Chapter 50 SALE OF UTILITIES[1]

ARTICLE I. GENERAL PROVISIONS

50-1. Definitions.

The following definitions shall apply:

A. *Utilities* shall mean domestic water, reclaimed water, sewage disposal service and garbage and refuse collection.

B. *Single-family dwelling* shall mean a building located upon a separate lot, designed for occupancy by one (1) family for living purposes. Single-family dwelling shall include a mobile home located upon a lot in a mobile home subdivision. Single-family dwelling shall also include a condominium or townhouse which has a separate water meter.

C. *Multi-family dwelling* shall mean a building or group of buildings located upon a lot or group of adjoining lots having common ownership served by common water meters, designed for occupancy by two (2) or more families such as duplexes, triplexes, multiplex apartments, condominiums, townhouses and trailer or mobile home parks.

D. *Commercial building* shall mean a building or group of buildings upon a lot or group of adjoining lots, having common ownership designed for any commercial purpose other than multifamily dwellings. Any building or group of buildings where combined residence and business is practiced, where such business is advertised by a sign of any type on the premises and/or listed in the telephone directory as a business, shall be classified as commercial. Commercial building shall include hotel, motel, tourist courts, rooming houses or any establishment catering to transient residents.

E. *Premises* shall mean the exterior of: A structure, or grounds, or a single, contiguous parcel of real property where utilities are delivered and used.

F. *Reclaimed water* shall mean effluent, other than effluent produced by the City's reverse osmosis plant, which has been treated to achieve a quality suitable for its intended use as prescribed by federal and state regulations.

G. *Special request recovered water* shall mean recovered reclaimed water delivered directly from a recovery well for the exclusive use of a single user.

(Ord. No. 669, § 2, 3-11-76; Ord. No. 2206, § I, 1-24-91; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3164, § 1, 8-24-00; Ord. No. 3943, § 1(A), 8-23-07; Ord. No. 5148, § 2(Exh.), 1-22-26)

50-2. Application for utility service; requested discontinuance of service.

A. All applications for utility service shall be made through the Office of the Management Services Director. The applicant shall furnish the following: name; spouse's name (if applicable); the official street number assigned to the premises or the legal description of the property; previous address; a copy of the lease or rental agreement if

[1]Editor's note(s)—Ord. No. 3058, § 2, adopted Nov. 18, 1999, amended the Code by renumbering former Ch. 25A, which pertained to sale of utilities as the current Ch. 50 to read as herein set out. See the Code Comparative Table.

applicant is not the property owner may be required and the address of which the monthly statement is to be mailed. The applicant may be required to show picture identification.

B. All applicants shall pay a fee of twenty-five dollars ($25.00) to open an account and are required to give a twenty-four-hour notice to have water service turned on. Where the request requires the service be performed outside normal working hours, weekends or holidays, an additional fee of thirty-five dollars ($35.00) shall be charged. Normal working hours are defined as weekdays between the hours of 8:00 a.m. and 5:00 p.m.

C. Customers desiring to discontinue the use of water must give a twenty-four-hour notice thereof through the Office of the Management Services Director, or the charges for utilities will be continued until such notice is given. Any service call on weekends, holidays, or between the hours of 5:00 p.m. and 8:00 a.m. shall pay a fee of thirty-five dollars ($35.00). Customers desiring their water service turned off for the purpose of repairing their plumbing shall pay a fee of thirty-five dollars ($35.00) if the service call is on weekends, holidays or between the hours of 5:00 p.m. and 8:00 a.m. During normal working hours this service will be performed at no charge.

(Ord. No. 669, § 2, 3-11-76; Ord. No. 1555, §§ 1, 2, 11-21-85; Ord. No. 1971, § I, 7-14-88; Ord. No. 2206, § I, 1-24-91; Ord. No. 2310, § I, 11-5-92; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3943, § 1(B), 8-23-07; Ord. No. 4465, § 1(A), 8-15-13; Ord. No. 4646, § 2A, 8-16-15; Ord. No. 4752, § 1A, 6-22-17; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—It should be noted that section 2 of Ord. No. 4752 provides, "The new rates and fees established by this Ordinance No. 4752 shall become effective with all bills issued on or after October 1, 2017."

50-3. Security deposits.

A. When satisfactory credit has not been established all utility customers shall place a deposit with the Management Services Director before being furnished utilities in accordance with the following minimums:

Single-Family, Duplex and Triplex Residential Customers

Account type	Inside City Minimum Deposit	Outside City Minimum Deposit
Single Family Residential	$120.00	$168.00
Duplex	$240.00	$336.00
Triplex	$360.00	$504.00

All Other Type-User Customers

Account Type	Inside City Minimum Deposit (Per Meter)	Outside City Minimum Deposit (Per Meter)
Multi-family	$1,000.00	$1,400.00
Commercial	$400.00	$560.00
Industrial	$2,500.00	$3,500.00
Landscape	$300.00	$420.00

The Management Services Director may require a security deposit equal to two (2) times the maximum monthly bill during the previous twelve (12) months in lieu of the minimum deposit listed above.

B. All residential account customers shall pay a deposit unless they have established a satisfactory payment history with the city or provide a recent (within the last 12 months) satisfactory letter of credit from another utility company. Upon default of payment for utility services by the account owner, the Management Services Director may require the placement of a security deposit, as defined above, before continuation or resumption of City Services. Upon default of payment for utility services by the account owner, the Management Services Director may require the placement of a security deposit as defined above, before continuation or resumption of City Services.

C. Deposits which guarantee payment of utility bills shall be noninterest-bearing and shall be refunded to the consumer at the end of a twelve-month period, providing the consumer has not allowed the account to become delinquent during said twelve-month period or upon voluntary disconnection of service. Any charges due at disconnection of service shall be deducted from said security deposit before the refund is made.

D. Residential customers receiving refuse collection and/or wastewater service who are without an active water account shall be required to place a security deposit with the Management Services Director equal to two (2) times the current monthly refuse collection bill. This deposit shall be required in addition to the deposit requirements outlined in paragraph A. of this section.

(Ord. No. 669, § 2, 3-11-76; Ord. No. 1180, § 1, 4-25-83; Ord. No. 1971, § I, 7-14-88; Ord. No. 2056, § 2, 5-25-89; Ord. No. 2206, § I, 1-24-91; Ord. No. 2310, § I, 11-5-92; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3943, § 1(C), 8-23-07; Ord. No. 4465, § 1(B), 8-15-13; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—It should be noted that section 2 of Ord. No. 4465 provides, "The new rates and fees established by this Ordinance shall become effective with all bills issued on or after October 1, 2013."

50-4. Customer billing.

A. Monthly statements shall be rendered by the Management Services Director to each utility customer, billing periods to normally consist of approximately thirty (30) days. Each statement shall also inform the customer of the consequences of nonpayment and the telephone numbers of appropriate personnel authorized to resolve billing disputes. Each statement shall contain the customer's account number; the reading date; the delinquent date; the present and previous meter reading; the consumption in thousand gallons; the amount of charges for water services; wastewater service; garbage and refuse removal service; new account fee or service call fee, if applicable; previous balance, if any; applicable taxes; and total amount due.

B. First and/or final statements rendered for periods of less or more than thirty (30) days shall have the minimum monthly utility charges prorated daily. In addition to the prorated utility charges, the statement shall include a charge for each thousand gallons of water metered during said period plus applicable taxes.

C. Statements rendered on properties during the course of construction or development shall be for water only plus applicable taxes; however, the builder or developer shall be responsible for the removal and disposal of all construction debris. Wastewater service charges and garbage and refuse collection charges shall be charged to the builder or developer following final inspection by the building inspection division.

D. Should a billing error be found, whether in favor of the City or in favor of the customer, adjustments to prior bills will be allowed for a period of not more than twenty-four (24) months from the date the error was first reported. Refunds to customers or additional charges due from customers will be non-interest bearing.

E. Should an error occur in the reading of the meter, whether technical or otherwise, the City will utilize a reasonable method to estimate actual consumption for billing purposes.

F. Any property upon which utility services may have been furnished by the City, and which may not for any cause have been assessed for such use on the books of the City, shall be assessed for the use for which it is in arrears.

Upon the failure of the payment of these charges, the supply of water shall be turned off, pending settlement.

(Ord. No. 669, § 2, 3-11-76; Ord. No. 1971, § I, 7-14-88; Ord. No. 2206, § I, 1-24-91; Ord. No. 3058, § 2, 11-18-99; Ord. No. 4465, § 1(C), 8-15-13; Ord. No. 4752, § 1B, 6-22-17; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—It should be noted that section 2 of Ord. No. 4752 provides, "The new rates and fees established by this Ordinance No. 4752 shall become effective with all bills issued on or after October 1, 2017."

50-5. Payment of bills.

A. All bills rendered for each billing period are due and payable by the due date printed on the statement. The due date shall be no less than twenty-four (24) calendar days after each billing period. A late fee of two (2) percent will be charged for any outstanding balance showing on the statement (excluding taxes) not paid by the due date. If the total of such bill is not paid by the due date, water service is subject to discontinuance pursuant to Code Section 50-6.

B. When water is turned off because of a delinquent bill, or if the consumer necessitates a personal call by a utility services representative, an automated outbound call, or a scheduled disconnect order is generated because of the delinquent status of the account, whether or not service is turned off, a service fee of twenty dollars ($20.00) shall be charged. Water services shall not be continued or resumed until such delinquent bill and service fee has been collected in full. In addition, the delinquent customer may be required to place a new or additional security deposit as defined in section 50-3 above. Acceptable method of payment may be limited to cash, personal check with a valid guarantee card, money order, certified check, cashier's check or traveler's check.

C. A customer's water service may be disconnected for nonpayment of a bill for utility service rendered to the customer at a previous location, provided such bill is not paid within twenty-one (21) days after the unpaid bill has been rendered to the customer at the new location.

(Ord. No. 669, § 2, 3-11-76; Ord. No. 1180, § 1, 4-25-83; Ord. No. 1971, § I, 7-14-88; Ord. No. 2206, § I, 1-24-91; Ord. No. 2310, § I, 11-5-92; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3164, § 2, 8-24-00; Ord. No. 3861, § 1, 1-11-07; Ord. No. 3943, § 1(D), 8-23-07; Ord. No. 4156, § 1A, 6-25-09; Ord. No. 4465, § 1(D), 8-15-13; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—It should be noted that section 2 of Ord. No. 4465 provides, "The new rates and fees established by this Ordinance shall become effective with all bills issued on or after October 1, 2013."

50-6. Discontinuance of service.

A. Before any discontinuance of water service shall be made, other than specified in subsection B. below, the resident shall receive written notice of the reason for the discontinuance and be advised, also in writing, of the opportunity to contact customer service personnel to present any objections. If service is disconnected and subsequently reconnected, a thirty dollar ($30.00) reconnect fee may be applied to the account for all future occurrences of the account being disconnected for non-payment.

B. In the case of unnecessary waste, fraudulent representation on the part of any water customer, or in an emergency, the City reserves the right to turn off water without notice until all charges have been paid in full and/or waste or emergency corrected.

(Ord. No. 2206, § I, 1-24-91; Ord. No. 3058, § 2, 11-18-99; Ord. No. 4465, § 1(E), 8-15-13)

Editor's note(s)—It should be noted that section 2 of Ord. No. 4465 provides, "The new rates and fees established by this Ordinance shall become effective with all bills issued on or after October 1, 2013."

Former § 25A-6 is now § 25A-6.1.

50-7. Right to enter premises.

A. As a condition to receive City water utility services, an authorized City representative may enter upon the premises of any water utility customer at any reasonable time to: (i) inspect water pipes, fixtures, and other related water utility facilities; (ii) measure water usage; (iii) observe the manner of water utility use; and (iv) undertake and exercise all appropriate and necessary action and measures related to the customer's water utility account.

B. Upon presentation of official City identification, the customer must provide the City representative with access to the premises to: (i) read water utility meters; (ii) connect or disconnect service; and (iii) inspect, maintain, replace, or operate City-owned water and wastewater system facilities, including, but not limited to, water meters, fire hydrants, water mains, and public sewer lines, as determined necessary by the City.

C. If access to the premises is denied, hindered, or otherwise obstructed following presentation of proper identification by an authorized City representative, the City Manager or City Manager's designee may suspend or terminate water utility service to the premises. Written notice of intent to suspend or terminate water utility service will be provided to the property owner or occupant not less than seventy-two (72) hours in advance of the suspension or termination of City water utility services.

(Ord. No. 669, § 2, 3-11-76; Ord. No. 2206, § I, 1-24-91; Ord. No. 3058, § 2, 11-18-99; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—These provisions were formerly located in § 25A-6. In its revision of this article, Ord. No. 2206 redesignated the provisions § 25A-7. The editor has included the provisions as § 25A-6.1 in order to avoid duplication of section numbers.

50-8. Unauthorized use.

A service charge of one hundred dollars ($100.00) plus charges for estimated consumption, according to the applicable consumption rate schedule, will be assessed to any customer for unauthorized use of water services for each occurrence. Unauthorized use shall mean the taking of service by (a) turning the service on without authority, or (b) by connecting directly into service or hydrant without a meter, or (c) willfully modifying the meter or service apparatus so as to cause loss or reduction in consumption registration. Such sum shall be charged against the premises, and the supply of water to such premises shall be withheld until such sum is paid. In addition, charges for damages and/or special services performed will be assessed to the customer. Charges will be based upon materials and/or labor. Such sum shall be charged against the premises, and the supply of water to such premises shall be withheld until such sum is paid. The provisions of this section shall not preclude the assessment of any criminal penalties authorized by this Code.

B. Water meter boxes shall be installed and maintained such that the access cover is exposed and not lower than the finished grade. It shall be the responsibility of the consumer to ensure that access by employees of the City to the water meter is not obstructed by landscape materials, vehicles or any other obstruction. In the event the consumer does not allow adequate access to the water meter box, ten (10) business days after proper written notification the City will remove the obstruction and charge a fee on the basis of time and materials.

(Ord. No. 2310, § I, 11-5-92; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3943, § 1(E), 8-23-07; Ord. No. 4465, § 1(F), 8-15-13; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—It should be noted that section 2 of Ord. No. 4465 provides, "The new rates and fees established by this Ordinance shall become effective with all bills issued on or after October 1, 2013."

ARTICLE II. METER INSTALLATIONS, SEWER CONNECTIONS

50-9. Water meter installation fee.

50-9.1. Properties inside City limits to be connected to the municipal water or reclaimed water distribution system shall pay a fee for which the City will install a service line and meter box in accordance with the following schedule plus all applicable costs incurred by the City for concrete and asphalt repair and replacement in the public right-of-way required for installation:

Meter Size (In Inches)	Inside City	Outside City
¾	$1,819.00	$2,547.00
1	$1,847.00	$2,586.00
1½	$1,942.00	$2,719.00
2	$2,044.00	$2,862.00

Installation of the above size meters outside the City limits shall be one and four-tenths (1.4) times the fee for installation inside the City limits.

50-9.2. Properties to be connected to the municipal water or reclaimed water distribution system where the service line (from the water main to the property line) and meter box is installed by the subdivider or developer shall be charged a fee for the meter installation in accordance with the following schedule:

Meter Size (In Inches)	Inside City	Outside City
¾	$419.00	$587.00
1	$447.00	$626.00
1½	$542.00	$759.00
2	$644.00	$902.00
3 - Turbine	$2,186.00	$3,060.00
3 - Compound	$3,405.00	$4,767.00
3 - Turbine Fire Protection Meter	$3,462.00	$4,847.00
4 - Turbine	$2,786.00	$3,900.00
4 - Compound	$4,196.00	$5,874.00
4 - Turbine Fire Protection Meter	$3,983.00	$5,576.00
4 - Compound Fire Protection Meter	$7,347.00	$10,286.00
6 - Turbine	$4,387.00	$6,142.00
6 - Compound	$6,433.00	$9,006.00
6 - Turbine Fire Protection	$5,180.00	$7,252.00

Meter		
6 - Compound Fire Protection Meter	$9,278.00	$12,989.00
8 - Turbine	$6,380.00	$8,932.00
8 - Compound	$9,113.00	$12,758.00
8 - Turbine Fire Protection Meter	$6,046.00	$8,464.00
8 - Compound Fire Protection Meter	$11,641.00	$16,297.00
10 - Turbine	$9,953.00	$13,934.00
10 - Turbine Fire Protection Meter	$7,846.00	$10,984.00
10 - Compound Fire Protection Meter	$16,713.00	$23,398.00
12 - Turbine	$15,717.00	$22,004.00

Installation of the above size meters outside the City limits shall be one and four-tenths (1.4) times the fee for installation inside the City limits.

An additional charge of ninety-seven dollars ($97.00) per meter inside the City limits and one hundred thirty-five dollars and eighty cents ($135.80) per meter outside the City limits shall be made for installations requiring more than two (2) service calls. The charge shall be levied for each return trip necessary to complete the meter installation and shall be shown on the utility billing statement.

50-9.3. All water meters larger than two (2) inches shall have the service line and meter box installed by the subdivider or developer using specifications approved by the City. The subdivider or developer will be responsible to pay the charges associated with the water meter and installation.

50-9.4. All water meters shall remain the property of the City, and the City shall be responsible for maintenance of meters.

(Ord. No. 669, § 2, 3-11-76; Ord. No. 707, § 1, 4-14-77; Ord. No. 903, § 1, 11-13-80; Ord. No. 1056, § 1, 4-22-82; Ord. No. 1219, § 1, 9-6-83; Ord. No. 1408, § 1, 12-20-84; Ord. No. 1858, §§ 1—3, 7-23-87; Ord. No. 2164, § 1, 9-13-90; Ord. No. 2407, § I, 9-23-93; Ord. No. 2473, § 1, 7-28-94; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3164, § 3, 8-24-00; Ord. No. 3943, § 1(F), 8-23-07; Ord. No. 4156, § 1B, 6-25-09; Ord. No. 4465, § 1(G), 8-15-13; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—It should be noted that section 2 of Ord. No. 4465 provides, "The new rates and fees established by this Ordinance shall become effective with all bills issued on or after October 1, 2013."

50-10. Backflow prevention device installation fee.

A. Residential properties to be connected to the municipal water system which incorporate the use of reclaimed wastewater as a water conservation measure shall be charged a fee for installation of backflow prevention devices in accordance with the following schedule:

	Inside City	Outside City

Water service lines up to 1 inch	$225.00	$315.00

Devices to be installed inside the City on service lines larger than one (1) inch will be installed on the basis of time and materials plus twenty-five (25) percent. The deposit fee will be estimated by the Water Quality Program Manager and shall be required by the Management Services Director prior to installation, with the balance due upon completion of the installation. Installation of devices outside the City on service lines larger than one (1) inch shall be 1.4 times the fee for installation inside the City limits.

B. An additional charge of fifty dollars ($50.00) per device inside the City limits and seventy dollars ($70.00) per device outside the City limits shall be made for installations requiring more than two (2) service calls, or for testing the backflow prevention device after relocation of a hydrant meter. The charge shall be levied for each return trip necessary to complete the installation of the device.

C. All backflow prevention devices installed under this program shall remain the property of the City, and the City shall be responsible for testing and maintenance of the devices.

(Ord. No. 2164, § 2, 9-13-90; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3943, § 1(G), 8-23-07; Ord. No. 4465, § 1(H), 8-15-13; Ord. No. 4646, § 2B, 8-16-15)

Editor's note(s)—It should be noted that section 3 of Ord. No. 4646 provides, "The new rates and fees established by this Ordinance No. 4646 shall become effective with all bills issued on or after October 1, 2015."

ARTICLE III. UTILITY RATES AND REFUSE REMOVAL COLLECTION SCHEDULE

50-11. Water rates.

A. The following rates shall apply to all individually metered water services:

Meter Size (in inches)	Monthly Base Charge	
	Inside City	Outside City
⅝	$12.19	$17.06
¾	$13.92	$19.49
1	$17.77	$24.87
1½	$27.96	$39.14
2	$39.36	$55.11
3	$82.97	$116.16
4	$117.06	$163.88
6	$222.27	$311.18
8	$336.76	$471.46
10	$573.77	$803.28
12	$810.80	$1,135.13

B. In addition to the monthly base charge, all water metered shall be charged at the following rates by class per one thousand (1,000) gallons, plus the applicable proportionate part of any taxes or any governmental impositions, which are assessed on water sales:

	Year-Round Single-Family	
	Inside City	Outside City
First 10,000 gallons	$2.08	$2.91
Next 10,000 gallons	$2.69	$3.77
Next 40,000 gallons	$3.42	$4.80
Over 60,000 gallons	$4.25	$5.95

	Year-Round Multi-Family	
	Inside City	Outside City
First 10,000 gallons	$1.14	$1.60
Next 10,000 gallons	$1.42	$1.98
Next 20,000 gallons	$1.94	$2.73
Over 40,000 gallons	$2.90	$4.05

	Year-Round Industrial	
	Inside City	Outside City
All Usage	$2.98	$4.16

	Year-Round Landscape	
	Inside City	Outside City
All Usage	$3.86	$5.41

	Year-Round All Other Non-Residential	
	Inside City	Outside City
All Usage	$2.98	$4.16

(Ord. No. 669, § 2, 3-11-76; Ord. No. 707, § 2, 4-14-77; Ord. No. 859, § 1, 6-26-80; Ord. No. 1180, § 1, 4-25-83; Ord. No. 1397, § I, 9-27-84; Ord. No. 1496, § I, 7-25-85; Ord. No. 1677, § I, 8-28-86; Ord. No. 1821, § I, 4-23-87; Ord. No. 2027, § I, 11-17-88; Ord. No. 2047, § I, 2-9-89; Ord. No. 2101, § I, 11-16-89; Ord. No. 2186, § I, 11-29-90; Ord. No. 2266, § I, 2-27-92; Ord. No. 2330, § I, 1-14-93; Ord. No. 2407, § I, 9-23-93; Ord. No. 2473, § 1, 7-28-94; Ord. No. 2772, § 1, 1-8-98; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3478, § 1, 10-23-03; Ord. No. 3943, § 1(H), 8-23-07; Ord. No. 4158, § 1A, 6-25-09; Ord. No. 4263, § 1A, 2-10-11; Ord. No. 4646, § 2C, 8-16-15; Ord. No. 4752, § 1C, 6-22-17; Ord. No. 5007, § 2(Exh.), 5-12-22; Ord. No. 5065, § 2(Exh.), 11-6-23; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—It should be noted that section 2 of Ord. No. 5065 provides, "The new rates and fees established by this Ordinance No. 5065 shall become effective with all bills issued on or after January 1, 2024."

50-11.1. Reclaimed water service rates.

The following rates per one thousand (1,000) gallons shall apply to all individually metered reclaimed water services:

	Year-Round Rate	
	Inside City	Outside City
Reclaimed water	$1.02	$1.44

(Ord. No. 3164, § 4, 8-24-00; Ord. No. 3943, § 1(H), 8-23-07; Ord. No. 4158, § 1A, 6-25-09; Ord. No. 4263, § 1A, 2-10-11; Ord. No. 4465, § 1(I), 8-15-13; Ord. No. 4646, § 2D, 8-16-15; Ord. No. 4752, § 1D, 6-22-17; Ord. No. 5007, § 2(Exh.), 5-12-22; Ord. No. 5065, § 2(Exh.), 11-6-23; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—It should be noted that section 2 of Ord. No. 5065 provides, "The new rates and fees established by this Ordinance No. 5065 shall become effective with all bills issued on or after January 1, 2024."

50-12. Wastewater service rates.

A. The following wastewater service rates shall apply to all dwelling and commercial units where the property is connected to a City sewer main and the water account is active, unless the unit is outside the City limits and not connected to a City sewer main. In the event the active water account is for the sole purpose of providing fire flow, lawn, landscaping or other irrigation and sprinkling or other use approved by the City Engineer not requiring a sewer connection, the following service rates shall not apply.

Type of Service	Water Metered	Inside City	Outside City
Single-Family Dwelling Unit	Not Applicable	$33.87	$54.19
Multi-Family Dwelling Unit	Not Applicable	$15.83	$25.33
Non-Residential: Commercial, Commercial Processing & Manufacturing, Medical Institutions, Educational Institutions, and Large Volume Industrial	Monthly Base Charge	$11.74	$18.78
	Per 1,000 gallons	$5.36	$8.57

B. Should a customer pay applicable wastewater service rates in accordance with [subsection] 50-12.A., but the customer is not physically connected to City wastewater service, the customer may request a credit of paid-to-date wastewater fees be applied to any system development fees due, to establish an active City wastewater service connection. The customer account must be active and in good standing for the credit to be calculated and applied, and only those fees paid by the current customer will be available as a credit.

C. In the event there is a privately owned City approved sewer meter installed for commercial and industrial users, the wastewater metered volumes will be charged at the rates listed below. The installation costs of the sewer meter shall be borne by the customer and the meter placement shall allow access for reading by the City and satisfy City standards.

The meter shall be calibrated annually City-required standards with a testing certification provided to the City. At any time should the meter begin to malfunction causing inaccurate reads, the sewer account owner shall correct the issue and provide a new testing certification to the City. Should the issue not be resolved within sixty (60) days, the customer's sewer charges will revert back to the water metered rates listed in [subsection] 50-12.A. until the meter is repaired. If metered quantity amounts are not available, the City may use estimated volumes to determine billing amounts.

Type of Service	Inside City	Outside City
Approved Non-Residential commercial or industrial wastewater meter:		
Monthly base charge	$11.74	$18.78
Per 1,000 gallons	$5.36	$8.57

(Ord. No. 669, § 2, 3-11-76; Ord. No. 707, § 2, 4-14-77; Ord. No. 807, § 1, 6-28-79; Ord. No. 859, § 1, 6-26-80; Ord. No. 1243, § 1, 9-19-83; Ord. No. 1259, § 1, 10-24-83; Ord. No. 1497, § I, 7- 25-85; Ord. No. 1678, § I, 8-28-86; Ord. No. 1833, § I, 6-11-87; Ord. No. 2028, § I, 11-17-88; Ord. No. 2102, § I, 11-16-89; Ord. No. 2187, § I, 11-29-90; Ord. No. 2267, § I, 2-27-92; Ord. No. 2331, § I, 1-14-93; Ord. No. 2473, § 3, 7-28-94; Ord. No. 2748, § 1, 8-28-97; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3943, § 1(I), 8-23-07; Ord. No. 4158, § 1B, 6-25-09; Ord. No. 4263, § 1B, 2-10-11; Ord. No. 4465, § 1(J), 8-15-13; Ord. No. 4646, § 2E, 8-16-15; Ord. No. 4752, § 1E, 6-22-17; Ord. No. 4895, § 2(Exh., § I), 12-9-19; Ord. No. 5007, § 2(Exh.), 5-12-22; Ord. No. 5065, § 2(Exh.), 11-6-23; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—It should be noted that section 2 of Ord. No. 5065 provides, "The new rates and fees established by this Ordinance No. 5065 shall become effective with all bills issued on or after January 1, 2024."

50-13. Wastewater pretreatment program cost recovery.

A. In order to provide for recovery of City costs associated with the City of Chandler wastewater pretreatment program, the following fee schedule is established:

Industrial User permit application and renewal$480.00

Monthly metered water charge, per 1,000 gallons$0.183

Excess pollutant processing charge:

Per excess lb. BOD*$0.415

Per excess lb. TSS**$0.083

Per excess lb. Ammonia$0.487

*BOD: Biochemical oxygen demand

**TSS: Total Suspended solids

The above fees shall be separate from all other fees chargeable by the City and apply to Industrial Users required to be permitted under the procedures contained in the City's approved Pretreatment Program. Industrial Users that certify no discharging of any process and/or process related wastewater regulated under Federal Pretreatment Categorical Standards shall be exempt from the monthly metered water charge in this section. The monthly metered water charge is measured at the Industrial User's water meter(s) or at the metered combined sewer outfall if approved by the City. These fees relate solely to the pretreatment program requirements and are structured to reimburse the following:

1. Costs of setting up and operating the City's wastewater pretreatment program;

2. Costs of monitoring, inspection and surveillance procedures;

3. Costs of reviewing accidental discharge procedures and construction;

4. Costs associated with processing permit applications and issuing permits;

5. Costs associated with filing appeals;

6. Costs incurred by City for consistent removal of pollutants otherwise subject to Federal pretreatment standards;

7. Other costs deemed necessary to carry out the requirements of the pretreatment program.

Fees shall be reviewed annually each January by the Director of the Public Works and Utilities Department to assure they are equitable and sufficient to recover City costs associated with the program as defined above.

B. If any provision, paragraph, word or section of this ordinance is invalidated by any court of competent jurisdiction, the remaining provisions, paragraphs, words or sections shall not be affected and shall continue in full force and effect.

C. All other ordinances and parts of other ordinances inconsistent or conflicting with any part of this ordinance are hereby repealed to the extent of such inconsistency of conflict.

(Ord. No. 1013, § 1, 11-12-81; Ord. No. 1314, § 1, 3-8-84; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3311, § 5, 9-27-01; Ord. No. 4465, § 1(K), 8-15-13; Ord. No. 4646, § 2F, 8-16-15; Ord. No. 4802, § 2(Exh., § 31), 4-26-18)

Editor's note(s)—It should be noted that section 3 of Ord. No. 4646 provides, "The new rates and fees established by this Ordinance No. 4646 shall become effective with all bills issued on or after October 1, 2015."

50-14. [Reserved.]

Editor's note(s)—Ord. No. 3739, § 2, adopted Dec. 12, 2005, repealed § 50-14, which pertained to the residential refuse removal collection schedule. See also the Code Comparative Table.

50-15. Fee for basic solid waste services.

A. *Basic solid waste services.* A monthly disposal fee shall apply to all covered residences receiving basic solid waste services as set forth in Chapter 44 of this Code, and shall be set forth by City Council resolution. The City will bill the monthly disposal fee on the water account serving each covered residence. When the owner or occupant of a covered residence does not have an active water account to bill, a utility billing account will be established. A security deposit, as specified in section 50-3, shall be required from owners or occupants of covered residences

without an active water account. An additional fee shall be applied to all covered residences utilizing alley-collection as set forth in Chapter 44 of this Code, and shall be set forth by City Council resolution.

B. *Unoccupied residences.* Covered residences under construction, not occupied, with the water account in the name of the contractor, will not be assessed the monthly disposal fee.

C. *Common water account.* When covered residences share a common water account, the aggregate of all of the monthly disposal fees applicable to each covered residence specified in this section will be charged to the common water account.

(Ord. No. 669, § 2, 3-11-76; Ord. No. 2060, § 1, 5-11-89; Ord. No. 2135, § 1, 5-24-90; Ord. No. 2230, § I, 6-27-91; Ord. No. 2283, § I, 7-9-92; Ord. No. 2372, § I, 6-10-93; Ord. No. 2686, § 9, 12-16-96; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3689, § 2, 6-23-05; Ord. No. 3739, § 3, 12-12-05; Ord. No. 3886, § 10, 5-10-07; Ord. No. 4646, § 2G, 8-16-15; Ord. No. 4752, § 1F, 6-22-17; Ord. No. 4895, § 2(Exh., § J), 12-9-19; Ord. No. 5007, § 2(Exh.), 5-12-22)

50-16. Solid waste fees.

All solid waste fees referenced in Chapter 44 of this Code, shall be set forth by City Council resolution. Any miscellaneous solid waste fees may be billed with the monthly disposal fee when charged to a covered residence.

(Ord. No. 669, § 2, 3-11-76; Ord. No. 807, § 1, 6-28-79; Ord. No. 815, § 3, 8-9-79; Ord. No. 871, § 1, 8-14-80; Ord. No. 1099, § 1, 12-22-82; Ord. No. 1133, § 1, 1-13-83; Ord. No. 1213, § 1, 6-20-82; Ord. No. 1376, § I, 7-9-84; Ord. No. 1641, § I, 6-12-86; Ord. No. 1853, § I, 8-20-87; Ord. No. 1970, § I, 5-26-88; Ord. No. 2060, § 1, 5-11-89; Ord. No. 2230, § I, 6-27-91; Ord. No. 2244, § I, 8-22-91; Ord. No. 2283, § I, 7-9-92; Ord. No. 2372, § I, 6-10-93; Ord. No. 2686, § 9, 12-16-96; Ord. No. 3058, § 2, 11-18-99; Ord. No. 3311, § 6, 9-27-01; Ord. No. 3689, § 3, 6-23-05; Ord. No. 3739, § 3, 12-12-05; Ord. No. 3886, § 11, 5-10-07; Ord. No. 4895, § 2(Exh., § K), 12-9-19)

50-17. [Reserved.]

Editor's note(s)—Ord. No. 3611, § 2, adopted Oct. 14, 2004, repealed § 50-17, which pertained to sanitary landfill disposal fees. See also the Code Comparative Table.

50-18. Water meter testing fee.

50-18.1. When a customer requests an accuracy test be conducted on a water meter, a fee shall be charged in accordance with the following schedule:

Meter Size (in inches)	
2-inch or smaller	$35.00
3-inch or larger	Actual cost of materials and labor, including administrative costs

50-18.2. All tests shall conform with requirements set forth by the American Water Works Association.

50-18.3. If the meter's performance is found to be outside the acceptable standard as set forth by the American Water Works Association, the test fee shall be waived.

(Ord. No. 3164, § 5, 8-24-00; Ord. No. 3943, § 1(J), 8-23-07)

50-19. Construction water fees.

50-19.1. When requesting a hydrant meter for construction water, customers shall deposit an amount set forth in the City-wide fee schedule adopted by the City Council for the hydrant meter, fittings, and required backflow device. The deposit, less charges for any repair, replacement, labor or balance due, shall be refunded upon termination of the customer's use of the hydrant meter. Charges for any repair, replacement, and labor may be direct charged to the customer.

50-19.2. The customer shall pay a monthly water base charge in the amount of eighty-one dollars and thirty-four cents ($81.34) for all hydrant meters.

50-19.3. In addition to the monthly water base charge, the customer shall pay for all water metered at the rates set forth in section 50-11 of this chapter.

50-19.4. The customer shall pay a fee of forty-six dollars ($46.00) for each requested hydrant meter installation, repair, or relocation.

(Ord. No. 3164, § 5, 8-24-00; Ord. No. 3943, § 1(K), 8-23-07; Ord. No. 4465, § 1(L), 8-15-13; Ord. No. 4646, § 2H, 8-16-15; Ord. No. 5148, § 2(Exh.), 1-22-26)

Editor's note(s)—It should be noted that section 3 of Ord. No. 4646 provides, "The new rates and fees established by this Ordinance No. 4646 shall become effective with all bills issued on or after October 1, 2015."