



2 Mill & Main; Suite 630; Maynard, MA 01754

Service Order

Created by	Ryan Wilson
Contact Phone	(508) 365-2084
Contact Email	rwilson@cleargov.com

Order Date	Dec 10, 2020
Order valid if signed by	Dec 18, 2020

Customer Information			
Customer	City of El Mirage	Contact	Crystal Dyches
Address	10000 N El Mirage Road	Title	City Manager
City, St, Zip	El Mirage, AZ 85335	Email	cdyches@elmirageaz.gov
Phone	623-972-8116	Billing Contact	
		Title	
		Email	
		PO # (If any)	

To be clear, you will be billed as follows...		
Billing Date(s)	Amount(s)	Notes
Jul 1, 2021	\$3,616.67	2 Mth pro-rata: Operational Budgeting & Digital Budget Book
Jul 1, 2021	\$42,800.00	Setup Fee & Annual Subscription Fee
Jul 1, 2022	\$38,000.00	Annual Subscription Fee

Additional subscription years and/or renewals will be billed annually in accordance with pricing and terms set forth herein.


ClearGov will provide your Services according to this schedule...			
Period	Start Date	End Date	Description
Pro-Rata	May 1, 2021	Jun 30, 2021	ClearGov Subscription Services
Value Add	Feb 1, 2021	Jun 30, 2021	Value Add subscription for ClearGov Capital Budgeting, Personnel Budgeting and Insights.
Setup	Jul 1, 2021	Jul 1, 2021	ClearGov Setup Services
Initial	Jul 1, 2021	Jun 30, 2023	ClearGov Subscription Services

The Services you will receive and the Fees for those Services are...		
Set up Services	Tier/Rate	Service Fees
ClearGov Setup: Includes activation and onboarding for ClearGov Capital Budgeting, Personnel Budgeting, and Insights.	Tier 3	\$4,800.00
Total ClearGov Setup Service Fee - Billed ONE-TIME		\$4,800.00
Subscription Services	Tier	Service Fees
ClearGov Operational Budgeting - Civic Edition	Tier 3	\$16,000.00
ClearGov Personnel Budgeting - Civic Edition	Tier 3	\$16,000.00
ClearGov Capital Budgeting - Civic Edition	Tier 3	\$12,000.00
ClearGov Digital Budget Book - Civic Edition	Tier 3	\$9,500.00
ClearGov Insights - Civic Edition	Tier 3	\$8,750.00
Bundle Discount	Tier 3	(\$24,250.00)
Total ClearGov Subscription Service Fee - Billed ANNUALLY IN ADVANCE		\$38,000.00
Special Terms	Applies to	Amount
Pro-Rata Period: Two month pro-rata subscription for ClearGov Operational Budgeting and Digital Budget Book	5/1/21 - 6/30/21	\$3,616.67
Value Add Period: Value add subscription for ClearGov Capital Budgeting, Personnel Budgeting and Insights	2/1/21 - 6/30/21	\$0.00
Billing Terms and Conditions		
Valid Until	Dec 18, 2020	Pricing set forth herein is valid only if ClearGov Service Order is executed on or before this date.
Payment	Net 30	All invoices are due Net 30 days from the date of invoice.
Rate Increase	3% per annum	After the <u>Initial Service Period</u> , the Annual Subscription Service Fee shall automatically increase by this amount: <i>MW</i>

Per email

General Terms & Conditions

Taxes	The Service Fees set forth in this ClearGov Service Order do not include applicable taxes.
Customer Deliverables	Customer shall provide all deliverables and respond to all approval requests within three (3) business days of such requests. Any delay by Customer in meeting these deliverable requirements may result in a delayed launch of the applicable Service(s), but such delay shall not affect or change the Service Period(s) as set forth in this Service Order.
Cancellation Option	This ClearGov Service Order is subject to the approval of the El Mirage City Council (the "Board") as set forth herein. In the event that the Board does not approve this Service Order on or before June 30, 2021, Customer shall have the option to terminate this Service Order immediately by providing written notice. In the event that Customer exercises this option, Customer shall have no payment obligation under this Service Order, and the Original Service Order shall remain in full force and effect.
Original Service Order	Effective May 2, 2021, this ClearGov Service Order shall supercede the ClearGov Service Order with an Order Date of April 6, 2020 (the " Original Service Order "), and the Original Service Order shall be null and void unless reinstated as set forth in the Cancellation Option set forth herein.
Customer Satisfaction Guarantee	During the first thirty (30) days of the Service, Customer shall have the option to terminate the Service, by providing written notice. In the event that Customer exercises this customer satisfaction guarantee option, such termination shall become effective immediately and Customer shall be eligible for a full refund of the applicable Service Fees.
Term & Termination	Subject to the termination rights and obligations set forth in the ClearGov Service Agreement, this ClearGov Service Order commences upon the Order Date set forth herein and shall continue until the completion of the Service Period(s) for the Service(s) set forth herein. Each Service shall commence upon the Start Date set forth herein and shall continue until the completion of the applicable Service Period.
Auto-Renewal	After the Initial Period, the Service Period for any ClearGov Annual Subscription Services shall automatically renew for successive annual periods (each an " Annual Term "), unless either Party provides written notice of its desire not to renew at least sixty (60) days prior to the end of the then current Annual Term.
Agreement	This ClearGov Service Order shall become binding upon execution by both Parties. The signature above affirms your commitment to pay for the Service(s) ordered in accordance with the terms set forth in this ClearGov Service Order and also acknowledges that you have read and agree to the terms and conditions set forth in the ClearGov Service Agreement found at the following URL: http://www.ClearGov.com/terms-and-conditions . This Service Order incorporates by reference the terms of such ClearGov Service Agreement.

Customer	
Signature	
Name	Crystal Dyches
Title	City Manager

ClearGov, Inc.	
Signature	
Name	Bryan A. Burdick
Title	President

Please e-mail signed Service Order to Orders@ClearGov.com or Fax to (774) 759-3045