

City of Chandler's Proposed Utility Rate Changes (Proposed Effective Date 1/4/27)

The City of Chandler manages and operates Water, Wastewater, Reclaimed Water and Solid Waste utilities for its customers. While no one likes increases in utility rates, from time-to-time rate changes are necessary to ensure the utility funds continue to cover their costs. Chandler projects needed rate increases to fund operating cost increases (including chemicals and electricity), debt service costs related to Water and Wastewater capital projects that serve all customers and ensure safe reliable systems, and contractual operating costs for our solid waste utility.

Chandler's utility projections show revenue increases needed in January 2027 for Water (+9%), Wastewater (+6.5%), Reclaimed Water (+9%) and Solid Waste (+4.5%). If approved, these utility rate increases will be implemented "Across the Board", so each customer class (single family, multi-family, landscape water usage, industrial, and other non-residential) would see the same increase.

A list of the proposed rate changes and average monthly bill impacts per customer class are shown below for each of the Utilities and Classifications.

City of Chandler's Proposed Utility Rate Changes (Effective 1/4/27)

Water	Jan-27
Residential % (i.e. single family homes)	9.00%
Multifamily % (i.e. duplex, triplex, condos, apartment complex)	9.00%
Non-Residential % (i.e. business, school, hospital, church)	9.00%
Landscape % (i.e. parks, golf courses, HOAs)	9.00%
Industrial % (i.e. manufacturing, dist. centers, lg warehouse)	9.00%
Overall Water Revenue Increase Needed	9.00%

Reclaimed Water	Jan-27
Reclaimed Water %	9.00%

Wastewater	Jan-27
Residential %	6.50%
Multifamily %	6.50%
Non-Residential % Volumetric	6.50%
Industrial % Volumetric	6.50%
Overall Wastewater Revenue Increase Needed	6.50%

Solid Waste	Jan-27
Residential %	4.50%

Water- Avg. Bill Examples	Current Rate	As of Jan. 4 2027
Residential Avg. Bill (10,000 gal. 5/8" meter)	\$30.27	\$32.99
Multifamily Avg. Bill (500k gal. 6" meter)	\$1,485.02	\$1,618.67
Non-Residential Avg. Bill (200k gal. 2" meter)	\$582.11	\$634.50
Landscape Avg. Bill (200k gal. 1" meter)	\$724.30	\$789.48

Wastewater- Avg. Bill Example	Current Rate	As of Jan. 4 2027
Residential Base Avg. Bill (Flat Fee)	\$31.80	\$33.86
Multifamily Avg. Bill (150 units)	\$2,228.70	\$2,373.57
Non-Residential Avg. Bill (200k gal. 2" meter)	\$1,016.12	\$1,082.16

Reclaimed- Avg. Bill Example	Current Rate	As of Jan. 4 2027
Monthly Average (850k gal)	\$ 799.00	\$870.91

Solid Waste- Avg. Bill Example	Current Rate	As of Jan. 4 2027
Monthly Fee (Flat Fee)	\$21.05	\$22.00
Alley Collection Fee	\$1.71	\$1.79

Combined Average Bill Examples	Current Rate	As of Jan. 4 2027
Residential Combined Avg. Bill	\$83.12	\$88.85
Multifamily Combined Avg. Bill	\$3,713.72	\$3,992.24
Non-Residential Combined Avg. Bill	\$1,598.23	\$1,716.66

*The impact of rate changes for each individual customer will depend on the volume of water used, amount of wastewater processed each month and/or meter size used.

Additional information on these rate adjustments is available on the City's website at chandleraz.gov/ProposedUtilityRates.