

**PROCEEDINGS OF THE COCHISE COUNTY BOARD OF SUPERVISORS  
WORK SESSION HELD ON  
Tuesday, August 21, 2018**

A work session of the Cochise County Board of Supervisors was held on Tuesday, August 21, 2018 at 11:00 a.m. in the Board of Supervisors' Executive Conference Room, 1415 Melody Lane, Building G, Bisbee, Arizona.

Present: Peggy Judd, Chairman; Patrick G. Call, Vice-Chairman; Ann English, Supervisor

Staff Present: Edward T. Gilligan, County Administrator  
Christine Roberts, County Attorney  
Amanda Baillie, Public Information Officer  
Melissa Belasco, Administrative Assistant, Board of Supervisors'

Attendees: Sally Holcomb, Regional Manager, Community Affairs  
Ron Wagner, Board of Health  
Greg Taylor, Regional Vice President, Community Affairs of Arizona Complete Health  
Carrie Langley, Health & Social Services Director  
Catherine Barney, Paralegal  
Britt Hanson, Chief Civil Deputy County Attorney

Chairman Judd called the meeting to order at 11:12 a.m.

**ANY ITEM ON THIS AGENDA IS OPEN FOR DISCUSSION AND POSSIBLE ACTION**

**PLEDGE OF ALLEGIANCE**

**THE ORDER OR DELETION OF ANY ITEM ON THIS AGENDA IS SUBJECT TO MODIFICATION AT THE MEETING**

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***INTRODUCTIONS***

***ITEMS FOR DISCUSSION***

**Board of Supervisors**

1. Discussion and possible direction regarding the Overview of AHCCCS Complete Care 10.1.18 Medicaid health plan rollout; Arizona Complete Health / Cenpatico Integrated Care changes.

Greg Taylor, Regional Vice President, Community Affairs of Arizona Complete Health began by saying that Arizona Complete Health will be changing their name formally starting October, 1, 2018 which includes all of their healthplan products in Arizona including their Medicaid lines of business. What was known as Cenpatico Integrated Care and Healthnet products will be changed over to Arizona Complete Health. This change is partly due to what is happening with the Medicaid system which is going to go through a fundamental transformation since its inception.

Mr. Taylor used a PowerPoint presentation to explain changes. He added that if a person has coverage under the Arizona Health Care Cost Containment System, known as (AHCCCS), they will need to know about Arizona Health Care Cost Containment System (AHCCCS) Complete Care. Today, most people who have coverage under (AHCCCS) have one or sometimes two healthcare plans for physical healthcare services and another healthcare plan for behavioral healthcare services. This means these

are two different plans with different provider networks. Starting October 1, 2018 this will change and now turn into (AHCCCS) Complete Care (ACC) and will change for most members and instead of two plans, there will be a single (AHCCCS) Complete Care healthcare plan that will provide all healthcare services becoming integrated healthcare. Healthcare providers will now be able to work together with only one plan. (ACC) is contracted with all the multi speciality inter disciplinary clinics located in Tucson, Phoenix, and Yuma with no changes to their provider, expanding their contracts to include different fee schedules.

He explained how plans would work statewide and stated that some members would not see changes at all

Mr. Taylor re-stated that beginning October 1, 2018 the (ACC) health plan will be the single plan for all healthcare services with one plan, one network, with the best healthcare results possible.

Supervisor English asked Mr. Taylor about what will happen to the population that missed the enrollment deadline or because the (AHCCCS) population tends to be intransitory in the County, and he responded by saying they don't lose coverage they get auto assigned and get administratively changed due to missing the opportunity to have chosen a plan if their current plan is no longer in the market, which is based off of when they originally enrolled. Mr. Taylor ensured that people who fall under this predicament will not see a change in coverage and will be notified by their Doctor at any visit on or after October 1, 2018 and provider can assist them with the change.

Mr. Taylor stated that in Cochise County there are two plans, (ACC) and Banner University Family Care. People who fell under General Mental Health or Substance Abuse for Behavioral Health Services had coverage under the regional behavioral health authority but will now be divided between (ACC) and Banner University network of providers depending the plan they are in.

Sally Holcomb, Regional Manager, Community Affairs expressed that the Seriously Mentally Ill population will only be covered under the current Regional Behavioral Health Authority (RBHA) which is (ACC) and Crisis services will not change. Mr. Taylor stated that the existing (RBHA) will continue to manage crisis services, will continue to manage a fully integrated health plan for adults with a serious mental illness, and continue to be behavior health only for foster kids. This is the integration of the larger pool of (AHCCCS) individuals that had physical health plans combined with childrens rehabilitative services.

Mr. Taylor stated that all of this would allow for great quality of care, greater coordination of care, and also maintain cost control getting the care that is needed providing a wider spectrum of coverage in Cochise County.

Chairman Judd adjourned the meeting at 11:41 a.m.

APPROVED:

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Peggy Judd, Chairman

ATTEST:

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Melissa Belasco, Administrative Assistant