

**CivicPlus**

302 South 4th St. Suite 500  
 Manhattan, KS 66502  
 US

**Quote #:**

Q-12619-1

**Date:**

10/22/2020 5:15 PM

**Expires On:**

1/20/2021

**Product:**

CivicEngage

**Client:**

El Mirage AZ - CivicEngage

**Bill To:**

El Mirage AZ - CivicEngage

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Dalton Piecukonis	x785-323-4771	piecukonis@civicplus.com		Net 30

## CivicEngage - Statement of Work

QTY	Product Name	DESCRIPTION	PRODUCT TYPE
4.00	CivicEngage System Training (4h, virtual)	System Training - Virtual, Half Day Block	One-time
300.00	Content Development - 1 Page	Content Development - 1 Page	One-time
4.00	CivicEngage Virtual Content Consulting	CivicEngage Virtual Content Consulting 1/2 day block	One-time
1.00	4yr Redesign Ultimate Annual V6 Upgrade	4yr Redesign Ultimate Annual V6 Upgrade	Renewable
1.00	CivicEngage 6 Ultimate Implementation	CivicEngage 6 Ultimate Implementation	One-time
1.00	CivicEngage System Annual V6 Upgrade	CivicEngage System Annual V6 Upgrade	Renewable

List Price - Year 1 Total	USD 47,332.74
Total Investment - Year 1	USD 19,991.08

Total Days of Quote:307

1. This Statement of Work ("SOW") shall be subject to the terms and conditions of the CivicPlus Master Services Agreement located at <https://www.civicplus.com/master-services-agreement> ("MSA"), to which this SOW is hereby attached as the CivicEngage Statement of Work. By signing this SOW, Client expressly agrees to the terms and conditions of the MSA throughout the Term of this SOW.
2. Client will be invoiced for the Total Investment - Year 1 upon signing and submission of this SOW. The Annual Recurring Services subscription fee for Client's existing CivicEngage subscription shall be reduced to \$15,000. The Annual Recurring Services shall further be prorated to reflect an adjusted billing cycle beginning October 1, 2020 through June 30, 2021. Subsequent Annual Recurring Services shall be invoices for the full annual amount July 1 each year, subject to a 5% annual increase beginning July 1, 2022.
3. The Parties each acknowledge and agree the fees described herein do not include any sales tax that may apply, and that any such sales tax shall be passed through to Client.

Signature Page to follow.

**Acceptance**

By signing below, the parties are agreeing to be bound by the covenants and obligations specified in this SOW and the MSA terms and conditions found at: <https://www.civicplus.com/master-services-agreement>.

IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client

CivicPlus

By:

By:

\_\_\_\_\_  
Name:

\_\_\_\_\_  
Name:

\_\_\_\_\_  
Title:

\_\_\_\_\_  
Title:

\_\_\_\_\_  
Date:

\_\_\_\_\_  
Date:

**Contact Information**

\*all documents must be returned: Master Service Agreement, Statement of Work, and Contact Information Sheet.

**Organization** URL

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Street Address

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Address 2

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City State Postal Code

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CivicPlus provides telephone support for all trained clients from 7am –7pm Central Time, Monday-Friday (excluding holidays).  
Emergency Support is provided on a 24/7/365 basis for representatives named by the Client. Client is responsible for  
ensuring CivicPlus has current updates.

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**Emergency Contact & Mobile Phone**

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**Emergency Contact & Mobile Phone**

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**Emergency Contact & Mobile Phone**

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**Billing Contact** E-Mail

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Phone Ext. Fax

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Billing Address

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Address 2

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City State Postal Code

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Tax ID # Sales Tax Exempt #

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Billing Terms Account Rep

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Info Required on Invoice (PO or Job #)

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Are you utilizing any external funding for your project (ex. FEMA, CARES): Y [     ] or N [     ]

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Please list all external sources: \_\_\_\_\_

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**Contract Contact** Email

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Phone Ext. Fax

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**Project Contact** Email

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Phone Ext. Fax