

### **Amendment to Enterprise Services Agreement No. 1**

This Amendment to the Enterprise Services Agreement (“Agreement”) is entered into on \_\_\_\_\_ by and between Policy Confluence, Inc., a Delaware corporation dba Polco, National Research Center (“Polco” or “Company”), and the City of El Mirage (“Customer”).

Whereas, the Customer and Polco entered into an Agreement effective March 5, 2021 and

Whereas, the parties desire to amend the Agreement;

Now, therefore, in consideration of the benefits and obligations of this Agreement, the Parties mutually agree as follows:

1. Following the Initial Term of the Agreement, the Renewal Term, as outlined in Section 7 shall be for an additional thirty six (36) month period.
2. The Company shall provide the new services described on the new scope of work below in Schedule A and the Customer agrees to compensate the Company for such new services as described in Schedule A.

### Schedule A

Fee Type	Name	Fee
Software Service Subscription	<p>Polco Performance Plan- The National Community Survey 2024.</p> <p>All Polco Premium Features are available to you during your subscription term to engage with your target audiences. Respondents answer questions via Polco's civic surveying and engagement platform which includes real time results and the option to have respondents verified against voter lists. As participants respond they become part of your community's digital panel available for follow up questions, surveys, polls, and other engagement.</p> <p>The Performance plan includes 1 benchmark survey per contract term period. Your online report will include comparisons to our National Benchmarks, and demographic and geographic comparisons (if response is sufficient by subgroup). Our customer success team will guide your benchmark survey process to ensure smooth implementation.</p> <p>A representative sample of residents (or other appropriate stakeholders) will be invited to complete the survey to ensure statistically significant response and results. We will use statistically appropriate methodologies to garner community-wide representativeness with approximately a 6% margin of error (4-6% is typical and meets best practices for performance measurement, about 250-450 responses) per local jurisdiction. The invitations will contain an introduction outlining the importance of the survey and instructions for completing it. To supplement this effort, the client will be asked to participate in outreach efforts with guidance on best practices from Polco. Responses will be statistically weighted to ensure the best representation of your community (or stakeholder group, if applicable).</p>	\$15,500/3-years
Subscription	Spanish Translation of a Benchmark Survey	\$945/3-years
Subscription	Remote Presentation of Results	\$2,170/3-years
Software Service Subscription	Polco Performance Plan - The National Employee Survey	\$8,300/3-years
		<b>Total:</b> <b>\$26,915/3-years</b>

**POLICY CONFLUENCE, INC.**

By:

Name:

Title:

**City of El Mirage:**

By:

Name:

Title: