

# Meeting Minutes

## City Council Study Session

January 5, 2026 | 6:00 p.m.  
Chandler City Council Chambers  
88 E. Chicago St., Chandler, AZ



### Call to Order

The meeting was called to order by Mayor Kevin Hartke at 6:00 p.m.

### Roll Call

#### Council Attendance

Mayor Kevin Hartke  
Vice Mayor Christine Ellis  
Councilmember Angel Encinas  
Councilmember Jane Poston  
Councilmember Matt Orlando  
Councilmember OD Harris  
Councilmember Jennifer Hawkins

#### Appointee Attendance

John Pombier, City Manager  
Tawn Kao, Acting City Attorney  
Dana DeLong, City Clerk

### Scheduled Public Appearances

MAYOR HARTKE invited Councilmember Harris to join him for the recognitions.

#### 1. Service Recognitions

Ryan Peters, City Manager – 10 Years  
Chris Sikora, Management Services – 20 Years  
Cathie Gura, Police – 30 Years  
Susan Van Horne, Community Services – 20 Years

#### 2. Recognition: Police Department Staffing Achievement

MAYOR HARTKE recognized the Police Department Staffing Achievement.

TADD WILLE, Assistant City Manager, recognized the Chandler Police Department for achieving full staffing of its 348 sworn officer positions after years of vacancies due to retirements, COVID-related impacts, and other factors. At its peak in 2023, the department had over 35 officer

vacancies. Thanks to Council support, improved hiring and recruitment, and a focus on making the Chandler Police Department a desirable workplace, this milestone was reached. He thanked Chief Chapman and his team for their dedication.

BRYAN CHAPMAN, Police Chief, expressed gratitude for the hiring team's effort in reaching an over-hire status by 2025, a first in Chandler Police history. He emphasized the importance of serving Chandler's community and thanked the team on behalf of the department.

### **3. Daniel Ortiz - Chronic Nuisance and Public Safety Concerns in Armstrong Neighborhood**

DANIEL ORTIZ, Chandler, AZ, addressed ongoing issues in the Armstrong neighborhood. Residents have faced criminal damage to vehicles. He explained that street parking creates unsafe conditions, blocking visibility and hindering emergency access. He shared that despite following city procedures, filing reports, documenting incidents, involving code enforcement, and police, no action has occurred. These concerns involve harassment, animal incidents, and code violations linked to certain properties. The neighborhood is seeking the city's enforcement of existing laws and coordinated efforts to improve neighborhood safety and living conditions.

MAYOR HARTKE addressed the City Manager, stating that this was not a new situation. He asked the Mr. Pombier to meet with Code Enforcement and the Police Department to explore possible solutions for the neighborhood. He requested a follow-up after those meetings had taken place.

VICE MAYOR ELLIS noted that she had forwarded the information to the Chief numerous times, and although the Police Department responds, no action can be taken. She expressed her frustration, emphasizing that the issue had already been brought up but remained unresolved. She concluded by stating that she wanted to see concrete action taken.

JOHN POMBIER, City Manager, said he will work with the police chief and neighborhood services director, to find a solution for the neighborhood.

COUNCILMEMBER HARRIS suggested exploring innovative detection and monitoring technology to support law enforcement and the community. He noted the limits of proactive measures and recommended further discussion with the City Manager's team.

## **Consent Agenda and Discussion**

### **City Clerk**

1. Approval of Minutes  
Move City Council approve the Council meeting minutes of the City Council Work Session meeting held on December 8, 2025, the City Council Study Session held on December 8, 2025, the City Council Special Meeting held on December 8, 2025, the City Council Regular Meeting held on December 8, 2025, the City Council Regular Meeting held on December 11, 2025, and the City Council Special Meeting held on December 15, 2025.

## Development Services

2. Final Adoption of Ordinance No. 5144, Rezoning, PLH25-0016 Havenwood Manor, Generally Located South of the Southwest corner of Ocotillo Road and Basha Road  
Move City Council adopt Ordinance No. 5144, approving PLH25-0016 Havenwood Manor, Rezoning from Agricultural (AG-1) district to Planned Area Development (PAD) for single-family residential, subject to the conditions as recommended by Planning and Zoning Commission.
  
3. Final Adoption of Ordinance No. 5145, ANX24-0004, Annexation of approximately 18.64 net acres and Initial City Zoning located South of the Southwest Corner of Ocotillo Road and Basha Road  
Move City Council adopt Ordinance No. 5145 approving ANX24-0024, annexing 18.64 acres in an area south of the southwest corner of Ocotillo Road and Basha Road, and approving initial City Zoning, as recommended by Planning staff.

## Facilities and Fleet

4. Purchase of Floor Covering Products and Installation Services  
Move City Council approve the purchase of floor covering products and installation services, utilizing the 1GPA Contract No. 23-08PV-03-E3, with Diversified Flooring Systems - Phoenix LLC, and the State of Arizona Contract No. CTR072520, with Spectra Contract Flooring, in the combined not to exceed amount of \$898,200.

## Information Technology

5. Purchase of ESRI Advantage Program for GIS  
Move City Council approve the sole source purchase of the ESRI (GIS) Advantage Program, from Environmental Systems Research Institute, Inc. (ESRI), in the amount of \$119,400.

## Law

6. Final Adoption of Ordinance No. 5146, Amending the Code of the City of Chandler, Chapter 14, Article IV, Sections 14-39, 14-40, and 14-41, Relating to Animal Seizure and Post-Seizure Bond, Hearing and Appeal  
Move City Council adopt Ordinance No. 5146, amending the Code of the City of Chandler, Chapter 14, Article IV, Sections 14-39, 14-40, and 14-41, to change the bond amount to \$500.00 per animal in animal seizure cases and to address procedural due process protections.

## Mayor and Council

7. Appointment of City Clerk and Approval of Employment Agreement  
Move City Council appoint Jennifer Ekblad as City Clerk and approve an Employment Agreement for the term of January 11, 2026, through January 11, 2027.

## Public Works and Utilities

8. Professional Services Agreement for the Tumbleweed Park Recharge Facility Underground Storage Facility Permit Modification and Aquifer Protection Permit Amendment Consultant Services  
Move City Council award Professional Services Agreement No. WW2206.102, to Matrix New World Engineering, Land Surveying and Landscape Architecture, P.C. for the Tumbleweed Park Recharge Facility Underground Storage Facility (USF) Permit Modification and Aquifer Protection Permit (APP) Amendment Consultant Services, in an amount not to exceed \$253,407.
9. Final Adoption of Ordinance No. 5138, Approving the Abandonment of a Retention Basin Easement Located on 56th Street Between Ray Road and Chandler Boulevard  
Move City Council adopt Ordinance No. 5138 approving the abandonment of a retention basin easement located on the east side of 56th Street between Ray Road and Chandler Boulevard that is no longer needed for public use.

## Public Hearing

10. Public Hearing Regarding Proposed Changes to Certain Water, Wastewater and Reclaimed Water Rates, Fees, and Solid Waste Collection Fees
  1. Open Public Hearing
  2. Staff Presentation
  3. Council Discussion
  4. Discussion from the Audience
  5. Close Public Hearing

## Action Agenda

11. Introduction and Tentative Adoption of Ordinance No. 5148, to Adjust Certain Water, Wastewater and Reclaimed Water Rates, Fees, and Processes  
Move City Council introduce and tentatively adopt Ordinance No. 5148 amending the Chandler City Code Chapter 50, Sections 50-1 through 50-5, Sections 50-7 through 50-9, Sections 50-11 through 50-12, and Section 50-19 to adjust certain Water, Wastewater and Reclaimed Water rates, fees, and processes, effective March 2, 2026, and approve a \$25,000 transfer from the General Fund, Non-Departmental, Contingency Account, to the General Fund, Local Social Service Donations Account, to provide additional funding to the Acts of Kindness (A-OK) program through AZCEND to assist residents in need with utility bills.
12. Introduction and Tentative Adoption of Ordinance No. 5149 Related to Solid Waste Collections  
Move City Council introduce and tentatively adopt Ordinance No. 5149 amending the Chandler City Code Chapter 44 sections: 44-1, 44-4 through 44-5, 44-5.3, 44-6 through 44-7.6 and 44-9.7 related to solid waste collections.

13. Election of Vice Mayor for a One-Year Term  
Move City Council elect a Vice Mayor of the Council with a term beginning January 9, 2026 and ending January 14, 2027.

## Adjourn

The meeting was adjourned at 6:22 p.m.

ATTEST: \_\_\_\_\_  
City Clerk

\_\_\_\_\_  
Mayor

Approval Date of Minutes: January 22, 2026

## Certification

I hereby certify that the foregoing minutes are a true and correct copy of the minutes of the Study Session of the City Council of Chandler, Arizona, held on the 5th day of January 2026. I further certify that the meeting was duly called and held and that a quorum was present.

DATED this \_\_\_\_\_ day of January, 2026.

\_\_\_\_\_  
City Clerk

## Chronic Nuisance and Public Safety Concerns in the Armstrong Neighborhood

### City Council Study Session – January 5, 2026

Brought to Council by Neighborhood Watch Co-Captains of the 500 Block of N. Delaware Street:

- Ruth Maya – 537 N. Delaware St
- Javier Ortiz & Daniel Ortiz – 555 N. Delaware St

#### Summary of Concerns

Residents on the 500 block of N. Delaware Street have experienced ongoing harassment and criminal activity that has significantly impacted quality of life and public safety in the neighborhood.

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#### What We Are Asking

##### 1. **Coordinated City Response**

We are requesting a coordinated approach between Code Enforcement and Police to ensure complaints are handled consistently and to prevent manipulation of city systems.

##### 2. **Full Law Enforcement Follow-Up**

We are asking for thorough enforcement and investigative follow-up by the Police Department related to prior criminal activity, including eight separate shooting incidents involving vehicles owned by Ruth Maya and Javier Ortiz, in which one or more vehicle windows were shot out.

##### 3. **Parking Enforcement and Agreement**

We are requesting clear parking expectations and enforcement requiring all residents to park vehicles on their own property or directly in front of their own property in order to make sure everyone has equal access to street parking.