

From: [Dus, Melissa \(CCI-Southwest\)](#)
To: [Tom Bacome](#)
Cc: [Vincent Rostowsky](#); [Cardenas, Ricardo \(CCI-Southwest\)](#); [David Corona](#); [McElwain, Matthew \(CCI-Southwest\)](#)
Subject: RE: [EXTERNAL] Change Fire Department CBI Circuit to COI
Date: Wednesday, November 12, 2025 7:21:19 PM
Attachments: [image010.png](#)
[image011.png](#)
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[image001.png](#)
[image002.png](#)

Hi Tom,

I was able to locate the City of El Mirage Fire account. It appears like that building already has FIBER available.

Service Address:

13601 N El Mirage Road,
El Mirage, AZ 85335

ACCOUNT # 436-206366801

Below are the monthly recurring charges for Cox Optical Internet (Dedicated, Symmetrical DIA service) and we can include either a /31 OR /30 IP block at no additional charge. We can waive the installation and activation fees to \$0.00. Please let me know if you have any questions.

Cox Optical Internet - 200mbps	200 Mbps	\$630
Cox Optical Internet - 300mbps	300 Mbps	\$670
Cox Optical Internet - 400mbps	400 Mbps	\$694
Cox Optical Internet - 500mbps	500 Mbps	\$727
Cox Optical Internet - 1Gbps	1 Gbps	\$808



Melissa Dus

Enterprise Sales Account Manager

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From: Tom Bacome <tbacome@elmirageaz.gov>
Sent: Wednesday, November 12, 2025 12:20 PM
To: Dus, Melissa (CCI-Southwest) <Melissa.Dus@cox.com>
Cc: Vincent Rostowsky <vrostowsky@elmirageaz.gov>; Cardenas, Ricardo (CCI-Southwest) <Ricardo.Cardenas@cox.com>; David Corona <dcorona@elmirageaz.gov>
Subject: [EXTERNAL] Change Fire Department CBI Circuit to COI

Hi Melissa,

We continue to have issues with the Fire Department coaxial internet circuit that is resolved by rebooting the router. We would like to explore replacing the CBI with an optical internet circuit. Can you provide us some options/pricing on that?

Thanks,
Tom

Tom Bacome
Information Technology Director
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City Hall Regular Office Hours are Mon. – Fri. 8 a.m. to 4:30 p.m.