Advisory Committee regular meeting minutes of August 12, 2025

Motion made by Committee Member Anguiano to approve the Neighborhood Advisory Committee (NAC) minutes of August 12, 2025.

Motion approved (5-0)

3. ACTION AGENDA

4. BRIEFING

a. Neighborhood Preservation Updates –Guy Jaques, Neighborhood Preservation Senior Manager turns the time over to Erica Barba, Neighborhood Services Program Manager, to introduce the new Neighborhood Preservation Officer, Zach Charnofsky. Ms. Barba shared

that Zach will be working with the low to moderate income CDBG areas that are federally funded.

Mr. Charnofsky shared that he was born and raised in Tempe and very happy to be in Chandler and is coming from the private sector where he has worked in manufacturing, welding and installation for security door projects. He shared that he has a lot of customer service experience, which will apply to his new position and allow him to provide great service for the residents of Chandler.

Mr. Jaques added that Zack is already off to a great start.

- b. Neighborhood Programs Updates – Priscilla Quintana, Neighborhood Preservation Program Manager**, shared that there are some changes happening in the Neighborhood Resources department. Ms. Leah Powell has been promoted to Deputy City Manager. The protocol for this new position is that they do not normally oversee their previous departments, so while the department will not be reporting to her, she will definitely still be supporting us. The interim Neighborhood Resources Director is Riann Balch, who has been with the City for a number of years and works with federal funding programs and services, residents, nonprofits, etc. She was instrumental in the creation and starting of the Navigation program. She has an incredible amount of knowledge and experience, as well as a big heart. She is all about community and delivering services. Ms. Quintana shared that this is a transitional period, but we are all very excited. There will be a national search for the new Neighborhood Resources Director position, and that the job posting has been published and closes this Friday. Ms. Quintana expressed appreciation for everyone's patience, as not all programming is affected, though some things are a bit on hold. One example would be the TNR agreement with Saving One Life, which termed out at the end of July. Currently, we are waiting for a few questions to be answered by the provider (SOL), though finally making strides toward the new agreement and are hopeful that it will be within the next 30-60 days.

Committee Member Cwik asked if Ms. Quintana would repeat the interim director's name. Ms. Quintana responded that it is Riann Balch.

G.A.I.N. Kick-Off Event - Ms. Quintana shared that the G.A.I.N. Kick-Off event is quickly approaching. Chandler PD puts the event together,

however Neighborhood Programs supports them with the Mayor's Neighborhood Excellence Awards. There was a record number of MNEA votes this year with seven neighborhoods being nominated. The kick-off is Saturday, September 20, 2025, and is on the NAC calendar. Ms. Quintana expressed that she hoped to see NAC members there and asked that they please let her know if they plan to come so that she can prepare a public notice.

G.A.I.N. Event – Ms. Quintana reminded the NAC that this year's G.A.I.N. Event will be on Saturday, October 18. She also shared an overview of the event, as there is a new NAC member. Ms. Quintana also shared that as staff and leadership collaborated on this year's plans, they have decided to do things a bit differently, with a goal of making the most of the time that Mayor & Council have at the different sites. The current idea is to match up Mayor & Council each with the Code Inspector for the particular area that they are visiting events in. Ms. Quintana asked NAC members to also consider whether they would be willing to be matched up with a Code Inspector in the event that they need additional people to get out to all of the neighborhood events.

Committee Member Cwik stated that he be available to attend the kick-off event but that he is not available to travel around to neighborhood events on G.A.I.N. night, as he is on call that weekend.

Committee Member Hamilton stated that she will not make it to the kick-off event but that she will come to the main event night.

Ms. Quintana stated that she will send out a survey to the NAC members to get their availability for the G.A.I.N. Night.

Good Neighbor 101 – Ms. Quintana relayed that the Good Neighbor 101 series of classes kicked off last week with 25 participants. Usually, the first class is split between Neighborhood Programs and Code Enforcement. This year we took all of the time for Neighborhood Programs and were able to share much more information, including walking everyone through the Neighborhood Registration process.

Golden Neighbors – Ms. Quintana shared that Golden Neighbors starts back up again this week with a regular season that goes from September

through May each year. This week's event will be held at ASU Innovation Center, Thursday, September 11, from 9:30-11 a.m. and we are partnering with Oak Street Health for an overview of their senior services. Oak Street will be coming back again in October, bringing in a Medicare expert to share the ins and outs of Medicare and allow seniors to ask questions they may have.

9/11 Commemoration at Andersen Elementary School – Neighborhood Programs has been invited to speak to students regarding neighborhoods and how to be a good neighbor. Ms. Quintana reminded the committee that we are always interested in these types of community outreach and participation, relaying that the team has also been visiting Title 1 schools with books, etc.

National Good Neighbor Day – Ms. Quintana expressed her excitement for the first annual National Good Neighbor Day celebration for the City of Chandler. The event will be on Friday, September 26, from 3-4:30 p.m. on the Southeast corner of Chicago Street and Arizona Avenue, across from the City Hall Courtyard. Neighborhood Programs will treat residents to Andy's Frozen Custard, as well as give each attendee a coloring sheet and colored pencils so that they may color and give it to one of their neighbors. Ms. Quintana asked that the NAC members share out the information.

Ms. Quintana also mentioned that the Code team would be hosting another Code Academy and turned a moment over to Ms. Barba.

Ms. Barba stated that the team is excited for their second Code Academy. They have had the information going out through social media posts and news releases. She encouraged the committee members to sign up if they have not already attended. Mr. Jaques stated that they received very positive feedback from the first class.

Council Member Hamilton asked for the time and location. Ms. Barba re-shared the information with the group.

MEMBER COMMENTS/ANNOUNCEMENTS –

Committee Member Cwik added that he is attending Good Neighbor 101, and wanted NAC members to be aware that if you attend all four

classes, you are entered into a drawing and can win monies for your neighborhood's G.A.I.N. event, and added that this just shows how Neighborhood Programs supports neighborhoods and help bring communities together.

CALENDAR

Good Neighbor 101, Wednesday, Sept. 10, 4-5:30 p.m., ASU Innovation Center, 249 E. Chicago Street, Chandler, AZ 85225

Golden Neighbors, Oak Street Health Event, Thursday, Sept. 11, 9:30-11 a.m., 249 E. Chicago Street, Chandler, AZ 85225

Good Neighbor 101, Wednesday, Sept. 17, 4-5:30 p.m., ASU Innovation Center, 249 E. Chicago Street, Chandler, AZ 85225

G.A.I.N. Kick-Off Event, Saturday, September 20, 2025, 9-11 a.m., Chandler Police Department Community Room, 250 E. Chicago Street, Chandler, AZ 85225

Good Neighbor 101, Wednesday, Sept. 24, 4-5:30 p.m., ASU Innovation Center, 249 E. Chicago Street, Chandler, AZ 85225

Neighborhood Advisory Committee Regular Meeting, Tuesday, October 14, 2025, 6:00 p.m., Neighborhood Resources Office, 235 S. Arizona Avenue, Chandler, AZ 85225

7. ADJOURNMENT

The meeting adjourned at 6:21 p.m.



Jen Felker, Chair



Tawna Mower, Recording Secretary