

Entertainment Use Permit Narrative San Tan Brewing Company

My name is Jamie Hoffman, and I represent SanTan Brewing Company, Inc. We respectfully submit this request for an Entertainment Use Permit for our property located at 495 E Warner Rd., Chandler, AZ 85225 (Parcel #302-39-319). Our expanded 1,400 sq. ft. patio, in addition to our existing 1,500 sq. ft. Tasting Room, has significantly enhanced our ability to host casual gatherings, private events, and brewery tours— providing a more comfortable and enjoyable environment for our guests. Our brewery tours are consistently at capacity, with up to 16 participants per tour. To support this continued growth and improved guest experience, we are requesting approval to:

- Continue using patio speakers for tour announcements and background music.
- Host live music performances (full bands with amplified sound) both inside the Tasting Room and outside on our patio. We propose the following hours of operation for entertainment:
 - Wednesday: 3:00 PM – 9:00 PM
 - Friday: 3:00 PM – 10:00 PM
 - Saturday: 11:00 PM – 9:00 PM
 - Sunday: 11:00 AM – 9:00 PM
- To ensure that this request is applied consistently and equitably for all parties, we propose the following:
 - Sound Measurement Standard: A clear and objective definition of what constitutes “too loud” - specifically, sound shall not exceed 85 dBA at the nearest residential property line. Measurements can be taken with any Type 2 sound level meter (example: decibelX app), approximately five feet above ground level. The applicant will maintain a decibel meter on-site for all amplified events and monitor levels periodically to ensure compliance. Additionally, pre-event test measurements (during sound check) will be documented as a baseline.
 - Noise Response Protocol: The applicant will designate a responsible contact person to address any noise-related inquiries or complaints during operating hours and will make reasonable efforts to resolve any issues promptly. Any valid complaint showing a measured exceedance, the volume will be immediately lowered. Since the phone is not always able to be answered when busy, the voice mail will instruct to email info@santanbrewing.com. All management and I are on this email and check it constantly.
 - Speaker Orientation: Amplified music will always be directed toward the building and away from residential areas to the north and east. Any sound amplification equipment used outdoors shall be directed and positioned so that the sound level at the venue’s property line does not exceed the permitted decibel level as measured by a Type 2 sound level meter in compliance with ANSI S1.4 standard.
 - Enforcement: The entertainment use permit may be suspended or revoked for repeated exceedances (for example, more than two exceedances in 12-month period).

Staffing will range from 2 to 10+ employees, depending on the event. The combined seating capacity is approximately 240 guests—100 inside the Tasting Room and 140 on the patio.

We have a shared parking agreement with our neighbors at 455 E Warner Rd., which provides over 100 supplemental spaces to our 83 on-site parking spaces, ensuring ample parking for both regular service and special events.

While our primary function at this location remains production, we do still believe this entertainment component will allow us to continue fostering a safe, welcoming, and vibrant atmosphere for both our team members and the community. We sincerely appreciate your consideration of this request and welcome any questions or additional information you may need.

Best regards

Jamie Hoffman
SanTan Brewing Company, Inc.