

City of Chandler's Proposed Utility Rate Changes (Effective 3/2/26)

The City of Chandler manages and operates Water, Wastewater, Reclaimed Water and Solid Waste utilities for its customers. Of course no one likes increases in utility rates, but from time-to-time, rate changes are necessary to ensure the utility funds continue to cover their costs. Chandler is currently projecting needed rate increases to fund debt service costs related to new and expanded Water and Wastewater capital projects that serve everyone in Chandler and are needed as infrastructure ages to ensure safe systems. Additionally, these added funds would help cover increased ongoing operating costs (including chemicals and electricity) and contractual operating costs for our solid waste utility.

Chandler's utility projections show revenue increases needed by March 2, 2026 (Water +15%, Wastewater +15%, Reclaimed Water +18% and Solid Waste +6%). These anticipated utility rate increases will be implemented "Across the Board". For example, as revenue increases of 15% are needed for the water system, the rates would go up 15% for each customer class (single family homes, multi-family units, landscape water usage, industrial, and other non-residential uses of water). For financial cash flow forecasts, reference the FY 2025-26 Budget Book Executive Summary.

A list of the proposed rate changes and average monthly bill impacts per customer class are shown below for each of the Utilities and Classifications.

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Water (100% COS)	Mar-26
Residential % (i.e. single family homes)	15.00%
Multifamily % (i.e. duplex, triplex, condos, apartment complex)	15.00%
Non-Residential % (i.e. business, school, hospital, church)	15.00%
Landscape % (i.e. parks, golf courses, HOAs)	15.00%
Industrial % (i.e. manufacturing, dist. centers, lg warehouse)	15.00%
Overall Water Revenue Increase Needed	15.00%

Wastewater (100% COS)	Mar-26
Residential %	15.00%
Multifamily %	15.00%
Non-Residential % Volumetric	15.00%
Industrial % Volumetric	15.00%
Overall Wastewater Revenue Increase Needed	15.00%

Reclaimed Water (Across the Board Increase)	Mar-26
Reclaimed Water %	18.00%

Solid Waste	Mar-26
Residential %	6.00%

Water- Avg. Bill Examples	Prior Rate	As of Mar. 2 2026
Residential Avg. Bill (10,000 gal. 5/8" meter)	\$26.32	\$30.27
Multifamily Avg. Bill (500k ga. 6" meter)	\$1,291.32	\$1,485.02
Non-Residential Avg. Bill (200k gal. 2" meter)	\$505.40	\$581.21
Landscape Avg. Bill (200k gal. 1" meter)	\$630.17	\$724.70

Wastewater- Avg. Bill Example	Prior Rate	As of Mar. 2 2026
Residential Base Avg. Bill (Flat Fee)	\$27.65	\$31.80
Multifamily Avg. Bill (150 units)	\$1,938.00	\$2,228.70
Non-Residential Avg. Bill (200k gal. 2" meter)	\$883.58	\$1,016.12

Reclaimed- Avg. Bill Example	Prior Rate	As of Mar. 2 2026
Monthly Average (850k gal)	\$ 680.00	\$802.40

Solid Waste- Avg. Bill Example	Prior Rate	As of Mar. 2 2026
Monthly Fee (Flat Fee)	\$19.86	\$21.05

Combined Average Bill Examples	Prior Rate	As of Mar. 2 2026
Residential Combined Avg. Bill	\$73.83	\$83.12
Multifamily Combined Avg. Bill	\$3,229.32	\$3,713.72
Non-Residential Combined Avg. Bill	\$1,388.98	\$1,597.33

The impact of the rate changes for each individual customer will depend on the volume of water used, amount of wastewater processed each month and/or meter size used.

Detailed information on these rate adjustments is available on the City's website at chandleraz.gov/ProposedUtilityRates.