

### Item Billing Terms for CAD Partners

Item	Unit Cost	U/M	Annual Cost	U/M	Description
Dispatch Service Fee - Fire	\$34.32	per dispatch			A fee charged per dispatch to help cover Alarm Room operating costs. The are three (3) rates: 1. Fire Dispatch: fee charge for each fire dispatch 2. InterFacility Dispatch: fee charge for each InterFacility ambulance dispatch (not dispatched with Fire unit) 3. Ambo/Helo Dispatch: fee charge for each ambulance or helicopter dispatch. CAD partners that provide ambulance services within their own borders and are dispatched with a Fire unit are not charged this fee.
Dispatch Service Fee - InterFacility	\$23.92	per dispatch			
Dispatch Service Fee - Ambo/Helo	\$23.92	per dispatch			
Fire Station Package Maintenance Fee			\$9,300	each	A station alerting system is used to forward dispatch calls to and within the fire station. This version is a "permanent" installation and not designed to be moved between locations. This fee covers the cost for the USDD station package extended warranty (break and fix, replacement of dead parts, firmware updates) and support staff costs. This is solely for the USDD station package units.
Temp Fire Station Package Maintenance Fee			\$9,300	each	This version is a "temporary" installation and is designed to be moved between locations or for a short-term lease. This fee covers the cost for the USDD station package extended warranty (break and fix, replacement of dead parts, firmware updates) and support staff costs. This is solely for the USDD station package units.
MCT/AVL Maintenance Fee			\$4,100	each	Mobile Computer Terminal (MCT) - Panasonic Toughbooks ruggedized wireless computer. The GPS system sends location of vehicles back to Alarm Room to determine location of nearest available vehicle for an incident. This fee covers the cost of the GPS for apparatus locations back to CAD and the equipment that needs to be maintained (cabling, antenna), in addition to support staff costs.
Airmobile Equipment Maintenance Fee			\$4,100	each	Airmobile server is a fire station-based server that provides wireless updates to the MCT units. This fee covers the cost for airmobile equipment maintenance and "break/fix" replacement parts, and support staff costs.
WAN/LAN System Fee			\$17,400	per connection	Wide Area Network (WAN) / Local Area Network (LAN) System - This is a network connection between the City of Phoenix facility and the CAD partner. Most CAD partners have a single WAN/LAN System link between Phoenix and the partner, with the partner having their own internal computer network. Annual cost: annual telecommunications cost for this link (Lumen, Cox, AT&T, etc), equipment maintenance, system upgrades, and support staff costs.
PCMSS Additional Licenses			\$200	each	PCMSS is a software package to access the CAD system to see: incident history, fire hydrant locations, unit status, etc. Cost is for maintenance upgrades and technical support.  Premise Manager is software that allows users to attach documents (floor plans, access information, MSDS info, etc) to a parcel location accessible on the MCT. Cost is for maintenance upgrades and technical support.  Per CAD-IGA, each CAD partner receives one (1) PCMSS license for each fire station, one (1) administrative license, and one (1) license for each battalion office. Additional licenses are charged at the state rate per license (for additional workstations).
CAD Modernization Service Fee	\$5.00	per dispatch			CAD Modernization Service Fee allows for the future development and implementation of an upgraded CAD operating system will be charged. This charge will be assessed per each dispatch received by the CAD Partner in the previous Fiscal Year. This fee will accrue until such time as needed for a CAD system replacement.
CAD System Maintenance Service Fee	\$1.00	per dispatch			CAD System Maintenance Service Fee is for the ongoing support and maintenance specific to the CAD system. This charge will be assessed per each dispatch received by the CAD Partner in the previous Fiscal Year.
GIS & Data Analytics Fee	\$0.00	per dispatch			

# DRAFT

**City of Phoenix Fire Department**  
**Regional Dispatch Center Partners**  
**Computer Aided Dispatch Consortium**  
**Equipment Maintenance & Dispatch Cost Estimates**  
**Fiscal Year 2026/2027**  
**EXHIBIT A**  
**INTERGOVERNMENTAL AGREEMENT**  
**150288**  
**City of Chandler**

## I. Dispatch Service Fee

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
\$34.32 - Chandler - FD	\$34.32	27,083	\$929,488.56
\$23.92 - Chandler - AMR	\$23.92	6	\$143.52
\$23.92 - Chandler - MAC	\$23.92	12,618	\$301,822.56
	<b><u>Total Dispatch Service Fees:</u></b>		<b><u>\$1,231,454.64</u></b>

## II. General Maintenance Service Fee

	<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
Station Pack Maint. - Chandler - FD	\$9,300	11	\$102,300.00
MCT Maint - Chandler - FD	\$4,100	41	\$168,100.00
MCT Maint - Chandler - MAC	\$4,100	10	\$41,000.00
	<b><u>Total Specific Maintenance Service Fees:</u></b>		<b><u>\$311,400.00</u></b>

## III. Network System Fees

	<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
WAN/LAN System Fee - Chandler - FD	\$17,400	1	\$17,400.00
Add'l PCMS licenses - Chandler - FD	\$200	16	\$3,200.00
	<b><u>Total Network System Fees:</u></b>		<b><u>\$20,600.00</u></b>

## IV. CAD System Fees

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
CAD Modernization Service Fee - Chandler - FD	\$5.00	27,083	\$135,415.00
CAD Maintenance Service Fee - Chandler - FD	\$1.00	27,083	\$27,083.00
	<b><u>Total CAD System Fees:</u></b>		<b><u>\$162,498.00</u></b>

## V. GIS & Data Analytics Fees

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
			<b><u>\$0.00</u></b>

**Total Schedule A: \$1,725,952.64**

The Dispatch Service, Specific Maintenance, Network System, and CAD System Fees for the City of Chandler are \$1,725,952.64. The City of Phoenix will invoice the City of Chandler on a quarterly basis in the amount of \$431,488.16.

Fees based on dispatch counts are calculated from the number of dispatches that have occurred from July 1, 2024 through June 30, 2025

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**City of Chandler**  
**City of Chandler - FD (subset)**

**I. Dispatch Service Fee**

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
\$34.32 - Chandler - FD	\$34.32	27,083	\$929,488.56
<b>Total Dispatch Service Fees:</b>			<b><u>\$929,488.56</u></b>

**II. General Maintenance Service Fee**

	<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
Station Pack Maint. - Chandler - FD	\$9,300	11	\$102,300.00
MCT Maint - Chandler - FD	\$4,100	41	\$168,100.00
<b>Total Specific Maintenance Service Fees:</b>			<b><u>\$270,400.00</u></b>

**III. Network System Fees**

	<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
WAN/LAN System Fee - Chandler - FD	\$17,400	1	\$17,400.00
Add'l PCMS licenses - Chandler - FD	\$200	16	\$3,200.00
<b>Total Network System Fees:</b>			<b><u>\$20,600.00</u></b>

**IV. CAD System Fees**

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
CAD Modernization Service Fee - Chandler - FD	\$5.00	27,083	\$135,415.00
CAD Maintenance Service Fee - Chandler - FD	\$1.00	27,083	\$27,083.00
<b>Total CAD System Fees:</b>			<b><u>\$162,498.00</u></b>

**V. GIS & Data Analytics Fees**

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
<b>Total GIS &amp; Data Analytics Fees:</b>			<b><u>\$0.00</u></b>

**Total Schedule A: \$1,382,986.56**

Fees based on dispatch counts are calculated from the number of dispatches that have occurred from July 1, 2024 through June 30, 2025

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**City of Chandler**  
**City of Chandler - AMR Ambulance (subset)**

**I. Dispatch Service Fee**

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
\$23.92 - Chandler - AMR	\$23.92	6	\$143.52
		<b><u>Total Dispatch Service Fees:</u></b>	<b><u>\$143.52</u></b>

**II. General Maintenance Service Fee**

	<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
		<b><u>Total Specific Maintenance Service Fees:</u></b>	<b><u>\$0.00</u></b>

**III. Network System Fees**

	<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
		<b><u>Total Network System Fees:</u></b>	<b><u>\$0.00</u></b>

**IV. CAD System Fees**

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
		<b><u>Total CAD System Fees:</u></b>	<b><u>\$0.00</u></b>

**V. GIS & Data Analytics Fees**

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
		<b><u>Total GIS &amp; Data Analytics Fees:</u></b>	<b><u>\$0.00</u></b>

**Total Schedule A: \$143.52**

Fees based on dispatch counts are calculated from the number of dispatches that have occurred from July 1, 2024 through June 30, 2025

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**City of Chandler**  
**City of Chandler - Buckeye Valley Ambulance (subset)**

**I. Dispatch Service Fee**

<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
<u>Total Dispatch Service Fees:</u>		<u>\$0.00</u>

**II. General Maintenance Service Fee**

<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
<u>Total Specific Maintenance Service Fees:</u>		<u>\$0.00</u>

**III. Network System Fees**

<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
<u>Total Network System Fees:</u>		<u>\$0.00</u>

**IV. CAD System Fees**

<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
<u>Total CAD System Fees:</u>		<u>\$0.00</u>

**V. GIS & Data Analytics Fees**

<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
<u>Total GIS &amp; Data Analytics Fees:</u>		<u>\$0.00</u>

**Total Schedule A: \$0.00**

Fees based on dispatch counts are calculated from the number of dispatches that have occurred from July 1, 2024 through June 30, 2025

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**City of Chandler**  
**City of Chandler - Maricopa Ambulance (subset)**

**I. Dispatch Service Fee**

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
\$23.92 - Chandler - MAC	\$23.92	12,618	\$301,822.56
		<b><u>Total Dispatch Service Fees:</u></b>	<b><u>\$301,822.56</u></b>

**II. General Maintenance Service Fee**

	<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
MCT Maint - Chandler - MAC	\$4,100	10	\$41,000.00
		<b><u>Total Specific Maintenance Service Fees:</u></b>	<b><u>\$41,000.00</u></b>

**III. Network System Fees**

	<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
		<b><u>Total Network System Fees:</u></b>	<b><u>\$0.00</u></b>

**IV. CAD System Fees**

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
		<b><u>Total CAD System Fees:</u></b>	<b><u>\$0.00</u></b>

**V. GIS & Data Analytics Fees**

	<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
		<b><u>Total GIS &amp; Data Analytics Fees:</u></b>	<b><u>\$0.00</u></b>

**Total Schedule A: \$342,822.56**

Fees based on dispatch counts are calculated from the number of dispatches that have occurred from July 1, 2024 through June 30, 2025

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**City of Chandler**  
**City of Chandler - PMT Ambulance (subset)**

**I. Dispatch Service Fee**

<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
<u>Total Dispatch Service Fees:</u>		<u>\$0.00</u>

**II. General Maintenance Service Fee**

<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
<u>Total Specific Maintenance Service Fees:</u>		<u>\$0.00</u>

**III. Network System Fees**

<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
<u>Total Network System Fees:</u>		<u>\$0.00</u>

**IV. CAD System Fees**

<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
<u>Total CAD System Fees:</u>		<u>\$0.00</u>

**V. GIS & Data Analytics Fees**

<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
<u>Total GIS &amp; Data Analytics Fees:</u>		<u>\$0.00</u>

**Total Schedule A: \$0.00**

Fees based on dispatch counts are calculated from the number of dispatches that have occurred from July 1, 2024 through June 30, 2025

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**City of Chandler**  
**City of Chandler - Helicopter Transports (subset)**

**I. Dispatch Service Fee**

<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
<u>Total Dispatch Service Fees:</u>		<u>\$0.00</u>

**II. General Maintenance Service Fee**

<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
<u>Total Specific Maintenance Service Fees:</u>		<u>\$0.00</u>

**III. Network System Fees**

<u>\$ / Unit</u>	<u># Units</u>	<u>Total</u>
<u>Total Network System Fees:</u>		<u>\$0.00</u>

**IV. CAD System Fees**

<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
<u>Total CAD System Fees:</u>		<u>\$0.00</u>

**V. GIS & Data Analytics Fees**

<u>\$ / Dispatch</u>	<u>Dispatch Count</u>	<u>Total</u>
<u>Total GIS &amp; Data Analytics Fees:</u>		<u>\$0.00</u>

**Total Schedule A: \$0.00**

Fees based on dispatch counts are calculated from the number of dispatches that have occurred from July 1, 2024 through June 30, 2025