

Subject: Important Update: Action Required for 911Cellular Customers

CAUTION: EXTERNAL EMAIL*

Dear Valued Customer,

We apologize for any lack of clarity in our previous email. At Navigate360, we continuously strive to enhance our services and ensure the highest standards of safety and security for our customers. In line with this commitment, we have recently updated the terms of our company agreement related to our 911Cellular service.

These updates are designed to reflect the latest industry best practices and regulatory requirements, ensuring we continue providing you with the most reliable and effective safety solutions.

Please see attached to review and sign the updated agreement. Your prompt attention to this matter is greatly appreciated, as it will help us continue delivering uninterrupted service and support.

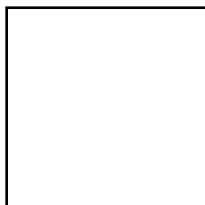
Our customer support team can assist you if you have any questions or require further information. You can reach the team at CustomerExperience@navigate360.com or reply directly to this email.

We understand that agreement updates can sometimes be concerning, but please be assured that this is a standard procedure to ensure our services remain at the forefront of safety technology. Your trust and satisfaction are our top priorities.

Thank you for your continued partnership and for being a valued member of the Navigate360 community.

Warm regards,

The Navigate360 Team



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